

A low-angle photograph of a modern building with a glass and metal facade. The building features large, circular windows and a series of vertical white columns. The sky is overcast and grey.

Homeless Services Bureau Staff Report

Homeless Services Advisory Committee

February 1, 2023

A nighttime photograph of the Long Beach skyline. The city lights, including several tall buildings and palm trees, are reflected in the calm water in the foreground. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the text "Operations Update".

Operations Update

January 2023 Outreach / MSC Numbers

Outreach	Outcomes
Requests for Outreach	248
Recorded Outreach Contacts	136
Tidelands / Weekend Outreach	20

Multi-Service Center	Outcomes
First Time Visitors	363
Total MSC Visits	3,388
Average Daily Visits	185
Phone Calls Answered	469

- Through January 27th

January 2023 Shelter Numbers

Shelter Site	Occupancy
Project Homekey – 1725 Long Beach	108
Atlantic Bridge Community	118
Motel Voucher Program	60
Safe Parking	11
Encampment Resolution Program	34
Cold Weather Shelter	79

Staffing Updates

- Elizabeth Lee starts 2/6/23 – Public Health Nurse
- Currently in background: 2 Counselor IIs, Health Educator II
- Currently in recruitment or interviewing: Public Health Nurse, Homeless Administrative Coordinator, HMIS Coordinator, Counselor II, Health Educator II, Administrative Analyst, Community Program Tech III
- Coming Soon: Mobile Therapist, Substance Abuse Counselor, Outreach Coordinator, Cal AIM administrative and service coordinator positions, General Maintenance Supervisor II, Mental Health Clinician for REACH
- The City is assessing ways in which to bring on additional staffing quickly whether through reassignments or utilization of temp staffing. Additionally, efforts are being made to speed up all areas of the hiring process for positions related to homelessness response

Operations Update

- Homeless Count was conducted on January 26th. There were nearly 300 people that participated in the Count across all of the roles. The specialized count was completed by Wednesday afternoon. All census tracks were completed.
- The City has received \$4 million in capital improvement funds from the state of California coming through Senator Lena Gonzalez's office. Funding will be used around facility upgrades at the MSC and ensuring that services can further be expanded.
- The Mobile Access Centers are operating 3 days a week in the downtown area. Tuesday 1 – 4 pm, Wednesday and Thursday 9 am – noon. MACs will be expanding to 5 days a week within the next several months

Operations Update

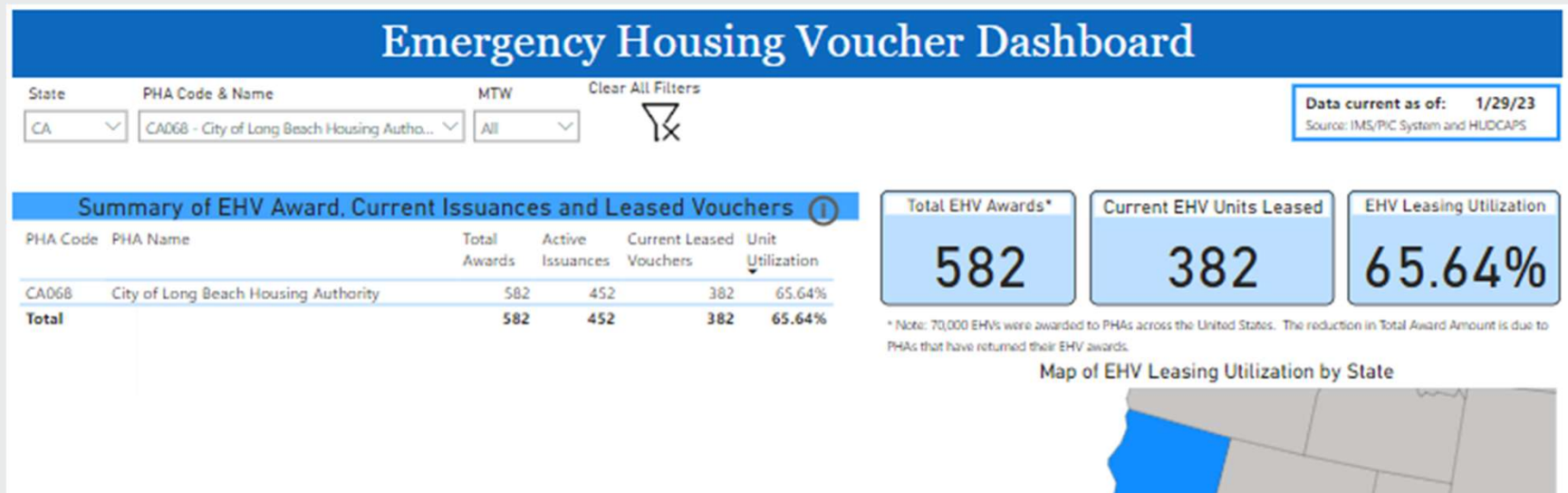
- The rapid rehousing and prevention RFP with Measure H and ESG funds, will be undergoing reviews to have recommendations for award within the next month
- The City will be announcing a 2nd winter shelter location within next week and will also be announcing additional details around additional safe parking as well as an RV waste disposal program
- The HSB has been meeting with agencies who have expressed interest in taking over the CoC supportive housing project – CH Healthy Homes

Operations Update

- Longitudinal Service Analysis (LSA) data was submitted to HUD earlier this month.
- Homeless Housing Assistance and Prevention (HHAP) program round 4 funding allocations have been announced:
 - LB CoC: \$4,381,317.74
 - LB Big City: \$8,807,125.51
 - Total: \$13,188,443.25

Emergency Housing Vouchers

- Long Beach has been allocated 582 Emergency Housing Vouchers
- Additional supports and resources are being made to support with leasing up and fully utilizing all vouchers received



The background of the slide is a composite image. The top half features a dark night sky filled with numerous bright, colorful fireworks exploding in various patterns. The bottom half shows a large, brightly lit ship, likely a cruise ship, at night, with its lights reflecting on the water. To the right of the ship, several industrial cranes or port structures are visible, also illuminated.

Thank you

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