

Gwen Shaffer, Chair
David W. Ferrell, Vice Chair
Robb Korinke, Commissioner



Lisa Mae Brunson, Commissioner
Justin Hectus, Commissioner
Parisa Vinzant, Commissioner

REGULAR MEETING - 3:30 P.M.

ROLL CALL

EXECUTIVE DIRECTOR'S REPORT

REGULAR AGENDA

1. [20-001TI](#) Recommendation to approve the minutes from the Technology & Innovation Commission meeting held Wednesday, December 18, 2019.

Suggested Action: Approve recommendation.
2. 20-002TI Recommendation to receive and file an update on Smart City Strategic Initiative and Smart City/Data Privacy Survey collection through focus groups.

Suggested Action: Approve recommendation.
3. 20-003TI Recommendation to receive and file a presentation on the City's Customer Relationship Management efforts.

Suggested Action: Approve recommendation.

PUBLIC PARTICIPATION: Members of the public are invited to address the Commission on items of interest to the public within the Commission's jurisdiction. Each speaker will be limited to two minutes unless that time is extended by the Chair.

ADJOURNMENT

I, Alejandra Garcia, Executive Assistant, certify that the agenda was posted not less than 72 hours prior to the meeting.

Note:

The City of Long Beach provides reasonable accommodations in accordance with the Americans with Disabilities Act of 1990. If a special accommodation is desired, or if an agenda is needed in an alternative format, please call the Technology & Innovation Department, at (562) 570-6455.