

LONG BEACH PRM STRATEGIC PLAN
CITY COUNCIL PRESENTATION

**JANUARY 18 2022** 

CITY OF LONG BEACH





#### WHAT IS THE STRATEGIC PLAN?

The Long Beach Parks, Recreation, and Marine Department is launching a new effort to update the 2003 Strategic Plan, which guides operational, staffing, and budgeting decisions for the Department.



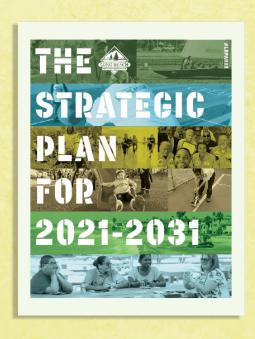
#### WHY IS IT SO IMPORTANT?

Made possible by City Council funding in 2019, this new Strategic Plan will cover a 10-year period [2022-2032] and will determine how the Department will prioritize work, organize staff, and decide where to invest.



#### WHAT'S IN THE PLAN?

The new PRM Strategic Plan is a community-driven effort that presents existing conditions, community input, and finally, community-identified goals, values, and actions.



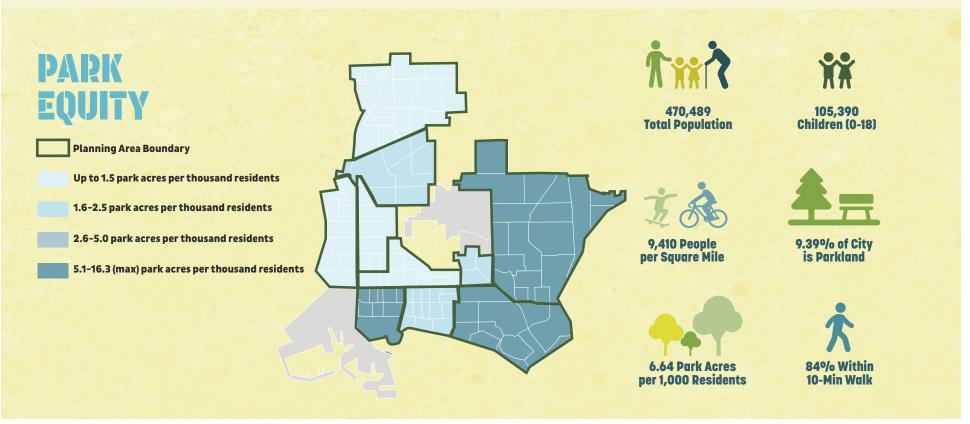
## **EXISTING CONDITIONS**

This document covers the history of Long Beach parks, park acreage and assets, park services and amenities, relevant plans, park equity, demographics, and departmental responsibilities.

# 2021 TPL PARKSCORE RANKING

31

The Trust for Public Land annual ParkScore index is the national gold-standard comparison of park systems across the 100 most populated U.S. cities based on five categories: access, investment, amenities, acreage, and equity.



#### **OUR ENGAGEMENT STRATEGY**



**1632** surveys completed



virtual stakeholder meeting participants



**5** park stories



14,442 Facebook followers



**4,080** Instagram followers



**5,991** Twitter followers



voting box locations



lawn signs



**392** community groups contacted



languages

32
poster locations



mobile park van

# OUTREACH STRATEGY

GENERAL PUBLIC SURVEY #1

(IN-PERSON/ONLINE/
VARIOUS LANGAUGES)

GENERAL PUBLIC SURVEY #2
(IN-PERSON/ONLINE/
VARIOUS LANGAUGES)

PUBLIC FEEDBACK SURVEY ON
DRAFT PLAN
(ONLINE/
VARIOUS LANGAUGES)

VIRTUAL ENGAGEMENT
(SOCIAL MEDIA, VOTING BOX STATIONS, POSTERS, LAWN SIGNS, COMMUNITY GROUPS, COMMUNITY EVENTS, NEWS-LETTERS, WEBSITE)

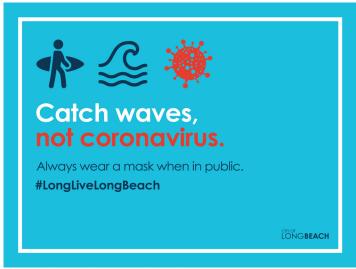
STAFF SWOT ANALYSIS

STAKEHOLDER SURVEY (ONLINE/VARIOUS LANGAUGES)

STAKEHOLDER GROUP INTERVIEWS (ONLINE/VARIOUS LANGAUGES)

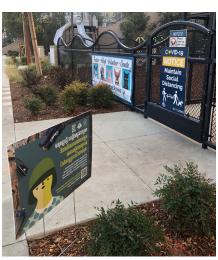
FEEDBACK FROM PARKS COMMIS-SION AND CITY DEPARTMENTS

#### LONG BEACH PRM STRATEGIC PLAN PRESENTATION | OUTREACH MEDIA























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#### LONG BEACH PRM STRATEGIC PLAN PRESENTATION | ENGAGEMENT TIMELINE



#### May 2019

Survey #1 released online (in Spanish, Khmer, Tagolog and English) at five inperson ballot box locations and advertised with 40 lawn signs around the City

#### September 2020

PRM Bureau Managers hold retreat to reflect on successes, weaknesses, opportunities, and threats of the PRM department



#### March 2021

Survey #2 closes with 749 participants

#### **July 2021**

Public feedback survey on the draft Strategic Plan opens



February 2021 Stakeholder meetings begin

## 2019

2020

**UPCOMING EVENTS** 

# 2021

#### August 2019

Survey #1 closes with 740 participants



#### March 2020

COVID-19 pandemic delays the release of Survey #2

#### January 2021

Survey #2 released online (in Spanish, Khmer, Tagolog and English) at five inperson ballot box locations and advertised with 40 lawn signs around the City

#### August 2021

Public feedback survey closes with 69 participants



Stakeholder meetings conclude, with a total of 75 representatives from 56 local organizations attending



**2016 Parks Needs Assesment** 

**Open Space and Recreation Plan** 

**Land Use Element** 

**Mobility Element** 

CX3 Pedestrian Plan

**Bicycle Master Plan** 

**Urban Design Element** 

**Housing Element** 

Racial Equity and Reconciliation Initiative

**PRM Youth Strategic Plan** 

Strategic Plan for Older Adults

**Animal Care Services Plan** 

Digital Inclusion Roadmap Development Strategic Plan

Safe Streets LB Action Plan



# CASE STUDIES

San Francisco Recreation and Parks Strategic Plan 2016-2020

San Diego Parks and Recreation Strategic Plan 2016-2021

Portland Parks & Recreation Strategic Plan 2017-2020

Pittsburg Parks Conservancy Strategic Plan 2017-2020

Minneapolis Park and Recreation Board Comprehensive Plan

Park City Municipal's Long-Term Strategic Plan

Oak Brook Park District Strategic
Plan

Marin County Parks and Open Space Strategic Plan

Park Proud LA Strategic Plan 2018-2022

Denver Parks and Recreation 2017 Game Plan Update



#### **PRM'S COVID-19 RESPONSE**

- Long Beach parks and open spaces were deemed 'essential' and remained open for residents to safely visit during the pandemic.
- These spaces have been used as gathering spaces, outdoor gyms, music venues, mental health sanctuaries, and play areas.
- The PRM Department adapted programming to the pandemic through initiatives such as Community Ambassadors Program, Community Learning Hubs, "Rec It" from home activities, "Virtual Out of School" homework help, "Mobile Recess", ARISE Program.
- 158 PRM employees were reassigned to various departments to support critical functions, 10 of which were long-term reassignments.





#### **PARK MAINTENANCE**

- Park maintenance and safety was the number one priority identified in the Strategic Plan community surveys, yet this is one of the areas needing investment.
- Timely preventative maintenance will be less expensive in the longterm than deferred maintenance, since costs will increase over time as issues are left unaddressed.
- Park impact fees for proposed housing developments in Long Beach are a potential source of funding. Had appropriate fees been applied, six park expansion projects could have been funded as of 2019.



#### PUBLIC FEEDBACK SURVEY ON DRAFT PLAN

- An online survey was released to the public in July 2021 to review the draft Strategic Plan and share feedback.
- The survey provided an opportunity for residents to share their support, concerns, and general comments on the draft Strategic Plan.
- The survey was available in the City's four languages (English, Spanish, Khmer, Tagalog) and closed in August 2021, with a total of 69 responses recieved.

Parks Make Long Beach: Department of Parks, Recreation & Marine is updating its 2003 Strategic Plan, to cover the next 10-year period, from 2021-2031. This document is called Parks Make Long Beach: Department of Parks, Recreation and Marine Strategic Plan (Plan).

This Plan determines how the Department of Parks, Recreation & Marine prioritizes work, organizes staff, allocates resources, decides where to invest, and begins developing processes to effectively provides services to our customers. This Plan Indertines current assex, challenges, and potential opportunities for the Department and presents strategies for addressing them based on the shared vision, values, and goals shaped by the Long Beach community. The resulting Plan is action-oriented, outlining implementation measures and policies, metrics measuring effectiveness, and proven case studies that demonstrate success.

We invite you to read the Plan, which is in draft form, and complete this for survey to share your feedback on the Porth Plan will be presented for review by the Parks and Recreation Commission in June 2021 and City Council in July 2021.

You can view the Draft Parks Make Long Beach: Department of Parks, Recreation and Marine Strategic Plan here: https://longbeach.gov/park/business-operations/about/prm-strategic-plan/

It's very important to me that children with disabilities can meaningfully access the play equipment.

We must focus on park equity. West Long Beach has so many fewer park resources. We must create more park space for west Long Beach and PRM must be a strong advocate for this in the community.

We need to plant trees, and save the trees we have. Consider turning municipal golf course space into less water intensive & more widely accessible public green space.

Please make safety a priority when developing new community assets and/or improving them. One reason I do not use many of these amenities is because I do not feel safe.

# STATEMENT OF POSSIBILITY

We make our parks and beaches safe, welcoming spaces for all residents and visitors, putting people at the center of all that we do - including our park users, partners, and team members - to create inclusive, enriching, healthy communities for all to thrive.

#### **VALUES**



EFFECTIVE,
THOUGHTFUL & CAREFUL

UNITED, UNIFIED, COLLABORATIVE & CONNECTED

RESPECTFUL, NURTURING, & FOSTERING STEWARDSHIP

TRANSPARENT,
OPEN & ACCESSIBLE

RESILIENT, RESOURCEFUL, ADAPTIVE & RESPONSIVE

COLLABORATIVE & PARTNERING

#1 PROVIDE SAFE, ACCESSIBLE PUBLIC SPACES. OFFER MEANINGFUL RECREATIONAL #2 PROGRAMMING AND EVENTS. #3 PRIORITIZE HEALTH EQUITY ACROSS THE CITY. **ENSURE A DIVERSE AND DYNAMIC WORKFORCE.** #5 **BUILD INNOVATIVE AND LASTING PARTNERSHIPS. ESTABLISH AN ENVIRONMENTALLY CONNECT CLEARLY AND TRANSPARENTLY** #7 INTERNALLY, AND WITH THE COMMUNITY. **CREATE A FINANCIALLY SECURE** #8 AND RESILIENT OPERATION.

8 GOALS
24 OUTCOMES
160 ACTION ITEMS



# 1. Provide safe, accessible public spaces.

Outcome 1: Every Long Beach resident has walkable and bikeable access to a neighborhood park.

Outcome 2: Our parks, beaches, and marinas are safe, inclusive, and welcoming environments for everyone.

Outcome 3: There are well-resourced parks in all parts of the City, particularly in park-poor neighborhoods of North, West, and Central Long Beach.

# 2. Offer meaningful recreational programming and events.

Outcome 1: There is increased youth participation from all ages, genders, and abilities in physical activities like sports and recreation.

Outcome 2: Park spaces and programming meet the diverse cultural needs and interests of all Long Beach residents.

Outcome 3: Park spaces and programming serve Long Beach residents of all ages at accessible times and locations.

# 3. Prioritize health equity across the City.

Outcome 1: Our shared history and characteristics of our parks and communities are widely known through inclusive storytelling and appropriate policy solutions.

Outcome 2: Gaps in accessibility are addressed through programming, partnerships, physical improvements, or employment.

Outcome 3: Parks and open spaces will be used to address climate change, environmental justice, and food insecurity in our disadvantaged communities.



# 4. Build innovative & lasting partnerships.

Outcome 1: We have established partnerships that integrate our parks into the education, healthcare, and economic spaces of our City.

Outcome 2: Partnerships are in place that expand the Department's financial and operational capacity.

Outcome 3: There are standardized, well-defined processes for establishing different types of partnerships, while adapting to new opportunities.

# 5. Connect internally and with the community clearly and transparently.

Outcome 1: The PRM Department is considered a trusted source of information and is a community bridge builder.

Outcome 2: Clear and consistent lines of communication are maintained within and across the PRM bureaus, between frontline staff and leadership.

Outcome 3: The PRM Department engages community members and partners in conversations about park facilities and programming in an equitable, accessible, and authentic manner.

# 6. Establish an environmentally sustainable park ecosystem.

Outcome 1: Water is a resource that is responsibly used, protected, and managed in the design and maintenance of Park Land.

Outcome 2: Energy consumption and greenhouse gas emission will be neutral in the development and operations of our park system.

Outcome 3: The park and natural open spaces of Long Beach are respected, cared for, and expanded.



# 7. Ensure a diverse and dynamic workforce.

Outcome 1: An equitable hiring program is in place that attracts talent from across the City.

Outcome 2: Develop and retain a dynamic and diverse workforce that meets the park, beach and marina system's planning, service, and programming needs to restore recreation and maintenance service levels.

Outcome 3: Our team is recognized in the community, and across the City and nation as having well-trained, passionate, and customer-oriented staff.

# 8. Create a financially secure and resilient operation.

Outcome 1: The Department is considered a core service and has an operating budget that meets the needs and expectations of all residents.

Outcome 2: Increase public investment into the PRM Department to align with infrastucture and service needs.

Outcome 3: The PRM Department's funding stream is diversified to leverage a variety of sources.



### **OUR NEXT STEPS:**

Prioritize outcomes and strategies for short, medium, and long-term implementation
Implement outcomes and strategies on an annual basis
Annually report progress to the Parks & Recreation Commission

THANK YOU TO THE PARKS & RECREATION COMMISSON, OUR MANY COMMUNITY PARTNERS, AND PARK PATRONS WHO HELPED US THROUGHOUT THIS PLANNING EFFORT TO SHAPE THE FUTURE OF THE DEPARTMENT.

City of Long Beach Parks, Recreation and Marine 562.570.3100

https://www.longbeach.gov/park/business-operations/about/prm-strategic-plan/

