

Disaster Preparedness and Emergency Communications Department

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Recent Events



Picture Source: LA Times



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Prepare For All Hazards

Fault Lines in Long Beach



On the Pacific Rim

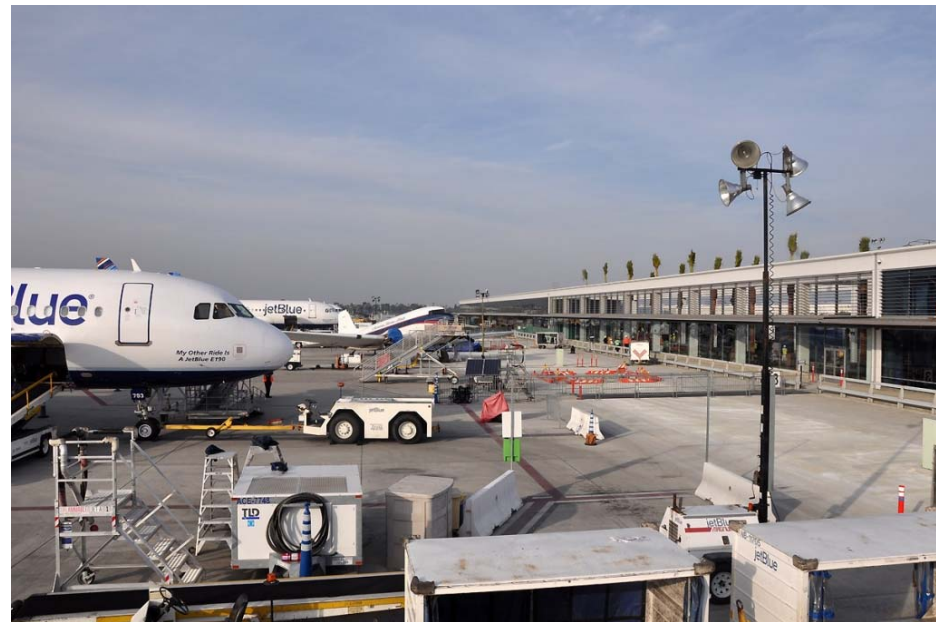


Prepare For All Hazards

Ports of Long Beach and L.A.

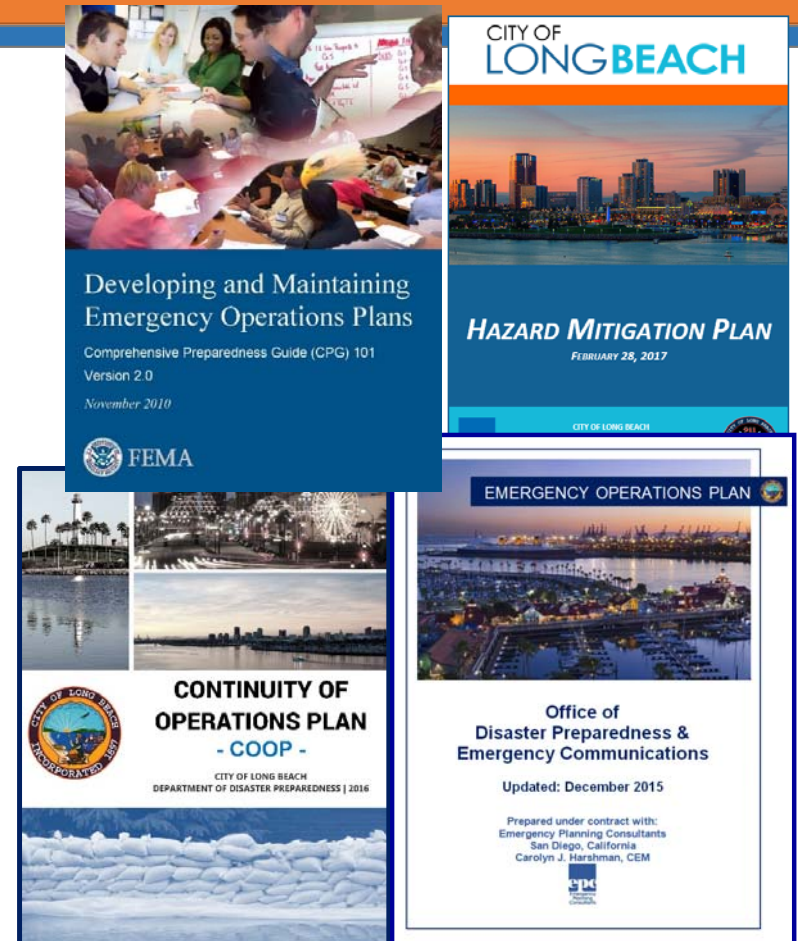


Long Beach and L.A. Airports



National, Regional and City Emergency Plans

- FEMA provides national emergency management guidelines.
- Natural Hazard Mitigation Plan identifies existing threats and risks.
- The Emergency Operations Plan defines roles and responsibilities for City Departments.
- Continuity of Operations Plan (COOP) assist City Departments in maintaining or resuming operations after an emergency or disaster.



Community Outreach & Preparedness

- Encourage 5 days of Self Sustainment.
- Promote CERT, Red Cross training and Search & Rescue training.
- Promote *Map Your Neighborhood* to increase preparedness.
- Train quarterly with American Red Cross, local hospitals, schools and LB Transit.
- Outreach and Resources.



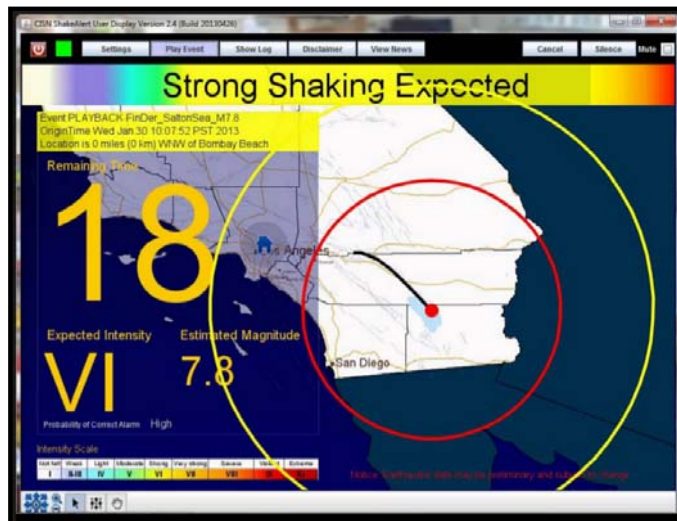
Long Beach Disaster Relief Fund

- Reimburse non-profits that assist Long Beach residents.
- Administered by the Long Beach Community Foundation.
- Reliable, ensures funding where most needed.
- Contributions may be made year round.



Earthquake Early Warning

- ShakeAlert
- Beta Test Site



Possible Preventative Actions That Can Be Taken:

- Open Fire House Doors
- Stop Planes From Landing
- Stop Delicate Medical Procedures
- Stop Elevators and Open Doors
- Move workers out of dangerous areas (Port Cranes)
- Everyone Should "Drop, Cover and Hold On"

Beta Test Departments:

- Water
- Gas & Oil
- Fire Dispatch
- Police Dispatch
- Long Beach Transit
- Long Beach Airport
- Port of Long Beach
- Technology & Innovation
- Disaster Preparedness

ALERT

LONG BEACH

- Free emergency notification system designed to send out voice, text and/or email alerts.
- Messaging provides information on what has happened, and what actions residents should take.
- Has the ability to reach over 165,000 residents and businesses via landlines.
- Residents must sign-up to receive cellphone, email, and text notifications.
- Able to send accessible alerts to the members of the Access and Functional Needs Community with auditory, visual or language barriers.



Homeland Security Grants

Homeland Security grant funds provide resources for training and equipment for various departments, including Fire, Police, Port, and Emergency Management.

City of Long Beach 2002-2016 Total funding amount \$118,619,670

INCLUDING:

URBAN AREA SECURITY INITIATIVE GRANT

2003-2016 \$91,820,657

PORT SECURITY GRANT PROGRAM GRANT

2008-2016 \$20,215,284

STATE HOMELAND SECURITY PROGRAM GRANT

2005-2015 \$3,308,433

EMERGENCY MGMT PERFORMANCE GRANT AREA F GRANT

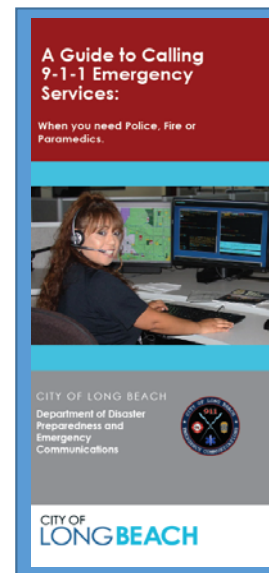
2008-2016 \$389,032.31



Emergency Communications 9-1-1

City of Long Beach currently operates co-located, separate Fire and Police Call Centers

- Receive over 800,000 emergency calls annually. Dispatched over 250,000 emergency personnel and equipment
- Both Call Centers meet State requirements for response times
- Fire and Police dispatchers currently in cross training program
- Position Call Centers for the Next Generation 9-1-1: Text, Pictures,.....



Text to 9-1-1

“Call if you can, Text if you can’t”

- Provides equal access to the hearing and speech-impaired communities
- For use in situations where it is too dangerous to make a voice call
- Long Beach participating with other Los Angeles County Cities
- Hard launch December 2017



Working Together

Effective 9-1-1 Calls

What Can Callers Expect

- Good customer service
- Quick call response
- Questions: Who, What, When, Where
- Your call is Important

What the Caller Should Do

- Remain calm
- Provide accurate and concise information
- Describe the situation
- Answer the questions to the best of your ability

