

**CITY OF LONG BEACH
HOMELESS SERVICES
ADVISORY COMMITTEE
MINUTES**

**WEDNESDAY, AUGUST 3, 2022
VIA TELECONFERENCE, 3:30 PM**

Julie Lie, Chair
Desiree Rew, Vice Chair
Diego Castaneda, Member
Sylvia Guerrero, Member
James Howat, Member



S. Jolene Hui, Member
Jeffrey Johnson, Member
Ray Morquecho, Member
Susana Sngiem, Member

**HOMELESS SERVICES ADVISORY COMMITTEE MEETING VIA TELECONFERENCE
PURSUANT TO ASSEMBLY BILL 361**

**THE PUBLIC WILL HAVE THE OPTION TO PROVIDE LIVE TELEPHONIC PUBLIC
COMMENT BY JOINING THE VIRTUAL MEETING. IF YOU WOULD LIKE TO PROVIDE
LIVE PUBLIC COMMENT, PLEASE EMAIL HOMELESSSERVICES@LONGBEACH.GOV
WITH YOUR NAME AND THE AGENDA ITEM.**

**WRITTEN COMMENTS MAY ALSO BE SUBMITTED BY EMAIL TO
HOMELESSSERVICES@LONGBEACH.GOV**

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<http://www.longbeach.gov/homeless-services/hsac/>**

CALL TO ORDER

ROLL CALL

Commissioners Diego Castaneda, Sylvia Guerrero, James Howat, S. Jolene Hui,
Present: Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew
and Julie Lie

REGULAR AGENDA

APPROVAL OF MINUTES

- 1 [22-090HS](#) Recommendation to approve the minutes of the Homeless Services Advisory Committee meeting on Wednesday, July 6, 2022.

A motion was made by Member Howat, seconded by Vice Chair Rew, to received and filed. The motion carried by the following vote:

Yes: 8 - Sylvia Guerrero, James Howat, S. Jolene Hui, Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew and Julie Lie

Abstain: 1 - Diego Castaneda

PUBLIC PARTICIPATION

- None

SUBCOMMITTEE UPDATES

Community Capacity Building Subcommittee Update

- Member Jolene Hui provided an update
 - The CCB Subcommittee has not met but has requested a meeting with staff to discuss a plan of action to combine the Community Capacity Building Subcommittee with the Fundraising Subcommittee.
 - She will also work on getting the Mayor's Fund presentation together to best explain what the fund is and how we can best support the fund.

Fundraising Subcommittee Update

- Committee Member Jim Howat provided an update
 - The Fundraising Subcommittee did not meet and had no new updates but would like to strongly encourage that the two subcommittees be combined.

Policy Subcommittee Update

- Vice-Chair Desiree Rew provided an update
 - The Policy Subcommittee met on Monday, July 11th.
 - They discussed current City legislative actions that might impact the work of the Committee.
 - Member Susana Sngiem shared her interest in joining the Subcommittee and possible future topics that might impact Long Beach.

Annual Report Ad-Hoc Subcommittee Update

- Member Susana Sngiem provided an update
 - This update will be postponed until further notice

Continuum of Care Update

- Member Sylvia Guerrero is the Representative but Paul Duncan, Homeless Services Bureau Manager, provided the update.
 - The Board went over a few items in preparation for the annual CoC Competition. They were given the priority areas in preparation for the ranking and reviewing of CoC programs
 - Lived Experience Board will be established soon.
 - They were also given the Homeless Count Point-in-Time Presentation.

- 2 [22-084HS](#) Recommendation to receive and file all subcommittee updates.

A motion was made by Member Howat, seconded by Member Sngiem, to received and filed. The motion carried by the following vote:

Yes: 9 - Diego Castaneda, Sylvia Guerrero, James Howat, S. Jolene Hui, Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew and Julie Lie

UNITED WAY PRESENTATION

Chair Julie Lie introduced the two presenters representing United Way, Jordan Wynne, Community Activation Specialist and Carter Hewgley, Director of Homeless Initiatives.

- Carter Hewgley presented on United Way's Home for Good Approach and the organization itself. The HFG Approach is how United Way looks to create a unified vision to end homelessness. He and his team are focused on the inside policy work that include speaking with experts and decision-makers, investment of private funds into public goods with the goal of being transparent about progress and policy made.
 - The strategies that are deployed look at 10 concepts as stated in the slides. The goal is to help find ways to improve the life of the unhoused community by using funding for immediate solutions through alternative housing initiatives. Some other concepts the United Way looks to provide help is through funding of other daytime services.
 - Notably the aging population have been found to be on the verge of homelessness.
 - United Way also has hired KPMG to perform an evaluation comparing other non-profit organizations on workforce issues. Many have been impacted with the "great resignation" that has led to an increase in demand for services and a decrease in staff and disruption in the overall service provided.
 - With the sunset of Measure H funding nearing, they have begun to strategize what steps may be taken to have it renewed.
- Vice-Chair Desiree Rew thanked the two presenters and asked about the KPMG analysis.
 - Carter Hewgley replied that in comparison to other CoCs workforce, staff are new and only stay an average of 2 years.

- 3 [22-085HS](#) Recommendation to receive and file the United Way presentation.

A motion was made by Member Morquecho, seconded by Member Guerrero, to approve recommendation. The motion carried by the following vote:

Yes: 9 - Diego Castaneda, Sylvia Guerrero, James Howat, S. Jolene Hui, Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew and Julie Lie

SETTING HOMELESS SERVICES ADVISORY COMMITTEE VALUES AND PRIORITIES

Chair Julie Lie introduced the finalized document for the values and priorities.

- 4 [22-086HS](#) Recommendation to approve the Homeless Services Advisory Committee Values and Priorities document.

A motion was made by Member Howat, seconded by Member Sngiem, to approve recommendation. The motion carried by the following vote:

Yes: 9 - Diego Castaneda, Sylvia Guerrero, James Howat, S. Jolene Hui, Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew and Julie Lie

UPDATE TO THE MAYOR'S FUND PRESENTATION

Member S. Jolene Hui requested that this presentation be tabled to the next month's meeting.

- 5 [22-087HS](#) Recommendation to receive and file the Mayor's Fund presentation.

A motion was made by Member Hui, seconded by Member Howat, to table this item to next month's agenda. The motion carried by the following vote:

Yes: 9 - Diego Castaneda, Sylvia Guerrero, James Howat, S. Jolene Hui, Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew and Julie Lie

UNSHELTERED HOMELESSNESS RESPONSE PLAN PRESENTATION

Paul Duncan, Homeless Services Bureau Manager, presented on the HUD Unsheltered/Rural Homelessness Notice of Funding Opportunity.

- HUD announced a new NOFO that is tailored to help people experiencing unsheltered homelessness as they are at a higher risk of health challenges and physical danger. The federal government's focus is on the continued push to advance equity and Housing First approach.
- The City of Long Beach is eligible for 5.2 million dollars over the span of three years. This funding may be extended if additional funding is presented.
- It is a highly competitive competition that will require community sessions, letters of support, request for proposals of new projects and a strict deadline to meet the final application date of October 20, 2022.

6 [22-088HS](#) Recommendation to receive and file the presentation.

A motion was made by Member Howat, seconded by Vice Chair Rew, to approve recommendation. The motion carried by the following vote:

Yes: 9 - Diego Castaneda, Sylvia Guerrero, James Howat, S. Jolene Hui, Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew and Julie Lie

HOMELESS SERVICES STAFF REPORT

Paul Duncan, Homeless Services Program Officer, provided an update

- He made a special note that the request for response of services continues to go up month after month.
 - The MSC has set a 5 new person cap per case manager a day
 - They often maxed out on new case management referrals daily
- Two new staff started in August and a few more still in the pipeline.
- A new lease will be signed on an office building for the admin/outreach teams located in Downtown due to the lack of office space at the MSC.
- There is a continued effort to expand partnerships with other motels willing to take additional vouchers for the encampment resolution program.
- A new service provider has been selected to oversee the ABC shelter as of August. First to Serve has the experience and has previously worked with the County of Los Angeles.
- Added a new location for outreach every 3rd Saturday of the month at St. Luke's.
- The Annual Continuum of Care Notice Of Funding Opportunity has been announced with the shortest timeline to apply, due at the end of September.
- Budget updates include
 - Approval for 1 additional REACH team
 - Expanded and weekend hours to call for service at the MSC
 - Fiscal commitments to pursue opportunities that can expand shelter and housing
- Emergency Shelter vouchers:
 - 588 vouchers currently issued.
 - Currently 421 active and searching, 167 leased up as of 8/1/2022
 - 317 intensive case management
- Joel Reynoza, Homeless Resource Coordinator, provided an update on Outreach
 - Outreach direct phone number, 562-470-4672(4MSC) is live and taking calls
 - 275 requests for outreach, 92 from the non-emergency dispatch
 - 274 recorded contacts
 - 27 tidelands/weekend outreach
 - 506 first time visitor to the MSC
 - 3428 total visits in the month of July
 - 189 average daily visit and increasing
- Member S. Jolene Hui wanted to comment on the high number of cases a caseworker is seeing a day and thanked the staff for their continued service to the

unhoused community.

- Chair Julie Lie asked for clarification of the Encampment Resolution Program's 1.2 million in MacArthur Park for non-congregate shelter.

- 7 [22-089HS](#) Recommendation to receive and file the Homeless Services Bureau Staff Report.

A motion was made by Member Howat, seconded by Member Guerrero, to received and filed. The motion carried by the following vote:

Yes: 9 - Diego Castaneda, Sylvia Guerrero, James Howat, S. Jolene Hui, Jeffrey Johnson, Ray Morquecho, Susana Sngiem, Desiree Rew and Julie Lie

CHAIR AND VICE CHAIR REPORT

- Chair Julie Lie wanted to invite HSAC members to go visit St. Luke's.
- Vice-Chair Desiree Rew met on July 26 for a monthly leadership meeting with Co-Chair Kimberly Wee. They discussed possible areas of collaboration for both organizations.

PUBLIC PARTICIPATION

- Natalie Swift, former HSAC committee member, had the questions about SB79, Homeless Court and the HSAC Values and Priorities finalized document.

ANNOUNCEMENTS

- None

ADJOURNMENT

At 5:23 p.m. Chair Julie Lie adjourned the meeting.

I, Stephanie Sosa, Contracts and Grants Associate, certify that the agenda was posted not less than 72 hours prior to the meeting.

Note:

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