

# CITY OF LONG BEACH

# C-13

DEPARTMENT OF FINANCIAL MANAGEMENT

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February 7, 2006

HONORABLE MAYOR AND CITY COUNCIL  
City of Long Beach  
California

**RECOMMENDATION:**

Authorize the issuance of a refund check in the amount of \$20,706.84 to Utility Customer Lancelot Williams (District 3).

**DISCUSSION**

Lancelot Williams is a City utility customer who received a \$209.16 utility bill on January 18, 2006 for gas, water, sewer and refuse services provided from December 11, 2005 through January 11, 2006. Mr. Williams used Bank of America Bill Pay service to pay this bill. Inadvertently, Mr. Williams did not insert the decimal point when he entered the payment on Bank of America's website, resulting in a payment of \$20,916.00. Mr. Williams has requested that the overpayment of \$20,706.84, which is the difference between the original billed amount of \$209.16 and the payment of \$20,916.00, be refunded.

City of Long Beach Municipal Code Section 3.48.040 (C), requires that a refund exceeding \$5,000 be approved by the City Attorney and the City Council.

This matter was reviewed by Deputy City Attorney Charlie Parkin and Budget Management Officer David Wodynski on January 31, 2006.

**TIMING CONSIDERATIONS**

City Council action is requested on February 7, 2006 based on Mr. William's request to have the refund expedited.

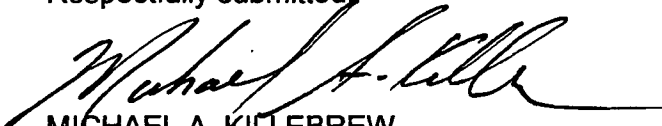
**FISCAL IMPACT**

The source of the funding for the refund will be collected revenue from the overpayment received from Mr. Williams; therefore, there is no net impact to the General Fund.

**SUGGESTED ACTION:**

Approve recommendation.

Respectfully submitted,

  
MICHAEL A. KILLEBREW  
DIRECTOR OF FINANCIAL MANAGEMENT

APPROVED:

*for*   
GERALD R. MILLER  
CITY MANAGER