ORDINANCE NO. ORD-15-0014

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OFFICE OF THE CITY ATTORNEY CHARLES PARKIN, City Attorney 333 West Ocean Boulevard, 11th Floor Long Beach, CA 90802-4664	10
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AN ORDINANCE OF THE CITY COUNCIL OF THE CITY OF LONG BEACH AMENDING THE LONG BEACH MUNICIPAL CODE BY ADDING SECTION 5.80.400, ESTABLISHING A TAXI REGULATION MODERNIZATION PILOT PROGRAM

WHEREAS, Chapter 5.80 sets forth the requirements for obtaining a taxicab permit and operating a taxicab in the City of Long Beach; and

WHEREAS, the City Council of the City of Long Beach desires to ensure that the public is provided with a broad range of economically competitive, safe, reliable, accessible and technologically innovative transportation options; and

WHEREAS, the City of Long Beach wishes to determine if reforms to certain aspects of Chapter 5.80 are needed in order to achieve the objectives identified in the preceding recital, and therefore desires to implement a pilot program for the purpose of gathering and evaluating necessary data;

NOW, THEREFORE, the City Council of the City of Long Beach ordains as follows:

Section 5.80.400 is hereby added to the Long Beach Section 1. Municipal Code to read as follows:

5.80.400 Taxi Regulation Modernization Pilot Program.

The Taxi Regulation Modernization Pilot Program ("Pilot Program") is hereby established in the City of Long Beach. The current lawfully permitted operator of taxicab service in the City of Long Beach (the "Operator") may designate a specified number of vehicles which will participate in the Pilot Program (the "Pilot Program Fleet"). All vehicles

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deployed or otherwise used and put into service by the Operator shall be subject to inspection as provided under Section 5.80.270 of this Chapter. All drivers of the Pilot Program Fleet shall be required to obtain and at all times maintain a valid taxi driver permit pursuant to Section 5.80.310 of this Code. All vehicles must comply with the requirements of Sections 5.80.050 (Insurance and Indemnity), 5.80.070 (Payment of Fees), 5.80.110 (Business License), and 5.80.180 (Discrimination Prohibited); however, a designated number of vehicles may operate subject to the regulations set forth in the following sections.

Α. Fares.

- 1. Fare Deregulation: The Pilot Program Fleet may charge variable, demand-based rates, which must be just, reasonable and nondiscriminatory, and not in violation of any provisions contained in this Chapter or any other provision of law, taking into account and giving due and reasonable consideration to the cost of all comparable transportation services performed by all persons engaged in the transportation of persons for compensation in the City, including length of haul, any additional transportation service performed or to be performed, or of any accessory service and the value of facilities reasonably necessary to perform such transportation service. The rates for the Pilot Program Fleet must be the same. There will be no penalties for discounts or promotions.
- 2. Rates must be filed with the City on a monthly basis, and must be promptly available to the public through the Operator's website and/or mobile application. The Operator shall provide a complete description of the meter algorithm establishing the rates, including all variations and surcharges, and must give thirty (30) day's advance notice of a rate change.
 - 3. The Operator will establish a smart phone / internet

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based electronic application which will permit the public to book a taxicab. The Operator's provider of a booking application may charge a convenience fee for booking through the application.

- 4. The mobile application will, at a minimum, permit pretipping, allowing a customer to pay extra money to incentivize driver to take trip; allow a customer to pay a predetermined tip amount; allow the Operator to request a "no show" fee during peak service periods; allow customers and Operator to enter into a guaranteed ride agreement, during peak periods, by allowing the customer to communicate his or her intended tip amount for a ride. Peak period pricing may take the form of per-trip surcharges or different meter rates.
- В. Fleet Size. Operator shall designate a number of vehicles, approved in advance by the City, which shall comprise the Pilot Program Fleet. These vehicles may be identified in an alternative manner to the permitted taxis, but prior to commencement of the Pilot Program the City shall be given identifying information.
- Examination of Expedited Driver Activation. City will examine through its Police Department the use of expedited driver backgroundchecks and licensing procedures for drivers, including private investigator background checks, and will report its findings and recommendation to the City Council at the conclusion of the Pilot Program.
- D. Hail-a-Cab Zones. Pilot Program Fleet may pick up or discharge passengers in areas not official taxi stands, as designated by the City, except bus zones, for active loading and unloading of passengers.
- E. Enforcement. The City shall continue to enforce operations of unpermitted operations, including unauthorized street hails, picking up at taxi stands, and illegal staging of vehicles.
 - F. Reporting. The Pilot Program shall be the subject of

reasonable performance measures established by the City. During the Pilot Program, Operator shall provide the City with monthly reports, including but not limited to increases or decreases in ridership, use of mobile applications and websites, use of the flexible tipping feature, variable pricing structure, availability of fare notices, customer complaints, citations, accidents and any other information that will assist the City in the evaluation of the Pilot Program. At the end of the Pilot Program's term, the City may, after evaluation of the information, recommend expanding the Pilot Program, amending the Pilot Program conditions, extending the Pilot Program duration or terminating the Pilot Program based upon its determination of the best interests of the City.

G. This Section shall remain in effect for six (6) months from the date the Pilot Program takes effect, unless extended by the City Council.

Section 2. The City Clerk shall certify to the passage of this ordinance by the City Council and cause it to be posted in three (3) conspicuous places in the City of Long Beach, and it shall take effect on the thirty-first (31st) day after it is approved by the Mayor.

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I hereby certify that the foregoing ordinance was adopted by the City

2015,

AFFIDAVIT OF POSTING

STATE OF CALIFORNIA) ss COUNTY OF LOS ANGELES) CITY OF LONG BEACH)

Carolyn Hill being duly sworn says: That I am employed in the Department of the City Clerk of the City of Long Beach; that on the 10th day of June, 2015, I posted three true and correct copies of Ordinance No(s). ORD-15-0014 in three conspicuous places in the City of Long Beach, to wit: One of said copies in the entrance lobby of City Hall in front of the Information Desk; one of said copies in the Main Library; and one of said copies on the front counter of the City Clerk Department.

Subscribed and sworn to before me this 10th day of June, 2015.

CITY CLERK