

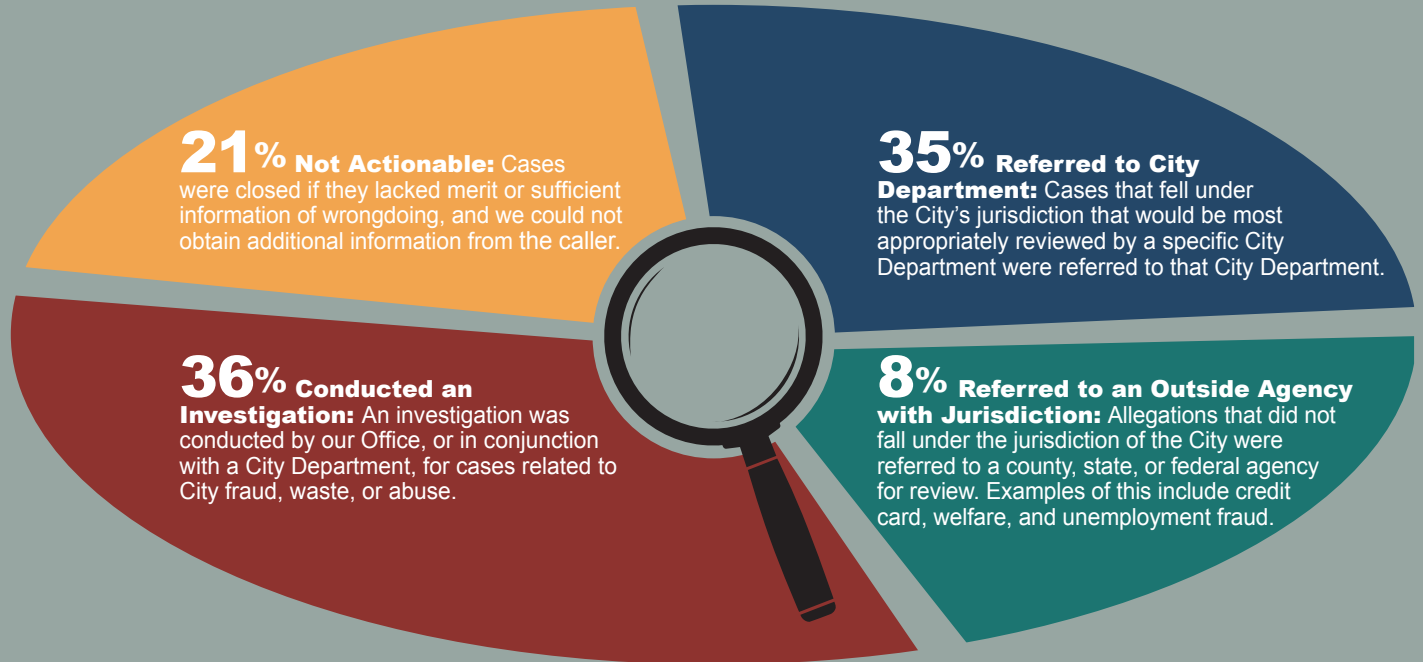


FRAUD HOTLINE

2020 Activity Report

The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 52 cases closed in 2020. For case summaries, please visit: CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2020.

Actions Taken on 52 Cases Closed



52 Cases Closed by Tip Type

Tip Type	Cases	Founded Cases*
Violations or Abuse of City Policy	8	3
Waste or Abuse of City Resources	8	2
Misuse of City Property or Information	7	2
City Payroll Fraud	3	1
Conflict of Interest	3	1
Falsification of City Records	1	
Kickbacks or Bribery	0	
City Contract or Vendor Fraud	0	
Theft of City Cash or City Property	0	
Not in Purview of City Auditor's Hotline	22	
Total	52	9

* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

Results of 52 Cases Closed

THE 9 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 10 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:

- Accessibility signage at a City facility
- City employee use of resources and property
- City employee adherence to workplace policies and procedures
- City employee authorized work breaks
- Health and safety protocols at City facilities
- City employee access to information
- City employee conflict of interest
- City employee recording work hours



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To make Long Beach better through independent audits and fraud investigations

We work to:

- Provide assurance City funds are spent as intended
- Promote transparency and accountability of City operations
- Prevent fraud, waste, and abuse of City resources



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Report City Fraud, Waste, or Abuse

If you suspect fraud, waste, or abuse against the City, report your tip anonymously:

- Call 1-888-FRAUD-07
- Visit CityAuditorLauraDoud.com/Report-Fraud
- Use our MyAuditor App

Our investigative team reviews all tips and will take appropriate action.



Scan with camera app to report tips

2020 City Auditor's Fraud Hotline Summary Chart of Cases Closed

#	Days Case was Open	Allegation Submitted	Tip Type	Action Taken	Result	# of Corrective Action Recommendations
1	> 90	Allegation that a City employee threatened physical violence against another City employee.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
2	> 90	Allegation that a City employee is claiming overtime hours not actually worked.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded	
3	> 90	Allegation that a City facility's handicap parking spaces were moved to provide more convenient City employee parking spaces and that the handicap parking spaces are not ADA compliant.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	1
4	30 - 90	Allegation that a retired City employee was hired back as a consultant in violation of CalPERS rules.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
5	> 90	Allegation that a City Department purchased cell phones that were unnecessary and a waste of City funds.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Unfounded	
6	30 - 90	Allegation that a City employee is wasting City time by habitually collecting lottery pool money during work hours.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Founded	1
7	> 90	Allegation that a City employee is habitually late to work and takes lunch breaks in excess of allotted time.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded	
8	< 30	Allegation that a City employee brings their child to work in violation of City Department policies.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	1
9	< 30	Allegation that the City is involved with instances of alleged tenant harassment.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
10	< 30	Allegation that a City employee misused donations.	Misuse of City Property or Information	Referred to City Department	N/A*	
11	< 30	Allegation that the City charged the complainant's credit card twice.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
12	30 - 90	Allegation that a City Department is not maintaining a City facility, resulting in sanitation and health issues.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Founded	1
13	30 - 90	Allegation that a City employee takes frequent breaks during the day.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	1

14	30 - 90	Allegation that a conflict of interest arose when a former City employee was invited to conduct a nonpaid workshop to current City employees.	Conflict of Interest	Conducted an Investigation	Allegation - Founded	1
15	< 30	Allegation that City employees were sitting in City vehicles and appeared to not be working.	Waste or Abuse of City Resources	Not Actionable	N/A*	
16	< 30	Allegation that an individual is inappropriately receiving funding from public assistance programs.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
17	> 90	Allegation that City employees are misusing City vehicles to complete personal errands.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Unfounded	
18	30 - 90	Allegation that City employees were not permitted to take their lunch breaks.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
19	< 30	Allegation that a City employee is misusing City resources for personal gain.	Misuse of City Property or Information	Referred to City Department	N/A*	
20	< 30	Allegation that the complainant received a fraudulent check bearing the City's logo and signatures.	Falsification of City Records	Referred to City Department	N/A*	
21	< 30	Allegation that a City Department did not provide proper advanced notice when changing community programs.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
22	< 30	Allegation that a potential City employee has a conflict of interest between their business and contracts with the City.	Conflict of Interest	Referred to City Department	N/A*	
23	30 - 90	Allegation that the City did not disburse funds previously allocated to a project.	Waste or Abuse of City Resources	Not Actionable	N/A*	
24	> 90	Allegation that the City wasted money and abused its position by mailing public information notices.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Unfounded	
25	> 90	Allegation that a City employee is misusing a City vehicle for personal use.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Unfounded	
26	< 30	Allegation that a City employee misused a City facility for personal use.	Misuse of City Property or Information	Referred to City Department	N/A*	
27	> 90	Allegation that a First Amendment violation and fraud are occurring when City Department employees are blocking City employee access to certain news channels.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	1
28	> 90	Allegation that a City Department is ineffectively using social media.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
29	< 30	Allegation that the complainant's personal vehicle was burglarized.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	

30	< 30	Allegation that a retired City employee fraudulently claimed worker's compensation.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
31	< 30	Allegation that a City employee intimidated and committed acts of violence against another City employee.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
32	> 90	Allegation that the City is ignoring a contractor's recommendations on several City contracted projects.	Waste or Abuse of City Resources	Not Actionable	N/A*	
33	< 30	Allegation that a City employee was sleeping in a City vehicle during the day.	Misuse of City Property or Information	Conducted an Investigation	Allegation - Founded	1
34	> 90	Allegation that a City employee may have a conflict of interest with a private business who had a civil claim against the City.	Conflict of Interest	Not Actionable	N/A*	
35	< 30	Allegation of a home selling scam.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
36	30 - 90	Allegation of election ballot impropriety.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
37	30 - 90	Allegation that a City supervisor shows favoritism towards certain staff.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
38	> 90	Allegation that a City employee is misusing a City vehicle while on City time to engage in illegal activities.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Unfounded	
39	< 30	Allegation that a private residence may have a non-permitted structure in the backyard.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
40	< 30	Allegation that a City employee was wrongly reinstated into their position.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
41	< 30	Allegation of credit card theft.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
42	30 - 90	Allegation of construction digging without the necessary permits.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
43	< 30	Allegation that a City Department is not abiding by the City's procurement policies.	Violations or Abuse of City Policy	Not Actionable	N/A*	
44	< 30	Allegation of welfare fraud.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
45	< 30	Allegation that a neighbor is leaving their trash cans on the street to block curbside parking spots for themselves.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
46	< 30	Allegation that a resident is committing unemployment benefits fraud.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
47	30 - 90	Allegation that a City employee is working for their personal business while on City time.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	2
48	30 - 90	Allegation that a City employee improperly awarded a business license.	Violations or Abuse of City Policy	Not Actionable	N/A*	
49	< 30	Insufficient information provided by complainant.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	

50	< 30	Allegation that a neighbor's property posed a public health issue.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
51	30 - 90	Allegation that a City Department's expenditures were in violation of Federal policy.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
52	< 30	Allegation that a local business is violating local tobacco ordinances.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
*Not Applicable (N/A) is used for cases where the allegations lacked sufficient information to be investigated, the allegations did not rise to a level where a response was warranted from the City Department, or the City Department could not provide a response to the allegation due to confidentiality.						

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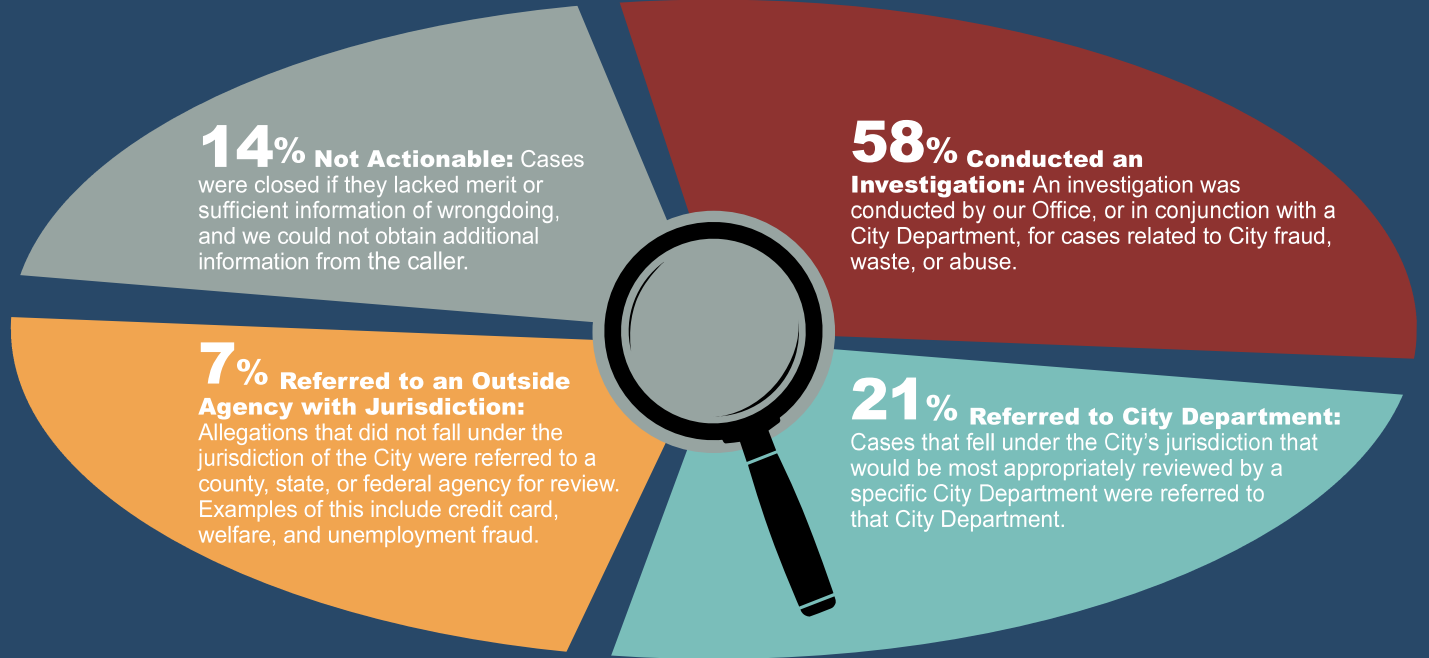
2021 Activity Report



The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 43 cases closed in 2021. For case summaries, please visit:

CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2021.

Actions Taken on 43 Cases Closed



43 Cases Closed by Tip Type

Tip Type	Number of Cases	Founded Cases*
Violations or Abuse of City Policy	16	7
City Payroll Fraud	6	4
Falsification of City Records	3	1
City Contract or Vendor Fraud	2	
Conflict of Interest	1	
Theft of City Cash or City Property	1	
Waste or Abuse of City Resources	1	
Misuse of City Property or Information	0	
Kickbacks or Bribery	0	
Not in Purview of City Auditor's Fraud Hotline	13	
Total	43	12

* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

Results of 43 Cases Closed

THE 12 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 23 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:

- City employee work breaks
- City employee use of special skill pay codes
- City employee compliance to policies regarding work start and end time
- City employee use of City vehicles
- City employee assignment of overtime
- Eligibility of public assistance benefits
- City department adherence to state compliance guidelines



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Our investigative team reviews all tips and will take appropriate action.



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2021 City Auditor's Fraud Hotline Summary Chart of Cases Closed

#	Days Case was Open	Allegation Submitted	Tip Type	Action Taken	Result	# of Corrective Action Recommendation
1	> 90	Allegation that a City employee was claiming time not worked.	City Payroll Fraud	Conducted an Investigation	Allegation - Founded	1
2	> 90	Allegation that a City employee engaged in favoritism of certain employees.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	1
3	> 90	Allegation that a City employee received skill pay despite their job responsibilities not requiring such skill.	City Payroll Fraud	Conducted an Investigation	Allegation - Founded	1
4	> 90	Allegation that City employees improperly reported hours worked on their time card.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded	
5	> 90	Allegation that a City streetsweeper wasted time while in service.	Waste or Abuse of City Resources	Conducted an Investigation	Allegation - Unfounded	
6	> 90	Allegation that City employees wasted City time by taking long lunches.	City Payroll Fraud	Conducted an Investigation	Allegation - Founded	2
7	> 90	Allegation that a City employee was chronically late to work and did not accurately report their hours worked.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	1
8	> 90	Allegation that a City contractor was untruthful in financial reporting to the City.	Falsification of City Records	Conducted an Investigation	Allegation - Founded	9
9	> 90	Allegation that a City contractor misappropriated revenue owed to the City.	Theft of City Cash or City Property	Not Actionable	N/A*	
10	> 90	Allegation that a City employee received a vehicle stipend and continued to use City vehicles while wasting staff time.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	2
11	> 90	Allegation that a City department's overtime assignment process was unfair, unequal, and prone to favoritism.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	2
12	> 90	Allegation that a City employee charged a lot of overtime hours and also allowed other City employees to go home early while inaccurately reporting hours worked.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded	
13	> 90	Allegation that a City employee falsified paperwork to deny a landlord from receiving rent due.	Falsification of City Records	Conducted an Investigation	Allegation - Unfounded	
14	30 - 90	Allegation that nepotism resulted in unqualified individuals receiving public assistance.	Conflict of Interest	Conducted an Investigation	Allegation - Unfounded	
15	30 - 90	Allegation that an individual was ineligible to receive public assistance.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	1
16	30 - 90		Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	
17	< 30	Complaint that a citizen needed public assistance.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
18	> 90	Allegation that a residence was inappropriately subdivided to increase rental subsidy income in violation of program policy.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
19	< 30	Complaint that a private parking spot was illegally blocked by furniture.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
20	30 - 90	Allegation that a City contractor did not comply with the terms of the agreement.	City Contract or Vendor Fraud	Not Actionable	N/A*	

21	< 30	Allegation that a City contractor falsified federal tax filings and misappropriated federal funding.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
22	30 - 90	Allegation that a City vendor billed for work not performed or misreported work performed to the state governing body.	City Contract or Vendor Fraud	Conducted an Investigation	Allegation - Unfounded	
23	< 30	Allegation that a citizen was at fault for a motor vehicle accident and inappropriately filed a claim against the City for damages sustained.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
24	> 90	Allegation that a City employee used favoritism to award City permits, and the permittee then inappropriately subleased the permit to others.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
25	> 90	Allegation that employee improperly coded time worked.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	2
26	30 - 90	Allegation that a business did not pay proper business license fees and did not report revenues earned.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
31	30 - 90		Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
27	30 - 90	Allegation that the City selectively informed members of the public about a change in City policy.	Violations or Abuse of City Policy	Referred to City Department	N/A*	
28	< 30	Allegations that City employees stole City property, worked in unsafe conditions, and were discriminated against.	Violations or Abuse of City Policy	Not Actionable	N/A*	
29	< 30	Complaint that a member of the public did not properly dispose their trash.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
30	< 30	Complaint that a member of the public was illegally dumping and committed vandalism.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
32	< 30	Complaint that the complainant was a victim of personal identity theft.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
33	< 30	Allegation that the City did not properly inform a citizen receiving public assistance of changes to the program.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
34	< 30	Allegation that a member of the public received an unknown bill from the City.	Falsification of City Records	Conducted an Investigation	Allegation - Unfounded	
35	< 30	Complaint that a business illegally evaded state and federal payroll tax.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
36	< 30	Complaint that a landlord illegally rented a parking spot to another tenant.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
37	30 - 90	Allegation that City employees violated a citizen's fourth amendment rights.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
38	> 90	Allegation that a City vehicle was operating with expired vehicle registration.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	1
39	< 30	Allegation that City funds were improperly used to fund a grant.	Violations or Abuse of City Policy	Not Actionable	N/A*	
40	< 30	Complaint that a City vendor did not provide a refund to a customer.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
41	< 30	Complainant withdrew the complaint.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	

42	< 30	Allegation that a City department did not follow City policy.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
43	< 30	Allegation that City employees engaged in an inappropriate relationship in the workplace.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	

*Not Applicable (N/A) is used for cases where the allegations lacked sufficient information to be investigated, the allegations did not rise to a level where a response was warranted from the City department, or the City department could not provide a response to the allegation due to confidentiality.

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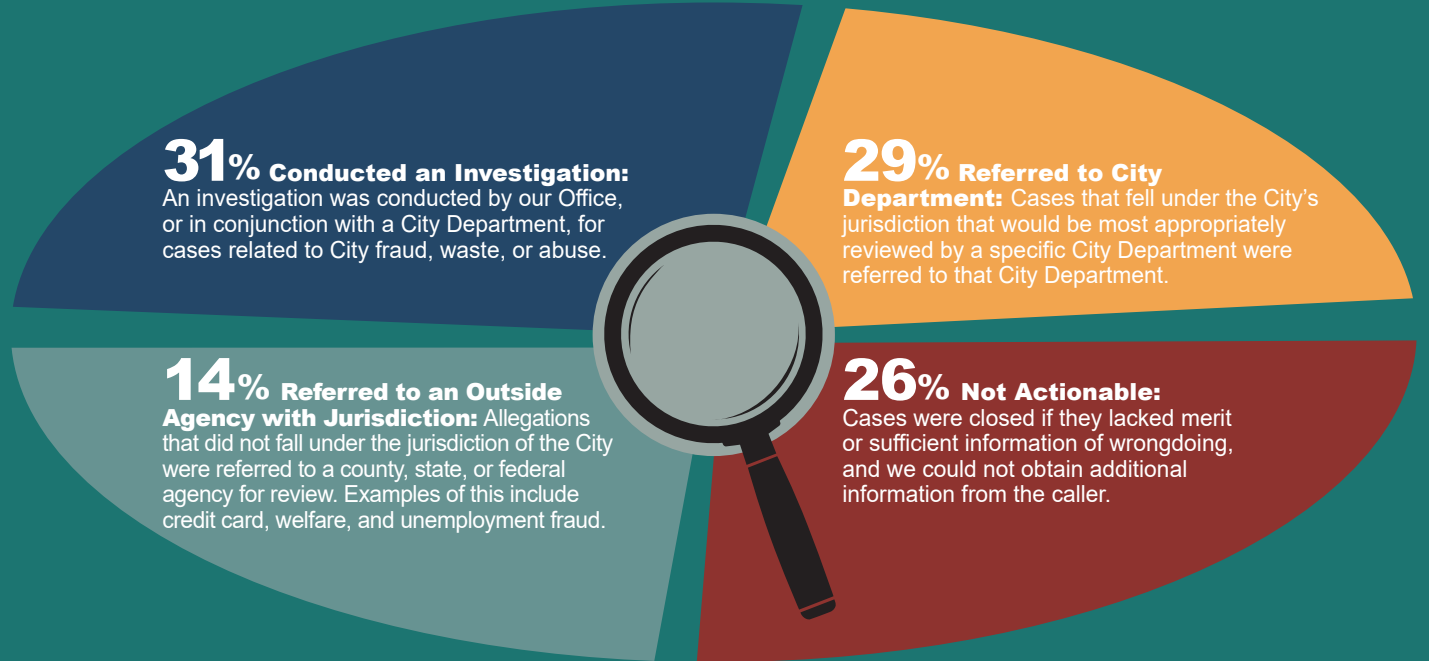
2022 Activity Report



The City Auditor's Office manages a fraud hotline that allows anyone at any time to anonymously report tips of fraud, waste, and abuse related to the City. Our Office creates a case for every tip received and investigates those cases with sufficient basis. This report summarizes the 35 cases closed in 2022. For case summaries, please visit:

CityAuditorLauraDoud.com/fraud-hotline-activity/cases-2022.

Actions Taken on 35 Cases Closed



31% Conducted an Investigation: An investigation was conducted by our Office, or in conjunction with a City Department, for cases related to City fraud, waste, or abuse.

29% Referred to City Department: Cases that fell under the City's jurisdiction that would be most appropriately reviewed by a specific City Department were referred to that City Department.

14% Referred to an Outside Agency with Jurisdiction: Allegations that did not fall under the jurisdiction of the City were referred to a county, state, or federal agency for review. Examples of this include credit card, welfare, and unemployment fraud.

26% Not Actionable: Cases were closed if they lacked merit or sufficient information of wrongdoing, and we could not obtain additional information from the caller.

35 Cases Closed by Tip Type

Tip Type	Cases	Founded Cases*
Violations or Abuse of City Policy	11	1
City Payroll Fraud	2	2
Waste or Abuse of City Resources	2	
Conflict of Interest	1	
City Contract or Vendor Fraud	0	
Theft of City Cash or City Property	0	
Misuse of City Property or Information	0	
Kickbacks or Bribery	0	
Falsification of City Records	0	
Not in Purview of City Auditor's Fraud Hotline	19	
Total	35	3

* Founded Cases have substantiated allegations with elements of City fraud, waste, or abuse.

Results of 35 Cases Closed

THE 3 FOUNDED CASES WITH SUBSTANTIATED ALLEGATIONS RESULTED IN 4 CORRECTIVE ACTION RECOMMENDATIONS SURROUNDING:

- City employee compliance to court order
- City employee compliance to policy regarding payroll
- City employee compliance to policy regarding City vehicles



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2022 City Auditor's Fraud Hotline Summary Chart of Cases Closed

#	Days Case was Open	Allegation Submitted	Tip Type	Action Taken	Result	# of Corrective Action Recommendation
1	>90	Allegation that a City employee submitted falsified personal records that were relied upon by the City's payroll processing.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	1
2	>90	Allegation that City employees improperly reported hours worked on their time cards.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded Control Weakness - Founded	1
3	30-90	Allegation that a City employee was not awarded skill pay, and the City department promoted unqualified employees.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
4	>90	Allegation that a City department's promotion process was flawed.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
5	30-90	Allegation that a City employee may have a conflict of interest with a City vendor.	Conflict of Interest	Conducted an Investigation	Allegation - Unfounded	
6	30-90	Allegation that a resident was operating an unlicensed home business which violated City codes.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
7	<30	Allegation that a City department was not providing adequate public services, and a City employee made disparaging comments.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
8	<30	Allegation that a City employee was receiving standby pay without notifying the City department of their availability.	City Payroll Fraud	Conducted an Investigation	Allegation - Unfounded	
9	<30	Allegation that a resident experienced unauthorized access of and theft from their personal bank account.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
10	>90	Allegation that a City employee used a City vehicle for personal use.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Founded	2
11	<30	Complaint that a resident received a collections notice from an unknown entity, and the resident was suspicious of the notice's legitimacy.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
12	<30	Allegation that a City department did not record receipt of the complainant's payment for fees owed, resulting in additional penalties owed.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
13	<30	Complainant withdrew the complaint.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
14	<30	Allegation that a member of the public was a victim of theft.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
15	30-90	Allegation that a perpetrator committed personal identity theft of others.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
16	<30	Complaint that a member of the public was illegally dumping.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
17	<30	Allegation that a City department wrongly charged a resident for a past due amount.	Violations or Abuse of City Policy	Conducted an Investigation	Allegation - Unfounded	
18	<30	Allegation that a member of the public was a victim of theft.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
19	<30	Allegation that a business did not provide the services that were paid for by a resident.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	

20	<30	Allegation that a City employee was conducting non-City business during work hours.	Violations or Abuse of City Policy	Referred to City Department	N/A*	
21	<30	Complaint that a member of the public was a victim of check fraud.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
22	30-90	Allegation that a City department did not follow Civil Service policy.	Violations or Abuse of City Policy	Not Actionable	N/A*	
23	<30	Complaint that individuals were littering trash.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
24	<30	Complaint that a member of the public was illegally dumping.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
25	>90	Allegation that a City employee used improper language and engaged in an inappropriate relationship with another City employee.	Violations or Abuse of City Policy	Referred to City Department	N/A*	
26	<30	Allegation that a non-City government entity had a conflict of interest with a non-City vendor.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
27	<30	Complainant withdrew the complaint.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
28	30-90	Allegation that a City department mismanaged resources.	Waste or Abuse of City Resources	Not Actionable	N/A*	
29	<30	Complaint that City services were inaccessible to the public.	Waste or Abuse of City Resources	Not Actionable	N/A*	
30	<30	Allegation that an individual was not properly notified of a legal action.	Not in Purview of City Auditor's Fraud Hotline	Referred to an Outside Agency with Jurisdiction	Not in Purview of Hotline	
31	<30	Complaint that a property is occupied by unauthorized inhabitants.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
32	<30	Complainant withdrew the complaint.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	
33	<30	Complaint that trash is accumulating in a City alley.	Not in Purview of City Auditor's Fraud Hotline	Referred to City Department	Not in Purview of Hotline	
34	<30	Allegation that members of the public engaged in misconduct.	Violations or Abuse of City Policy	Not Actionable	N/A*	
35	<30	Complainant withdrew the complaint.	Not in Purview of City Auditor's Fraud Hotline	Not Actionable	Not in Purview of Hotline	

*Not Applicable (N/A) is used for cases where the allegations lacked sufficient information to be investigated, the allegations did not rise to a level where a response was warranted from the City department, or the City department could not provide a response to the allegation due to confidentiality.