OFFICE OF THE CITY ATTORNEY CHARLES PARKIN, City Attorney 411 West Ocean Boulevard, 9th Floor Long Beach. CA 90802-4664

SEVENTH AMENDMENT TO AGREEMENT NO. 30976

THIS SEVENTH AMENDMENT TO AGREEMENT NO. 30976 is made and entered, in duplicate, as of May 28, 2020 for reference purposes only, pursuant to a minute order adopted by the City Council of the City of Long Beach at its meeting on May 19, 2020, by and between INNOVATIVE INTERFACES, INC, a California corporation ("Consultant" or "Innovative"), with a place of business at 1900 Powell Street, Suite 400, Emeryville, California 94608, and the CITY OF LONG BEACH, a municipal corporation ("City" or "Library").

WHEREAS, City requires specialized services requiring unique skills to be performed in connection with the establishment and maintenance of an automated library system; and

WHEREAS, City and Consultant (the "Parties") entered into Agreement No. 30976 (the "Agreement") whereby Consultant agreed to provide these services; and

WHEREAS, the Parties entered into a First Amendment to the Agreement to extend the term one (1) additional one-year period and increase the compensation by \$166,580; and

WHEREAS, the Parties entered into a Second Amendment to the Agreement to extend the term one (1) additional three-year period and increase the compensation by \$590,343; and

WHEREAS, the Parties entered into a Third Amendment to the Agreement to extend the term one additional one-year period and increase the compensation by \$189,411; and

WHEREAS, the Parties entered into a Fourth Amendment to the Agreement to add additional software and increase the compensation by \$2,600; and

WHEREAS, the Parties entered into a Fifth Amendment to the Agreement to extend the term one (1) additional one-year period, add \$198,882 to the extension, attach a revised payment schedule, and update the name of the software system; and

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WHEREAS, the Parties entered into a Sixth Amendment to the Agreement to add \$4,500 for the cloud backup subscription; and

WHEREAS, the Parties desire to extend the term one (1) additional one year period, add force majeure language, amend the annual compensation, and attach a revised price list:

NOW, THEREFORE, in consideration of the mutual terms, covenants, and conditions herein contained, the Parties agree as follows:

Section 13.09 of Agreement No. 30976 is hereby amended to read as 1. follows:

"13.09 The term of this Agreement shall commence at midnight on December 18, 2008, and shall terminate at 11:59 p.m. on December 17, 2020, unless sooner terminated as provided in this Agreement, or unless the services or the Project is completed sooner. The term may be extended for one (1) additional one-year period, at the discretion of the City Manager."

- 2. Consultant shall continue to provide Library Management System services, and City shall pay for these services in the amount of One Hundred Forty-Nine Thousand Seven Hundred Eighty Dollars (\$149,780) from December 18, 2019 to December 17, 2020, and One Hundred Sixty-Two Thousand Three Hundred Sixty-Six Dollars (\$162,366) from December 18, 2020 to December 18, 2021, at the rates or charges shown in Exhibit "B-7".
- 3. Exhibit "B-6" attached to the Sixth Amendment to Agreement No. 30976 is hereby updated in accordance with Exhibit "B-7", attached hereto and incorporated by this reference.
- 4. Section 14 is hereby added to Agreement No. 30976 to read as follows:
- "14. FORCE MAJEURE. If any party fails to perform its obligations because of strikes, lockouts, labor disputes, embargoes, acts of God, inability to obtain labor or materials or reasonable substitutes for labor materials, governmental restrictions,

1 governmental regulations, governmental controls, judicial orders, enemy or hostile 2 governmental action, pandemic, civil commotion, fire or other casualty, or other causes 3 beyond the reasonable control of the party obligated to perform, then that party's 4 performance will be excused for a period equal to the period of such cause for failure to perform." 5 6 5. Except as expressly modified herein, all of the terms and conditions 7 contained in Agreement No. 30976 are ratified and confirmed and shall remain in full force and effect. 8 9 IN WITNESS WHEREOF, the parties have caused this document to be duly 10 executed with all formalities required by law as of the date first stated above. 11 INTERFACES, **INNOVATIVE** INC, California corporation 12 13 2020 By Name A 14 Title E√ 15 2020 By Name 16 Title 17 "Consultant" 18 CITY OF LONG BEACH, a municipal 19 corporation 20 Lenda F. Jakum 2020 By 21 22 TO SECTION 301 OF "Citv" 23 This Seventh Amendment to Agreement No. 30976 is approved as to form 24 2020. on 25 CHARLES PARKIN, City Attorney 26

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Deputy

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This Seventh Amendment to Agreement No. 30976 is approved as to form

_____, 2020.

CHARLES PARKIN, City Attorney

Deputy

INC.

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EXHIBIT "B-7"



Ship To

Long Beach Public Library 200 W. Broadway Long Beach CA 90802 United States

Innovative Interfaces Incorporated 1900 Powell St. Suite 400 Emeryville CA 94608 United States

Bill To

Long Beach Public Library 200 W. Broadway Long Beach CA 90802 United States

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4/1/2020 Date EST-INC11666 Quote #

Payment Terms Overall Contract Term (Months) **Contract Start Date** Contract End Date Sales Rep Site Code Expires

Pricing Exhibit

Net 30 24 4/1/2020 3/31/2022 CR Manager lbpl 6/30/2020

Currency

				US	Dollar
Sierra Subscription	License - Term	1	Sierra Software Subscription	119,295.18	119,295.18
LC Authority Database Service	License - Term	1	Sierra LC Authority Database Service	7,574.39000	7,574.39
Encore	License - Term	1	Encore Subscription	17,086.0899	17,086.09
SIP2 Interface	License - Term	2	License for additional SIP2 interface. Enables library to integrate with 3rd party systems using SIP2 protocol, including but not limited to self-check, automated sorters, and more. Each login requires a separate license.	708.75	1,417.50
Staff User Licenses	License - Term	2	License for additional Staff User License. A separate staff user license is required for each concurrent connection made from a staff client to the Sierra ILS server, including via alternative staff interfaces including Decision Center & Mobile Worklists.	315.00	630.00
Staff User Licenses	License - Term	155	License for additional Staff User License. A separate staff user license is required for each concurrent connection made from a staff client to the Sierra ILS server, including via alternative staff interfaces including Decision Center & Mobile Worklists.	0.00	0.00
SIP2 Interface	License - Term	20	License for additional SIP2 interface. Enables library to integrate with 3rd party systems using SIP2 protocol, including but not limited to self-check, automated sorters, and more. Each login requires a separate license.	0.00	0.00
Sierra Self Check Stations	License - Term	14	License for additional Self-Check station (aka Express Lane). Enables patrons to check out materials without staff intervention and perform selected other self-service functions.	0.00	0.00
Sierra Additional Review Files	License - Term	1	Additional Review Files can be used with Create Lists and related products to support saving lists of records for reporting or workflow purposes.	0.00	0.00



Pricing Exhibit

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Date Quote#

			Sold in sets of up to 40 review files for 625K records, this product supports saving of up to 20 additional search strategies in Create Lists.		
Advanced Keyword Index Method II	License - Term	1	Advanced Keyword Index Method II	0.00	0.00
Unlimited Data License	License - Term	1	Unlimited Data License	0.00	0.00
AirPAC	License - Term	1	AirPAC	0.00	0.00
Reports	License - Term	1	Reports	0.00	0.00
Sierra ERM	License - Term	1	Sierra Electronic Resource Management enables libraries to keep track of the licensing and purchasing details of e-journals, Abstracting and indexing databases, and full-text databases using a single system. This use of a single system streamlines workflows and eliminates the need to maintain separate databases. Includes resource and license records, each with their own fixed- and variable-length fields to which title information can be linked. License and resource details display in WebPAC Pro and Encore for patrons and st	0.00	0.00
Z39.50 Client / Client Broadcast / Server	License - Term	1	Z39.50 Client / Client Broadcast / Server	0.00	0.00
Unlimited Web OPAC user licenses	License - Term	1	Unlimited Web OPAC user licenses	0.00	0.00
Authority Control Option	License - Term	1	Authority Control Option	0.00	0.00
Scoping	License - Term	1	Scoping	0.00	0.00
Resequence attached records by location	License - Term	1	Resequence attached records by location	0.00	0.00
Synchronize bibliographic locations	License - Term	1	Synchronize bibliographic locations	0.00	0.00
Automatic Authority Control Processing	License - Term	1	With the optional Automatic Authority Control Processing product, Sierra can automatically update headings in bibliographic records based on the valid form of the heading in an authority record. For each SEE FROM (MARC 4XX) heading in the authority record, the system searches the appropriate index for a matching entry from a bibliographic record. If it finds a match, Sierra updates the bibliographic heading based on the valid from	0.00	0.00



Pricing Exhibit

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			of the index heading (MARC 1XX) from the authority record.			
Sierra Extended Approval Plan	License - Term	1	Extended Approval Plan allows the library to receive MARC records, with invoice data, either for books that a vendor is about to ship the library on an Approval Plan or for books ordered from a vendor that is able to supply MARC Bibliographic data with the library's system order number in an appropriate 9XX field.		0.00	0.00
WebPAC Pro	License - Term	1	WebPAC Pro		0.00	0.00
Offline Circulation	License - Term	1	Offline Circulation		0.00	0.00
Cataloging	License - Term	1	Cataloging		0.00	0.00
File Transfer Software	License - Term	1	File Transfer Software		0.00	0.00
OCLC Interactive Via the Network	License - Term	1	OCLC Interactive Via the Network		0.00	0.00
Web OPAC Menus (Languages)	License - Term	1	Web OPAC Menus (Languages)	Language s: Spanish	0.00	0.00
RSS FeedBuilder	License - Term	1	RSS FeedBuilder		0.00	0.00
My Record Feeds	License - Term	1	Sierra My Record Feeds		0.00	0.00
Community Reviews	License - Term	1	Community Reviews		0.00	0.00
Spell Check	License - Term	1	Spell Check	Language s: English	0.00	0.00
Web Access Management	License - Term	1	Web Access Management		0.00	0.00
OPAC Export	License - Term	1	OPAC Export		0.00	0.00
Circulation	License - Term	1	Circulation		0.00	0.00
Sierra Inventory Control	License - Term	1	Inventory Control enables libraries to manage basic library inventory processes and related data.		0.00	0.00
Circ Notices via E-Mail Option	License - Term	1	Circ Notices via E-Mail Option		0.00	0.00
Innovative Scheduler Subscription	License - Term	1	Load Scheduler leverages Create Lists and Data Exchange capabilities to enable library staff to automate the creation of MARC files and transfers to occur unattended and not during peak hours. Key processes include regularly scheduled file creation and output, and regularly scheduled file retrieval and record loading.		0.00	0.00
Sierra Homebound Patron / Remote Patron	License - Term	1	Homebound / Remote Patron capabilities enable the library to manage selection, delivery, and usage of library materials for all types of home-service and institutional patrons.		0.00	0.00



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Sierra Floa Collections		License - Term	1	Floating Collections enables items to remain at checkin location regardless of original item location. Library maintains a table of item and checkin locations that designates items allowed to "float."	0.00	0.00
Sierra Held Delivery	d Item	License - Term	1	Sierra Held Item Delivery	0.00	0.00
				With Held Item Delivery: oLibraries can configure their systems to allow patrons to specify that requested items be delivered to their home address or to another location for pickup. oThe new SHIPPABLE element of the loan rule determines whether a requesting patron can choose to receive his held items through the mail. oThe new SHIP TIME element of the loan rule determines the number of days by which the due date should be extended for items that are mailed. oLibraries may apply a service charge to patrons who choose to receive items through the mail. oLibraries can designate delivery locations, used to mail items to a central location for patron pickup.		
Sierra Onli Patron Reg		License - Term	1	Online Patron Registration allows patrons to register themselves as library users over the Internet. The library offers the patron a form to enter their personal data, which is mapped to fields in the patron record as determined by the library. The form is also linked to a patron record template of the library's choosing, to add additional data to the newly created patron record. Different forms may be used for different patron types. This could include home library location, expiration date, ptype, patron messages, manual patron blocks, etc.	0.00	0.00
Sierra Proç Registratio		License - Term	1	Program Registration enables the library to maintain program and event information in Sierra system. The library can publish an online calendar of events, manage scheduling of programs in shared rooms to avoid conflicts, register patrons for specific programs, and enable patrons to discover and register for programs or events themselves.	0.00	0.00
Acquisition	าร	License - Term	1	Acquisitions	0.00	0.00
Sierra EDI EDIFACT (License - Term	1	EDI/EDIFACT Ordering & Invoicing supports electronic	0.00	0.00



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Date Quote#

& Invoicing			ordering and invoicing for both monographs and serials via email or file transfer using Innovative supported EDI & EDIFACT formats			
WebOPAC Ecommerce	License - Term	1	Sierra WebOPAC Ecommerce	WebOPAC Ecommer ce Option: Payflow Pro	0.00	0.00
Sierra Classic Collection Agency Subscription	License - Term	4	Classic Collection Agency Interface allows libraries to deliver a file of information about patrons with overdue items and/or money owed via email to another system. The library must have a relationship with an agency that can receive information in Innovative's format.		0.00	0.00
Patron API (URL)	License - Term	1	Patron API (URL)		0.00	0.00
Electronic Serials Invoicing	License - Term	1	Electronic Serials Invoicing		0.00	0.00
Sierra Quick Click Ordering	License - Term	1	Quick Click streamlines the process of creating bibliographic and order records for orders placed with a vendor. This requires that you have an account and user profile set up with the vendor and that you follow their instructions for using their shopping cart feature. For use with select vendors who support Innovative format for data interchange.		0.00	0.00
Inventory Express (Web Service)	License - Term	1	Inventory Express (Web Servi		0.00	0.00
Serials	License - Term	1	Serials		0.00	0.00
Electronic claiming of serial issues	License - Term	1	Electronic claiming of serial issues		0.00	0.00
SISAC Checkin	License - Term	1	SISAC Checkin		0.00	0.00
Community Information Database option	License - Term	1	Community Information Database option		0.00	0.00
Ecommerce	License - Term	1	Sierra Ecommerce		0.00	0.00
Pathfinder Pro	License - Term	1	Pathfinder Pro		0.00	0.00
WebBridge LR (Link Resolver)	License - Term	1	WebBridge LR (Link Resolver)		0.00	0.00
RFID / Item Status API	License - Term	1	Provides integration between Sierra and RFID. Includes capability to update Item Status on Sierra from Self-Check using Item Status API and ability to update RFID bit from transactions performed on Sierra (including from Sierra Web Application). Annual Subscription		0.00	0.00



Pricing Exhibit

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Date Quote# 4/1/2020 EST-INC11666

RFID / Ilem Status API	License - Term	1	Provides integration between Sierra and RFID. Includes capability to update Item Status on Sierra from Self-Check using Item Status API and ability to update RFID bit from transactions performed on Sierra (including from Sierra Web Application). Annual Subscription		0.00	0.00
eCommerce Integration for Self Check (Express Lane)	License - Term	1	Integration between Sierra Express Lane and 3rd Party eCommerce for Self Check to support PCI-compliant credit card payments for fines. Requires separate Smart Pay terminal purchased directly from 3rd Party Vendor for an additional fee for each Express Lane terminal at which credit cards will be accepted	Sierra eCommer ce Options: Payflow Pro	0.00	0,00
			1 April 2020 - 31 March 2021			
iTiva	License - Term	1	iTiva Subscription	Incoming: 0 Outgoing: 4	3,776.02910	3,776.03
III ILS Integration Software	License - Term	1	TNS/TRS API and/or SIP2 for ILS integration w/ iTiva or other third party Telephony solution NOTE: API and SIP2 accessible by telephony integration only 1 November 2020 - 31 March 2021 Pro-rated to align with billing cycle 1 Apr - 31 Mar Year 1: \$149,779.19 1 April 2020 - 31 March 2021		0.00	0.00
			Year 2: S162.365.79 1 April 2021- 31 March 2022			

Total Fees USS149.779.19