

LIHEAP Direct Payment Agreement

May 17, 2023

Program Overview

- The Low Income Home Energy Assistance Program (LIHEAP)
- Background
- Direct Payment Agreement



LIHEAP Background

- Federally funded and administered by the State Department of Community Services and Development
- Financial assistance for low-income **gas** customers
- FY 22
 - 1,802 credits issued, totaling \$843,857
- As of March 30, 2023
 - 920 credits issued, totaling \$440,098



STRUGGLING TO PAY?

WE
ARE HERE
TO HELP

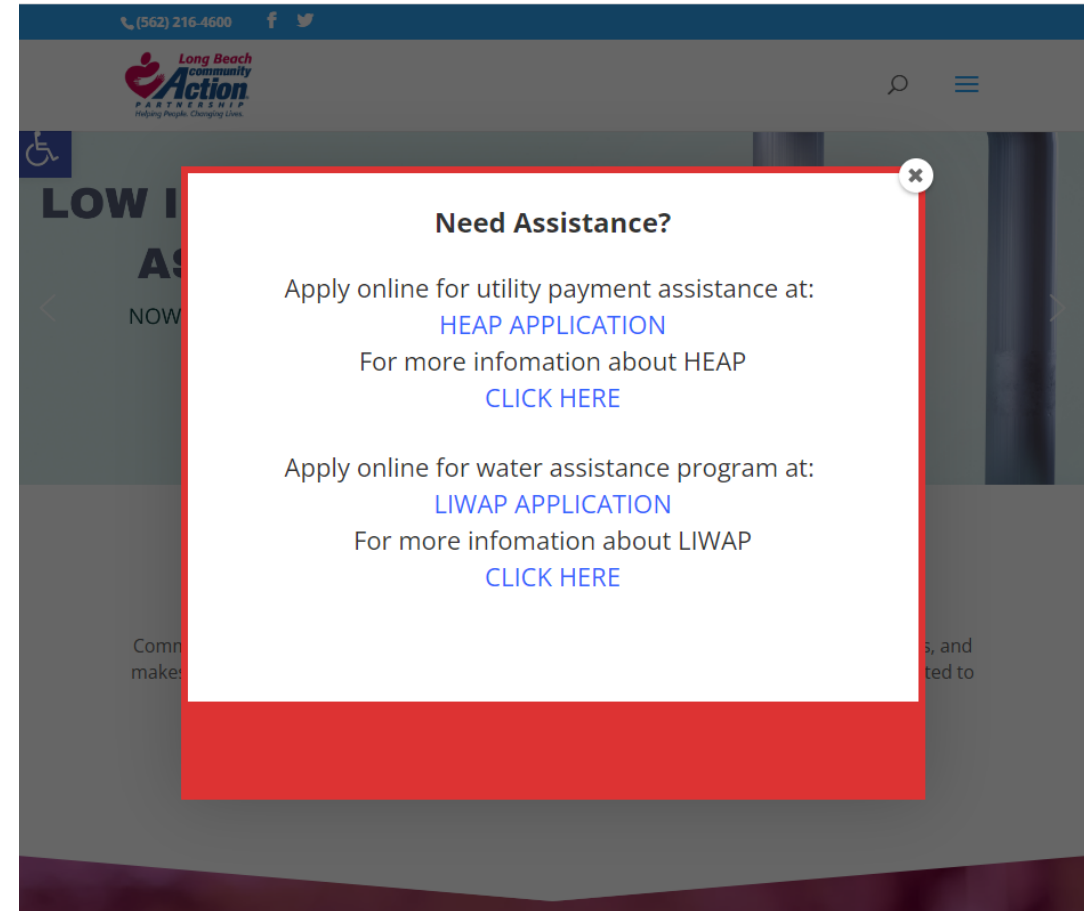
Scan here
for more
information

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The graphic features a central illustration of a hand holding a blue envelope containing a bill with dollar signs and a bar chart. The background is a blue gradient with a white wave pattern at the bottom. The Long Beach Utilities logo, which includes a flame icon and the text 'LONG BEACH Utilities Water · Gas · Sewer', is positioned in the bottom right corner. A QR code is located to the left of the logo, with the text 'Scan here for more information' next to it.

LIHEAP Background

- Long Beach Community Action Partnership (LBCAP)
- Outreach and application intake
 - In-person support is available by calling LBCAP at **1-888-351-4061**
 - Website application at **lbcap.org**
 - **Multiple** languages



How to apply online

CALIHEAPAPPLY.COM

Recommendation

- Authorize the General Manager to enter into an agreement with the State of California, Department of Community Services and Development, to provide direct credit of allocated federal funds to the Long Beach Utilities Department on behalf of gas utility accounts of low-income gas customers for a three-year term, from April 1, 2023 to March 31, 2026.



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