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# **Public Affairs Highlights and Initiatives** February 2023

## Advertising/Marketing

Long Beach Airport (LGB) continues to market itself through a variety of advertisements including new graphics on the recently unveiled video scoreboard at Blair Field where Long Beach State Dirtbags baseball games are held. And a new map highlighting our 22 nonstop destinations was produced.







#### Nonstop Destinations from Long Beach Airport (LGB)

American Airlines
Phoenix, AZ
Delta Air Lines
Salt Lake City, UT
Hawaiian Airlines
Honolulu, HI

Maui, HI

Southwest Airlines \*\*\* Albuquerque, NM Austin, TX

 Kansas City, MO Las Vegas, NV Chicago, IL (Midway) \*\* Colorado Springs, CO \* Maui, HI Nashville, TN Dallas, TX (Love) New Orleans, LA \*\* El Paso, TX Oakland, CA Honolulu, HI \*\* Orlando, FL

Reno, NV Sacramento, CA St. Louis, MO Salt Lake City, UT San Jose, CA



All destinations subject to change | Rev. 2/8/23

## **Community Outreach**

We published our monthly edition of the Business Partner Brief. In February, our featured partners were Lauren and Cat Stevens, co-owners and operating managers of Plane Fax and Hangar Sisters.



We reached out to businesses via social media to spread the word about a bid opportunity related to the upcoming Taxilane K and Taxilane U projects. Registered Disadvantaged Business Enterprises (DBS) companies were encouraged to apply.

Two tours of Long Beach Airport for 37 people were conducted in February. Members of the Long Beach Model T Ford Club and Boeing engineers enjoyed hearing about LGB's rich history.

In anticipation of our 100<sup>th</sup> anniversary, we consolidated and updated the historical information on our website into a new Long Beach Aviation History webpage. Readers can view a historical timeline, and learn about the early days of aviation, the role of women during World War II and the post-war manufacturing era in Long Beach.



# **Customer Experience**

The Historic Terminal was aglow in red and green lighting to commemorate Black History Month in February. And on Presidents Day, February 20, it was illuminated red, white and blue.

Long Beach Airport visitors on Valentine's Day received a sweet treat: free love poems from RENT poet and Harper Collins author Brian Sonia-Wallace. The custom poetry, crafted for travelers' loved ones while they waited for their flights, was composed on an antique typewriter on site.



New Smoking Area signs were installed to enhance wayfinding for passengers, visitors and employees.



### **Government Affairs**

LGB welcomed 25 visitors from the South East Queensland Council of Mayors from Brisbane, Australia. The mayoral delegation also met with Long Beach Mayor Rex Richardson and toured the Airport and other destinations in Long Beach, while learning more about the upcoming 2028 Olympics in Los Angeles. Australia will host the games in 2032! The visit and tours were conducted in partnership with the Long Beach Economic Partnership and also focused on sharing more about local companies, such as Virgin Orbit and Wisk Aero, as well as Long Beach's Advanced Air Mobility working group.

Director Cynthia Guidry participated in a panel that focused on the State's multimodal transportation future at the California Transportation Foundation Mobility Symposium on February 14.



## Media

There were 109 earned media placements in February. The stories that garnered the most interest included Southwest Airlines initiating service from LGB to Albuquerque (ABQ) New Mexico, Colorado Springs (COS) Colorado, and El Paso (ELP) Texas with the addition of five new supplemental flight slots, the Historic Terminal's year-long closure for renovation and free love poems for LGB travelers on Valentine's Day.



#### Social Media

We continued to engage with the community via our social media channels. In February, we celebrated Black History Month, Valentine's Day and Presidents Day,

announced Southwest Airlines' new nonstop service to Albuquerque, Colorado Springs and El Paso Airports and highlighted Long Beach's history.



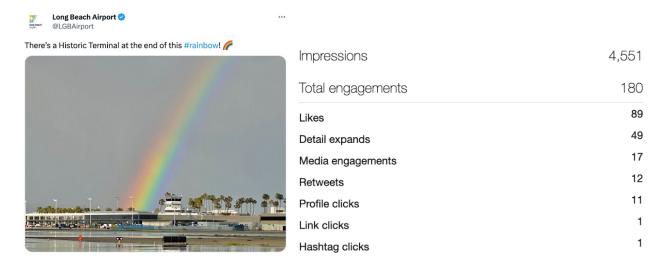
Facebook was up to 22,401 likes in February. The post with the greatest reach (106,777):

Long Beach Airport ♥
February 21 at 4:58 PM · ❤



#### **Performance** (i) $\bigcirc$ Reach Reactions, comments and sh... (i) Results 106,777 1,538 252 This post reached more Accounts Center This post received more reactions, This post received more link clicks than accounts than 100% of your 50 most comments and shares than 96% of your 78% of your 50 most recent Facebook recent Facebook posts and stories. 50 most recent Facebook posts and posts and stories. stories. 106,777 Link clicks 252 Reach 1,244 Reactions Comments 173 Shares 121

Twitter was up to 14,971 followers in February. Tweets generated 39,800 impressions. The post with the most interest:



Instagram was up to 11,319 followers in February. Posts averaged 228 likes each. The most popular post:

