

A low-angle, upward-looking photograph of a modern building with a curved facade. The building features large, circular windows with white frames and a grid of vertical white lines. The sky is overcast and grey. A semi-transparent white banner is overlaid on the lower half of the image, containing the title and date. The bottom of the image has a solid blue bar with the city logo.

Homeless Services Bureau Staff Report

Homeless Services Advisory Committee Meeting

June 1, 2022

A nighttime photograph of the Long Beach skyline. The city lights, including several tall buildings and palm trees, are reflected in the calm water in the foreground. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the text "Operations Update".

Operations Update

Outreach & Multi-Service Center Updates

- May 2022:
- 219 recorded contacts
- 70 visits to locations throughout the City
- 16 contacts through Tidelands and Weekend Outreach
- 102 requests for outreach

Participant Engagement Outcomes

- May 2022:
- 458 individuals accessed the MSC for the first time
- 3408 individuals access MSC total
- 180 average daily visits to MSC
- 44 individuals at Project Roomkey 2.0 (on average)
- 27 individuals at Project Roomkey 3.0 (on average)
- 118 individuals at Project Homekey(on average)
- 43 individuals at Winter/Cold Weather Shelter (on average)
- 77 individuals at Atlantic Bridge Housing Community (on average)
- 115 households stabilized in a motel

Bureau Updates

Staffing:

- Alondra Olmos – Promoted to MSC Operations Coordinator
- Giovanna Ferraro - Public Health Professional I (Assistant Outreach Coordinator)
- Jonathan Said – Health Educator II
- Health Educator II – Library Outreach worker 1 person starting in June
- 5 candidates are in final stages of background, 3 at initial offer
- Currently open for Recruitment: Homeless Services Administrative and Operations Officer, Grants and Financial Analyst, Counselor II, Nursing classifications are open for recruitment as well as their will be a specialized recruitment for HSB
- More positions anticipated to post within the next two months

Lucinda Hayes Retirement

Thank You for 20 years of heartfelt and exemplary service to the people and City of Long Beach. Lucinda will retire at the end of this month.



Lucinda looks forward to spending more time with her family, including her pets. You will be greatly missed!!



Operations Update

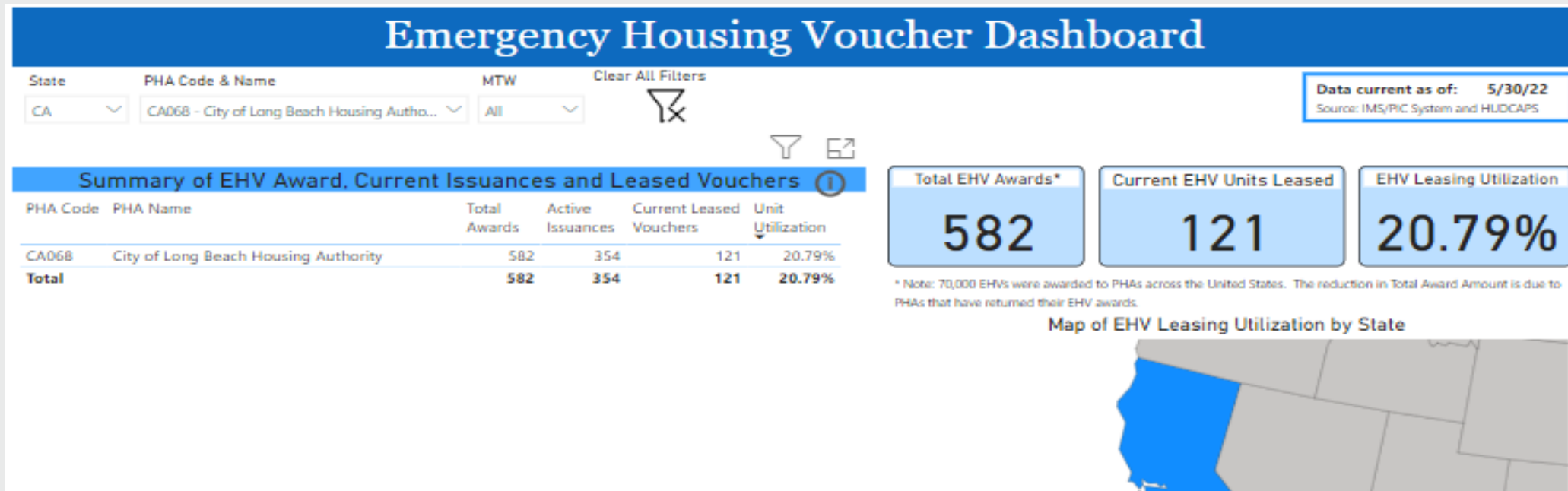
- HSB submitted an application for the CalAIM Incentive Payment Program and will be working towards CalAIM certification with the LA managed care providers. HSB will be starting initial conversations with service providers to plan for best way of ensuring coordination and support for CalAIM resources
- Long Beach Homeless Count results will be released through a press release on June 14th. A detailed overview of the Homeless Count will be provided during the July HSAC meeting
- HSB has been conducting listening and input sessions with the community for the HHAP Round 3 Community Action Plan. Funding recommendations and community goals will be presented at the June 14th Long Beach CoC Board Meeting
- Long Beach has been invited to submit a fully application to the Hilton Foundation to support innovative practice here in Long Beach

Operations Update

- Winter Shelter will be closing on June 30. Long Beach will be supporting with the closeout and support to people that have been staying at the winter shelter program.
- The Navigation Center will have planning hearings around building use. Construction is planned to begin around September.
- The City has been notified of VOALA's intent to wrap-up services at ABC on June 30, 2022 and is not interested in doing a 3-month extension. This will not allow for a new provider to be on board before that period, therefore HSB will be ensuring interim staffing until a new provider is in place.
- Recommendations on the establishment of a Lived Experience/Expertise Board will be provided at the June 14, CoC Board Meeting.

Emergency Housing Vouchers

- Over 700 people have been matched to vouchers at this point
- 475 vouchers issued to date, with 354 that are active and searching
- 121 lease ups as of 5/30/22
- 238 people enrolled in ICMS as of 5/3/22, still staffing up





Thank you

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