

A low-angle, upward-looking photograph of a modern building with a curved facade. The building features large, circular windows with white frames and a grid of vertical white lines. The sky is overcast and grey. A semi-transparent white banner is overlaid across the middle of the image, containing the title and meeting information. The bottom of the image has a solid blue bar with the city logo.

Homeless Services Bureau Staff Report

Homeless Services Advisory Committee Meeting

January 5, 2021

A nighttime photograph of the Long Beach skyline. The city lights, including several tall buildings and palm trees, are reflected in the calm water in the foreground. A semi-transparent white banner is overlaid across the middle of the image.

Outreach Update

Outreach Update

December 2021:

- 30 recorded contacts
- 87 visits to locations throughout the City
- 20 contacts accepted services such as hygiene, emergency shelter, or case management
- 12 contacts through Tidelands and Weekend Outreach
- 57 requests for outreach

Participant Engagement Outcomes

- 246 individuals accessed the MSC for the first time
- 417 individuals in active case management
- 47 individuals at Project Roomkey (on average)
- 108 individuals at Project Homekey(on average)
- 43 individuals at Winter/Cold Weather Shelter (on average)
- 66 individuals at Atlantic Bridge Housing Community (on average)
- 83 households stabilized in a motel

A nighttime photograph of the Long Beach skyline. The city lights, including several tall buildings and palm trees, are reflected in the calm water in the foreground. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the text "Operations Update".

Operations Update

Bureau Updates

Staffing:

- Health Educator II: Katy Link (started 12/20)
- Community Program Technician II: Stephanie Sosa (Started 1/3)
- 11 positions currently in background check
- Currently in Interview stage: Health Educator II (Libraries), Homeless Services Program Officer, Outreach Assistant Coordinator, LBRA Coordinator (Programs)
- Currently in Recruitment: Public Health Nurse, Admin Analyst II, Counselor II

Operations Update

Shelter and PRK/PHK:

During December shelters in Long Beach were consistently at capacity. With colder weather, rain and shelters on quarantine within the region, it has led to a situation where getting a bed on the day of can be challenging

Continued high utilization of motel vouchers to try to meet sheltering needs of those that are most vulnerable

30+ people that are on the PRK/PHK waiting list for as rooms open up. Prioritization from the list is based upon medical vulnerability. We have seen an availability of 2-3 rooms per week

Architect has been retained to start design and feasibility process for modular shelters at the MSC

\$5.1 million awarded by the state in PHK funding to convert the 1725 Long Beach Blvd. (Best Western) to permanent housing

Outreach and Community Engagement Capacity

As the HSB is in the process of expanding outreach staffing as well as implementing mobile MSC operations we have begun ordering additional vehicles.

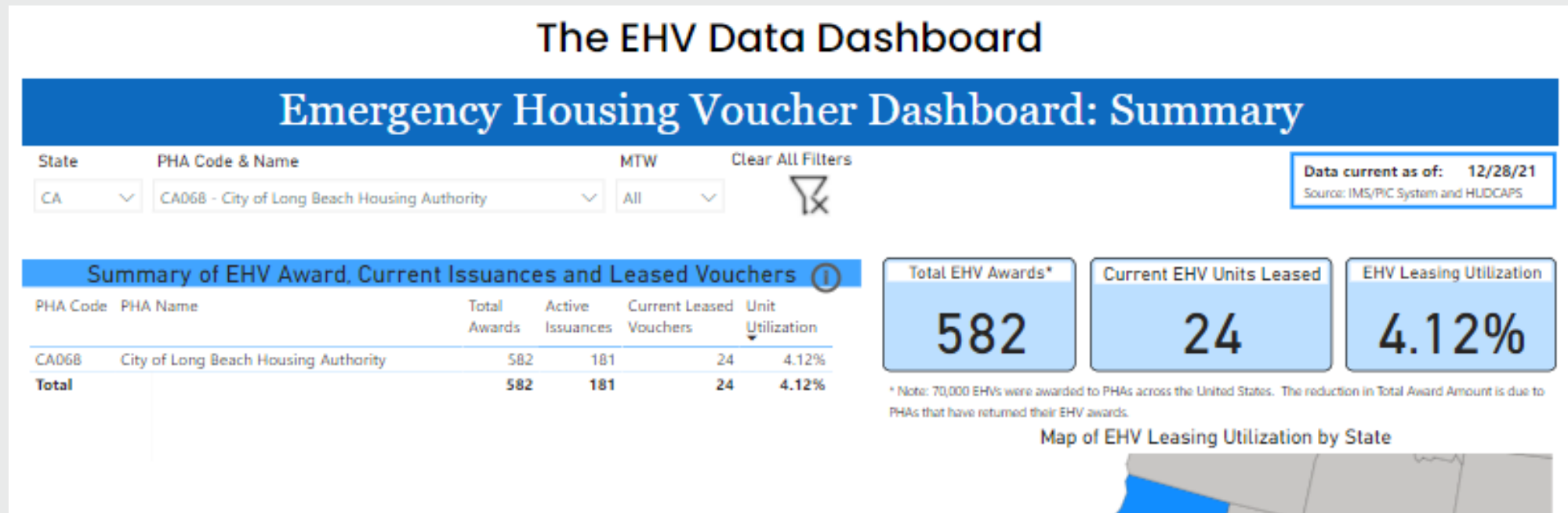
- 1 RV has been ordered for mobile MSC and 1 additional will be ordered in 2022
- 1 customized vehicle for REACH has been ordered (receive in 2022)
- 2 additional outreach vehicles, including a truck and passenger van (receive in early 2022)

2022 Long Beach Homeless Count

- The Volunteer Registration Link for the 2022 Long Beach Count is now live: tinyurl.com/2022LBHomelessCount
- Homeless Count will be conducted from the Grand Event Center
- We are looking for 250 Volunteers – a waitlist will be available
- Other Identified Needs:
 - Recruitment of Volunteers
 - Donations – small gift cards or funds to purchase gift cards
- Closely watching the Omicron numbers and may make adjustments based upon the numbers at the time of the count

Emergency Housing Vouchers

- Over 500 people have been matched to vouchers at this point
- 205 vouchers issued to date, with 181 that are active and searching
- 24 lease ups as of 12/29/2021
- 26 people enrolled in ICMS services with 17 more planned next week



Pandemic Response Updates

- We are seeing increased transmission across all populations including those experiencing homelessness
- Currently ABC is undergoing quarantine protocols. No new intakes until two rounds of testing with no additional positives. Earliest it would be off quarantine is January 10th
- Additional staff testing within our access center, as well as continued availability of rapid testing for participants that are exhibiting symptoms
- LA County continues to provide isolation and quarantine for those who have tested positive or are exhibiting symptoms of COVID
- Coordinating with LA County DHS to provide additional vaccine support to people experiencing homelessness including availability of boosters at both congregate and non-congregate sites

Mayor's Fund to End Homelessness

As of December 31, 2021, the Mayor's Fund to End Homelessness has a balance of \$124,121, with \$114,933 available after previous awards.

In December, the Mayor's Fund received \$1,680 in donations.

In December, the Mayor's Fund reimbursed His Little Feet and Long Beach Community Table for approved activities.



Thank you

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