

A low-angle, upward-looking photograph of a modern building with a glass and metal facade. The building features several large, circular windows that are prominent in the design. The sky is overcast and grey. A semi-transparent white banner is overlaid across the middle of the image, containing the title and meeting information. A solid blue horizontal bar is at the bottom of the page.

Homeless Services Bureau Staff Report

Homeless Services Advisory Committee Meeting

March 1, 2023

A nighttime photograph of the Long Beach skyline. The city lights, including several tall buildings and palm trees, are reflected in the calm water in the foreground. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the text "Operations Update".

Operations Update

February 2023 Outreach / MSC Numbers

Outreach	Outcomes
Requests for Outreach	333
Recorded Outreach Contacts	215
Tidelands / Weekend Outreach	26

Multi-Service Center	Outcomes
First Time Visitors	374
Total MSC Visits	3414
Average Daily Visits	201
Phone Calls Answered	635
Mobile Access Center Visits	414

February 2023 Shelter Numbers

Shelter Site	Occupancy
Project Homekey – 1725 Long Beach	113
Atlantic Bridge Community	114
Motel Voucher Program	72
Safe Parking	10
Encampment Resolution Program	35
Cold Weather Shelter	74

Staffing Updates

- HSB has received 12 reassignment staff to support with the MSC, MAC, and outreach as well as one Public Health Nurse that is working with the REACH team.
- Rodrigo Vazquez started 2/13/23 – Public Health Professional I
- Kiandra Weaver started 2/27/23 – Counselor II (MAC)
- Alexa Dixson-Griggs starts 3/13/23 – Homeless Administrative Coordinator

Operations Update

- HSB staff have been meeting with the Long Beach Technology and Innovation Department around the development of bed application. The bed application has limitations due to how data is collected/provided and will be for staff that are working in homeless services.
- Mobile Access Centers will be expanding to 5 day a week operations starting March 6th. The MAC will be in North and East Long Beach 2 days a week and 1 day at Billy Jean King. 2nd MAC RV is in the process of being received and will be available for operations in April or May depending on staffing status.
- 2nd safe parking site will be announced within the coming week and will have an expanded hours and availability and additional services on site.
- Community engagement roundtables are being scheduled and we will be looking at ongoing ways in which to connect and engaged with community members.

Operations Update

- A homeless data dashboard is in final reviews and will be added to the LongBeach.gov/homelessness website within the next week. The data dashboard will provide a 5-year overview on services and outcomes across the Long Beach system.
- First to Serve has been approved as the operator for the Luxury Inn site once it has undergone renovation and is ready for operations.
- HSB is working through finalizing recommendations and contracting for Prevention and Rapid Rehousing contracts from the RFP that had been released.

Winter Shelter Updates

- Winter Shelter at Community Hospital has been consistently at capacity since opening.
- In early February, the City had announced the intent to do a second winter shelter site at the gym in Silverado Park.
- Need for better community engagement and outreach process with emergency proclamation projects as the City goes forward.
- A community information and input meeting was held on 2/23 with the neighborhood association that encompasses Silverado Park.
- With community input and concern around park equity and historical disparities with investments in West Long Beach the City has committed to further review and determine whether to move forward with winter shelter at Silverado Park.

Winter Shelter Updates Cont.

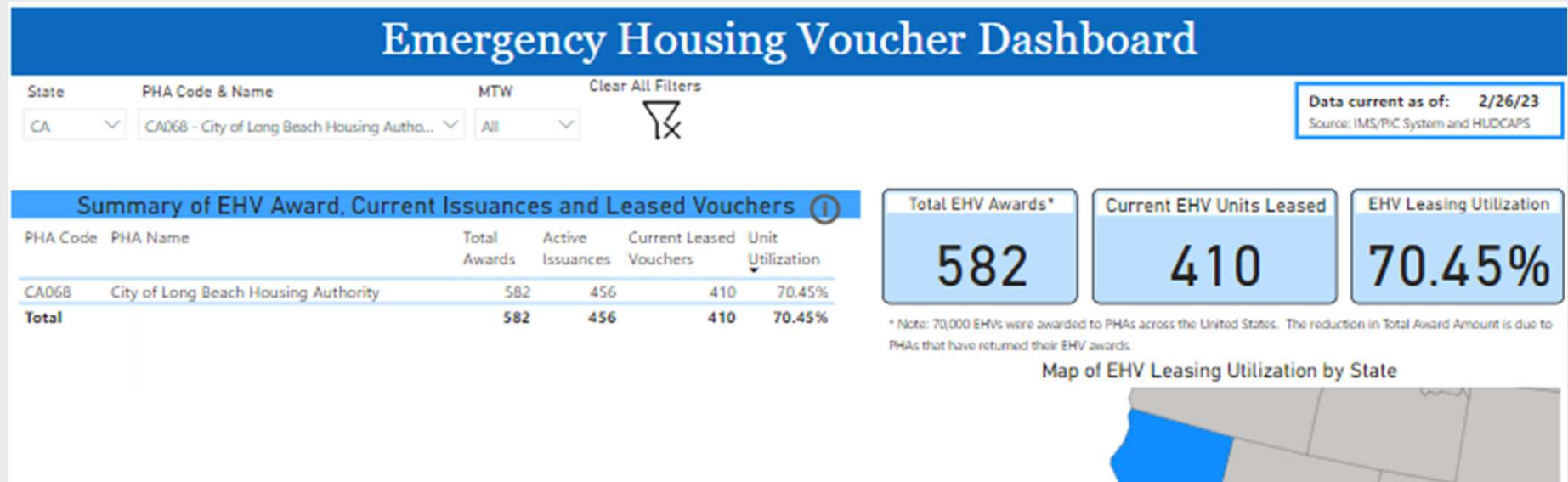
- Due to cold weather with wind and rain a person was found deceased on 2/24 with exposure/hypothermia thought to be a likely contributing factor in the persons death.
- The City has committed to creating additional warming capacity while the weather remains wet/cold. 60 warming beds will be available at the MSC through at least 3/5/23. Beds are available between 6pm and 7am.
- The City has called for community groups that are willing and able to come and provide food services for people staying within the program at this time.
- City staff are looking at other potential options for extending winter shelter beds both in duration and the number of beds available.

Encampment Resolution Program Updates

- The City of Long Beach is submitting a plan for the 2nd round of Encampment Resolution Funding which the proposal will focus around providing additional support in the downtown area with focus on Billy Jean King, The Promenade, Metro Station, and Long Beach Blvd.
- ERF 2 programming will focus on providing increased response within the area, non-congregate sheltering support and additional permanent housing resources for people.

Emergency Housing Vouchers

- Long Beach has been allocated 582 Emergency Housing Vouchers
- Significant progress continues to be made in leasing up EHV's. The City met HUD's goal of 50% leased before 2023 and is on track to lease 100% by September 30, 2023



The background of the slide is a composite image. The top half features a night sky filled with various colorful fireworks, including green, yellow, and white bursts. The bottom half shows a large, brightly lit ship, likely a cruise ship, at night, with its lights reflecting on the water. To the right of the ship, several yellow construction cranes are visible against the dark sky.

Thank you

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