

APPENDIX E
PUBLIC SERVICE CORRESPONDENCE LETTERS



CITY OF LONG BEACH

POLICE DEPARTMENT

400 WEST BROADWAY • LONG BEACH • CALIFORNIA 90802 • (562) 570-7260 • FAX (562) 570-7114

ANTHONY W. BATTS
Chief of Police

July 23, 2009

Ms. Lindsay Anderson, Senior Planner
PCR Services Corporation
One Venture, Suite 150
Irvine, CA 92618

Re: REQUEST FOR INFORMATION REGARDING POLICE PROTECTION FOR
THE GOLDEN SHORE MASTER PLAN IN THE CITY OF LONG BEACH

Dear Ms. Anderson:

I received your letter dated June 18, 2009, requesting information regarding police protection for the Golden Shore Master Plan in the City of Long Beach. I have provided below, in bullet form, the information for the eight specific issues you requested.

- **Police station(s) and/or facilities providing police protection serviced to the Project site;**
 - The main headquarters for the Long Beach Police Department is located approximately two blocks from the proposed project site.
- **Staffing and equipment for each police station/facility serving the Project site (e.g., patrol cars, total full-time and part-time staff, number of officers on 24-hr, etc.)**
 - The Long Beach Police Department has a budgeted staff of approximately 1,000 police officers plus support staff. Although many of these officers are assigned to other geographical areas of the City, the majority of sworn personnel work out of the main headquarters, which serves the proposed project area. Though specific daily deployment numbers are not available to the public for security reasons, we do provide 24-hour coverage with fully equipped officers who utilize police cars, Segways, and Bicycles in the proposed project area.
- **Population served and boundaries of division;**
 - The City of Long Beach is split into four geographical areas for policing service (North, South, East, and West). The proposed project site falls within the South Division. The South Division boundaries are Anaheim

ADMINISTRATION BUREAU
(562) 570-5830
FAX (562) 570-5833

INVESTIGATIONS BUREAU
(562) 570-7350
FAX (562) 570-7175

PATROL BUREAU
(562) 570-7214
FAX (562) 570-7058

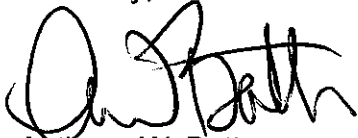
SUPPORT BUREAU
(562) 570-7342
FAX (562) 570-6018

Street on the north, to the Pacific Ocean, and Cherry Avenue on the east to the LA Flood Control on the west. There are approximately 80,000 people living within the South Division.

- **Special service teams (i.e., SWAT and K-9) available within the division and police stations;**
 - The Long Beach Police Department employs its own SWAT Team, K-9 Unit, and various other specialized details such as Motorcycle Officers, Gang Enforcement Section, Directed Enforcement Teams, Met Evaluation Teams, and many others.
- **A general overview of the department's emergency response system (i.e., dispatch system, standard procedures and protocols, etc.)**
 - The Long Beach Police Departments has it's own dispatch center located in our state-of-the-art Emergency Communications and Operations Center (ECOC). All emergency calls, whether via landline or cell phones, are answered by our own dispatch personnel and automatically prioritized for dispatch, with potential threats to life taking priority. This is standard practice for most police agencies.
- **Most recent data on associated response times for Part I Crime, Part II Crime, and Noncriminal Incidents for the station/facility serving the Project area;**
 - Response times are not prioritized solely on crime classifications, however, the response time for priority one calls for service in South Division average below four minutes. The response time to the non-life threatening priority two calls for service in the South Division average approximately 15 minutes.
- **Planned Improvements to the police protection facilities in the service area of the Project site (i.e., expansion, new facilities, additional staffing, etc.), if applicable;**
 - None planned at this time. The main headquarters went through an earthquake retrofit refurbishing five years ago.
- **Any special police protection requirements due to the specific attributes of the proposed project.**
 - The proposed project has the potential of bringing thousands of people to a relatively small geographical area. Such an increase in density will certainly have an impact on police calls for service and crime, though the exact impact is not known as this time. Other than the increase in workload for patrol officers, there are not any special police protection requirements.

I hope I was able to fully answer your questions. If you have any other questions or concerns, please contact my Chief of Staff, Commander Jorge Cisneros, at (562) 570-7301.

Sincerely,

A handwritten signature in black ink, appearing to read 'Anthony W. Batts', written in a cursive style.

Anthony W. Batts
Chief of Police

COP 20090114 Golden Shore Master Plan
AWB/JJ/ml/patrol staff

From: Donald Hulse [Donald.Hulse@longbeach.gov]
Sent: Tuesday, June 23, 2009 4:53 PM
To: Lindsay Anderson
Subject: Fw: Golden Shore EIR

Don Hulse
Battalion Chief, OPS/BLS
Office: 562-570-2552
Fax: 562-570-2564
Donald_Hulse@longbeach.gov

----- Forwarded by Donald Hulse/FR/CLB on 06/23/2009 04:48 PM -----

David Zinnen/FR/CLB
Plan Checker
Fire Department

To Donald Hulse/FR/CLB@CLB
cc
Subject Golden Shore EIR

06/23/2009 10:19 AM

Chief Hulse,

The below items are responses to the Fire Prevention related questions within the fax from PCR Services. I have also included some additional information for their use. There are still the Operation Questions that will need to be addressed.

- The required fire flow shall be based on the largest (sq. ft.) structure and the type of construction for the building per Appendix B of the CA Fire Code (CFC). The fire flow can be reduced 50% when automatic fire sprinklers are installed throughout.
- The required fire hydrant spacing shall be per Appendix C of the CFC, which is based on the required fire flow from Appendix B of the CFC.
- Fire sprinklers are required in all buildings over 3000 sq. ft. or requiring two or more exits. High rise buildings (75 from lowest fire access to highest occupied floor) shall be provided with fire sprinklers, secondary water supplies, standpipe systems, etc as required by Chapter 4 of the CA Building Code (CBC) as required and Chapter 9 of the CFC.
- All buildings with fire sprinklers shall be provided with central station monitoring. High rise buildings shall be a complete voice evacuation and notification system per the CBC Chapter 4 and 9, and CFC Chapter 9.
- All high rise buildings shall be provided with a smoke control system per CBC Chapter 4 and 9, and CFC Chapter 9.
- All high rise buildings shall be provided with two fire department connections, one on each side of the building.
- Fire access roads shall be a minimum of 26 ft wide and have a 28 ft inside turning radius. Clearance above all fire access roads shall be 15ft.
- Emergency Helicopter Landing Facilities shall be provided on all high rise structures.

Please let me know if you have any questions.

David Zinnen
Long Beach Fire Department
3205 N. Lakewood Blvd
Long Beach, CA 90808
(562) 570-2572 - Phone
(562) 570-2566 - Fax
David.Zinnen@longbeach.gov

Please let me know if you have any questions,

David Zinnen
Long Beach Fire Department
3205 N. Lakewood Blvd
Long Beach, CA 90808
(562) 570-2572 - Phone
(562) 570-2566 - Fax
David.Zinnen@longbeach.gov

From: Donald Hulse [Donald.Hulse@longbeach.gov]
Sent: Friday, July 03, 2009 3:22 PM
To: Lindsay Anderson
Subject: Apparatus Information

Lindsay,

Fire Station Information:

Station	Address	Distance	Drive Time	Responses 2008	# Personnel
Station 1	100 Magnolia Ave	.3 miles	1 minute		
Engine 1				2470	4
Engine 101				3390	5
Truck 1				390	2
Rescue 1				3820	2
Station 2	1645 E. 3rd St.	2 miles	5 minutes		
Engine 2				3480	4
Rescue 2					
Station 3	1222 Daisy Ave	1.3 miles	6 minutes		
Engine 3				3420	4
BLS 3				5400	4
Station 6	330 Windsor Way	1.8 miles	3 minutes		
Engine 6				320	4
USAR 6				120	1
Station 7	2295 Elm Ave	3.4 miles	10 minutes		
Engine 7					
Truck 7				756	4
Station 10	1417 Perterson Ave	2.7 miles	7 minutes		
Engine 10					
Rescue 10					
BC!				145	1
Station 22	6340 Atherton St.	7 miles	17 minutes		
Engine 22					
BC2				120	1

- All drive times are code 2 - code 3 would cut the drive time in half.
- All personnel are fully paid and work 24 hour shifts
- EMS to you site would be Engine 1 or 101, Rescue 1 and/or BLS3
- EMS responses are approx. 80% of total responses
- Rescues are two Paramedics
- BLS are two EMT's

I have not included staffing or responses for second due EMS units - they would be the next closest to your site.

I will be on vacation until July 13th, if when I return I can assist you further please let me know.

Respectfully,

Don Hulse
Battalion Chief, OPS/BLS
Office: 562-570-2552
Fax: 562-570-2564
Donald_Hulse@longbeach.gov



BUSINESS DEPARTMENT - Business Services
Facilities Development & Planning Branch
Donald K. Allen Building Services Facility
2425 Webster Ave., Long Beach, CA 90810
(562) 997-7550 Fax (562) 595-8644

January 12, 2009

Via email: D.Nguyen@pcmet.com
Via Facsimile: (949)753-7002

Mr. Davie Nguyen
Assistant Planner
PCR Services Corporation
One Venture, Suite 150,
Irvine, California 92618

**Re: RESPONSE TO PCR SERVICES CORPORATION'S REQUEST FOR
INFORMATION REGARDING EDUCATIONAL FACILITIES; GOLDEN SHORE
MASTER PLAN, LONG BEACH**

Dear Mr. Nguyen,

The Long Beach Unified School District (LBUSD) understands that PCR Services Corporation (PCR) is preparing a Draft Environmental Impact Report (DEIR) for the proposed Golden Shore Master Plan (proposed project) on behalf of the City of Long Beach (Lead Agency) pursuant to the California Environmental Quality Act (CEQA). The DEIR reportedly will include an assessment of the proposed project's potential impacts on educational facilities and services. The LBUSD anticipates the opportunity to comment on the DEIR following its circulation for public review.

LBUSD is responsible for providing school facilities and public education services to approximately 88,000 students in more than 90 public schools in the cities of Long Beach, Lakewood, Signal Hill, and Avalon on Catalina Island. In addition to establishing high standards of academic excellence for its students, LBUSD is committed to providing a safe environment and school facilities for its students and employees. Thus, the LBUSD's general concern regarding the project and the ongoing CEQA review process will be to distinguish the environmental impacts which must be properly addressed, analyzed, and mitigated to assure an environment conducive to learning. Specific areas of potential concern may include noise, traffic and air quality impacts during project construction and operational phases.

PCR requested information from the LBUSD (by letter dated December 1, 2008, to Ms. Carri Matsumoto, Executive Director, Facilities Development and Planning) in conjunction with its pending analysis of the project's potential impacts on schools. The information items requested by PCR – and the LBUSD's responses – are briefly outlined below.

SCHOOL FACILITIES INFORMATION

Each bullet below shows the PCR information request (in italics) followed by the LBUSD response:

Mary Stanton	Felton Williams	Michael Ellis	Jon Meyer	David Barton
District 1	District 2	District 3	District 4	District 5
Vice President	Member	Member	President	Member

- *Name, location, attendance boundary and operating schedule (e.g., single- or multi-track) for each school that would serve the Project site;*

The project is within the boundaries for the following school;

- Chavez Elementary School: 730 West 3rd St., Long Beach, CA.
- Washington Middle School: 1450 Cedar Ave., Long Beach, CA.
- Cabrillo HS: 2001 Santa Fe Avenue, Long Beach, CA.

(Note: All LBUSD schools are on a traditional single track schedule. LBUSD has a school of choice policy, meaning that students can go to any school within the District Boundary, as long as there is space available at the school they are interested in.)

- *Existing enrollments, projected enrollments (i.e., 5-year projections), and design capacities for these schools;*

Please see the attached table with enrollment projections and capacities for Chavez ES, Washington MS and Cabrillo HS.

- *Number of existing portable classrooms at the identified schools, if any, and the potential to add portable classrooms in the future;*

Chavez Elementary School: 0 existing portables.

Washington Middle School: 0 existing portables.

Cabrillo HS: 15 existing portables.

There is NO future potential to add portable classrooms to these sites.

- *Any plans for new facilities or expansion of existing facilities in the near future?*

Please refer to the Facilities Master Plan, approved January 22, 2008 and located on the Long Beach Unified School District website at www.lbusd.k12.ca.us under "School Building Plan".

- *Student generation rates that should be used in calculating the number of students to be generated by the proposed project.*

Student Generation Rates for Single Family Attached Units	
School Level	Student Generation Rates
Elementary School	0.0948
Middle School	0.0271
High School	0.0658
Total	0.1877
Source: School Facilities Needs Analysis, LBUSD July 31, 2008.	

Please see attached current Developer Fee schedule brochure for commercial and residential fee information.

CONCLUSION

The LBUSD looks forward to working with the City of Long Beach and PCR to resolve any outstanding information needs you may have. Please feel free to contact me at (562) 997-7550 if you need additional information, or have any questions regarding the information provided.

Sincerely,



John Eclevia
Administrative Coordinator
Facilities Development & Planning Branch
Long Beach Unified School District

JE:khr,sa

cc: Kim Stallings – LBUSD Chief Business & Financial Officer
Carri M. Matsumoto – Executive Director, Facilities Development and Planning Branch
Scott Kinsey, Planner, City of Long Beach
File

Long Beach Unified School District Enrollment Projections (from 07/08 enrollment CBEDS Data)

Chavez ES

Grade	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
K	95	96	97	97	106	107	108	108	108	108	107	107	106	105
1	53	103	96	99	106	107	108	109	109	109	109	108	108	107
2	47	70	88	101	104	104	105	105	106	107	107	107	106	105
3	55	72	76	85	104	100	100	100	102	103	104	103	103	102
4	46	71	67	67	81	92	88	88	89	90	91	92	91	91
5	53	75	70	72	70	80	92	87	86	88	89	90	91	90
Subtotals:	349	487	494	521	571	590	601	597	600	605	607	607	605	600
SDC:	3	39	36	34	37	38	39	38	39	39	39	39	39	39
Totals:	352	526	530	555	608	628	640	635	639	644	646	646	644	639
Capacity:	678	678	678	678	678	678	678	678	678	678	678	678	678	678

Washington MS

Grade	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
6	333	296	334	305	307	274	260	245	234	232	223	217	213	211
7	315	343	302	318	294	291	259	245	232	221	220	212	206	202
8	326	325	342	329	311	282	279	248	235	222	212	211	202	197
Subtotals:	974	964	978	952	912	847	798	738	701	675	655	640	621	610
SDC:	34	35	29	33	31	29	27	25	23	22	21	21	20	20
Totals:	1008	999	1007	985	943	876	825	763	724	697	676	661	641	630
Capacity:	1102	1102	1102	1102	1102	1102	1102	1102	1102	1102	1102	1102	1102	1102

Cabrillo HS

Grade	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017
9	952	882	1034	1028	939	917	900	860	803	798	733	708	727	714
10	1063	1169	1010	980	1036	940	913	893	854	805	795	733	707	724
11	832	866	966	807	841	880	794	772	757	724	684	677	622	600
12	497	696	741	816	692	714	748	676	659	647	619	585	580	532
Subtotals:	3344	3613	3751	3631	3508	3451	3355	3201	3073	2974	2831	2703	2636	2570
SDC:	124	115	127	137	139	141	137	130	125	120	115	109	106	103
Totals:	3468	3728	3878	3768	3647	3592	3492	3331	3198	3094	2946	2812	2742	2673
Capacity:	3769	3769	3769	3769	3769	3769	3769	3769	3769	3769	3769	3769	3769	3769

Data Source: Decision Insite, and 07/08 CBEDS

Notice to Builders

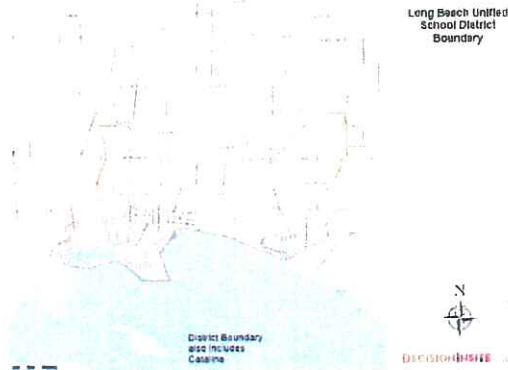
Your proposed construction is located within the boundaries of Long Beach Unified School District.

This district, by authority of Education Code 17620 and Government Code Section 65995, adopted an increase of statutory school facility fees on June 2, 2008 for level I fees and September 3, 2008 for the level II fees.

How is the money used?

Fees are collected for the purpose of funding the construction or reconstruction of school facilities within the District necessitated by new development.

School Boundaries and Jurisdictions



Any residential, commercial and industrial properties within the school district boundaries located in the following cities:

City of Avalon, City of Lakewood, City of Long Beach, City of Signal Hill, and County of Los Angeles

Where are the applications Available?

Developer Fee applications are available at the place of collection:

Long Beach Unified School District
2425 Webster Avenue
Long Beach, CA 90810

Where are the fees paid?

Developer Fees for the cities of Avalon, Lakewood, Signal Hill and the County of Los Angeles are paid in person at the Long Beach Unified School District, to the collection agent of the school district. Developer fees for the city of Long Beach are paid at the city of Long Beach.

Place of collection

Cities of Avalon, Lakewood, Signal Hill & County of Los Angeles
Long Beach Unified School District
2425 Webster Avenue
Long Beach, CA 90810
(562) 997-7550

Checks or money orders are made payable to:
LBUSD Developer Fee Collector

Collection Hours:
Monday through Friday
9:00 am – 3:00 pm

Developer Fees

(School Facility Fees)



**Long Beach
Unified School District**

Assessment

All new residential, commercial and industrial construction and/or an addition of covered or enclosed space are subject to the collection of developer fees. According to the law, this fee is determined by square footage of assessable space. Level I fees are statutory school fees assessed to residential development over 500 square feet and commercial development. Level II fees are alternative school fees assessed to new residential construction.

What is assessable space?

Assessable space used to determine the fees due is: All square footage within the perimeter of a residential structure not including the carport, walkways, garage, overhang or patio, including enclosed patio, detached accessory structure, or similar enclosed area. Assessable space is determined by the city or county issuing the building permit.

Fees due at time of filing

(Rates effective as of
June 2, 2008 and September 3, 2008
respectively)

Residential Rate (per sq ft)

\$2.97 (level I-statutory school fees-
additions over 500 sq ft.)

\$3.39 (level II-Alternative School Fees-
new construction)

Commercial/Industrial (per sq ft)

\$0.47 (level I-statutory school fees)

Do building plans have to be submitted?

- The applicant must apply first with the respective city to determine the permissible square footage.
- Applicant must have an authorized letter from the responsible city department specifying the permissible square footage.
- In addition, one set of returnable plans is to be submitted with the application in order to review the calculated square footage.

What if construction is not started? Are there refunds?

The amount of the fee, minus a \$50 application charge, will be refundable if construction does not begin, or the project is suspended or abandoned. An authorized written notice declaring that the building permit has been canceled must be delivered or sent to the Long Beach Unified School District Developer Fee Department, 2425 Webster Avenue Long Beach, CA 90810. Refunds will be processed 30 to 60 days after receipt of notification. Refund Checks will only be issued to person(s) or entities listed on original check. In order to process your request, please supply our office with your Social Security Number, Tax Identification Number, and/or Employee Identification Number.

When must the fees be paid?

Fees must be paid and a "Certification of Compliance" issued by the school district prior to the issuance of a building permit by the respective City. Long Beach Unified School District will collect the fees and issue the certification.

Note: all returned checks will be assessed a \$25 processing fee.

What building projects are exempt from the fees?

Developer fees are assessed on all eligible residential construction, and industrial and commercial projects.

Exemption for commercial or industrial projects may be granted if the project qualifies for an exemption. Residential projects or additions with 500 or less square feet are exempt.

*There are additional exemptions under the statutes. Please inquire if you believe one may apply

Important:

To complete application at time of filing, developer must submit:

- ① Letter from the responsible city department specifying the permissible square footage
- ② Completed Certificate of Compliance
- ③ 1 set of plans for project
- ④ Check or money order for fee. Cash and Credit/ATM Cards are NOT accepted



CITY OF LONG BEACH

DEPARTMENT OF LIBRARY SERVICES

101 Pacific Avenue ☎ Long Beach CA 90822 ☎ 562-570-6016 FAX 562-570-7408

January 13, 2009

Mr. Davie Nguyen
Assistant Planner
PCR Services Corporation
One Venture, Suite 150
Irvine CA 92618

Dear Mr. Nguyen:

In response to your request for information regarding the impact of the proposed Project at Golden Shore, please find attached a brief description of the current Main Library, 101 Pacific Avenue, Long Beach, located in the civic center in downtown Long Beach.

Name and description of City libraries serving the Project site, including

(1) **Location:** Main Library, 101 Pacific Avenue, Long Beach CA 90822

(2) **Size of library building (square footage):** 132,000 sq. ft.

(3) **Personnel:** 252 employees in the Long Beach Public Library system; on a given day except Sunday, between 50 and 80 employees and volunteers work at the Main Library

(4) **Collection size and amenities:** 490,000 items, consisting of the following:

<i>Collection</i>	<i>Current</i>
Adult Books	277,468
Adult Large print books	8,200
Children's Books and media	76,539
Teen Books	9,000
Audiobooks	3,744
Movies (DVDs & videos)	13,194
Music (CDs)	11,255
Magazines	514 current titles/ 730 subscriptions 50,000 items
Long Beach History Archives	
<ul style="list-style-type: none"> • Articles & Clippings • Photos • Books, City of Long Beach reports 	<ul style="list-style-type: none"> • 76,384 items • 8,865 items • 4,629 items
25+ International Languages (books, tapes, CDs and English as a Second Language materials)	29,132 total items (includes 20,000 books)
Special Collections remaining at Main Library with limited (by appointment) or non-existent access:	
<ul style="list-style-type: none"> • Sheet music – individual songs • Phonebooks • Genealogy <ul style="list-style-type: none"> ▪ African American Heritage • Miller Room art books 	<ul style="list-style-type: none"> • 7,885 • 465 • 2,287 • 1,122 • 1,465

January 13, 2009
Mr. Davie Nguyen
Page 2

• Auto manuals	• 460
• Petroleum collection	• 7,360
• Microfilm/fiche collection of city directories, yearbooks, Press-Telegram, Los Angeles Times & New York Times, magazine backfiles	• 50,000
• Federal and state government documents	• 25,000
Specialized online databases for history, biographies, magazine articles, genealogy, business, test preparation, etc.	38
Newspapers	16 current titles/ 30 copies
Computers	70

(5) Programmed or target service population: Although all eleven Long Beach Public Library branches and the Main Library could serve residents of this project, the Main Library, located at 101 Pacific Avenue, would be the closest to the project site. The Main Library serves patrons of all ages, educational and income levels. The material collections and programs reflect the information, education and recreation needs of children, teens and adults.

(6) Actual population served, assigned census tracts upon which service population is determined: The Main Library is the resource library for all of Long Beach and therefore serves the entire city population of 492,912. The population within a one mile radius of the Main Library is approximately 70,000. On a given day, 35% of the users at the Main Library live within one mile of the library.

According to the available data, the Residential Option of the proposed Golden Shore project increases residential population by 4,109 which is a 6% increase in the total population served. The Hotel Option increases the population by 3,720 which is a 5% increase in the total population served.

The assigned census tracts within a one mile radius of the Main Library upon which population is determined are: 575801, 575802, 575803, 576300, 575901, 575902, 576200, 576000, 576100, and small parts of 575600, 576601, and 576501.

(7) Hours of operation: 45 hours, Tuesday - Sunday

Monday: closed

Tuesday: 10 a.m. - 8 p.m.

Wednesday: 10 a.m. - 6 p.m.

Thursday: 10 a.m. - 6 p.m.

Friday: 10 a.m. - 5 p.m.

Saturday: 10 a.m. - 5 p.m.

Sunday: 12 - 5:00 p.m.

Planned, funded, and/or scheduled service improvements or expansions to City library facilities that would serve the Project

According to City management, there aren't any planned, funded, and/or scheduled service improvements or expansion to Main Library that would serve the Project.

January 13, 2009
 Mr. Davie Nguyen
 Page 3

Special facilities available for public use (i.e., children's reading assistance, homework centers, space for community meetings and programs)

The Main Library offers a number of special programs and facilities. These include:

- Homework Center for students grades K-12, offering one-on-one homework assistance and access to technology.
- Weekly story times, toddler times, children's book clubs, read-aloud programs.
- Public computer access at 70 computers.
- Wireless Internet and in-library laptop computer loans.
- Children's Story Theater used for children's programs, seating approximately 90 people.
- Large auditorium with seating for 286 people available for rent to the public and City Departments.
- Meeting room and auditorium lobby available for rent to the public and City Departments.

Number of staff, including volunteers and paid employees

There are 252 employees in the Long Beach Public Library system; on a given day except Sunday, between 50 to 80 employees and volunteers work at the Main Library.

City library service standards and/or goals that would assist in analyzing the Project's potential impacts from development on local library services

The Library has several objectives which relate to the proposed Golden Shore project.

1. Access to Learning: Engage youth and families in productive social and economic activities

Key Measures:

Program Participation (system-wide)

- FY 07/08 participation by adults: 314,213
- FY 07/08 participation by youth: 96,444

Program Participation (Main Library)

- FY 07/08 participation by adults: 60,000 (approx)
- FY 07/08 participation by youth: 18,020

Card Holders (system-wide)

- FY 07/08 adult card holders: 221,593
- FY 07/08 youth card holders: 80,664

Card Holders (Main Library)

- FY07/08 adult card holders: 106,000
- FY 07/08 youth card holders: 20,000

2. Library Facilities: Ensure all neighborhood libraries are safe and welcoming community centers

Key Measure:

Number of visits to library facilities (system-wide)

- FY 07/08 visits: 1,691,244

Number of visits to library facilities (Main Library)

- FY 07/08 visits: 500,000

3. Customized Services: Respond effectively to the educational, informational and cultural needs of the City's diverse population with up-to-date print, multimedia, and virtual resources, services, and programs

Key Measures:

Number of library resources checked out (system-wide)

- FY 07/08 resources used: 1,687,000

Number of library resources checked out (Main Library)

- FY 07/08 resources used: 500,000

Number of answers provided to customers (system-wide)

- FY 07/08 answers provided: 314,813

Number of answers provided to customers (Main Library)

- FY 07/08 answers provided: 130,000

January 13, 2009
 Mr. Davie Nguyen
 Page 4

4. Access to Technology: Support economic, educational, and employment opportunities
 Key Measure:

Number of computer sessions (system-wide)

- FY 07/08 computer sessions: 370,000

Number of computer sessions (Main Library)

- FY 07/08 computer sessions: 134,000

With approximately 4,000 additional residents in the downtown area through the new Golden Shore project, significant impacts on the Department of Library Services are listed below. These impacts would be primarily felt at the Main Library which is located adjacent to the project area:

- increased numbers of adults and youth at library programs
- increased number of library visits per day/month/year
- increased circulation, increased demand for resources, increased numbers of requests for instruction and assistance, increased numbers of answers provided
- increased demand for public computers
- increased opportunities for partnering with business organizations


The current *building* could accommodate these impacts, but current *staffing* levels would be significantly challenged to provide additional service and answer increased requests for assistance. Some impacts would create a spillover effect at other libraries.

Solutions to the above impacts which the Department of Library Services would recommend are listed below. These would primarily occur at the Main Library, but might also occur at other libraries. They are also dependent upon enhanced budget allocations for increased library staffing levels and/or increased hours of operation, and increased funding for library materials and computers. These include:

- additional programs
- increased hours of operation/staffing
- increased materials' budget
- enhanced staffing levels
- additional public computers
- additional business partnerships could yield additional programs, resources, and services

Please contact me at 562-570-6016 if I can be of further assistance in this matter.

Sincerely,



Glenda Williams
 Acting Director of Library Services

GW:bt

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