

# Addressing Homelessness in Long Beach

Long Beach Board of Health and Human Services  
June 10, 2022

Homelessness in LB Data

Factors Leading to Homelessness

Current Funding

Homeless Services System

Coordination Efforts

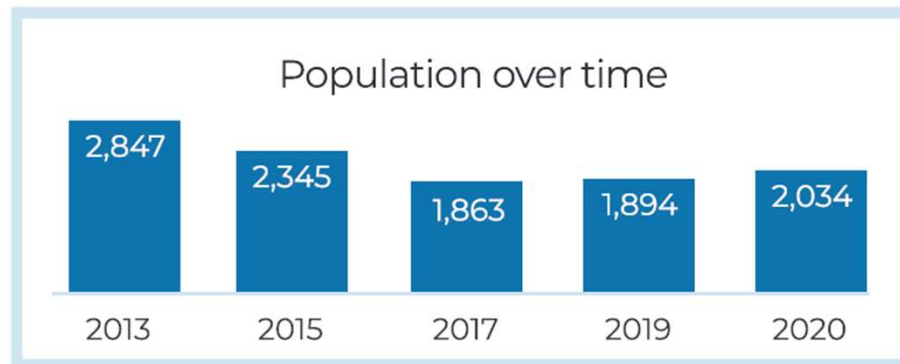
LBRA and Future Programs

## Homelessness in LB Data

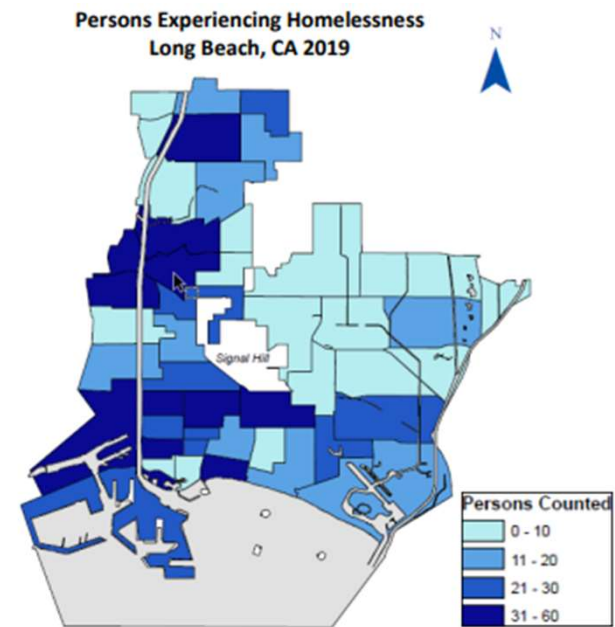
## 2020 Point in Time Count

In January 2020, the City conducted a Point-in-Time Count (PIT) that accounted for **2,034 people** experiencing homelessness in Long Beach.

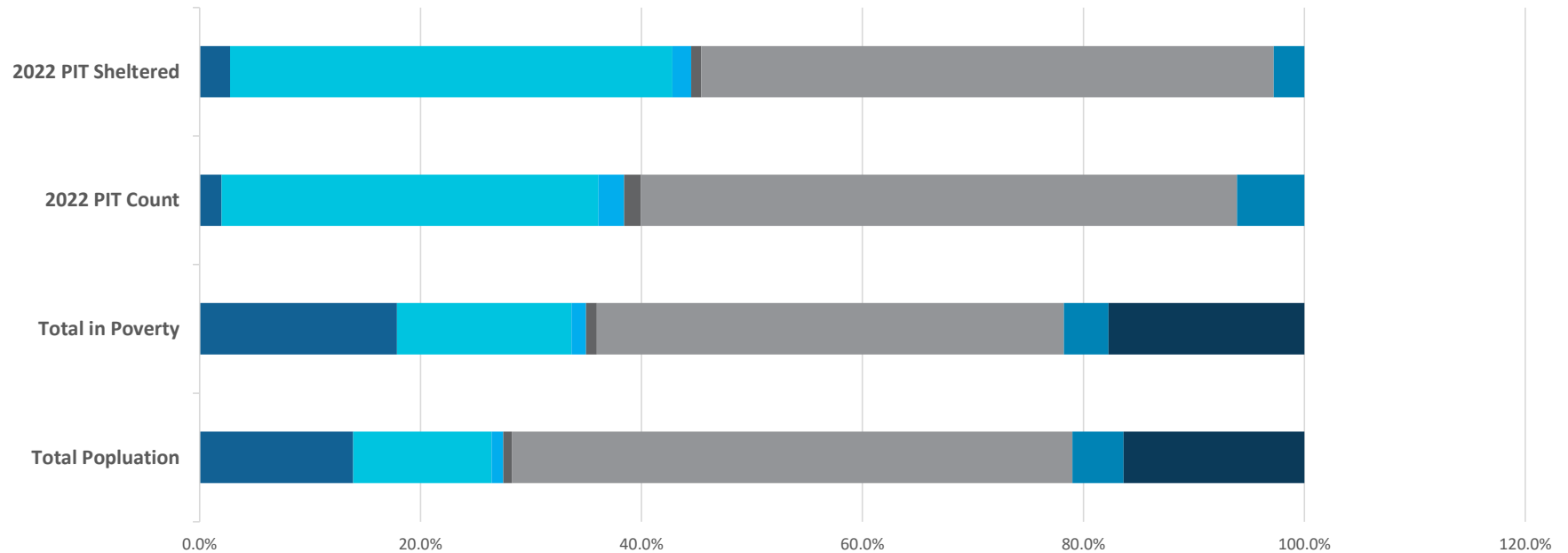
The 2022 PIT count will be released on June 14<sup>th</sup> providing updated numbers. The City has increased shelter and reduced the percentage of unsheltered homelessness within the city.



### 2020 Sheltered Vs. Unsheltered



# High-Level Racial Equity Analysis



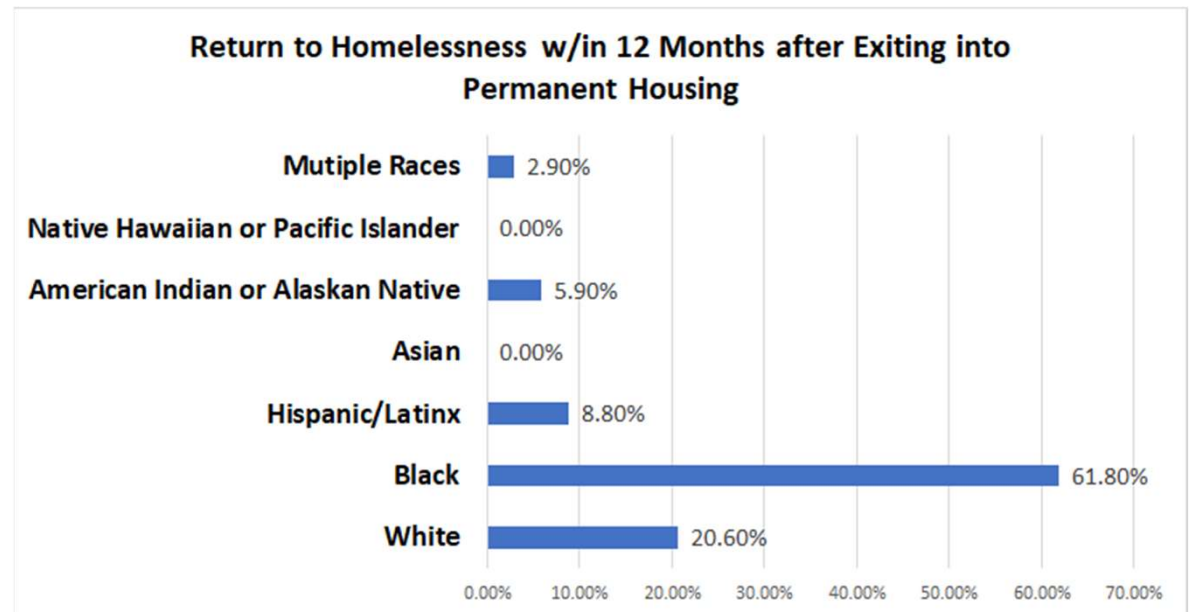
	Total Population	Total in Poverty	2022 PIT Count	2022 PIT Sheltered
Asian	13.9%	17.9%	2.0%	2.8%
Black	12.5%	15.8%	34.1%	40.0%
Native American / Native Alaskan	1.0%	1.3%	2.3%	1.7%
Native Hawaiian / Pacific Islander	0.8%	1.0%	1.5%	0.9%
White	50.7%	42.3%	53.9%	51.8%
Multiple Races	4.6%	4.0%	6.1%	2.8%
Other	16.4%	17.7%		

# Racial Equity Analysis

## Moving Into and Exiting from Permanent Housing

### Median Number of Days Experiencing Homelessness

- Median # of days: **91 Days**
- Groups Above the Median # of Days
  - American Indian and Alaskan Native: **137 Days**
  - White: **102 Days**
  - Hispanic/Latinx: **106 Days**



## Who's Being Served at the MSC

**3,512 people sought services** at the MSC from 1/1/21-12/31/21

Approx. **33,000 total visits** in the year, 132 per day on average

### Gender

- 57% Male, 39% Female, >1% Transgender

### Race/Ethnicity

- 39% Black/African American
- 37% White
- 16% Hispanic/Latinx

### Disability

- 24% of clients were experiencing a Mental Health Disability

Age Group	#	%
0-17	74	2%
18-24	209	6%
25-34	681	19%
35-44	<b>745</b>	<b>21%</b>
45-54	656	19%
55-61	569	16%
62+	503	14%
Unk/missing	75	3%
Grand Total	3,512	100%

## Factors Leading to Homelessness

# Risk Factors for Homelessness

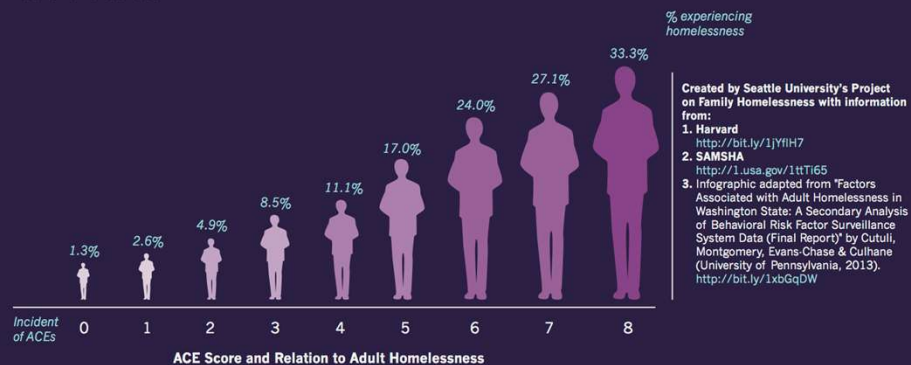
## ACE SCORE AND RELATION TO ADULT HOMELESSNESS

### What is toxic stress?

Toxic stress is long lasting stress over which the child has very little control. Involving the chronic elevation of stress hormones and a child's stress response system, it often occurs when a child must confront stressors without a safe, supportive adult to buffer their impact. It can be caused by abuse, neglect, and poverty and other ACEs.<sup>1</sup>

### What is an ACE?

Adverse childhood experiences (ACEs) are stressful or traumatic experiences, including abuse, neglect and a range of household dysfunction such as witnessing domestic violence, or growing up with substance abuse, mental illness, parental discord, or crime in the home. They can cause toxic stress and can lead to a variety of negative outcomes, including adult homelessness.<sup>2</sup>



Proportion of Washington residents experiencing adult homelessness (among participants in Washington's Behavioral Risk Factor Surveillance System).<sup>3</sup>

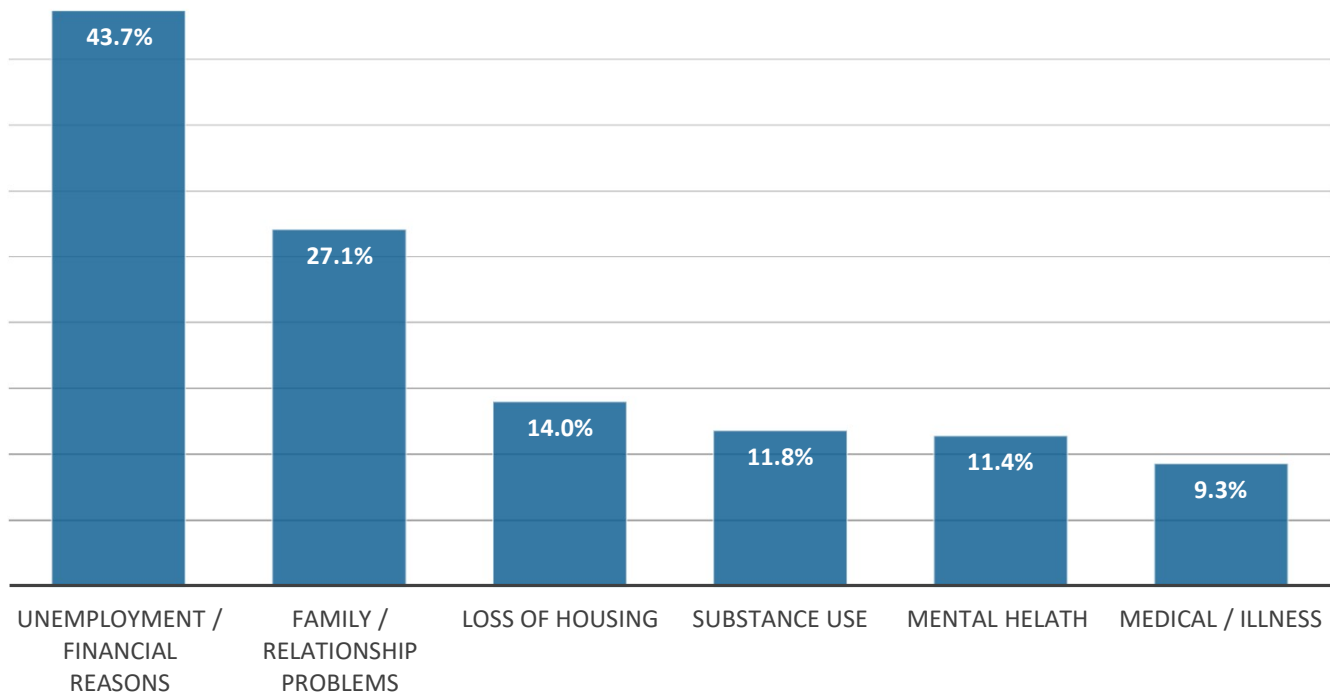
As childhood adverse experiences accumulate, so does the likelihood of struggling with adult homelessness.

## California Policy Lab Analyzing Data from LA County Departments

- People who are already accessing county/city resources, having had contact with 4 or more agencies
- Receiving CalFresh or General Relief benefits
- Have been in Jail
- Are receiving services through the Department of Mental Health
- Are receiving services through the Department of Health Services

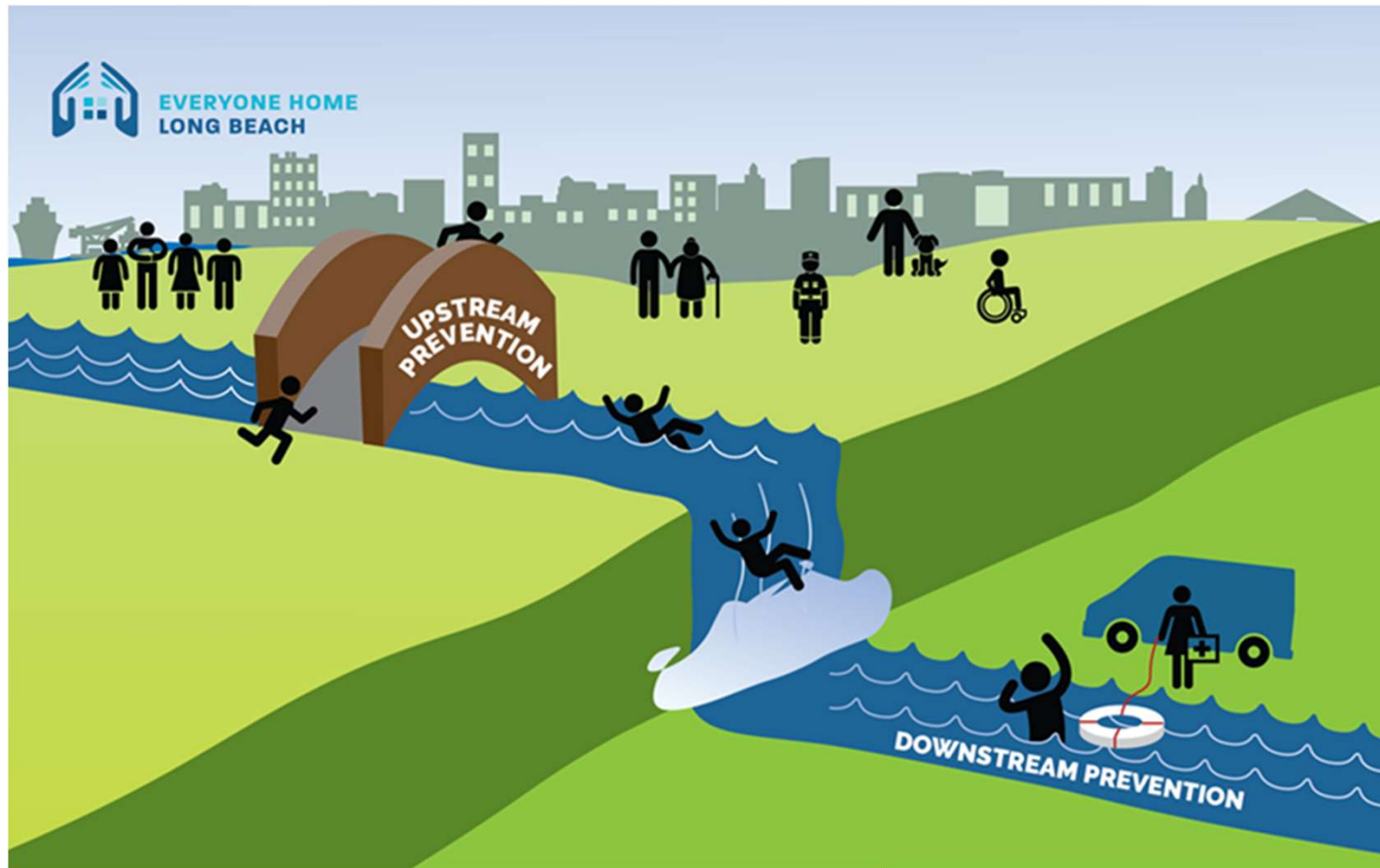
# Why People Become Homeless

Reported Reasons for Homelessness Episode



The identified reasons were collected by self-report in the Long Beach Point-In-Time Count

# What does upstream work look



## Current Funding

# Funding

## What the Money We Receive Covers

- We receive funding from a variety of sources
- These different funding sources help to support our activities

### Funding Sources

City of Long Beach	\$2,006,057.06
County	\$7,292,973.88
State	\$29,673,429.94
Federal	\$38,172,100.43

Funding Activity Category	Amount
<b>Housing</b>	
Capital Improvement Projects (CIP)	\$18,279,020.52
CIP Operations	\$4,948,666.00
Interim and Rapid Rehousing	\$21,846,245.79
Permanent Supportive Housing	\$5,582,116.00
<b>TOTAL</b>	<b>\$50,656,048.31</b>
<b>Services</b>	
Outreach	\$5,541,600.38
Coordinated Entry System/Case Management	\$8,651,806.27
Employment Services	\$1,600,000.00
Prevention	\$4,502,364.52
<b>TOTAL</b>	<b>\$20,295,771.17</b>
<b>MSC Operations</b>	
Planning, Data, and Administration	\$4,874,190.84
MSC Operations	\$1,318,550.99
<b>TOTAL</b>	<b>\$6,192,741.83</b>
<b>GRAND TOTAL</b>	<b>\$77,144,561.31</b>



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# Funding

## What the Money We Receive Covers

Housing  
**3,286 Clients** Served Annually

**Housing Total: \$50,656,048**

Services  
**5,162 Clients** Served Annually  
**35 Case Managers and Outreach Workers**

**Services Total:  
\$20,295,771**

**MSC  
Operations  
Total:  
\$6,192,742**

Homelessness in LB Data

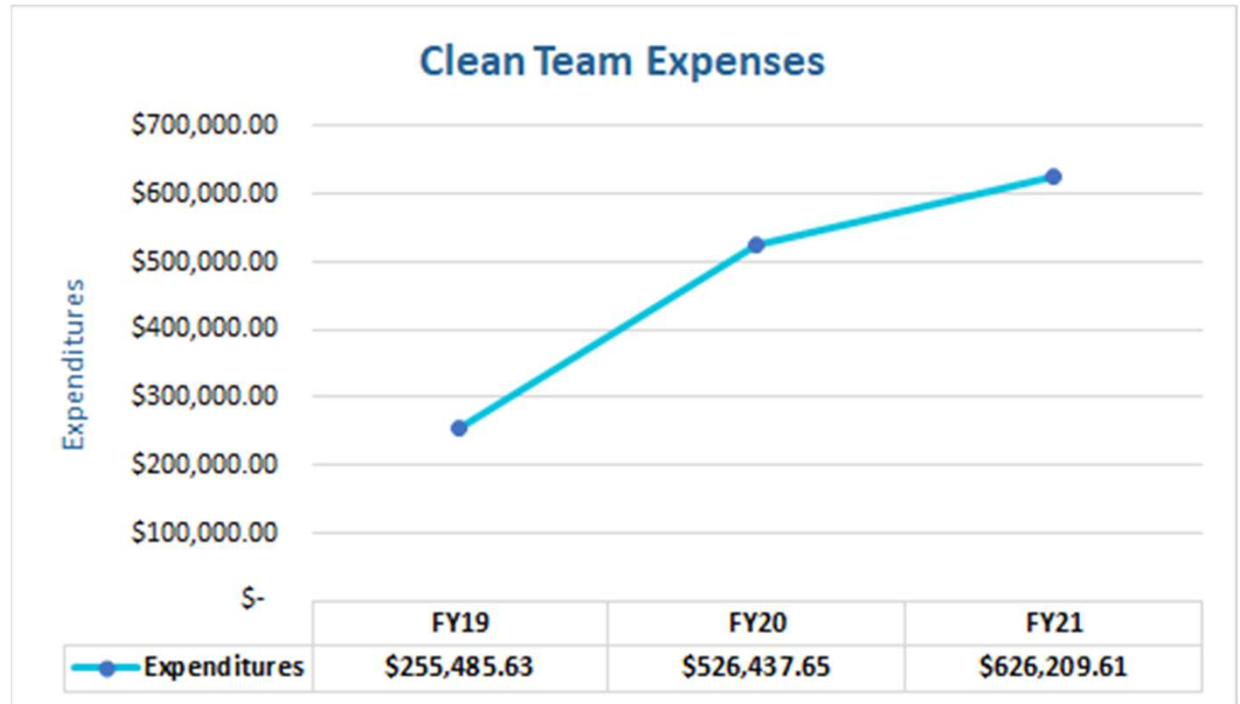
# Cleanup Costs

## Clean Team – Homeless Encampment Cleanups

- Yearly Expenditure Changes
  - FY19 v. FY20: 133%
  - FY20 v. FY21: 18%
  - FY19 v. FY21: 145%**

## Parks, Recreation & Marine

- Cleaned up a total of **550 encampments** in the parks
- PRM spent \$74,315.78 for FY21 cleanups



# Homeless Service System

# Interdepartmental Services Overview

- **DHHS:** FY 2020-2021

- 458 Individuals permanently housed across CoC programs
- 4,601 enrollments into CoC programs
- 902 outreach contacts
- 560 stabilized in emergency housing

- **Quality of Life:** FY 2020-2021

- 53 Contacts resulting in permanent housing
- 169 Contacts resulting in temporary housing
- 1169 referrals and follow up visits
- 6,851 total contacts

# Outreach Services Overview

- **DHHS:**
  - 24 Staff Connected to Outreach
  - Outreach services 7 days a week
    - 2 Supervisors
    - 1 Interjurisdictional Coordinator
    - 9 General Outreach Staff
    - 5 REACH staff
    - 4 Attached to Mobile Outreach Stations
    - 3 Library Outreach Staff
- **LBPD:**
  - 4 Quality of Life Officers and a Sergeant. 1 Officer per district



# REACH Team Operations

## Restorative Engagement to Achieve Collective Health (REACH) Teams

- Mobile response team focused on urgent community requests and low-level, non-violent calls for services related to people experiencing homelessness
  - Two teams consisting of one public health nurse, one mental health clinician, and two outreach workers
  - One FTE focused on field coordination
  - Alternate response model focused on linking people to services such as interim and permanent housing, mental and physical health services, case management, crisis intervention, and trauma-informed care.
- REACH Teams currently operating on weekdays from 7am-5pm, with further expansion as additional staffing and resources are secured. Diversion of 911 Calls for Service to begin once field coordination staff is onboarded.
- HOME-ARP funds will be used to augment the existing budget of the REACH Team for the purchase of program supplies, PPE, and technology.

## Multi Service Center

- Located at 1301 W. 12<sup>th</sup> St. Long Beach, CA 90813
- Open Monday – Friday 8am – 4pm, except Thursday the Center closes at 2pm
- Monday-Friday providing case management basic services
- Co-location of services, medical clinic, mental health services, public benefits assistance, veteran services, family focused services, re-entry services and probation
- Links to shelters and safe parking

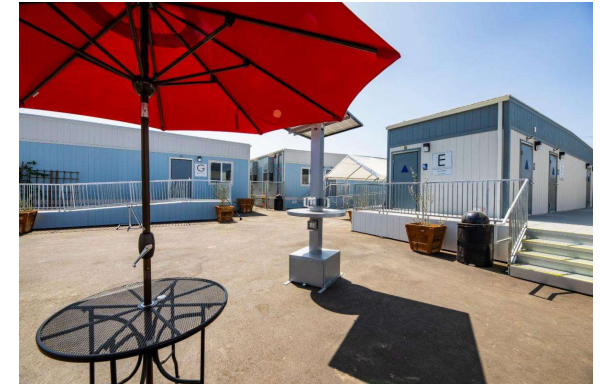


# Interim Housing Additions

**Project Homekey sites are being planned to be converted to Permanent Supportive Housing**

Program	# of Beds
Atlantic Bridge Community	125
1725 Long Beach Blvd (PHK Best Western)	102
1121 Pacific Coast Hwy (PHK Motel 6)	43
1133 Atlantic Blvd (PHK Holiday Inn)	132
<b>Total</b>	<b>402</b>

- Project Roomkey provides an additional 43 rooms through June 2022
- Average of 39 motel vouchers per night; 1,582 vouchers this year for 9,375 bed nights.



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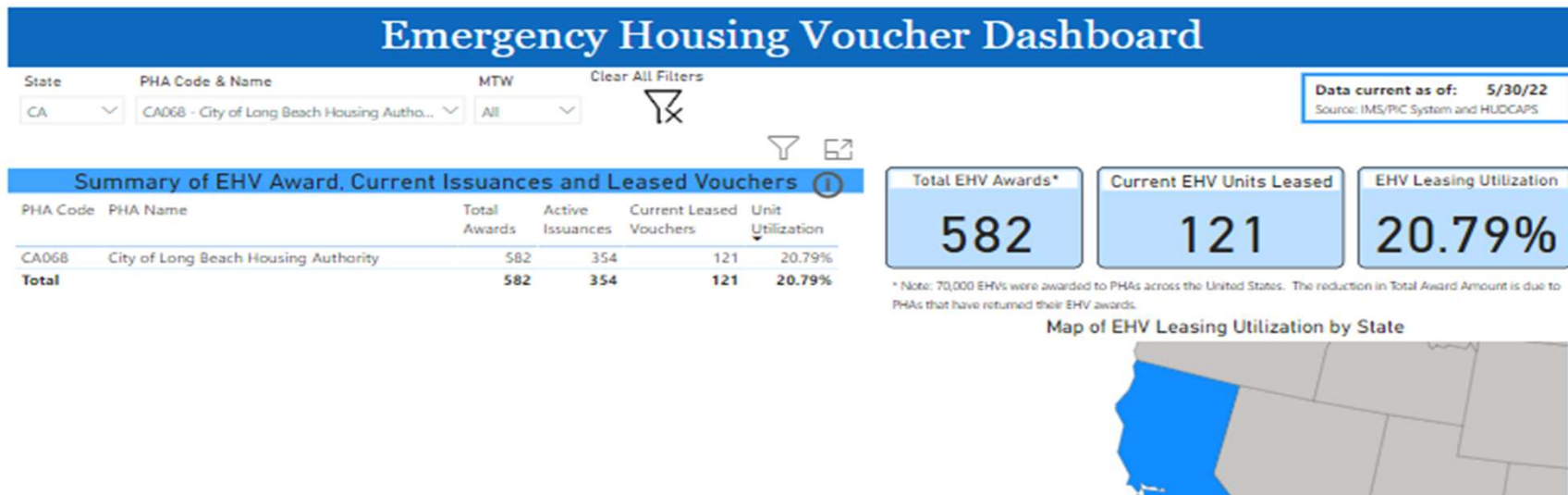
# Affordable Housing Production

Total Pipeline	
Supportive Housing	Low & Very-Low
<b>844</b>	<b>425</b>

Completed Projects			
Project	Supportive Housing	Low & Very-Low	Council Distric
Anchor Place	120		7
The Beacon	160		1
HOPE Daisy Homes	7		1
HOPE Baltic Homes	3		7
HOPE Redondo Homes	7		3
HOPE Washington Homes	3		8
Hope 9th St Homes	4		3
HOPE Sunfield Homes	4		5
HOPE Keynote Homes	4		5
The Spark at Midtown	95		6
Las Ventanas	15	87	1
Vistas Del Puerto	20	28	6
Habitat Henderson Homes		4	6
Volta on Pine		11	1
The Pacific		17	1
<b>Total Services, Shelter, Operations</b>	<b>442</b>	<b>147</b>	

# Emergency Housing Vouchers

- Over 700 people have been matched to vouchers at this point
- 475 vouchers issued to date, with 354 that are active and searching
- 121 lease ups as of 5/30/22
- 208 people enrolled in ICMS as of 5/3/22, still staffing up



## Coordination Efforts

# Interdepartmental and Interjurisdictional Partnerships

- City department leadership meets monthly to discuss policy and implementation
- City departments meet weekly to coordinate co-response as well as ensuring protocols are followed
- Interdepartmental meets bi-monthly as well as a State County City work group that meets bi-weekly to coordinate response



# Interjurisdictional MOUs

## Caltrans MOU

- Currently being finalized and will run through 6/30/2024
- \$1.5M through Clean California Funds to cover 21 high priority locations
- 1 Crew – 5 Maintenance Assistants
- Additional protocols for when persons experiencing homelessness are identified

## County MOU

- Draft MOU being reviewed by the County for addressing homelessness flood control
- Proposal includes funding for Clean Team, HSB outreach workers, and LBPD patrol

## LBRA and Future Programming

# Homeless Services LBRA Programs

Program	Budget	Funding Source
Motel Vouchers	\$184,000	ARPA
Social Enterprise and Healthy Foods Market	\$1,000,000	ARPA
Non-Congregate Shelter/Modular Units	\$1,200,000	HOME-ARP
Mobile Outreach Stations	\$2,208,101	HOME-ARP
Intensive Case Management Services	\$4,261,769	HOME-ARP
REACH Team Operations	\$177,004	HOME-ARP
Project Homekey Facility Conversion	\$1,369,898	HOME-ARP

# Social Enterprise and Healthy Foods Market

## Background:

- February 2019 – City acquires Atlantic Farms property in North Long Beach
- October 2020 - Atlantic Farms Bridge Housing Community opens as a 125-bed low barrier shelter for people experiencing homelessness
- Vacant liquor store and warehouse were also part of the campus
- Long-term visioning and development of the campus still in process



# Social Enterprise and Healthy Foods Market

- Creation of a social enterprise healthy foods market that will provide workforce development opportunities for Transition Age Youth (TAY) experiencing or at risk of homelessness
- Market will provide fresh produce and groceries to the ABC Shelter participants and the surrounding community

## Outcomes:

- Homelessness prevention and mitigation through workforce development and income
- Increased access to groceries for surrounding neighborhood

## Program Implementation:

- Clean-out and rehabilitation of property to code
- RFPs for developer, market operator, and workforce development provider



# Non-Congregate Shelter/Modular Units

Construction of modular non-congregate shelter units (i.e., “Tiny Home Shelters”) at the Multi-Service Center (MSC) for operation as temporary shelter.

## Outcomes:

- 25-50 additional non-congregate shelter units to serve as temporary housing pending placement into permanent housing solutions
- Decreased barriers to case management, services, and shelter

## Program Implementation Plan:

- Assessment of MSC and other potential sites for necessary improvements
- RFP(s) for developer and operator
- Build out of non-congregate shelter units



# Mobile Outreach Stations

Staffing, vehicles, and resources for the operation of two Mobile Outreach Stations, each consisting of 2 Case Managers, 2 Outreach Staff, and 1 RN. These teams will travel to high impact areas that have difficulty accessing the MSC, such as North or East Long Beach. HSB Staff will also explore partnership with other agencies and providers to accompany these teams.

## **Outcomes:**

- Increased access to case management, shelter and housing referrals, social service enrollments, mental health services, healthcare services and screenings, and other resources for people experiencing homelessness

## **Program Implementation Plan:**

- Procurement of vehicles and recruitment of staff
- Tentative implementation of Mobile Outreach Stations in Summer 2022

# Intensive Case Management Services

Intensive Case Management Services (ICMS) for the 582 Emergency Housing Vouchers (EHVs) awarded to Long Beach through the American Rescue Plan.

- EHVs are one-time housing vouchers provided to individuals or families experiencing or at risk of homelessness and/or fleeing domestic violence
- ICMS consists of case managers focused on increasing housing stability through housing navigation and planning, care coordination, physical and mental health linkages, legal support, housing retention, income assistance, and other services

## **Outcomes:**

- Increased housing placements and stability, as well as community belonging and wellness for EHV participants

## **Program Implementation Plan:**

- RFP process already completed with four agencies selected
- Contract begins in December 2021

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# Project Homekey Conversion

Conversion of the Project Homekey Facility from interim housing to permanent housing with supportive services.

- Using Project Homekey funds, the City purchased the Best Western in December 2020, and has operated the facility as non-congregate shelter since March 2021
- Conversion will include the installation of kitchenettes, office space for supportive services, and other improvements

## Outcomes:

- Creation of 102 units of permanent housing for very low-income individuals

## Program Implementation Plan:

- Aggregation of other funding sources
- RFP project to affordable housing developer and permanent supportive housing operator



# Encampment Resolution Fund

- Long Beach was awarded \$1.3 million to resolve encampments surrounding MacArthur Park and Mark Twain Library
- Persons will be offered a non-congregate shelter space for an average of 6 months with additional on site supports and linkages
- Intervention is informed by the interviews with people living in encampments in the designated project area
- Will occur as MacArthur park goes through revitalization





Thank you

**Department of Health and Human  
Services**

**Homeless Services Bureau  
City Manager's Office**



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