

421 W. Broadway Apt. 5155  
Long Beach, Ca. 90802  
29 July 2016

Mr. Nick Godínez  
Postmaster, Long Beach

Dear Mr. Godínez:

"Hello."

Your letter dated September 25, ~~2016~~<sup>2015</sup> is appreciated. (refer to Attachment)

Your comment, "Once a determination has been made regarding a location of the proposed collection box, final completion can be anticipated in the next four to six weeks," helped my soul to smile brighter. Hopefully, its location will be readily in view of the five collection boxes on the street medium located on 3<sup>RD</sup> Street near Long Beach Boulevard. Why? I believe this <sup>will</sup> cease; and, at least drastically <sup>unsafe</sup> reduce usage of these collection boxes by all pedestrians: females or males who may also have luggage, shopping carts, baby carriages or strollers; and, people with disabilities who "ambulate" by either a cane, crutches, walker, manual or power wheelchair. My concern regarding their usage was particularly during the hours when the Long Beach Main Post Office was closed; and, there is absolutely no way to stop pedestrians from being in "harm's way" unless a safe and accessible collection box is provided, nearby.

Please notify Congressman Alan Lowenthal (attn. Julie Tran) the estimate date to install a safe and accessible collection box

on the sidewalk. Hopefully, this will occur sooner than later!  
I am deeply grateful to Honorable Congressman Alan Lowenthal;  
and, especially Julie Tran for their profound assistance sup-  
porting my diligent efforts, since at least August 11, 2014, for  
the Post Office to "do the right thing"; and, for their awesome  
assistance.

Mr. Godínez, your prompt assistance in this urgent and vital  
matter is appreciated.

Sincerely,

Frances Emily Dawson Harris

c. Congressman Alan Lowenthal

Attachment A

September 25, 2015

The Honorable Congressman Alan Lowenthal  
U.S. House of Representatives  
Attn: Julie Tran  
100 West Broadway Street, West Tower, Suite 600  
Long Beach, CA 90802-4486

Dear Congressman Lowenthal:

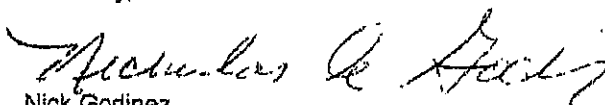
This is in reference to your inquiry on behalf of your constituent, Francis Emily Dawson Harris, who resides at 421 W. Broadway #5155, Long Beach, CA 90802-9442. According to the information provided, Ms. Harris has expressed her concerns with safely accessing the mailboxes located near the Downtown Long Beach Post Office located at 300 Long Beach Blvd., Long Beach, CA 90802-9991.

Thank you for bringing this matter to our attention. The Postal Service is always concerned about the safety of our customers during their interactions with us. We regret learning of the challenges experienced by your constituent while attempting to access the collection boxes on the street median located on 3<sup>rd</sup> Street near Long Beach Blvd.

The information you provided has been shared with our local Operation Programs Support (OPS) division. Due to the facility's hours of operations and the limited customer access to the inside of the office after lobby hours, OPS are in review of providing a collection box for pedestrian accessibility near the Downtown Station. Currently, pedestrians have the ability to safely deposit mail matter into the mail drops located in the inside of the post office; the facility does offer ADA approved ramp access for customers with mobility aids. Once a determination has been made regarding the location of the proposed collection box, final completion can be anticipated in the next four to six weeks.

On behalf of the United States Postal Service, please offer our gratitude to your constituent for her patience and diligence in this matter. We are committed to providing safe and reliable service our customers can rely upon. For further questions or concerns regarding this matter, Ms. Harris may contact Jennie Enriquez, Officer in Charge at the Downtown Long Beach Office at (562) 628-1303 or Natasha Garvins, Consumer & Industry Contact, Manager at (323) 686 7415.

Sincerely,



Nick Godinez  
Postmaster, Long Beach

cc: E. Ruiz, Jr., District Manager  
J. Enriquez, Officer in Charge, Downtown Long Beach  
N. Garvins, A/Manager, Consumer & Industry Contact  
S. Pamplin, Consumer & Industry Representative

Ref: CA124677517

7001 S CENTRAL AVE RM 240  
LOS ANGELES CA 90052-0498  
PHONE (213) 695-1200  
FAX (213) 696-1248

ALAN LOWENTHAL  
475 L'Enfant Plaza, SW  
Washington, DC 20540

COMMITTEE ON FOREIGN AFFAIRS  
Subcommittee on Terrorism, Non-Proliferation  
and Trade  
Staff: 202-225-7924  
Fax: 202-225-7926

COMMITTEE ON NATURAL RESOURCES  
Subcommittee on Energy, Water, and  
Wilderness  
Staff: 202-225-7924  
Fax: 202-225-7926

**Congress of the United States**  
**House of Representatives**  
Washington, DC 20515-0547

OFFICE OF THE CLERK OF THE HOUSE  
400 Cannon Building  
Washington, DC 20515  
Phone: 202-225-7924  
Fax: 202-225-7926

OFFICE OF THE CLERK OF THE HOUSE  
400 Cannon Building  
Washington, DC 20515  
Phone: 202-225-7924  
Fax: 202-225-7926

alan.lowenthal@house.gov

December 20, 2016

Postmaster General Megan Brennan  
Office of the Postmaster General  
475 L'Enfant Plaza, SW  
Washington, DC 20260

Dear Postmaster General Megan Brennan,

It is my understanding that the United States Postal Service is tasked in part to enforce Section 504 of the Rehabilitation Act of 1973. This law requires that no individual with a disability shall, solely by reason of his or her disability, be excluded from the participation in, be denied the benefits of, or be subjected to discrimination by the United States Postal Service. On September 25, 2015, my office sent a letter in support of all of constituents in my district with disabilities to request and encourages all post office mailboxes on sidewalks and street corners in the Long Beach area should be safe and easy for all people to access, essentially no one should be hindered from accessing and using these mailboxes. You graciously responded back to my request and mentioned that the new mailboxes would be installed within 4-6 weeks, it has now been 15 months and nothing has been done. I write to you today as I strongly encourage full and fair consideration of this request in a timely manner to ensure that all individuals in my district are treated equally.

I strongly believe that every individual should be afforded the same rights. Ensuring that there is a more accessible and easier way for people with physical handicaps to access post office mail boxes will allow every individual to be treated equally. I have heard too many times from people in my district who have had incredibly detrimental and negative personal experiences regarding this issue, which is simply unacceptable.

I strongly encourage full and fair consideration of this request to ensure that all individuals in our district are treated equally. I look forward to hearing from you soon.

Sincerely,



Alan S. Lowenthal  
Member of Congress

OVER









The State of California Victim Compensation and Government Claims Board operates the Victim Compensation Program. This program can help pay bills and expenses that result from a crime. If you have been injured or have been threatened with injury, or if someone in your family has been killed or injured, you may be eligible for help from the Program.

The Program can help victims of crimes such as:

- Domestic Violence
- Assault
- Molestation
- Rape
- Vehicular Manslaughter
- Child Abuse
- Sexual Assault
- Homicide
- Drunk Driving

- Fill a crime report with the police, sheriff, child protective services, or some other law enforcement agency.
- Apply to the Program within a year of the time the crime happened or inform the person in writing why the application is late. If the victim was under 18 when the crime happened, you have until the child's 19th birthday to apply.
- Cooperate with law enforcement during the investigation and prosecution of the crime.
- Cooperate with the Victim Compensation Program by providing the information needed to review your application.

Contact .  
Victim Witness Assistance Center  
275 Maricopa Ave.  
Long Beach, CA 90802  
1-800-7-3-7574

1. Please type or print legibly in black ink only.
2. Completely fill in DR number, victim/business name, address and phone number at the top of the form.
3. A separate form must be used whenever there is a different owner for any item(s).
4. Provide as much descriptive information as possible, including serial numbers or owner's: applied numbers or names engraved on the item.
5. Please do not duplicate any items that you included on the original report. If you are providing additional information for items that were included on the original report, please indicate that in the "REMARKS" area for each item.
6. If you need additional forms, please call (562) 570-7381.
7. Submit the form(s) by mail or in person to:

**Long Beach Police Department  
Records Division  
400 West Broadway  
Long Beach, CA 90802**

OVER

DR#: 16-78533

DATE REPORTED: 12/9/16	CALL #: 1774	OFFICER: J. MAGGIO	DIR: 10858
TYPE OF INCIDENT OR CRIME: COURTESY REPORT - IDENTITY THEFT			
LOCATION OF INCIDENT:			
NAME OF PERSON OR BUSINESS INVOLVED:		DATE OF BIRTH:	
PERSON REQUESTING REPORT:			
DAWSON HARRIS		FRANCES	E.
LAST		FIRST	MI
NAME OF BUSINESS REQUESTING REPORT:			
ADDRESS:			
421 W. Broadway Apt. 5155 Long Beach Ca. 90802			
NUMBER STREET	APT #	CITY	STATE ZIP CODE
PHONE #	562-436-5994	FAX #	N/A
INVOLVEMENT (Check One)			
<input checked="" type="checkbox"/> Victim <input type="checkbox"/> Registered Owner <input type="checkbox"/> Witness <input type="checkbox"/> Other			
<input type="checkbox"/> Parent of Victim Under 18 Years <input type="checkbox"/> Pedestrian <input type="checkbox"/> Driver <input type="checkbox"/> Passenger			
<input type="checkbox"/> Attorney (requires signed authorization of individual represented)			
<input type="checkbox"/> Representative of Insurance Company - Fill in policy/claim #			
CERTIFICATION			
I declare under penalty of perjury, that the information above is true and correct:			
SIGNATURE: X Frances Emily Dawson Harris			
LONG BEACH POLICE DEPARTMENT USE ONLY			
RECEIVED BY:	INVESTIGATOR:	PROCESSED BY:	
DID:	DID:	DID:	
DATE:	DETAIL:	DATE:	
PAID: <input type="checkbox"/> YES <input type="checkbox"/> NO	RELEASE? <input type="checkbox"/> YES <input type="checkbox"/> NO	<input type="checkbox"/> MAILED	<input type="checkbox"/> IN PERSON



421 W. Broadway Apt. 5155  
Long Beach, Ca. 90802  
16 September 2016

Mr. Larnet Bates

Office in Charge, Long Beach, Area L

Re: Reference - CA 128265348

Dear Mr. Bates:

I am sending you a copy of the receipt which reflects my transactions at the Downtown Long Beach Post Office on August 11, 2016. Why? Please note: Credit Card Remitd. This is the date I informed the Post Office Clerk I would no longer ask a customer close by to help me; thus, having to give her or him my credit card and large envelopes or any size package and handle my "business." I told her "I'm sorry to inconvenience you, now you will need to come out to the lobby and assist me since no Post Office lobby attendant is available." She agreed to do so. (note: Transaction #: 206) (note: window #4): Attachment A

Thus, I believe the Post Office should not direct people with disabilities to have other patrons assist with packages or postal services; specifically, having non-staff handle credit or debit cards. This puts individuals at risk of financial and identity fraud.

As a person that has overcome decades of varying challenges to maintain an independent access to everyday services, I have also experienced the challenges as a person who walked with assistance of a cane, crutches and walker which is equally a common need; thus, reason for a priority assistance window/counter for people with disabilities. Surely, one priority window and counter (including an accessible lower stand and credit/debit payment machine, etc refer to Attachment B) is essential.

Your prompt assistance and resolution is a must. Thank you!

C. Congressman Alan Lowenthal

Heather Blackmun: L.B.'s ADA Coordinator

Councilwoman Lena Gonzalez: District #1

Sincerely,

Frances Emily Dawson Harris

ALAN LOWENTHAL  
47TH DISTRICT, CALIFORNIA

COMMITTEE ON FOREIGN AFFAIRS  
SUBCOMMITTEE ON TERRORISM, NONPROLIFERATION,  
AND TRADE  
SUBCOMMITTEE ON EUROPE, EURASIA, AND  
EMERGING THREATS

COMMITTEE ON NATURAL RESOURCES  
SUBCOMMITTEE ON FISHERIES, WILDLIFE, OCEANS  
AND INSULAR AFFAIRS  
SUBCOMMITTEE ON ENERGY AND MINERAL RESOURCES

**Congress of the United States**  
**House of Representatives**  
**Washington, DC 20515-0547**

515 CANNON HOUSE OFFICE BUILDING  
WASHINGTON, DC 20515  
PHONE (202) 225-7924  
FAX (202) 225-7926

100 WEST BROADWAY STREET  
WEST TOWER, SUITE 600  
LONG BEACH, CA 90802  
PHONE (562) 436-3828  
FAX (562) 437-6434

[www.lowenthal.house.gov](http://www.lowenthal.house.gov)

December 20, 2016

Postmaster General Megan Brennan  
Office of the Postmaster General  
475 L'Enfant Plaza, SW  
Washington, DC 20260

Dear Postmaster General Megan Brennan,

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I strongly believe that every individual should be afforded the same rights. Ensuring that there is a more accessible and easier way for people with physical handicaps to be served at the post office will allow every individual to be treated equally. I have heard too many times from people in my district who have had incredibly detrimental and negative personal experiences, including having their credit card information stolen by individuals helping them interact at the window to physically fainting in the line due to a long period of waiting, this is simply unacceptable.

I strongly encourage full and fair consideration of this request to ensure that all individuals in our district are treated equally. I look forward to hearing from you soon.

Sincerely,



Alan S. Lowenthal  
Member of Congress



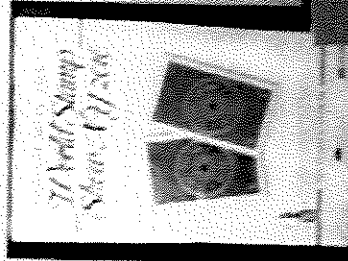
credit card/debit  
payment machine  
(too high for access)

\* attach on glass window  
by suction cups

Priority Assistance for  
People With Disabilities

Sign ↓

ideal area for:  
cash payments/refunds  
and outgoing mail &  
packages for people  
with disabilities ↓



ideal area for  
payment machine which  
needs a small/sturdy  
stand (payment machine  
needs an extended cord)  
one location is sufficient