



Legislation Details

File #: 20-1176 **Version:** 1 **Name:** TI - Amend contract w/Deloitte Consulting for implementation of a Customer Relationship Management system

Type: Contract **Status:** CCIS

File created: 10/28/2020 **In control:** City Council

On agenda: 12/8/2020 **Final action:** 12/8/2020

Title: Recommendation to authorize City Manager, or designee, to execute all documents necessary to amend Contract No. 35451 with Deloitte Consulting LLP, of San Diego, CA, for stabilization and enhancements post go-live of the Customer Relationship Management (CRM) software system, to increase the annual contract amount by \$240,000, with a 25 percent contingency in the amount of \$60,000, for a revised annual contract amount not to exceed \$300,000, with the option to renew for an additional one-year period to December 31, 2022, at the discretion of the City Manager. (Citywide)

Sponsors: Technology and Innovation

Indexes:

Code sections:

Attachments: 1. 120820-C-27sr.pdf

| Date | Ver. | Action By | Action | Result |
|-----------|------|--------------|------------------------|--------|
| 12/8/2020 | 1 | City Council | approve recommendation | Pass |