

OFFICE OF THE CITY ATTORNEY
CHARLES PARKIN, City Attorney
333 West Ocean Boulevard, 11th Floor
Long Beach, CA 90802-4664

1 FIRST AMENDMENT TO AGREEMENT NO. 32515

2 **32515**

3 THIS FIRST AMENDMENT TO AGREEMENT NO. 32515 is made and
4 entered, in duplicate, as of October 16, 2013 for reference purposes only, by and
5 between NCO FINANCIAL SYSTEMS, INC., a Pennsylvania corporation ("Consultant"),
6 with a place of business at 10540 White Rock Road, Suite 250, Rancho Cordova,
7 California 95670, and the CITY OF LONG BEACH, a municipal corporation ("City").

8 WHEREAS, City and Consultant entered into that certain agreement for
9 delinquent account collection services, Agreement No. 32515; and

10 WHEREAS, the parties now desire to amend the Agreement to exercise the
11 City's option to extend the term and amend the Scope of Work, as set forth below;

12 NOW, THEREFORE, in consideration of the mutual terms, covenants, and
13 conditions herein contained, the parties agree as follows:

14 1. Section 2 of Agreement No. 32515 is hereby amended to read as
15 follows:

16 "2. TERM. The term of this Agreement shall commence at midnight on
17 November 9, 2011, and shall terminate at 11:59 p.m. on November 8, 2014,
18 unless sooner terminated as provided in this Agreement, or unless the services or
19 the Project is completed sooner. The parties have the option to extend the
20 Agreement for two (2) additional one (1) year terms."

21 2. Section 6.1.8 of Exhibit "A," Scope of Work, is hereby amended to
22 read as follows:

23 "6.1.8 Effective November 4, 2013, any delinquent utility account that has
24 been referred to the vendor must be cancelled and returned to the City within 999
25 days after the referred date. These accounts must be closed within three (3) days
26 after the cancellation date and returned to the City each month. However, the time
27 may be extended, at the City's option, and such extension must be approved in
28 writing. Other delinquent accounts, such as business license, ambulance

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transport and health permits, must be returned within three (3) years."

3. Except as expressly modified herein, all of the terms and conditions contained in Agreement No. 32515 are ratified and confirmed and shall remain in full force and effect.

IN WITNESS WHEREOF, the parties have caused this document to be duly executed with all formalities required by law as of the date first stated above.

NCO FINANCIAL SERVICES, INC., a
Pennsylvania corporation

10-25-13, 2013

By [Signature]
Name Michael Ventacova
Title VP, Recoveries

_____, 2013

By [Signature]
Name Alan Superfine
Title VP, Sales + Marketing

"Consultant"

CITY OF LONG BEACH, a municipal
corporation

11-14, 2013

By [Signature] **Assistant City Manager**
City Manager

"City"

EXECUTED PURSUANT
TO SECTION 301 OF
THE CITY CHARTER.

This First Amendment to Agreement No. 32515 is approved as to form on

Nov. 7, 2013.

CHARLES PARKIN, City Attorney

By [Signature]
Deputy