



## Legislation Text

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**File #:** 09-0209, **Version:** 1

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Recommendation to authorize City Manager to execute the Twenty-first Amendment to Agreement No. 23214 with Tiburon, Inc. (formerly CompuDyne-Public Safety & Justice, Inc.) to provide software maintenance services for the 12-month period through February 2010 in an amount not to exceed \$325,000. (Citywide)

On October 5, 1993, the City Council authorized Agreement No. 23214 for the purchase of Computer Aided Dispatch (CAD) and Records Management System (RMS) software and maintenance for the Police and Fire Departments. The system is used to process calls for service from the public and manage field resources. The calls for service and field activity data captured by CAD and RMS are also used for planning activities relative to staffing, crime analysis and homeland security. The Long Beach Airport also uses CAD to support its security operations. Additionally, the Signal Hill Police Department uses CAD and RMS to support its public safety operations, by means of a contract with the Long Beach Police Department.

As a result of a request for proposal process performed by the Department of General Services (now Technology Services) in 1993, Tiburon, Inc. was deemed the most responsible bidder and was awarded a contract to furnish and implement the CAD/RMS system. On an annual basis, the City, via the Department of Technology Services, is required to renew all relative software support and maintenance agreements. As the sole provider of this CAD/RMS system, the information is proprietary solely to Tiburon, Inc., thus precluding the City from soliciting proposals from other vendors.

This year's cost is estimated to be \$322,687, an increase of \$33,792 from last year's cost of \$288,895. Of this amount, \$239,797 is for Police, and \$82,890 is for Fire. In addition to the contracted annual increase of five percent, the new amount reflects Police system enhancements for data interface; a bar-code module upgrade to enhance capabilities for tracking police evidence; and an Automatic Vehicle Location (AVL) software upgrade to the Police Department's CAD system which enables tracking of field unit activity on digital map displays.

This matter was reviewed by Deputy City Attorney Gary Anderson on February 11, 2009 and by Budget Management Officer Victoria Bell on February 13, 2009.

City Council action is requested on March 3, 2009, due to the expiration of the current maintenance agreement on February 28, 2009.

The increased FY 09 maintenance costs are estimated at \$33,792. and will be passed to client departments via the Technology Services MOU. Sufficient funds are budgeted in the General Fund (GP 100) and in the General Services Fund (IS 385), and in the Police, Fire, and Technology Services Departments to support the increased level of activity in FY 09.

Provided that no further upgrades are requested by the client departments, FY 10 costs for the

current level of service are projected at \$338,821 and will be included in the FY 1 0 proposed budget.

Approve recommendation.

CURTIS TANI  
DIRECTOR OF TECHNOLOGY SERVICES

NAME  
TITLE

APPROVED:

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PATRICK H. WEST  
CITY MANAGER