LA Metro's Efforts to Improve Policing Performance

August 14, 2018

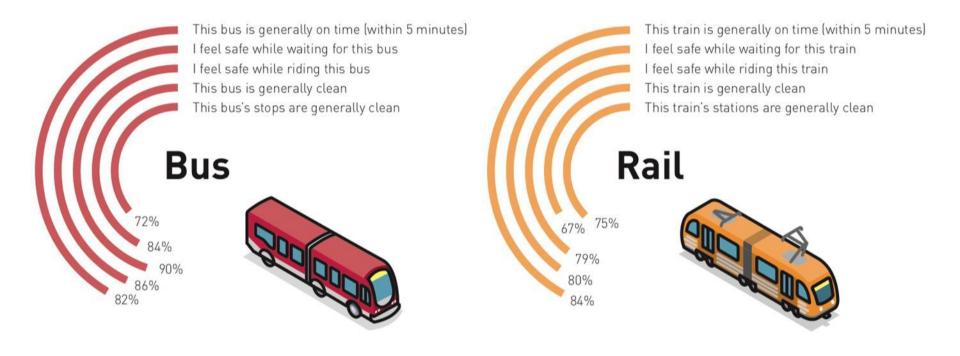


Our Fundamental Mission

"To ensure Metro patrons and employees can ride and work safely, without fear, 100% of the time."



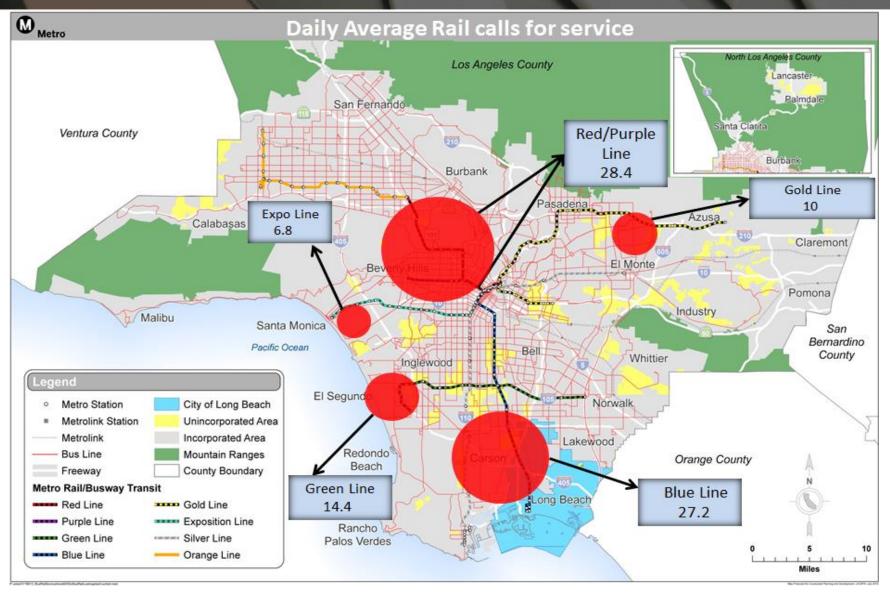
Customer Satisfaction



- 90% of passengers feel safe while riding the bus
- 79% of passengers feel safe while riding the rail



Rail Call Distribution





New Multi Agency Model



Integrating Law Enforcement & Security

Law Enforcement Partners

- Address crime & Disorder
- Reduce system vulnerability to terrorism

Metro Security

- Safeguards critical infrastructure
- Fare compliance
- Revenue protection

Keeping passengers and employees safe and secure

Private Security

- Guards facilities and stations
- Serves as the eyes and ears for law enforcement



Partnership with Long Beach Police

- Long Beach PD rides within the City of Long Beach and patrols eight (8) Blue Line Stations. Their primary mission is to prevent crime and terrorism. The officers also provide backup to Metro's fare compliance officers (only when requested).
- Addressing Homelessness. In FY 19 Metro and Long Beach PD agreed to add two (2) 'Quality of Life' officers to the deployment schedule. The officers will direct their efforts to connecting homeless persons to social services resources
- Augmenting Investigative Capacity. One (1) Detective position will be added
 in FY19 to assist with the transit related caseload.



2018 "Full Court Press" on Outreach

Effective May 2018: Expand pilot from 2 teams to a total of 8 teams, 7 days per week for 1 year. Approx. Cost- \$4,207,125

Bus



Rail





Bus: Owl Service

1, PM Team

Rail: All Lines

• 3, AM Teams

• 3, PM Teams

Union Station: On Site

• 1, PM Team



System-wide Results of the New Policing Model

Serious crimes and assaults against operators **decreased by 30 %** since implementation of the new multi-agency model.

(as of June 2018)

Long Beach Specific Results

Part 1 crimes are down by 50 % since implementation of the new multi-agency model. Part 2 crimes are down by 80%. (July 1 2017 through June 30, 2018)

Thank you Visit metro.net





Next stop: a better Blue Line.

NEW BLUE IMPROVEMENTS PROJECT





Long Beach City Council August 14, 2018

Recent Blue Line Improvements



- > Station refurbishments:
 - New canopies
 - Repainting
 - New LED lighting; additional CCTV cameras
 - Tile repair and replacement
 - Landscaping replacement and irrigation upgrade
- > Pedestrian and swing gates at intersections; new walkways; and accessibility improvements.
- > Replace power stations (Traction Power Substation, TPSS).
- > New and overhauled trains: 46 new trains and 38 overhauled trains.





New Blue Improvement Project



- > Metro is investing \$350 million on improvements to the Blue Line to enhance safety, increase reliability and improve the customer experience.
- > In January 2019, Metro will begin a round of significant construction and maintenance projects to modernize the Blue Line.
- > The New Blue provides our customers with an enhanced travel experience through visual and aesthetic improvements.
- > Metro created three levels of bus shuttle service to provide customers with options during the New Blue Improvements Project.





2019 Anticipated Timeline



Jan Feb Mar Apr May Jun Jul Aug Sep

Willowbrook/Rosa Parks Station

Willowbrook/Rosa Parks Station to the Downtown Long Beach Station

Willowbrook/Rosa Parks Station to 7th St/Metro Center Station

45-day closure of 7th St/Metro Center Station to Pico Station (Blue Line/Expo Line connection)





Improvements



- > Train control improvements/train signal system.
- > Track improvements.
- > Overhead power improvements.
- > Willowbrook/Rosa Parks Station Improvements.
- > Station area improvements to enhance the customer experience.





Improvements



> Train control improvements

- Construct four additional crossover tracks/switches to reduce service interruptions.
- Upgrade existing train control signals system-wide.

> Track improvements

- Inspect and replace tracks in certain segments.
- Special track work at 7th St/Metro Center and Expo junction.
- Pre-tie-in work to Regional Connector.

> Overhead power improvements

 Upgrade and replace the overhead power system for the entire 22 miles of the Blue Line.



Station Area Improvements



- > New digital map cases at select stations.
- > New station signage.
- > Repainted stations.
- > New landscaping at select stations.





Three Levels of Bus Shuttle Service



- > Blue Line Local Shuttle (Free)
- Serving all closed stations operating Blue Line hours.
- > Blue Line Select Shuttle (Free transfer with TAP or \$1.75)
- Serving select closed stations, Monday through Friday, peak hours (6-9am, 3-7pm).
- > Blue Line Express Shuttle (Free transfer with TAP or \$1.75)
- Express stops Monday through Friday, peak hours (6-9am, 3-7pm).





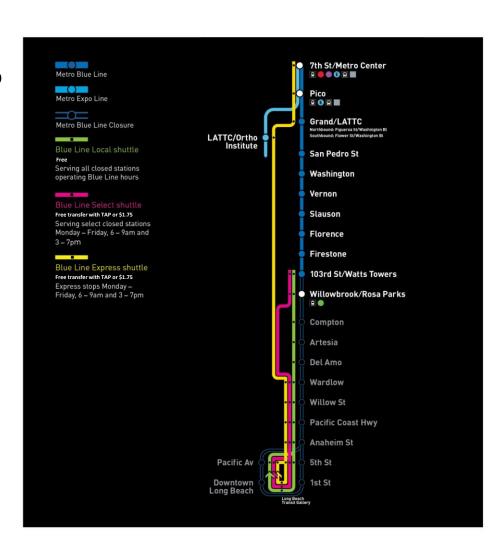
South Segment Service Information



Phase 1: January - May 2019

- > Rail service will be suspended from the Willowbrook/Rosa Parks Station to the Downtown Long Beach Station.
- > Blue Line rail service will be maintained from 7th St/Metro Center to 103st/Watts Towers Station.
- > Willowbrook/Rosa Parks Station will be closed, connection to Green Line remains open.
- Three levels of bus shuttle service will be provided.





North Segment Service Information



Phase 2: May – September 2019

- > Rail service will be suspended from the Willowbrook/Rosa Parks Station to the 7th St/Metro Center Station.
- Blue Line rail service will be maintained from Compton Station to Downtown Long Beach Station.
- > Willowbrook/Rosa Parks Station will be closed, connection to Green Line will remain open.
- Three levels of bus shuttle service will be provided.





Expo Line Service during North Segment



45 Days Suspension Expo Line Service in Downtown LA

- Rail service will be suspended at the Blue/Expo Line junction from 7th St/Mero Center to Pico Station for 45 days.
- > Red/Purple Lines remain open.
- > Bus shuttle service will be provided.





Communications Plan



- > Customer communication
 - On-board distribution and postings
 - Mailers
 - Station and Operator announcements
 - Bus stop, station, and directional signage
 - Project website, hotline, and email
 - In-person customer service support
 - Participation at local community events
- > Construction impact communication
- > Customer communication



- > Grasstops outreach
 - Corridor cities and Gateway Cities
 Council of Governments
 - Transit Operators
 - Metro Service Councils
- > Digital and media
 - News releases and Press Conference
 - Agency blogs and social media
 - Advertisements
 - Third party applications



Contact Information

New Blue Improvements Project

(213) 418-3039

Metro.net/newblue

newblue@metro.net







I-710 Corridor Project EIR/EIS

metro.net

I-710 South Corridor Project

Next Steps

Long Beach City Council
August 14, 2018















Presentation Overview

 Recap of Board Action including Motions

 Description of Alternative 5C & Initial Stage Program (or Early Action Program)

Timeline & Next Steps

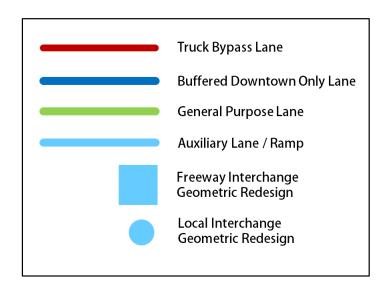




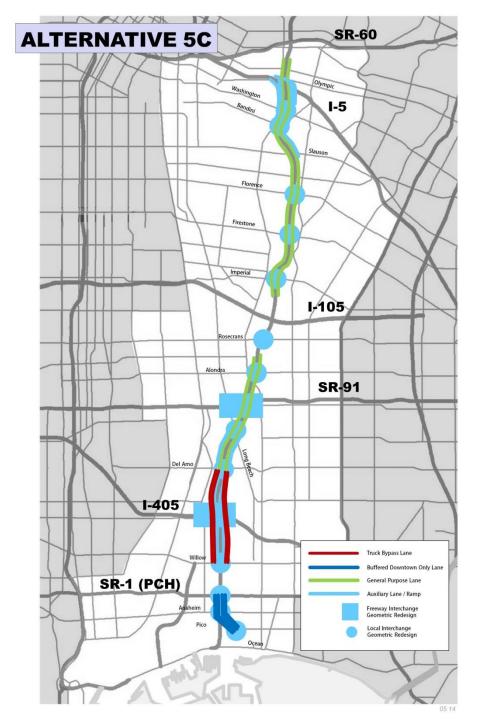
Alternative 5C

- Modernizes the freeway
- Enhances safety
- Improves capacity
- Improves air quality
- Funds complementary programs

~ \$6 Billion Total Cost







Board Action Recap

Motion 5.1

- 1. Phased-in "Zero Emission Truck Technology Development Program"
- 2. Increase program funding from \$100 to \$200 million
- 3. Pursue incentives/grants to accelerate the implementation of ZE technology
- 4. Develop a policy recommendation for a full, ZE only, dedicated lane



Board Action Recap

Motion 5.2

- Expedite the delivery of an Early Action Program (EAP) that emphasizes:
 - Projects that deliver greatest benefits in improving safety, mobility, & air quality
 - 2. Projects with minimal/no property impacts
 - 3. Develop and enforce local/targeted hiring plan
- Re-evaluate/re-validate the strategic mainline freeway improvements after completion of the Early Action improvement projects



Board Action Recap

Motion 5.2 (Continued)

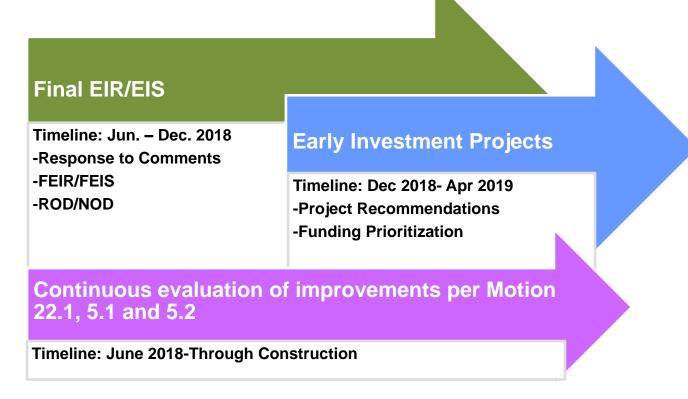
- Develop strategic plan to expedite the transition from diesel freight trucks to near-ZE and ZE
- Develop and evaluate multiple scenarios for a comprehensive plan to reduce the traffic congestion in the corridor
- Develop strategies to reduce vehicle demand along side the physical roadway improvements
- Evaluate feasibility of high-frequency bus service



Next Steps

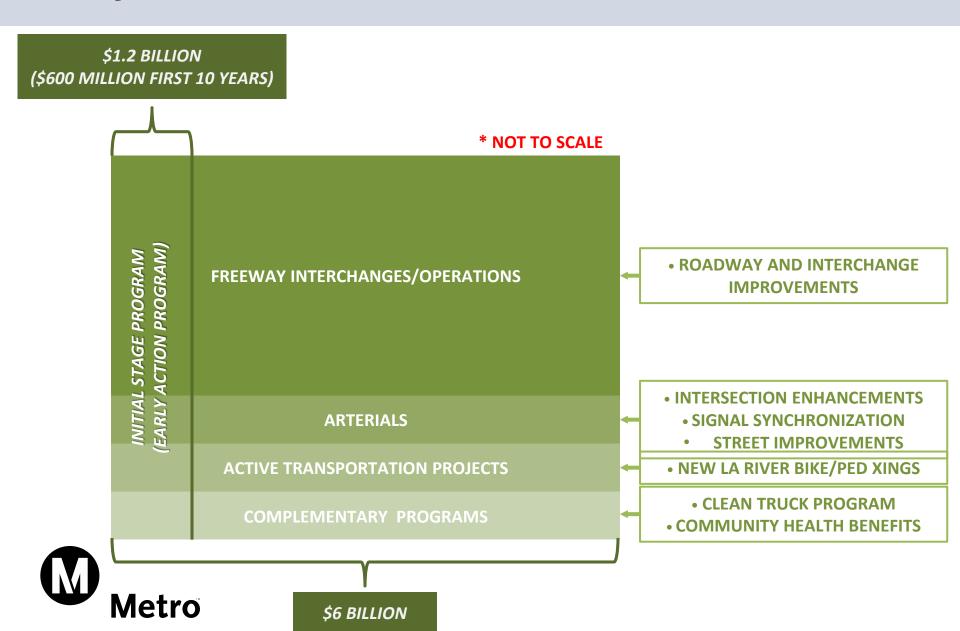
Caltrans adoption of Alternative 5C as the Preferred Alternative

Conducting three major parallel efforts:

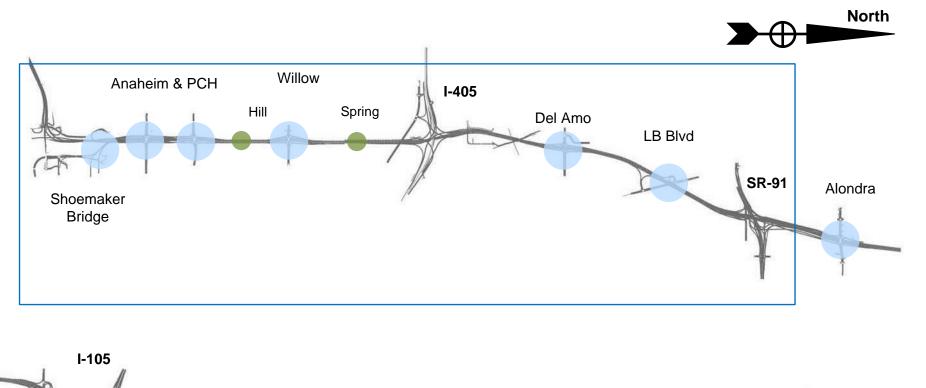


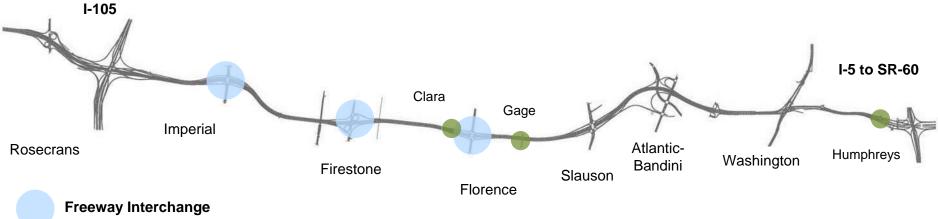


Early Investments



Early Investment - Freeway Projects

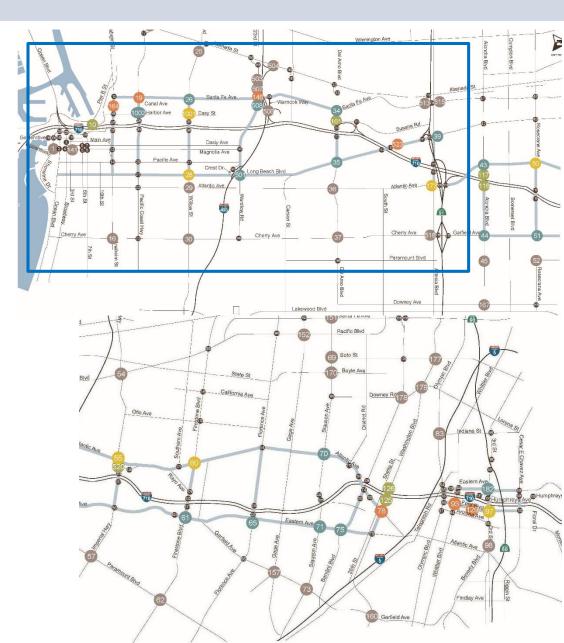




Bike/Ped Crossing

Early Investment – Arterial Streets

- Traffic signal upgrades & coordination, safety improvements, traffic calming measures, intersection improvements
- Bike/Ped Projects (led by Active Transportation Group)





Community Health Benefit Program

Objective

Investment to improve air quality/public health

Examples of Eligible Projects

- HEPA filters in schools, day care facilities, senior centers, clinics and hospitals
- Clean fuel school buses and senior transportation
- Community health testing, education, and outreach
- Mobile asthma clinics
- GHG reduction projects

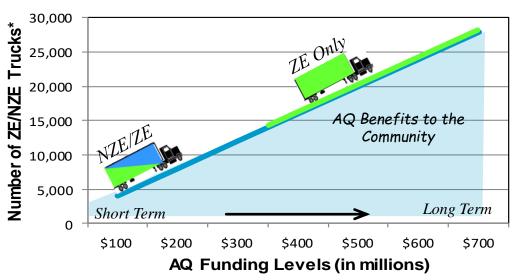






I-710 ZE/NZE Deployment Strategy

Option 3 Maximize Deployment of ZE/NZE Trucks



- Begin with mix of ZE and NZE trucks in the near term
- Transition to ZE trucks as ZE trucks become commercially available and affordable
- Partner with SCAQMD, EPA, CARB to pursue grant funding outside of the project programmed funds to support health-benefit investments

Next Steps

- Partnerships for delivery
- Seek Funding to accelerate program

Long Beach Investment Candidates

- Freeway: 7 local interchanges; 2 freeway-to-freeway interchanges
- 23 Arterial Street Intersections
- 3 Bike/Ped Crossings
- Community Health Grants





I-710 Livability Initiative Summary

- Identify Complete Streets opportunities and address historical challenges for mobility in the area
- Develop ideas for enhancements of multimodal network (Blue Line, Gold Line, LA River, SG River, Rail to River), access, safety, and linkages.
- Combine input from stakeholders and agencies use plan for grant funding and implementation.



Corridors in the City of Long Beach



Input From Community







- Stakeholder Interviews (2 of 5)
- Group Meetings (2 of 5)
- Public Meetings (1 of 3)
- Pop-up Events (2 of 8)



Questions?

Thank you!

