

## City of Long Beach

## **Legislation Details**

File #: 20-1176 Version: 1 Name: TI - Amend contract w/Deloitte Consulting for

implementation of a Customer Relationship

Management system

Type: Contract Status: CCIS

 File created:
 10/28/2020
 In control:
 City Council

 On agenda:
 12/8/2020
 Final action:
 12/8/2020

Title: Recommendation to authorize City Manager, or designee, to execute all documents necessary to

amend Contract No. 35451 with Deloitte Consulting LLP, of San Diego, CA, for stabilization and enhancements post go-live of the Customer Relationship Management (CRM) software system, to increase the annual contract amount by \$240,000, with a 25 percent contingency in the amount of \$60,000, for a revised annual contract amount not to exceed \$300,000, with the option to renew for an additional one-year period to December 31, 2022, at the discretion of the City Manager. (Citywide)

**Sponsors:** Technology and Innovation

Indexes:

Code sections:

**Attachments:** 1. 120820-C-27sr.pdf

Date	Ver.	Action By	Action	Result
12/8/2020	1	City Council	approve recommendation	Pass