

City Attorne 333 West Oc Long Beach, Cal Telephone (

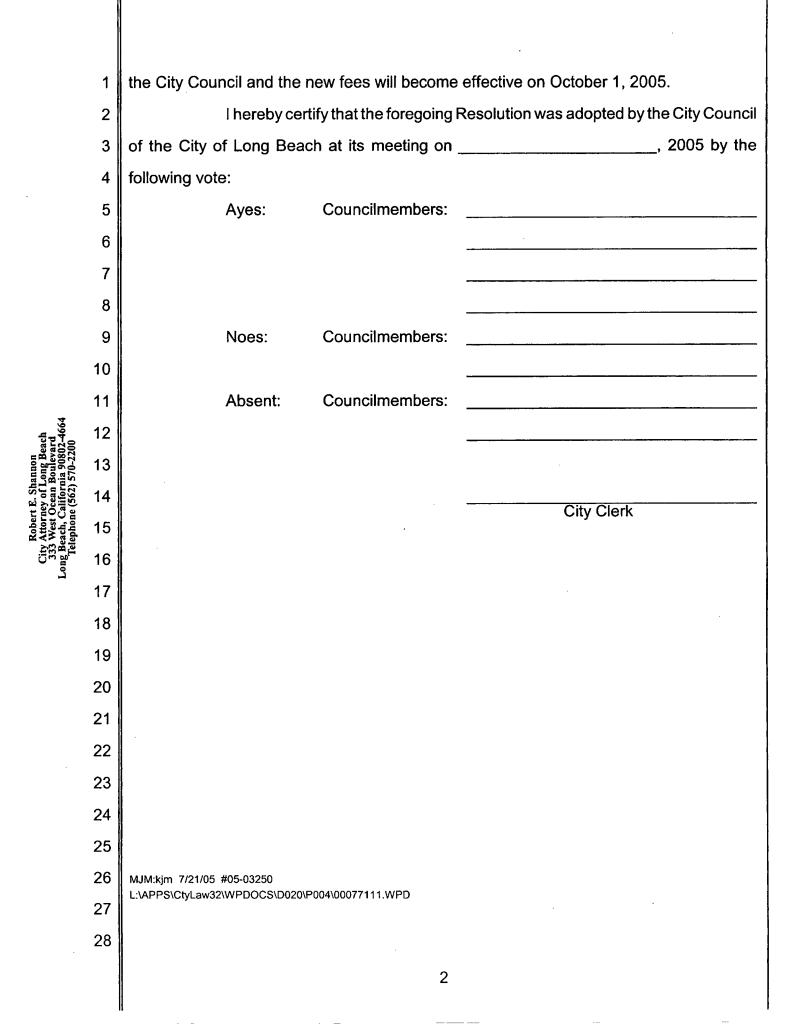


Exhibit "A"

DESCRIPTION

Currently, any utility customer may inquire about their account history up to two (2) years prior, without charge. The subject fee will apply only to businesses requesting account history of over two (2) years.

Research Rates

Residential and Business Customers

No Charge for up to two years

Business Customers

\$35.00 per hour over two years

FEE