

Ethics in Procurement

Presentation & Discussion with the City of Long Beach Ethics Commission February 2022



Agenda

1. BACKGROUND

Procurement-related recommendations from the City of Long Beach Ethics Program Performance Audit

2. PRESENTATION

Procurement in Long Beach and existing ethics-related internal controls

3. DISCUSSION



Background

Relevant recommendations from the City of Long Beach Ethics Program Performance Audit

#	Recommendation
16	Direct the Financial Management Department to amend its contract boilerplate language to include mandatory provisions that contractors must state that they will comply with the City's Ethics Code to prevent conflicts of interest with City officials and employees, and that they and their company employees do not have financial or family relationships with City officials or employees involved in their contract selection or contract administration processes, with such documentation maintained in bidder files.
17	Direct the Financial Management Department to establish procedures to periodically conduct independent reviews of its own staff buyers' activities to ensure that they are not engaged in ethical misconduct pertaining to selecting vendors and contractors.
18	Direct the Financial Management Department to establish procedures to implement the State requirement that consultants submit financial disclosures in cases when their consulting engagements put them in decision-making positions.



Long Beach's procurement processes are informed by public procurement law and industry best practice



National Procurement Institute Excellence in Procurement Award*

Received by Long Beach in 2020 and 2021

General Principles

- Controlled by legislative statutes and ethical standards.
- Guided by fiduciary responsibility to protect, conserve and be good stewards of the public's resources, and maintain the public's trust.
- Informed by best practices from:
 - American Bar Association (ABA)
 - California Association of Public Procurement Officials (CAPPO)
 - Institute for Public Procurement (NIGP)
 - Harvard Kennedy School Government Performance Lab (GPL)
 - National Procurement Institute (NPI)



The City's Code of Ethics also governs how staff engage in procurement activities

Long Beach Code of Ethics

Every City Employee shall pledge to follow these principles while acting in their official capacity:

- To place the best interests of the City above all other interests.
- To <u>uphold all laws</u>, regulations and policies.
- To take no action for the purpose of benefiting the official or employee personally.
- To make every effort to avoid a conflict of interest.
- To exercise prudence and good judgment at all times.
- To <u>be fair, impartial and unbiased</u> in the decision-making process.
- To treat each other and the public with respect.



Contextualizing ethics within the Extreme Procurement

- Over the last several years, procurement in Long Beach has undergone extensive evaluation and updates in response to City Council, City Leadership, and City Auditor requests
- Extreme Procurement Makeover: Top-to-bottom renovation of procurement policy, process, and practice:
 - Increase equitable access to business opportunities for vendors.
 - Enable better and more equitable **outcomes** from contracted programs, services, and products.
 - Faster, more efficient, strategic procurement processes.
- Most recently, we completed a vendor survey to better understand how we can improve from the vendor perspective, including lowering barriers to doing business



Agenda

1. BACKGROUND

Procurement-related recommendations from the City of Long Beach Ethics Program Performance Audit

2. PRESENTATION

Procurement in Long Beach and existing ethics-related internal controls

3. DISCUSSION



City of Long Beach Procurement Thresholds

Departments define process

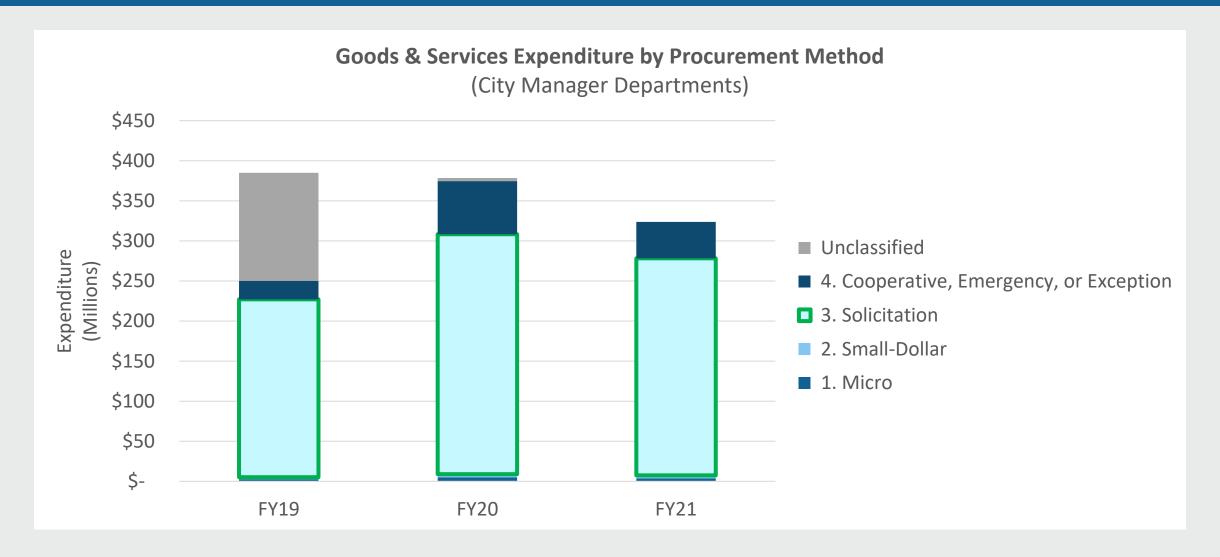
Purchasing Division defines process

	Approval Required ¹	\$ Value of Purchase (Annual)	Available Procurement Methods
ts ss	Department Director	\$1-\$2,500	MICRO PURCHASE
		\$2,501 - \$25,000	SMALL PURCHASE
	Purchasing Agent	\$25,000 - \$100,000	FORMAL PURCHASE • Competitive Solicitations:
on ss	City Manager ²	\$100,001 - \$200,000	 Invitation to Bid (ITB) Request for Proposals (RFP) Request for Qualifications (RFQ)
	City Council	>\$200,000	 Other: Cooperative, emergency, or exception to policy detailed and justified on CSRF

- 1. Certain circumstances may require additional approvals. City Council approval is required for conformed contracts.
- 2. City Council approval may be required, depending upon the number of responses and protests received.



Over 80% of expenditure for goods and services is procured through solicitations (ITB or RFP)





Methods of solicitation for formal purchases >\$25,000

Procurement Method	Reason to Use It	Examples
Invitation to Bid (ITB)	Vendor will be selected based on the lowest price technically acceptable bid.	Most goods
Request for Proposals (RFP)	Vendor will be selected based on price and proposal content.	Most services



Internal controls are an industry standard to uphold ethics throughout the procurement process

Core principles for internal controls

- Segregate incompatible duties
 - No one person responsible for the entire process
 - Separate who initiates, approves, and pays
- Require effective approvals
 - Include a review and approval process at varying levels
 - Approvers pay close attention to the details, read the document completely and ask questions
 - No rubber stamp approvals
- Prevent and detect
- Limit exceptions to the policy
- Document, document, document



Solicitation Process

Draft

Solicitation Open

Evaluation & Award

Approval & Contracting

Write, review, and approve the solicitation

Responsible:

 Department (Project Manager)

Reviewers:

- Department Director
- Purchasing (Buyer, Purchasing Agent)
- City Attorney
- As needed: Risk Mgmt., Labor Compliance



Solicitation Process

Draft

Solicitation Open

Evaluation & Award

Approval & Contracting

Post the solicitation publicly for prospective vendors to respond

Responsible:

Purchasing (Buyer)

- Bids are posted publicly.
- Procurements over \$100K are advertised in media.
- All communication is channeled through the Buyer. Department does not have access to Proposers.
- Questions and answers are made public to all prospective Proposers.
- Bidders and proposers submit information to support financial stability assessment.
- Bidders attest that: "No City employee whose position in the City enables him/her to influence the award of the Contract or any competing Contract, and no spouse or economic dependent of such employee is or shall be employed in any capacity by the Bidder herein, or does or shall have any direct or indirect financial interest in a potential resulting Contract."



Solicitation Process

Draft

Solicitation Open

Evaluation & Award

Approval & Contracting

ITBs

 Awarded to lowest price responsible bidder Responsible:

- For ITBs: Purchasing (Buyer)

Select the best value proposal based on pre-determined criteria

 Notice of intent to award is posted publicly, with procedure for protests

RFPs:

- Evaluation based on published criteria
- Awarded by Committee (minimum of 3)
- Committee signs conflict of interest disclosure.

Purchasing (Buyer,

Purchasing Agent)

Reviewers:

LONGBEACH
FINANCIAL MANAGEMENT

Solicitation Process

Draft

Solicitation Open

Evaluation & Award

Approval & Contracting

Formalize contractual commitments

Responsible:

Department (Project Manager)

Reviewers:

- City Attorney
- City Manager
- City Council (depending on the contract threshold)

- Verify all applicable forms (Bonds, noncollusion, etc.)
- Proforma Agreement is signed to re-affirm all terms and conditions
 - Final awards are public information
 - Final awards >\$200K are approved by City Council, allowing for public comment



Agenda

1. BACKGROUND

Procurement-related recommendations from the City of Long Beach Ethics Program Performance Audit

2. PRESENTATION

Procurement in Long Beach and existing ethics-related internal controls

3. DISCUSSION



Discussion | Recommendation 16

16

Direct the Financial Management Department to amend its contract boilerplate language to include mandatory provisions that contractors must state that they will comply with the City's Ethics Code to prevent conflicts of interest with City officials and employees, and that they and their company employees do not have financial or family relationships with City officials or employees involved in their contract selection or contract administration processes, with such documentation maintained in bidder files.

Current Status:

- RFP and ITB templates have non-collusion disclosures.
- Actively working with City Attorney to expand scope of ethics disclosures in line with this recommendation.

Staff Recommendation:

 Staff to share draft language to <u>update RFP and ITB templates</u> for Ethics Commission input in 180 days.



Discussion | Recommendation 17

17

Direct the Financial Management Department to establish procedures to **periodically conduct independent** reviews of its own staff buyers' activities to ensure that they are not engaged in ethical misconduct pertaining to selecting vendors and contractors.

- In our current process:
 - Buyers (Procurement Specialists) do not make discretionary purchasing decisions
 - All staff agree to an ethics code requiring they do not engage in conflicts of interest
 - All City staff sign Form 700 when operating with financial decision-making capacity
 - Staff making discretionary purchasing decisions in RFPs sign conflict of interest declarations
- However, there are opportunities to strengthen oversight for consultants with decisionmaking authority.
 - Staff recommendation: see Recommendation 18



Discussion | Recommendation 18

18

Direct the Financial Management Department to establish procedures to implement the State requirement that consultants submit financial disclosures in cases when their consulting engagements put them in decision-making positions.

State Requirements

- The Cal Code Reg Section 18700 states that any public official may not participate in decision making or influencing position, when the official has a disqualifying financial interest.
- Political Reform Act requires a form 700 (Financial Disclosure) for Staff and Consultants in decision-making positions. This applies directly to the individual not the business entity.
- Consultants are defined in Regulation 18701(a)(2) as the following: "an individual who, pursuant to a contract with a state or local government agency that makes governmental decisions or acts in a staff capacity consistently (Not a one-time project)."

City Process

• The City currently requires any contracted Consultant submit a Form 700 when operating in a decision-making capacity.

Recommendation

• In collaboration with City Attorney, <u>update Conflict of Interest Declaration Form</u> to (1) reference form 700, (2) address preexisting and/or organizational conflict of interest, and (3) define implications for enforceability.



