

1 RESOLUTION NO. RES-22-0059

2  
3 A RESOLUTION OF THE CITY COUNCIL OF THE  
4 CITY OF LONG BEACH AUTHORIZING THE CITY  
5 MANAGER TO EXECUTE A CONTRACT AND ANY  
6 AMENDMENTS THERETO WITH TEVORA BUSINESS  
7 SOLUTIONS, INC. FOR THE CREATION OF A RESIDENT  
8 ID MANAGEMENT PILOT SYSTEM FOR RESIDENTS TO  
9 ACCESS MULTIPLE CITY SERVICES AT NO COST TO THE  
10 CITY, FOR A MAXIMUM SIX-MONTH PILOT PERIOD

11  
12 WHEREAS, City Charter Section 1807 authorizes the Long Beach City  
13 Council to award negotiated contracts which are based on competitive proposals instead  
14 of sealed bids, for the acquisition of electronic data processing and telecommunication  
15 equipment, systems, subsystems and related materials, goods and services, in  
16 accordance with procedures and criteria which may be established for such negotiated  
17 contracts by the City Council by ordinance; and

18 WHEREAS, In the aftermath of the COVID pandemic, providing simple and  
19 accessible digital services is critical for all Long Beach residents; and

20 WHEREAS, this program will integrate several online City services within one  
21 online portal. It will create a community-friendly, web-based portal for accessing resident  
22 facing applications and provide Long Beach residents with the ability to sign into multiple  
23 City applications and eliminate the need for separate login information for different City  
24 services; and

25 WHEREAS, this project aligns with the Smart City Initiative by allowing the  
26 City and a technology company to collaborate to address a civic challenge through the use  
27 of emerging technology, with a focus on improving resident access to multiple City  
28 services; and

1           WHEREAS, this pilot opportunity is part of the City's 2021 Smart City  
2 Challenge, which follows the principles of a challenge-based procurement, where City staff  
3 articulate their challenge without prescribing how they want it solved, through the Startup  
4 in Residence (STIR) program; and

5           WHEREAS, the pilot opportunity was advertised via a variety of methods  
6 using the STIR platform and our City online bid platform, with twelve (12) potential  
7 proposers specializing in identity access management software notified of the pilot  
8 opportunity. Information about the pilot opportunity was additionally made available  
9 through the Technology and Innovation Department's Smart City Program and the  
10 Purchasing Division's website. Announcement was also included in the Purchasing  
11 Division's weekly update of Open Bid Opportunities, which is sent to thirty-seven (37) local,  
12 minority-owned, and women-owned business groups; and

13           WHEREAS, twelve (12) responses were received; and

14           WHEREAS, the responses were evaluated by City staff and the  
15 determination was made that Tevora Business Solutions, Inc. was the most qualified firm  
16 to participate in the pilot program.;

17           NOW, THEREFORE, the City Council of the City of Long Beach resolves as  
18 follows:

19           Section 1. The above recitals are true and correct and are incorporated  
20 herein.

21           Section 2. The City Manager is hereby authorized to enter into a contract  
22 and any amendments thereto with Tevora Business Solutions, Inc. for the creation of a  
23 Resident ID Management pilot system for residents to access multiple City services at no  
24 cost to the City, for a maximum six (6) month pilot period.

25           Section 3. This resolution shall take effect immediately upon its adoption  
26 by the City Council, and the City Clerk shall certify the vote adopting this resolution.

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OFFICE OF THE CITY ATTORNEY  
CHARLES PARKIN, City Attorney  
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Lana Beach, CA 90802-4664

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I hereby certify that the foregoing resolution was adopted by the City Council of the City of Long Beach at its meeting of April 19, 2022 by the following vote:

Ayes: Councilmembers: Zendejas, Allen, Price, Supernaw,  
Mungo, Saro, Uranga, Austin,  
Richardson.

Noes: Councilmembers: None.

Absent: Councilmembers: None.

Recusal(s): Councilmembers None.

  
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City Clerk