

Kimberly Wee, Co-Chair  
Jamies Shuford, Co-Chair  
Aiko Tan, Member  
Anna Topolewski, Member  
Brandon Washington, Member  
Daniel Brezenoff, Member  
Dianka Lohay, Member  
Elizabeth Weithers, Member



James Howat, Member  
Jina Lawler, Member  
Kati Hoover, Member  
Keith Kennedy, Member  
Kelli Pezzelle, Member  
Luther Richert, Member  
Margie Wilson, Member  
Sylvia Guerrero, Member  
Tamika Boyce, Member

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**LONG BEACH CONTINUUM OF CARE BOARD RETREAT**

**FINISHED AGENDA & MINUTES**

**FOR INFORMATION ON HOW TO PARTICIPATE IN THIS MEETING, PLEASE VISIT:  
Volunteer, Donate And Get Involved ([longbeach.gov](http://longbeach.gov))**

**12:00 - 12:20 PM Lunch and Introductions**

Meeting called to order at 12:18 PM.

**Roll Call**

Introduction of Board Members, General Members, and City Staff.

**BOARD MEMBERS PRESENT:** Kimberly Wee (Century Villages at Cabrillo), Jamies Shuford (Skidrow Advocacy Group Inc.), Aiko Tan (Scan Health Plan), Brandon Washington (Person With Lived Experience), Daniel Brezenoff (Lutheran Social Services), Elizabeth Weithers (Development Services), James Howat (Community Advocate), Jina Lawler (The Children's Clinic Family Health), Kati Hoover (Long Beach Unified School District), Keith Kennedy (Apartment Association of CA So. Cities), Kelli Pezzelle (Habitat for Humanity Greater Los Angeles), Luther Richert (Mental Health America of Los Angeles), Margie Wilson (Healthcare Coordinators)

**GENERAL MEMBERS PRESENT:** Desiree Roebuck (First to Serve), Steve Ramirez (Healthcare Advocates), Karen Cruz (Community Partner)

**CITY OF LONG BEACH STAFF PRESENT:** Paul Duncan, Homeless Services Bureau Manager; Jeffrey Proctor, Operations Officer; Alexa Dixson-Griggs, Administrative Coordinator; Jennifer Santana, Homeless Services Bureau Secretary; Stephanie Sosa, Contracts and Grants

Associate; Dalton Dorr, Data Analyst; Angela Diaz, HMIS Coordinator;

**Members Present:** Tan, Washington, Brezenoff, Weithers, Howat, Shuford, Lawler, Hoover, Kennedy, Pezzelle, Wee, Richert and Wilson

**Members Excused:** Topolewski and Lohay

**Members Absent:** Guerrero and Boyce

**12:20 - 12:30 PM CoC Responsibilities**

[23-048HS](#) CoC Responsibilities

**Attachments:** [1 Long Beach CoC Board Presentation\\_r20230505.pdf](#)

Alexa Dixon-Griggs presented the CoC Responsibilities. Responsibilities include promoting a community wide commitment to ending homelessness, coordinating funding and policies to quickly rehouse individuals and families, linkage to mainstream programs, and ensuring people who face barriers to housing have equitable outcomes. Overview of mission statement and vision statement. Discussed homeless system to end homelessness. Discussed CoC planning including operating the CoC, monitoring system performance, and coordinating the system of services and housing.

**12:30 - 12:45 PM NOFO Debrief**

[23-049HS](#) NOFO Debrief

**Attachments:** [2 NOFO Debrief 20230530.pdf](#)

Alexa Dixon-Griggs presented the 2022 CoC Notice of Funding Opportunity (NOFO) Debrief for the annual NOFO, DV Bonus, and Special NOFO. Provided overview of scores for each application. Discussed CoC NOFO Scoring Summary and total CoC application score of 149.5 out of a total of 200 points. Discussed CoC DV Bonus Scoring Summary and total CoC application score of 68.18 out of the minimum requirement of 83.25 points. Discussed Special CoC NOFO Scoring Summary and total CoC Unsheltered application score of 70 out of a total of 100 points.

Discussion ensued among the Board Members. Requested more details in the Annual NOFO and the DV Bonus scoring summary and lost points. Offered support regarding the healthcare interactions portions. Offered to support with

functions involved in healthcare and housing. Interested in helping subrecipients become more self-sufficient. Discussed creation of an incubator program, in which the CoC works with agencies to operate successful programs and train strong employees. The goal is for programs to use less or eventually no more federal, private, or state assistance.

**12:45 - 1:30 PM Present System Performance Measures & Dive Into Data**

[23-050HS](#)

System Performance Measures & Data

**Attachments:** [3 CoC SPM Presentation 20230530.pdf](#)

Dalton Dorr presented the System Performance Measures (SPM) and other data. Provided overview of the Point in Time Count including demographics and newly homeless. Discussed System Performance Measures and recommendations. Discussed Measure 1: Length of time persons remain homeless to Measure 7: Successful placement from street outreach and successful placement in or retention of permanent housing.

Discussion ensued among the Board Members. Some of the homeless population appear to be underrepresented such as individuals in the age range of 0-17. Some families may be precariously housed or live in cars. It was advised that the Families Count is a shadow count done with the County and they decide this is how they direct dollars. Considered requesting for a representative from the County to speak on the methodology. Discussed increase in Latinx population. This was the trend nationally. There are a lot of hypotheses but not concrete and we should expect to see more.

Discussed Count results prior to 2019. Results look like a regression back to the mean. However, many other CoCs are seeing massive increase in their Count results that we saw last year. There was an increase in seniors and there will be a projected tripling of homeless older adults expected to hit nationwide in 2030 and California in 2026. This is concerning since there is prioritization for newly homeless seniors. There is a notable decrease in the homeless population numbers. It appears a cohort of those within the ages of 47-52 are experiencing homelessness at an increased rate than expected. Also, for those this is cyclical homelessness and is not their first time.

Discussed System Performance Measures. Ensure measures fit what the case managers are seeing. Recidivism rates are low when linked with Permanent Housing and providing good services. If more Cal Aim is utilized, there will be an increase. Discussed how Long Beach compares to national rate of people

who are homeless? There was a large increase in the rate and was the third highest in California. Long Beach was at the head of the trend and housing affordability will have a much larger toll compared to the national average.

**1:30 - 1:45 PM Break**

**1:45 - 2:00 PM Visioning Exercise**

Alexa Dixson-Griggs led the visioning exercise for the CoC System.

Discussion ensued among the Board Members regarding the following:

- Save taxpayers money, increase output in services, came up with a plan for families, and encourage organizations to be self-sufficient.
- Innovative incubator program where the nonprofits get connected to a business services program, give idea of a good program model, create an organization with certain criteria, and lots of teamwork.
- Getting results a lot with nothing, tapped into the abundance of California, nature and arts, and the vacant commercial property.
- Model of collective impact, programs that made sense and saved dollars, had unlimited resources.
- Reduce homelessness on average, decrease recidivism rate, success would be defined as increase permanent housing and clients are successfully employed.
- Housing for individuals and more personalized treatment.
- Health, housing, and food security is a wellbeing issue in a coordinated way.

Provided overview of the following: Coordination of care, No wrong door, Creating innovative resources, and Increase data collection.

**2:00 - 3:00 PM Needs Assessment (SWOT Analysis)**

Alexa Dixson-Griggs presented the Needs Assessment (SWOT Analysis). Discussed the needs of the CoC System. SWOT Analysis examined the CoC System's strengths, weaknesses, opportunities, and threats.

- SPM 1
  - Reduce the length of time persons are homeless
- SPM 2
  - Updated tenants book and improve staff training
  - Communication to educate participants and staff
- SPM 3 & 5
  - Fix affordability

- SPM 4
  - Financial literacy
  - Maximizing what people already have
  - Employment and workforce development
- SPM 7
  - Reach out to the Case Managers, use the feedback to create Standards in Operations
  - Work on getting the CES to match more accurately and quickly

**3:00 - 3:45 PM    Discuss Broad Goals of System & Timeline (Focus on 3-5 Goals)**

[23-051HS](#)

Discuss Broad Goals of System & Timeline

**Attachments:** [4 CoC System Goals 20230530.pdf](#)  
[Strategic Plan for Board Approval 20230613.pdf](#)

Alexa Dixon-Griggs presented the 2023 System Goals and Targets. Provided overview of System Performance Measures 1 to 7. Reviewed FY 2022 performance and targets. Discussed 2023 System Goals and Targets including term, strategy, resources needed, and equity considerations.

- A. Who else should be at the table?
  - a. How will we engage with stakeholders?
- B. Equity Considerations
  - a. Overview of City Equity Tool for Strategic Planning.
  - b. What disparities need to be addressed in this goal?
  - c. What resources will be needed?
- C. Complete performance management plan
  - a. Discussed responsibilities of CoC Board, Facilitator, HMIS/Data Staff, and Workgroup.
  - b. How will we measure outcomes?
  - c. How will we gather feedback?
- D. 2023 LB CoC Strategic Plan
  - a. Lived Experience Participation
  - b. Performance Monitoring
  - c. System Mapping
  - d. Standard Operating Procedures
  - e. Procurements
  - f. Increased Data
  - g. Coordinated Entry System (CES)
  - h. Training
  - i. Advocacy

**3:45 - 4:00 PM Announcements**

None.

**Public Participation**

None.

**Future Agenda Items**

Overview and Recommendations from CoC Board Retreat

**Upcoming Meetings**

Board: June 13, 2023, 3:00-4:30 PM

General: June 20, 2023, 1:00-2:30 PM

For more information, please visit the [Long Beach CoC website](https://longbeach.gov/homelessness/volunteer-donate-and-get-involved/)  
<<https://longbeach.gov/homelessness/volunteer-donate-and-get-involved/>>.

Meeting adjourned at 4:58 PM.

ML:SS