

Michelle Lim

From: Nicole Rivera De Lia <nicole@careclosetlbc.org>
Sent: Thursday, June 10, 2021 11:32 AM
To: Alvin Teng
Cc: Paul Duncan; HomelessServices
Subject: Re: Mayor's Fund to End Homelessness: Application

-EXTERNAL-

There are so many wonderful programs and opportunities for those who are unhoused to get help. There are myriad reasons places like the multi service center, and other city facilities and programs, aren't accessed/utilized by some of the unhoused in Long Beach. We have folks who suffer from anxiety and depression, who have delays and/or those who simply aren't equipped to navigate the process of accessing resources. Even the process of getting help can be daunting to them. We operate as a sort of boots-on-the-ground bridge between the most vulnerable in the community and the resources that are available.

- How many people do you currently serve through the Care Closet Health Commute program - The number fluctuates because it's an as-needed, rotating basis. We help approximately 12 people at any given time.
- How are clients connected with your transportation program? How do those clients request transportation? - We work IN the homeless community on a daily basis. The needs are presented organically and we rise to meet those needs. This is not, perhaps, as streamline as having a schedule for pick ups, or a predetermined schedule, or an app for transportation. Meeting people where they are (literally and philosophically) has allowed us to bridge the gap between the needs of the unhoused community and the services that are made available by our greater Long Beach community.

Thank you so much for your consideration and please let me know if you have any further questions!

•

Thanks,

Alvin Teng, MPP

Special Projects Coordinator

Pronouns: he, him, his

Department of Health & Human Services | Homeless Services Division

1301 W. 12th Street | Long Beach, CA 90813

Office: 562.570.4045