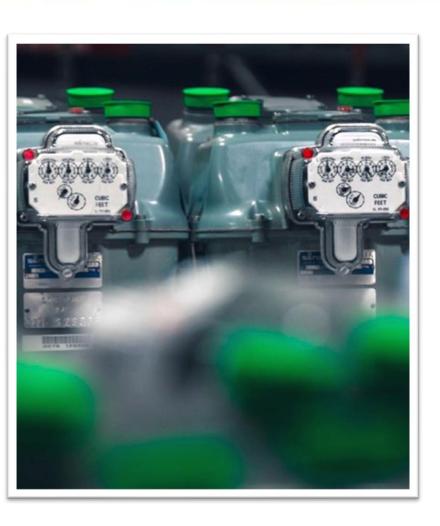


## **Consolidation Proposal**



If approved by voters, this proposal would:

- Establish a single City Charter article governing water, sewer and gas
- Provide oversight by a Board of Long Beach Utilities (currently the Board of Water Commissioners)

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### **Customer Benefits**

- Improved customer service
- Reduced impacts to streets and neighborhoods with better coordination of utility pipeline street repairs
- Increased efficiency and reduced costs by consolidating duplicative operations taking advantage of economies of scale
- Increased transparency and public input in utility budgets and rate setting



### Research

- Long Beach is the <u>only</u> large California city that operates its multiple utilities separately
- Other cities achieve efficiencies and cost savings through utilities being within one department
- An independent feasibility study estimated very significant cost savings annually, benefitting both the customers and the utilities



# Overlapping Responsibilities

Pipeline Installation	Customer Service	Welding	Conservation	Engineering	Call Center	Leak Detection
Industry Organizations	SCADA Systems	Inspection Services	Accounting	Executive Administration	GIS	Equipment Purchases
Electrical	Personnel	Construction Crews	24/7 Dispatch	Quality Control	Payroll	Purchasing
Emergency Response	24/7 Systems Control	Meter Installs	Utility Rate Setting	Safety	Pipeline Repair	Commodity Procurement
Meter Testing	Regulatory Compliance	Security	Customer Turn-Ons	Meter Reading /AMI	Pipeline Maintenance	Training
Marketing	Customer Turn-Offs	Utility Billing	Budgeting	Temporary Paving	Legislative Affairs	Equipment Maintenance
Regulatory Affairs	Accounts Payable	Permanent Paving	Cathodic Protection	Warehouse	Planning	Fleet Services

# Frequently Asked Questions

#### What is driving this consolidation effort?

- Efforts to continuously improve customer service to ratepayers is driving this consolidation effort.
- The proposed consolidation is intended to provide all three public utilities with greater operational flexibility to improve customer service, operational efficiencies, and achieve additional cost savings.

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## **Frequently Asked Questions**

#### What can customers expect to see?

- Continued commitment to maintain affordable utility rates
- Coordinated planning of underground pipeline work followed by quality street paving to minimize impacts to local streets
- A single point of contact to address customers' Long Beach public utility questions for water, gas, sewer

## **Frequently Asked Questions**

#### How will cost savings be used?

- The benefits of cost savings will accrue to Long Beach customers
- The Board, with public input, will incorporate those savings into budget and rate setting priorities, including:
  - Setting low rates to ensure water affordability for all income levels of rate payers
  - Investment into water quality improvements and ongoing reinvestment into pipeline infrastructure for water, gas, sewer
  - Ensuring reliability, sustainability, and resiliency in water supply availability

### **Charter Amendment Timeline**

Action	Deadlines (2022)	
City Council refers item to Charter Amendment Committee	May 23	
Public notice of first Charter Amendment Committee meeting	May 24	
First Public Hearing	June 14	
Public notice of second Charter Amendment Committee meeting	June 28	
Second Public Hearing	July 19	
City Council consideration of Charter Amendments for Nov 2022 ballot	August 9	
Election Date	November 8	

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