

**From:** Margaret Lisa Belote [mailto:belotemargaretlisa4@gmail.com]

**Sent:** Tuesday, November 24, 2020 12:28 PM

**To:** CityClerk <CityClerk@longbeach.gov>

**Cc:** Kelly Colopy <Kelly.Colopy@longbeach.gov>; Paul Duncan <Paul.Duncan@longbeach.gov>; Heather Van Wijk <Heather.VanWijk@longbeach.gov>; Council District 1 <District1@longbeach.gov>; Council District 2 <District2@longbeach.gov>; Council District 3 <District3@longbeach.gov>; Council District 4 <District4@longbeach.gov>; Council District 5 <District5@longbeach.gov>; Council District 6 <District6@longbeach.gov>; Council District 7 <District7@longbeach.gov>; Council District 8 <District8@longbeach.gov>

**Subject:** Homeless Occupancy for Winter Weather Shelter 2020-2021

**-EXTERNAL-**

Hello,

I am emailing you to assist me with communicating to the City Council a proposal for land use of 2 parking lots that is unoccupied now for 6 or more months since the City of Long Beach has relinquished for fee paid Public Parking.

The property is located at the West South corner of Long Beach Blvd adjacent to a fee paid private Public Parking lot. Five (5) pictures are attached to this email.

The proposal is for placement of portable temporary shelter for the homeless. This shelter will be an additional location taking-up the shortage of shelter availability specific for and in Long Beach California; also, for and in Long Beach California known homeless residence from originating housed residence.

To effectively utilize the area and accentuate the location I am proposing individualized trailers. San Jose California effectively housed their homeless this way; but, trailers are placed on the streets of neighborhoods.

Speaking first of myself this temporary adjustment will have permanent effects to contribute to the minutes of what's lost being homeless.

I avidly and before an immediate need sought-out shelter for 2020-2021 Winter Weather since earlier this year.

I have continuously communicated a need which include a need of multiple concerns for placement to accommodate medical and needs of Disabled Person.

I have previously considered and traveled of my own assistance and through the assistance of Emergency Departments with being subjected to of no difference than the shortage here in Long Beach California. I have communicated and visited across Los Angeles as well as Orange County.

In conclusion, Covid-19 Pandemic ; and the continuous call from Governor Gavin Newsom Initiative and Acts to include homeless individuals; and along with the call from President Trump for all Officials to be proactive in caring for the people in their State, County and City as a way to collectively not leave

anyone alone and outside to end this Covid-19 Crisis: first step distance and self+caring+responsibility capabilities is to be for everyone [given].

The multiple programs initiated by Governor Newsom including Project Room Key has been proven a success for nearly a year. Media has broadcast that hospitals will be of a projected full capacity of admissions by December 2020. Governor Newsom has not lifted and has returned much of the previous restrictions to bring about public safety upon this ongoing Pandemic.

I am urgently and adventitiously requesting that the City Council, City Manager and other City Members eagerly act as like other cities to maneuver forward with conscious likely of our Governor and President.

Thanks for your activism in Government.

Margaret Lisa Belote

404 East First Street Unit#1164

Long Beach California 90802

(562)676-0790 (562)505-2698

[marlisajohnsonwadebelote@gmail.com](mailto:marlisajohnsonwadebelote@gmail.com) [belotemargaretlisa4@gmail.com](mailto:belotemargaretlisa4@gmail.com)

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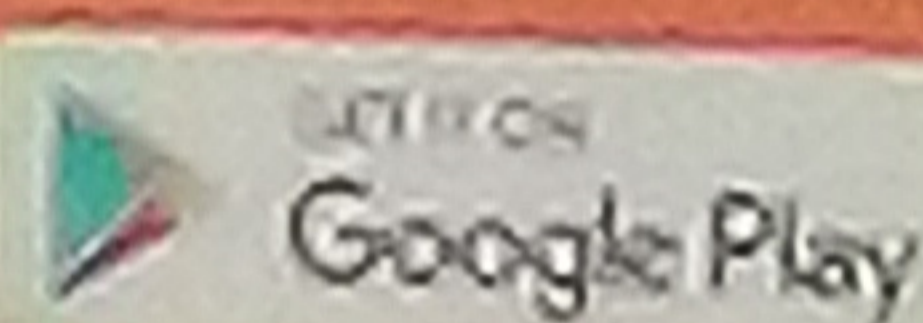
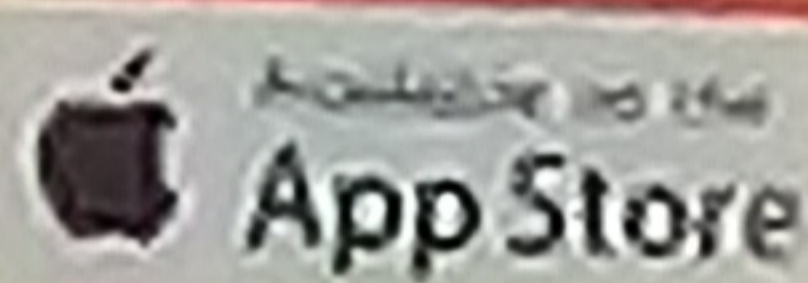
PAY TO PARK



**AirGarage**

text 'pay' to

562-471-3780





INTERNATIONAL CITY BANK



NO PARKING





**From:** Margaret Lisa Belote [mailto:belotemargaretlisa4@gmail.com]

**Sent:** Tuesday, November 24, 2020 7:36 PM

**To:** CityClerk <CityClerk@longbeach.gov>; Council District 1 <District1@longbeach.gov>; Council District 2 <District2@longbeach.gov>; Council District 3 <District3@longbeach.gov>; Council District 4 <District4@longbeach.gov>; Council District 5 <District5@longbeach.gov>; Council District 6 <District6@longbeach.gov>; Council District 7 <District7@longbeach.gov>; Council District 8 <District8@longbeach.gov>; Paul Duncan <Paul.Duncan@longbeach.gov>; Tim Patton <Tim.Patton@longbeach.gov>

**Subject:** Re: Margaret Lisa Belote and Atlantic Bridge Community

**-EXTERNAL-**

Hello,

The following emails discuss my communication to MSC Administration, Management and departments for homeless outreach and assistance.

Open Communication is invited.

Margaret Lisa Belote  
404 East First Street Unit#1164  
Long Beach California 90802  
(562)676-0790 (562)505-2698  
[marlisajohnsonwadebelote@gmail.com](mailto:marlisajohnsonwadebelote@gmail.com) [belotemargaretlisa4@gmail.com](mailto:belotemargaretlisa4@gmail.com)  
unaccessible: [bmargaret1lisa@gmail.com](mailto:bmargaret1lisa@gmail.com)

On Wed, Oct 7, 2020, 6:38 PM Margaret Lisa Belote <[belotemargaretlisa4@gmail.com](mailto:belotemargaretlisa4@gmail.com)> wrote:  
Hello, please urgently assist this email has been sitting in queue since October 1, 2020. The City of Long Beach WiFi didn't work so well.

October 1, 2020, I visited Atlantic Bridge Community. I was told I needed a referral from MSC (Multi Service Center) and Atlantic Bridge Community does not have a ADA Coordinator. Also, I was told Volunteers of America manage Atlantic Bridge Community and they don't have someone on-site to handle ADA Request; but, I was referred to MSC to speak to someone. I called MSC; but, was required to leave a voicemail message. I did not receive a returned call.

Urgently speaking, myself a homeless resident Permanent Disabled Person physically and another homeless female with disabilities need to file an ADA Request for Accommodation to housing, services and activities at Atlantic Bridge Community as urgently as possible for the location opened September 30th and only 40 beds is open.

We rest at night at the Transit Gallery on 1st Street in Long Beach California and want to prepare for this Winter. The other individual can not read so this is assistance to her and she is willing to meet you.

Without a formal request I am requesting first ADA service of reservation to 2 beds nearest the entrance to the sleeping/rest area. Myself need an area for walker use and both of us need ambulatory areas around/at our sleeping/rest area. Also, we are requesting an Intake if Policy to this facility to be done at this facility and entered into shelter the same day.

Formally to initiate the ADA Request for Accommodation we are requesting:

1. Additional accommodation to shower minutes over 5 minutes with dressing area accommodation over 5 minutes.
2. Non-smoking contact including sleeping/rest and common areas also no contact to/of: sprays, deodorizer, fumigating aromas including disinfectant and or repellent and or pest/pesticide and or common items of aerosol, vapors, sprays, liquid, gel, candles, rubs, solid particles/pieces, evaporating and or ventilation of direct contact.
3. Limitless use of adequate illumination at sleep/rest and ambulatory areas.
4. Individual accommodation to individual ADA needs.
5. Free travel, no limits and or restrictions to travel.
6. Diet restrictions individualized with meals.
7. Individualized accommodation to services, activities and programs for capabilities of oneself.
8. A letter of conclusion filed to the Atlantic Bridge Community and a individualized copy for record.
9. Individualized accommodation to privacy at sleeping/rest area and shower area.
10. Individualized accommodation of other unknown commodities, services, activities, programs at Atlantic Bridge Community.
11. Accommodation to transportation services upon request.
12. Individualized additional minutes accommodation to use of Atlantic Bridge Community without restrictions and or limits to open business hours areas of services, programs, activities.
13. Accommodation to receive use of ADA compliance to ergonomics for furniture of: sleep/rest, social, dining, activities, services, programs and transportation and or fixtures to this request.

Additionally, the walking route from and to public transportation in the areas on Atlantic Ave and Artesia of Atlantic Bridge Community need serviced to removal of trash, debris and glass with proper working crosswalk signals and or extended seconds of metering to walk. Also, sidewalks are uneven with cracks and settled raised or dipped areas. Bus stops and the bus stop trash can have fumigating aromas outside of trash accumulation smells. Bus stop areas are of soiled grounds and bus stop seats.

This is not a concluded formal request due to the fact I was denied a tour to see what is needed in accommodation and no literature, pamphlets or notices was available to read. I have a general idea of the site from a street sign at the location.

I introduced myself as a physically disabled person using a walker and my blue placard was displayed attached to my walker.

I was disturbed and observed two nuisances:

1. Individuals of shelter request had belongings "zapped" then returned to them. In the process I can smell the chemical that was used, staff needed to drink water as that was previously known when a staff asked if these staff wanted water. Multiple refrigerated bottles was available to the staff in that area. I was standing near and became thirsty wearing a face mask and shades while waiting to speak to a Manager. A female named Supervisor (Cynthia she said perhaps) approached to address my questions. I can't exactly identify her because her badge red/white/black was turned around at her waist.

2. A male staff approached first calling me "sweetie" to walk to the table for belongings "search". I remained standing away from the table indicating my request. This male approached approving a search and stay at Atlantic Bridge Community as he walked to me then reaching out grabbing at my walker. I quickly moved to the side saying "don't touch my belongings. You have to first take off your gloves put on new ones. You been touching everyone's belongings and have to zap them that means you need to zap your gloves." He turned away with a unapproved face gesture at me then said " You one of those a problem." I said I am not I am not illegal foreign or someone else I am an America. Staff was not friendly now. We had talked and the male also was rude talking to the Supervisor when she arrived at the entrance of Atlantic Bridge Community. I also had to tell the Supervisor I am a citizenship, Long Beach California is my place of residence, I am not a transient and briefly stated the needs to filing ADA Request for Accommodation of which she is not acquainted to discuss or assist at Atlantic Bridge Community including with out knowledge to a required ADA Coordinator or Officer. A ramp to the dinning hall she pointed out so I told her you must be with a ramp ADA compliant to assist me.

I also observed and listen to the individuals allowed to enter Atlantic Bridge Community with an appearance of brown complexion but is not black. I hope more than Intake is taken as to not house illegal foreign and or the similar.

Last year (if needed I can look at my calendar for the exact date) I stood for the Winter Shelter. 3 females grouped in a confrontation at me because I will not conform to their directions. I simply kept repeating myself that I am different Disabled I am not following as them. I decided to leave as I observed pushing and shooing to board the bus and ignoring of the bus staff. The next week or so I was told elsewhere the Winter Shelter suddenly closed due to a serious matter they had suddenly. I returned to MSC and confirmed with the front counter staff of which 4 individuals said it's open they did not hear of a closing do I waited for the bus. Myself and a Spanish speaking female at 4:30pm waited with 9 or so males. The female did not stay driving away with her ride. I remained the only individual with additional males. The bus arrived at or about 6:00 pm taking males. The bus full. A second trip arrived 7:45pm boarding at MSC. I rode with only 4 males at that location and one male was already on the bus. All non black varying brown complexion. A individual non black dark brown complexion mumbling questions about the shelter. The driver a Samoa male indicated a shelter while driving the street. I never been to this year Winter Shelter. We rode getting to Orange and South turning left to the library. I was told to exit. The only other shelter is Finguard... I believe I previously seen on Santa Fe Ave. I exited bus went into the parking lot area, observed alot of non black males dark complexion and a non black brown female kid. The parking lot and entrance to the library fumigated an aroma that I could walk further so I walked to the bus stop on South Street. Five minutes before the bus arrived I started getting wet without an umbrella but was able to cover my belongings.

I also had a negative Winter Shelter situation at the Atlantic Winter Shelter when Long Beach Rescue Mission managed the building where the Atlantic Bridge Community is located with a female staff that taunted me for three days to the fifth day fighting and I walked out. I also paid \$139.00 for a doctor note indicating I am a physical Permanent Disabled Person even though I showed them my DMV placard, SSA award paper and alot of doctor papers. The note allowed me to walk in from public transportation because the shelter bus was so narrow as if borrowed from an elementary school I had difficulty and pain. Long Beach Rescue Mission did not complete my formal grievance request although I spoke twice even to pick up my belongings a staff tore my bag I observed and I forgot in the office.

Thanks.

Margaret Lisa Belote

404 East First Street Unit#1164

Long Beach California 90802

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**From:** Margaret Lisa Belote [mailto:belotemargaretlisa4@gmail.com]  
**Sent:** Tuesday, November 24, 2020 7:42 PM  
**To:** CityClerk <CityClerk@longbeach.gov>; Paul Duncan <Paul.Duncan@longbeach.gov>; Tim Patton <Tim.Patton@longbeach.gov>; Council District 1 <District1@longbeach.gov>; Council District 2 <District2@longbeach.gov>; Council District 3 <District3@longbeach.gov>; Council District 4 <District4@longbeach.gov>; Council District 5 <District5@longbeach.gov>; Council District 6 <District6@longbeach.gov>; Council District 7 <District7@longbeach.gov>; Council District 8 <District8@longbeach.gov>  
**Subject:** Re: Margaret Lisa Belote and Atlantic Bridge Community

**-EXTERNAL-**

Additional emails.

Margaret Lisa Belote  
404 East First Street Unit#1164  
Long Beach California 90802  
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On Tue, Nov 10, 2020, 9:44 AM Margaret Lisa Belote <[belotemargaretlisa4@gmail.com](mailto:belotemargaretlisa4@gmail.com)> wrote:

Hello,

This is the original email discussed and forwarded to Paul Duncan and Heather VanWijk.

Margaret Lisa Belote  
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**From:** Margaret Lisa Belote [mailto:belotemargaretlisa4@gmail.com]

**Sent:** Tuesday, November 24, 2020 7:47 PM

**To:** CityClerk <CityClerk@longbeach.gov>; Kelly Colopy <Kelly.Colopy@longbeach.gov>; Heather Van Wijk <Heather.VanWijk@longbeach.gov>; Tim Patton <Tim.Patton@longbeach.gov>; Council District 1 <District1@longbeach.gov>; Council District 2 <District2@longbeach.gov>; Council District 3 <District3@longbeach.gov>; Council District 4 <District4@longbeach.gov>; Council District 5 <District5@longbeach.gov>; Council District 6 <District6@longbeach.gov>; Council District 7 <District7@longbeach.gov>; Council District 8 <District8@longbeach.gov>

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Open Communication is invited.

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On Mon, Oct 12, 2020, 5:06 PM Paul Duncan <[Paul.Duncan@longbeach.gov](mailto:Paul.Duncan@longbeach.gov)> wrote:

Hello Margaret,

Thank you for reaching out regarding concerns around accommodations. I was able to read through your email and some of your concerns regarding being able to file for accommodation. Being new the site is still working through some of that stuff but they should have someone that you can speak with and to be able to file an accommodation. They are not required to have someone on site that is an expert in ADA, however they are required to have someone that is their point person for ADA requires and accommodations and that they have someone within the organization that they can go to that has a deeper ADA understanding.

I can work with you to get in contact with the correct person at the shelter to discuss over accommodation requests. Some of these requests seem straight forward others, I think would need more detail and would be something that you would need to work out within the operations of the

provider. Some of the requested accommodations may not be feasible as they would require a significant change in the operation of the facility but again I would defer to them around what they might be able to work out as far as accommodations.

Thank you for letting me know about your experience through the intake process and language that was used. I can follow up with the program manager regarding that and making sure that people are being respectful in language and actions.

In reading through your email it sounds like after the interaction you were not enrolled and are looking to get into the program? Just wanting to make sure I am understanding correctly. If so they are currently at capacity within the women's dorm. We are working through what capacity will be there with spacing in the dorms and staffing needs so we are hopefully that we will have beds available within the near future but are working through that currently.

Also just so you are aware we do follow the State legal requirements around civil rights which falls under the Unruh Civil Rights Act. This goes beyond the federal Civil Rights Act and ADA around protections of discrimination within housing accommodations. It reads: "All persons within the jurisdiction of this state are free and equal, and no matter what their sex, race, color, religion, ancestry, national origin, disability, medical condition, genetic information, marital status, sexual orientation, citizenship, primary language, or immigration status are entitled to the full and equal accommodations, advantages, facilities, privileges, or services in all business establishments of every kind whatsoever."

Are you currently working with any of the case managers here at the MSC or outreach workers that I could have follow up with you to make sure that you are getting the assistance to work to get into shelter?

Thank you,

**Paul Duncan**

*Homeless Services Officer*

**Health and Human Services Department**

1301 W. 12<sup>th</sup> Street | Long Beach, CA 90813

Office: 562.570.4588

**From:** Heather Van Wijk  
**Sent:** Monday, October 12, 2020 4:33 PM  
**To:** Margaret Lisa Belote <[belotemargaretlisa4@gmail.com](mailto:belotemargaretlisa4@gmail.com)>  
**Cc:** Paul Duncan <[Paul.Duncan@longbeach.gov](mailto:Paul.Duncan@longbeach.gov)>  
**Subject:** Re: Margaret Lisa Belote and Atlantic Bridge Community

Good afternoon, Ms. Belote,

Thank you for your email and voicemail. Any staff working at the ABC should be versed in ADA compliance, but they are not required to have an ADA Coordinator on-site. Additionally, though you have the right to request a reasonable accommodation, it does not necessarily mean that you will receive that accommodation. The ABC is providing services to dozens of clients, many of whom have various disabilities. You will need to continue working with ABC staff and case managers at the MSC. You mention below that you called the MSC, but did not receive a call back. I've copied Paul Duncan, Homeless Services Officer, on this email and will request that Mr. Duncan have one of his staff reach out.

Heather Van Wijk  
Citywide Accessibility Coordinator

Office of the City Manager

562.570.6257

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**From:** Margaret Lisa Belote <[belotemargaretlisa4@gmail.com](mailto:belotemargaretlisa4@gmail.com)>  
**Sent:** Wednesday, October 7, 2020 6:38 PM  
**To:** Heather Van Wijk <[Heather.VanWijk@longbeach.gov](mailto:Heather.VanWijk@longbeach.gov)>  
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7. Individualized accommodation to services, activities and programs for capabilities of oneself.
8. A letter of conclusion filed to the Atlantic Bridge Community and a individualized copy for record.
9. Individualized accommodation to privacy at sleeping/rest area and shower area.
10. Individualized accommodation of other unknown commodities, services, activities, programs at Atlantic Bridge Community.
11. Accommodation to transportation services upon request.
12. Individualized additional minutes accommodation to use of Atlantic Bridge Community without restrictions and or limits to open business hours areas of services, programs, activities.
13. Accommodation to receive use of ADA compliance to ergonomics for furniture of: sleep/rest, social, dinning, activities, services, programs and transportation and or fixtures to this request.

Additionally, the walking route from and to public transportation in the areas on Atlantic Ave and Artesia of Atlantic Bridge Community need serviced to removal of trash, debris and glass with proper working crosswalk signals and or extended seconds of metering to walk. Also, sidewalks are uneven with

cracks and settled raised or dipped areas. Bus stops and the bus stop trash can have fumigating aromas outside of trash accumulation smells. Bus stop areas are of soiled grounds and bus stop seats.

This is not a concluded formal request due to the fact I was denied a tour to see what is needed in accommodation and no literature, pamphlets or notices was available to read. I have a general idea of the site from a street sign at the location.

I introduced myself as a physically disabled person using a walker and my blue placard was displayed attached to my walker.

I was disturbed and observed two nuisances:

1. Individuals of shelter request had belongings "zapped" then returned to them. In the process I can smell the chemical that was used, staff needed to drink water as that was previously known when a staff asked if these staff wanted water. Multiple refrigerated bottles was available to the staff in that area. I was standing near and became thirsty wearing a face mask and shades while waiting to speak to a Manager. A female named Supervisor (Cynthia she said perhaps) approached to address my questions. I can't exactly identify her because her badge red/white/black was turned around at her waist.

2. A male staff approached first calling me "sweetie" to walk to the table for belongings "search". I remained standing away from the table indicating my request. This male approached approving a search and stay at Atlantic Bridge Community as he walked to me then reaching out grabbing at my walker. I quickly moved to the side saying "don't touch my belongings. You have to first take off your gloves put on new ones. You been touching everyone's belongings and have to zap them that means you need to zap your gloves." He turned away with a unapproved face gesture at me then said " You one of those a problem." I said I am not I am not illegal foreign or someone else I am an America. Staff was not friendly now. We had talked and the male also was rude talking to the Supervisor when she arrived at the entrance of Atlantic Bridge Community. I also had to tell the Supervisor I am a citizenship, Long Beach California is my place of residence, I am not a transient and briefly stated the needs to filing ADA Request for Accommodation of which she is not acquainted to discuss or assist at Atlantic Bridge Community including with out knowledge to a required ADA Coordinator or Officer. A ramp to the dinning hall she pointed out so I told her you must be with a ramp ADA compliant to assist me.

I also observed and listen to the individuals allowed to enter Atlantic Bridge Community with an appearance of brown complexion but is not black. I hope more than Intake is taken as to not house illegal foreign and or the similar.

Last year (if needed I can look at my calendar for the exact date) I stood for the Winter Shelter. 3 females grouped in a confrontation at me because I will not conform to their directions. I simply kept repeating myself that I am different Disabled I am not following as them. I decided to leave as I observed pushing and shooing to board the bus and ignoring of the bus staff. The next week or so I was told elsewhere the Winter Shelter suddenly closed due to a serious matter they had suddenly. I returned to MSC and confirmed with the front counter staff of which 4 individuals said it's open they did not hear of a closing do I waited for the bus. Myself and a Spanish speaking female at 4:30pm waited with 9 or so males. The female did not stay driving away with her ride. I remained the only individual with additional males. The bus arrived at or about 6:00 pm taking males. The bus full. A second trip arrived 7:45pm boarding at MSC. I rode with only 4 males at that location and one male was already on the bus. All non black varying brown complexion. A individual non black dark brown complexion mumbling questions about the shelter. The driver a Samoa male indicated a shelter while driving the street. I never been to this year Winter Shelter. We rode getting to Orange and South turning left to the library. I was told to exit. The only other shelter is Finguard... I believe I previously seen on Santa Fe Ave. I exited bus went into the parking lot area, observed alot of non black males dark complexion and a non black brown female kid. The parking lot and entrance to the library fumigated an aroma that I could walk further so I walked to the bus stop on South Street. Five minutes before the bus arrived I started getting wet without an umbrella but was able to cover my belongings.

I also had a negative Winter Shelter situation at the Atlantic Winter Shelter when Long Beach Rescue Mission managed the building where the Atlantic Bridge Community is located with a female staff that taunted me for three days to the fifth day fighting and I walked out. I also paid \$139.00 for a doctor note indicating I am a physical Permanent Disabled Person even though I showed them my DMV placard, SSA award paper and alot of doctor papers. The note allowed me to walk in from public transportation because the shelter bus was so narrow as if borrowed from an elementary school I had difficulty and pain. Long Beach Rescue Mission did not complete my formal grievance request although I spoke twice even to pick up my belongings a staff tore my bag I observed and I forgot in the office.

Thanks.

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