

CITY OF LONG BEACH

DEPARTMENT OF TECHNOLOGY AND INNOVATION

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June 2, 2015

HONORABLE MAYOR AND CITY COUNCIL
City of Long Beach
California

RECOMMENDATION:

Authorize the City Manager to increase Blanket Purchase Order Agreement No. BPTS14000025 with SIGMAnet, Inc., of Ontario, CA, to expand the scope of work to include services related to telephone messaging enhancements, by \$87,000 for a revised total amount not to exceed \$443,000. (Citywide)

DISCUSSION

On May 13, 2014, the City Council adopted Specifications No. ITB TS-14-029 Rebid, established through a competitive bidding process, and authorized the City Manager to enter into Contract No. 33461 with SIGMAnet, Inc., to furnish and deliver Cisco Telephones, Network Equipment and Parts, in a total amount not to exceed \$356,000 for a period of two years.

City Council approval is requested to increase the Agreement by \$87,000, so that technical improvements may be made to telephone lines to accommodate telephone line translation in compliance with the City's Language Access Policy (LAP). The expanded scope of work will ensure the City's telephone lines, including staffed, auto-attended, and call center lines, provide options for non-English speakers to access services in Khmer, Spanish, and Tagalog.

This matter was reviewed by Deputy City Attorney Kendra Carney on April 28, 2015 and by Budget Management Officer Victoria Bell on April 29, 2015.

TIMING CONSIDERATIONS

City Council action is requested on June 2, 2015, to ensure that these technical improvements related to the City's telephone system can be made in a timely manner.

FISCAL IMPACT

The revised total Purchase Order amount will not exceed \$443,000. There is sufficient budget in the General Fund (GF) in the Development Services Department (DV) to accommodate the increase.

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Page 2

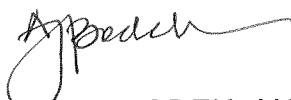
SUGGESTED ACTION:

Approve recommendation.

Respectfully submitted,



CHRIS WILDING
INTERIM DIRECTOR OF TECHNOLOGY AND INNOVATION



AMY J. BODEK, AICP
DIRECTOR OF DEVELOPMENT SERVICES

CW:AB:ST:ef

APPROVED:



PATRICK H. WEST
CITY MANAGER