Attachment 9

Keep Your Home California Programs

Keep Your Home California is a free service for homeowners who have suffered a financial hardship, to help them stay in their homes, maintain an affordable mortgage payment and avoid foreclosure.

The following are brief summaries of the programs offered under Keep Your Home California. See a list of <u>participating servicers</u> and which programs they are currently offering.



<u>Unemployment Mortgage Assistance</u> For eligible unemployed homeowners.

Mortgage assistance of up to \$3,000 per month for unemployed homeowners who are collecting unemployment benefits from the State of California's Employment Development Department (EDD).



<u>Mortgage Reinstatement Assistance Program</u> For eligible homeowners who have fallen behind on their mortgage payments.

Funding of up to \$20,000 to help qualified homeowners catch up on their mortgage payments.



Principal Reduction Program

For eligible homeowners who owe more than their home is worth.

Financial assistance to help pay down the principal balance of a mortgage loan and allow for a more affordable monthly payment.



Transition Assistance Program

For eligible homeowners who are undergoing a short sale or deed-in-lieu of foreclosure program.

Financial help to make a smooth transition into stable and affordable housing.

KEEPYOUR HOME Income Limits

COUNTY	INCOME LIMIT	COUNTY	INCOME LIMIT
ALAMEDA	\$ 110,750	ORANGE	\$ 101,050
ALPINE	\$ 100,300	PLACER	\$ 90,100
AMADOR	\$ 80,150	PLUMAS	\$ 68,650
BUTTE	\$ 69,500	RIVERSIDE	\$ 75,000
CALAVERAS	\$ 82,550	SACRAMENTO	\$ 90,100
COLUSA	\$ 68,650	SAN BENITO	\$ 93,950
CONTRA COSTA	\$ 110,750	SAN BERNARDINO	\$ 75,000
DEL NORTE	\$ 68,650	SAN DIEGO	\$ 89,900
EL DORADO	\$ 90,100	SAN FRANCISCO	\$ 121,900
FRESNO	\$ 68,650	san joaquin	\$ 78,500
GLENN	\$ 68,650	SAN LUIS OBISPO	\$ 89,300
HUMBOLDT	\$ 68,650	SAN MATEO	\$ 121,900
IMPERIAL	\$ 68,650	SANTA BARBARA	\$ 86,750
INYO	\$ 77,500	SANTA CLARA	\$ 124,300
KERN	\$ 68,650	SANTA CRUZ	\$ 102,950
KINGS	\$ 68,650	SHASTA	\$ 69,850
LAKE	\$ 68,650	\$ 68,650 SIERRA	
LASSEN	\$ 73,100	\$ 73,100 SISKIYOU \$	
LOS ANGELES	\$ 76,800	\$ 76,800 SOLANO \$	
MADERA	\$ 68,650	SONOMA	\$ 97,800
MARIN	\$ 121,900	STANISLAUS	\$ 73,300
MARIPOSA	\$ 70,450	SUTTER	\$ 70,300
MENDOCINO	\$ 68,650	ТЕНАМА	\$ 68,650
MERCED	\$ 68,650	TRINITY	\$ 68,650
MODOC	\$ 68,650	TULARE	\$ 68,650
MONO	\$ 89,400	TUOLUMNE	\$ 78,950
MONTEREY	\$ 81,350	VENTURA	\$ 105,700
NAPA	\$ 102,000	YOLO	\$ 90,950
NEVADA	\$ 85,900	YUBA	\$ 70,300

Unemployment Mortgage Assistance Summary Guidelines



1.	Program Overview	The Unemployment Mortgage Assistance Program (UMA) is one of CalHFA MAC's federally-funded programs developed to provide temporary financial assistance to eligible California homeowners who wish to remain in their homes but have suffered a loss of income due to unemployment.
		CalHFA MAC is partnering with financial institutions to directly provide program funds to subsidize an eligible homeowner's mortgage payments.
		UMA provides mortgage payment assistance equal to the lesser of \$3,000 per month or 100% of the PITI (principal, interest, tax, insurance) and any escrowed homeowner's association dues or assessments, for up to nine (9) months, with the purpose of preventing avoidable foreclosures until such time that the homeowner retains employment sufficient to meet the demands of satisfying their regular mortgage payment.
2.	Program Goals	UMA's goal is to help homeowners remain in their homes and prevent avoidable foreclosures despite loss of income due to unemployment.
		The UMA program will minimize past due payments, and provide a homeowner with additional time to find alternate employment and replace income needed to make their mortgage payment.
		UMA was designed to assist homeowners who are currently eligible to receive unemployment benefits.
		UMA was designed to complement other loss mitigation programs, including increasing a homeowner's eligibility for an extended written forbearance plan and/or loan modification.
3.	Target Population / Areas	UMA is designed to target low-to-moderate income homeowners and address the needs of a homeowner's specific situation in lieu of targeting certain regions or counties.
4.	Program Allocation (Excluding Administrative Expenses)	\$874,995,915.28



5. Borrower Eligibility Criteria

- Homeowner must qualify as a low-to-moderate income household, as follows:
 - o Low-to-moderate income of 120% or less of the HCD Area Median Income (as defined by the California State Department of Housing and Community Development), for a family of four, in the county where homeowner resides.
 - A loan financed in whole or in part by bonds that are tax-exempt under IRC section 143, the homeowner is presumed to satisfy income limits.
- Homeowner must complete and sign a Hardship Affidavit / 3rd Party Authorization to document the reason for the hardship.
- Homeowners who have recently encountered a financial hardship due to underemployment or unemployment, including those whose unemployment hardship is related to their military service.
- Homeowner's total monthly first lien mortgage payment PITI+escrowed A (principal, interest, taxes, insurance and escrowed association fees, as applicable) must exceed 31 percent of the homeowner's gross monthly household income, including unemployment benefits.
- Homeowner must agree to provide all necessary documentation to satisfy program guidelines established by CalHFA MAC.
- Homeowner must be currently approved to receive or receiving unemployment benefits.
- Mortgage loan is delinquent or at risk of imminent default as substantiated by homeowner's hardship documentation.
- Loans in foreclosure at the time of homeowner request for assistance are not eligible.
- General program eligibility is determined by CalHFA MAC, the housing counselor or servicer based on information received from the homeowner. Program-specific eligibility is determined by CalHFA MAC on a first-come/first-approved basis until program funds and funding reserves have been exhausted. Loan servicer will implement the HHF program based on participation agreement terms and conditions.
- Funding allocation will be tracked, monitored and performed by CalHFA MAC in a centralized processing operation.



6. Property / Loan Eligibility Criteria	 Current unpaid principal balance (UPB) of the first lien mortgage loan is not greater than \$729,750 (GSE conforming limit for a one-unit property). The property securing the mortgage loan must not be abandoned, vacant or condemned. The applicant must own and occupy the single family, 1-4 unit home (an attached or detached house or a condominium unit) located in California and it must be their primary residence. Mobile homes are eligible if they are permanently affixed to the real property that is secured by the first lien.
7. Program Exclusions	 A Notice of Default (NOD) has been recorded on the subject property as of the date of request for assistance or at the time homeowner requested HAMP UP forbearance from their servicer. Homeowner in an "active" bankruptcy is ineligible for program assistance consideration. However, CalHFA MAC will handle written requests for assistance received from a homeowner's bankruptcy attorney or trustee on an exception basis. Final approval is subject to servicer participation in accordance with investor guidelines. Homeowners who have previously filed bankruptcy are eligible for consideration with proof of court order "Dismissal" or "Discharge". Loan is in foreclosure as evidenced by a recorded NOD. Homeowner's "hardship" is a result of voluntary resignation of employment. Homeowner in an active HAMP trial modification is not eligible for UMA consideration unless the trial is cancelled. Homeowner becomes re-employed at any time during the UMA benefit period. The homeowner is no longer eligible for unemployment benefits from the California Employment Development Department (EDD) benefit.
8. Structure of Assistance	CalHFA MAC will structure the assistance as a non-recourse, non-interest bearing subordinate loan in favor of the Eligible Entity (CalHFA MAC) secured by a junior lien recorded against the property in the amount of the total reduced PITI and any escrowed homeowner's association dues or assessments, and equal to the total amount of HHF unemployment assistance. At the conclusion of (3) three years, the subordinate loan will be released. Loan funds will

Unemployment Mortgage Assistance



	only be repaid to Eligible Entity (CalHFA MAC) in the event of a sale or a refinance that includes cash out with sufficient net equity proceeds prior to forgiveness. Recovered funds will be recycled in order to provide additional program assistance until December 31, 2017, at which time any recovered funds will be returned to Treasury. After December 31, 2017, any remaining or returned funds will be returned to Treasury.
9. Per Household Assistance	Up to \$27,000 per household total (average funding of \$14,483.56), equaling the lesser of \$3,000 per month or 100% of PITI and any escrowed homeowner's association dues or assessments (and in all cases, subject to the HHF Program maximum benefit cap of \$50,000 with respect to monies previously received under other HHF Programs, if any).
10. Duration of Assistance	Homeowner participation in UMA is limited to nine (9) months maximum.
11. Estimated Number of Participating Households	Approximately 60,413. This figure is based on loans with unpaid principal balances ranging from \$200,000 to \$400,000 with an average funding of \$14,483.56.
12. Program Inception / Duration	The statewide launch of UMA was January 10, 2011 and it will continue up to five (5) years or until funding is fully reserved.
13. Program Interactions with Other HFA Programs	UMA will serve as a gateway to homeowner programs aimed at reinstatement and principal reduction as permitted by program guidelines.
14. Program Interactions with HAMP	This benefit may precede or extend HAMP, including HAMP UP for temporary unemployment assistance which when combined may provide assistance for more than one year. HAMP UP currently offers a minimum of twelve months forbearance for some homeowners.

Unemployment Mortgage Assistance



15. Program Leverage with Other Financial Resources	Upon completion of all UMA benefit assistance payments and based on homeowner need, the Servicer agrees to consider an extension of unemployment forbearance plan (such as HAMP UP or other Proprietary program) or other foreclosure prevention program as applicable per investor guidelines. CalHFA MAC will request that the loan servicer waive fees (e.g., NSF and late charges).
16. Qualify as an Unemployment Program	☑ Yes □ No



1.	Program Overview	The Mortgage Reinstatement Assistance Program (MRAP) is one of CalHFA MAC's federally-funded programs developed to provide temporary financial assistance to eligible homeowners who wish to remain in their homes but are in imminent danger of losing their home to foreclosure. MRAP provides funds to assist income-qualified homeowners to help them cure their delinquent first mortgage loan arrearages, which may also include payments needed to reinstate their loans from foreclosure.	
2.	Program Goals	The MRAP program will prevent avoidable foreclosures by helping homeowners reinstate their past due first mortgage loans.	
		MRAP will also mitigate the need for large reinstatement dollars to be capitalized with remaining loan balance, and thus, broaden the population of homeowners who otherwise may not qualify for modification.	
3.	Target Population/ Areas	MRAP is designed to target low-to-moderate income homeowners and address the needs of a homeowner's specific situation in lieu of targeting certain regions or counties.	
4.	Program Allocation (Excluding Administrative Expenses)	\$159,400,000.00	
5.	Borrower Eligibility Criteria	 Homeowner must qualify as a low-to-moderate income household, as follows: Low-to-moderate income of 120% or less of the HCD Area Median Income (as defined by the California State Department of Housing and Community Development), for a family of four, in the county where homeowner resides. A loan financed in whole or in part by bonds that are tax-exempt under IRC section 143, the homeowner is presumed to satisfy income limits. 	



		CALIFORNIA
		 Homeowner must complete and sign a Hardship Affidavit / 3rd Party Authorization to document the reason for the hardship. Homeowners who have recently encountered a financial hardship due to their military service are eligible. Homeowner has adequate income to sustain reinstated first lien mortgage loan per CalHFA MAC approved investor guidelines. Homeowner must agree to provide all necessary documentation to satisfy program guidelines established by CalHFA MAC. Mortgage loan is delinquent as substantiated by homeowner's hardship documentation. Loans in foreclosure are eligible. If the reinstatement assistance is combined with a loan modification the homeowners modified monthly mortgage payment ratio must be reduced to 31% of the gross household income (excluding unemployment benefits) to meet the definition of an affordable payment. On a case by case basis CalHFA MAC reserves the right to review and approve investor program guidelines that utilize affordable mortgage definitions greater than 31%. General program eligibility is determined by CalHFA MAC, the housing counselor or servicer based on information received from the homeowner. Program-specific eligibility is determined by CalHFA MAC on a first-come/first-approved basis until program funds and funding reserves have been exhausted. Loan servicer will implement the HHF program based on participation agreement terms and conditions. Funding allocation will be tracked, monitored and performed by CalHFA MAC in a centralized processing operation.
6.	Property / Loan Eligibility Criteria	 Current unpaid principal balance (UPB) of the first lien mortgage loan is not greater than \$729,750 (GSE conforming limit for a one-unit property). The property securing the mortgage loan must not be abandoned, vacant or condemned. The applicant must own and occupy the single family, 1-4 unit home (an attached or detached house or a condominium unit) located in California and it must be their primary residence. Mobile homes are eligible if they are permanently affixed to the real property that is secured by the first lien.

Mortgage Reinstatement Assistance Program



7.	Program Exclusions	 Homeowner in an "active" bankruptcy is ineligible for KYHC program assistance consideration. Homeowners who have previously filed bankruptcy are eligible for consideration with proof of court order "Dismissal" or "Discharge". MRAP benefit assistance request for reinstatement with a first lien PITI and any escrowed homeowner's association dues or assessments, payment of greater than 38% of the homeowner's gross monthly household income, excluding unemployment benefits will be considered unaffordable and is excluded from MRAP reinstatement benefit assistance unless that assistance is combined with a loan modification. Loan is less than two (2) payments past due as of the date of request for assistance.
8.	Structure of Assistance	CalHFA MAC will structure the assistance as a non-recourse, non-interest bearing subordinate loan in favor of the Eligible Entity (CalHFA MAC) secured by a junior lien recorded against the property in the amount of the HHF assistance. At the conclusion of (3) three years, the subordinate loan will be released. Loan funds will only be repaid to Eligible Entity (CalHFA MAC) in the event of a sale or a refinance that includes cash out with sufficient net equity proceeds prior to forgiveness. Recovered funds will be recycled in order to provide additional program assistance until December 31, 2017, at which time any recovered funds will be returned to Treasury.
		After December 31, 2017, any remaining or returned funds will be returned to Treasury.
9.	Per Household Assistance	Up to \$25,000 per household (average funding of \$18,052.46) for PITI and any escrowed homeowner's association dues or assessments, arrearages (and in all cases, subject to the HHF Program maximum benefit cap of \$50,000 with respect to monies previously received under other HHF Programs, if any).
10.	Duration of Assistance	Available on a one-time only basis, per household.

Mortgage Reinstatement Assistance Program **Summary Guldelines**



11. Estimated Number of Participating Households	Approximately 8,830. This figure is based on loans with unpaid principal balances ranging from \$200,000 to \$400,000 with an average funding of \$18,052.46.
12. Program Inception/ Duration	The statewide launch of MRAP was February 7, 2011 and it will continue up to five (5) years or until funding is fully reserved.
13. Program Interactions w Other HFA Programs	MRAP will serve as a gateway to other loss mitigation programs including loan modification which may include principal reduction, including other HHF Programs and the Principal Reduction Program.
14. Program Interactions w HAMP	MRAP will serve as a gateway to HAMP which may include principal reduction of homeowner's mortgage.
15. Program Leve with Other Financial Resources	CalHFA MAC will require that the servicer waive all accrued and unpaid late charges and NSF fees for all payments funded with MRAP benefits.
16. Qualify as an Unemploymen Program	☐ Yes ☑ No



1.	Program Overview	The Principal Reduction Program (PRP) is one of CalHFA MAC's federally-funded programs developed with a goal to provide capital on a dollar-for-dollar matching basis with participating lenders to reduce over a three-year period the outstanding principal balances of qualifying properties with negative equity. PRP will provide monies to reduce the principal balance of the first mortgage loan for the purpose of establishing an appropriate level of debt for eligible homeowners with qualifying properties.	
2.	Program Goals	The PRP program will, in cooperation with participating lenders, leverage the HHF dollars by reducing the principal balances of underwater mortgages and provide an incentive for qualifying homeowners to remain in their homes during this period of steep declines in value. A reduction in principal through PRP can achieve desired income ratios and affordability for a homeowner on the existing mortgage loan or can be used in conjunction with a loan modification.	
3.	Target Population / Areas	PRP is designed to target low-to-moderate income homeowners and address the needs of a homeowner's specific situation in lieu of targeting certain regions or counties.	
4.	Program Allocation (Excluding Administrative Expenses)	\$772,197,793.52	
5.	Borrower Eligibility Criteria	 Homeowner must qualify as a low-to-moderate income household, as follows: Low-to-moderate income of 120% or less of the HCD Area Median Income (as defined by the California State Department of Housing and Community Development), for a family of four, in the county where homeowner resides. A loan financed in whole or in part by bonds that are tax-exempt under IRC section 143, the homeowner is presumed to satisfy income limits. 	



- Homeowner must complete and sign a Hardship Affidavit / 3rd Party Authorization to document the reason for the hardship.
- Homeowners who have recently encountered a financial hardship due to their military service are eligible.
- Homeowner has adequate income to sustain modified mortgage payments per CalHFA MAC approved investor guidelines.
- Homeowner must agree to provide all necessary documentation to satisfy program guidelines established by CalHFA MAC.
- Mortgage loan is delinquent or at risk of imminent default as substantiated by homeowner's hardship documentation.

 Loans in foreclosure are eligible.
- The homeowners modified monthly mortgage payment ratio must be reduced to 31% of the gross household income (excluding unemployment benefits) to meet the definition of an affordable payment.
- On a case-by-case basis, CalHFA MAC reserves the right to review and approve investor program guidelines that utilize affordable mortgage definitions greater than 31%.
- General program eligibility is determined by CalHFA MAC, the housing counselor or servicer based on information received from the homeowner. Program-specific eligibility is determined by CalHFA MAC on a first-come/firstapproved basis until program funds and funding reserves have been exhausted. Loan servicer will implement the HHF program based on participation agreement terms and conditions.
- Funding allocation will be tracked, monitored and performed by CalHFA MAC in a centralized processing operation.



6. Property / Eligibility	 Property is encumbered by a first lien mortgage loan that was originated on or before January 1, 2009. Current unpaid principal balance (UPB) of the first lien mortgage loan is not greater than \$729,750 (GSE conforming limit for a one-unit property). The property securing the mortgage loan must not be abandoned, vacant or condemned. The applicant must own and occupy the single family, 1-4 unit home (an attached or detached house or a condominium unit) located in California and it must be their primary residence. Mobile homes are eligible if they are permanently affixed to the real property that is secured by the first lien.
7. Program Exclusions	Homeowner in an "active" bankruptcy is ineligible for KYHC program assistance consideration. However, CalHFA MAC will handle written requests for assistance received from a homeowner's bankruptcy attorney or trustee on an exception basis. Final approval is subject to servicer participation in accordance with investor guidelines. Homeowners who have previously filed bankruptcy are eligible for consideration with proof of court order "Dismissal" or "Discharge". Homeowner fails to satisfy lender underwriting guidelines. LTV of 115% or less. Homeowner's total monthly first lien mortgage payment PITI+escrowed A (principal, interest, taxes, insurance and escrowed association fees, as applicable) does not exceed 31 percent of the homeowner's gross monthly household income, excluding unemployment benefits. Unemployment benefits may not be used to qualify for PRP assistance.



8. Structure of Assistance	In the event that CalHFA MAC receives less than 100% match by the lender/servicer, CalHFA MAC will structure the assistance as a non-recourse, non-interest bearing subordinate loan in favor of the Eligible Entity (CalHFA MAC) secured by a junior lien recorded against the property in the amount of the HHF assistance. At the conclusion of (3) three years, the subordinate loan will be released. Loan funds will only be repaid to Eligible Entity (CalHFA MAC) in the event of a sale or a refinance that includes cash out with sufficient net equity proceeds prior to forgiveness. Recovered funds will be recycled in order to provide additional program assistance until December 31, 2017, at which time any recovered funds will be returned to Treasury.
	If the lender/servicer matches the assistance in an amount equal to or greater than 100% of the HHF Program assistance provided to the homeowner, then the assistance is not required to be structured as a loan to the homeowner.
	After December 31, 2017, any remaining or returned funds will be returned to Treasury.
9. Per Household Assistance	Up to \$50,000 per household (average funding of \$47,446.53), less program monies previously received under other HHF Programs.
10. Duration of Assistance	Available on a one-time only basis, per household.
11. Estimated Number of Participating Households	Approximately 16,275. This figure is based on loans with unpaid principal balances ranging from \$200,000 to \$400,000 with an average funding of \$47,446.53.
12. Program Inception / Duration	The statewide launch of PRP was February 7, 2011 and it will continue up to three (3) years or until funding is fully reserved.

Principal Reduction Program



13. Program Interactions with Other HFA Programs	PRP may be used in conjunction with MRAP aimed at reinstatement.
14. Program Interactions with HAMP	PRP may work in conjunction with a standard HAMP modification to help eligible homeowners achieve desired income ratios and affordability. PRP may also be combined or used in conjunction with the HAMP Principal Reduction Alternative (PRA). PRP funds are not eligible in any combination to qualify for HAMP PRA investor incentive compensation.
15. Program Leverage with Other Financial Resources	The goal of the program is for the applicable servicer/lender to match PRP funds on a dollar-for-dollar basis. The servicer/lender's matching funds will be paid no later than at the time of CalHFA MAC program funding. CalHFA MAC will require that the servicer waive all accrued and unpaid late charges and NSF fees at the time the modification agreement is completed
16. Qualify as an Unemployment Program	☐ Yes ☑ No



1.	Program Overview	The Transition Assistance Program (TAP) is one of CalHFA MAC's federally-funded programs developed to provide eligible homeowners with transition assistance when it is determined that they can no longer afford their home.
		TAP will be used in conjunction with short sale and deed-in-lieu programs to help homeowners make a smooth transition to housing. Homeowners will be required to occupy and maintain the property until the home is sold or returned to the lender as negotiated.
		Program funds would be available on a one-time only basis up to \$5,000 per household and can be used or layered with other CalHFA MAC HHF Programs. Funds will be sent to the servicer or homeowner after or in connection with the short sale or deed-in-lieu of foreclosure closing. Funds are intended to help the homeowner secure new housing (e.g., rent, moving expenses, and security deposits) and will be available for transition assistance counseling services.
2.	Program Goals	CalHFA MAC envisions that these monies would be used to complement other federal or lender programs designed specifically to stabilize communities by providing assistance to homeowners who have suffered a financial hardship and as a result are no longer financially able to afford their mortgage payments.
3.	Target Population / Areas	TAP is designed to target low-to-moderate income homeowners and address the needs of a homeowner's specific situation in lieu of targeting certain regions or counties.
4.	Program Allocation (Excluding Administrative Expenses)	\$2,300,000.00

Transition Assistance Program

Summary Guidelines



5. Borrower Eligibility Criteria

- Homeowner must qualify as a low-to-moderate income household, as follows:
 - Low-to-moderate income of 120% or less of the HCD Area Median Income (as defined by the California State Department of Housing and Community Development), for a family of four, in the county where homeowner resides.
 - o A loan financed in whole or in part by bonds that are tax-exempt under IRC section 143, the homeowner is presumed to satisfy income limits.
- Homeowner must complete and sign a Hardship Affidavit / 3rd Party Authorization to document the reason for the hardship.
- Homeowners who have recently encountered a financial hardship due to their military service are eligible.
- Homeowner must agree to provide all necessary documentation to satisfy program guidelines established by CalHFA MAC.
- Mortgage loan is delinquent or at risk of imminent default as substantiated by homeowner's hardship documentation.

 Loans in foreclosure are eligible.
- General program eligibility is determined by CalHFA MAC, the housing counselor or servicer based on information received from the homeowner. Program-specific eligibility is determined by CalHFA MAC on a first-come/firstapproved basis until program funds and funding reserves have been exhausted. Loan servicer will implement the HHF program based on participation agreement terms and conditions.
- Funding allocation will be tracked, monitored and performed by CalHFA MAC in a centralized processing operation.

Transition Assistance Program



	TD 4 / Y	C
6.	Property / Loan Eligibility Criteria	 Current unpaid principal balance (UPB) of the first lien mortgage loan is not greater than \$729,750 (GSE conforming limit for a one-unit property). The property securing the mortgage loan must not be abandoned, vacant or condemned. The applicant must own and occupy the single family, 1-4 unit home (an attached or detached house or a condominium unit) located in California and it must be their primary residence. Mobile homes are eligible if they are permanently affixed to the real property that is secured by the first lien.
7.	Program Exclusions	Homeowner in an "active" bankruptcy is ineligible for KYHC program assistance consideration. However, CalHFA MAC will handle written requests for assistance received from a homeowner's bankruptcy attorney or trustee on an exception basis. Final approval is subject to servicer participation in accordance with investor guidelines. Homeowners who have previously filed bankruptcy are eligible for consideration with proof of court order "Dismissal" or "Discharge".
i	Structure of Assistance	TAP assistance will not be structured as a loan. After December 31, 2017, any remaining or returned funds will be returned to Treasury.
l	Per Household Assistance	Up to \$5,000 per household (average funding of \$5,000.00).
	Duration of Assistance	Available on a one-time only basis, per household.
	Estimated Number of Participating Households	Approximately 460 This figure is based on loans with unpaid principal balances ranging from \$200,000 to \$400,000 with an average funding of \$5,000.00.
]	Program Inception / Duration	The statewide launch of TAP was February 7, 2011 and it will continue up to five (5) years or until funding is fully reserved.

Transition Assistance Program



13. Program Leverage with Other HFA Programs	TAP benefits may be available to the homeowner even if UMA, MRAP and/or PRP benefits have been utilized, subject to the HHF Program maximum benefit cap of \$50,000.
14. Program Interactions with HAMP	TAP complements HAMP and HAFA. The funds will leverage monies being made available through HAFA. Servicer is required to follow HAFA guidelines for allowable costs. In cases where the Servicer has approved the homeowner for a HAFA transaction, TAP dollars will be limited to \$2,000 in order to maintain the \$5,000 HHF Program maximum per household.
15. Program Leverage with Other Financial Resources	None.
16. Qualify as an Unemployment Program	□ Yes ☑ No

Search

An official program of the Departments of the Treasury & Housing and Urban Development

HOME

ABOUT MHA

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TOOLS

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Lower Interest Rates

If You Are Unemployed

If You Have a Second Mortgage

If Your Home's Value Has Fallen

Leave Your Home & Avoid Foreclosure

View All Programs

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Explore Programs

The Making Home Affordable Program (MHA) ® is a critical part of the Obama Administration's broad strategy to help homeowners avoid foreclosure, stabilize the country's housing market, and improve the nation's economy.

"Once you show them that you're trying they're going to help you but you have to try first. And they will help."

Kenny - Homeow

Homeowners can lower their monthly mortgage payments and get into more stable loans at today's low rates. And for those homeowners for whom homeownership is n longer affordable or desirable, the program can provide a way out that avoids foreclosure. Additionally, there are options for unemployed homeowners and homeowners who owe more than their homes are worth.

Lower Monthly Payments >

Lower your mortgage payments with an MHA ® loan modification.

Lower Interest Rates >

Take advantage of today's historically low mortgage interest rates through MHA ® refinance programs that help you get into more affordable and more stable fixed-rate mortgages.

If You Are Unemployed >

Get the financial relief you need, even if you are unemployed.

If You Have a Second Mortgage >

Learn about an MHA \circledR program designed for those with a home equity loan, HELOC, or other second lien that makes it difficult to keep up with mortgage payments.

If Your Home's Value Has Fallen >

Find out what to do if the value of your home has fallen below what you owe on it, through an MHA ® program that specifically address this issue.

Leave Your Home & Avoid Foreclosure >

If homeownership is no longer affordable or desirable, you may be able to transition out of your home and avoid foreclosure through an MHA ® program that also provides \$3,000 in relocation assistance.

View All Programs >

Take a quick look at all of the MHA ® programs and see which one might be right for you.

Last Updated: 3/20/2012 12:48 PM

Related Sites

FinancialStability.gov

MyMoney.gov

Other Useful Sites

USA.gov

USAJOBS.gov

OPM.gov



Search

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FOR PARTNERS

Lower Monthly Payments

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Principal Reduction Alternative (PRA)

Second Lien Modification Program (2MP)

FHA Home Affordable Modification Program (FHA-HAMP)

USDA's Special Loan Servicing

Veteran's Administration Home Affordable Modification (VA-HAMP)

Lower Interest Rates

If You Are Unemployed

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If Your Home's Value Has Fallen

Leave Your Home & Avoid Foreclosure

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Lower Your Payments

Through MHA mortgage modifications, homeowners have been able to obtain lower mortgage payments and realize significant savings each month. For homeowners who have seen their home values drop, there are other options that can provide relief. Learn more about these MHA programs:

"Don't ignore it...get the help you need, get the advice you need. It's the best thing I can suggest, just having somebody to talk to."

Allan - Homeowner

Home Affordable Modification Program (HAMP) >

If you're not unemployed, but you're still struggling to make your mortgage payments, you may be eligible for the Home Affordable Modification Program (HAMP).

Principal Reduction Alternative (PRA) >

If your home is currently worth significantly less than you owe on it, you may be eligible for MHA's **Principal Reduction Alternative (PRA)**.

Second Lien Modification Program (2MP) >

If your first mortgage was permanently modified under HAMPSM and you have a second mortgage on the same property, you may be eligible for a modification or principal reduction on your second mortgage as well.

FHA Home Affordable Modification Program (FHA-HAMP) >

If you have a loan that is insured or guaranteed by the **Federal Housing Administration (FHA)**, you may be eligible for a program through that government agency.

USDA's Special Loan Servicing >

If you have a loan that is guaranteed by the **United States Department of Agriculture's (USDA)** Section 502 Single
Family Housing Guaranteed Loan Program, you may be eligible for a program through that government agency.

Veteran's Affairs Home Affordable Modification (VA-HAMP) >

If you have a loan that is insured or guaranteed by the **Department of Veterans Affairs (VA)**, you may be eligible for a program through that government agency.

Key Terms on This Page:

Mortgage Modification, Principal Reduction, Second Mortgage Verified Monthly Gross (pre-tax) Income

Last Updated: 12/29/2011 10:24 AM

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As you enter a process that can sometimes be overwhelming, it would be in your best interest to engage a housing expert to help you along the way. Let a HUD-approved housing counselor help you understand your options, prepare your application, and work with your mortgage company.

Homeowner's HOPE™ Hotline

Hear it from Homeowners



Curtis and Darlene of Chicago, IL Curtis and Darlene had lived in their home for 35 years when Curtis lost his job. That's when MHA helped them cut their mortgage payments in half.

See their story (PSA)

Beware of Scams

Unfortunately, and far too often, homeowners looking for mortgage help end up victimized by scam artists. Know the warning signs to protect yourself, your money, and your home.

Get tips to avoid scams.

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Get Help if Unemployed

MHA has programs designed to provide assistance to unemployed homeowners struggling to keep up with their payments. Learn more about these MHA and related programs.

"The earlier we get to you, the more options we have available."

Roy - Housing Counse

Home Affordable Unemployment Program (UP)>

Through MHA's **Home Affordable Unemployment Program** (UP), depending on your situation, your mortgage payments may be reduced to 31 percent of your income or suspended altogether for 12 months or more.

Housing Finance Agency Innovation Fund for the Hardest Hit Housing Markets (HHF) >

The U.S. Treasury's **Hardest Hit Fund** provides more than \$7.6 billion in aid for homeowners in states hit hardest by the economic crisis.

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If You Have a Second Mortgage

If you have a home equity loan, HELOC, or some other second lien that is making it difficult for you to keep up with your mortgage payments, learn more about this MHA program.

"I sought out help before I became delinquent. There is help out there. You would be negligent if you didn't reach out for help."

Dixie - Homeowner

Second Lien Modification Program (2MP) >

If your first mortgage was permanently modified under HAMPSM and you have a second mortgage on the same property, you may be eligible for a modification or principal reduction on your second mortgage as well.

Key Terms on This Page:

Home Equity Loan, HELOC (Home Equity Line of Credit), Second Lien

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Get Help With Fallen Home Value

If your home's value has fallen in recent years, MHA has programs designed to help bring what you owe and what you pay on your home more in line with its new valuation.

"Even when things are looking dire, you still want to get the best possible outcome from your situation. Because therefore your future will be easier to handle, easier to integrate into and transition into."

Ryan - Housing Counselor

Home Affordable Refinance Program (HARP) >

If you're *not* behind on your mortgage payments but you have been unable to get traditional refinancing because the value of your home has declined, you may be eligible to refinance through HARP.

FHA Refinance for Borrowers in Negative Equity (FHA Short Refinance) >

If you're *not* behind on your mortgage payments but owe more than your home is worth, (and your loan is not insured or guaranteed by FHA), FHA Short Refinance may be an option that your mortgage servicer will consider.

Treasury/FHA Second Lien Program (FHA2LP) >

If you have a second mortgage and your first mortgage servicer agrees to participate in FHA Short Refinance, you may be eligible to have your second mortgage on the same home reduced.

Principal Reduction Alternative ^{sм} (PRA) >

If your home is currently worth significantly less than you owe on it, MHA's Principal Reduction Alternative (PRA) was designed to help you.

Housing Finance Agency Innovation Fund for the Hardest Hit Housing Markets (HHF) >

The U.S. Treasury Department provides more than \$7.6 billion in aid for homeowners in states hit hardest by the economic crisis.

Key Terms on This Page:

Refinance, Second Mortgage, Principal Reduction

Last Updated: 4/2/2012 9:57 AM

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Exit Gracefully

If the cost of homeownership has become too much to bear, the MHA Home Affordable Foreclosure Alternatives Program (HAFA) allows you to transition out your home and avoid foreclosure with \$3,000 in relocation assistance and peace of mind.

"In many cases, [a short sale] is a dignified exit strategy where the borrower can sell the home and avoid the negative impact of foreclosure on their credit report and return to a better financial position."

Jerry - Bank of Amei

Home Affordable Foreclosure Alternatives (HAFA) >

If you can't afford your mortgage payment and it's time for you to transition to more affordable housing, this program is designed for you.

Housing Finance Agency Innovation Fund for the Hardest Hit Housing Markets (HHF)>

The U.S. Treasury's **Hardest Hit Fund** provides more than \$7.6 billion in aid for homeowners in states hit hardest by the economic crisis.

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Home Affordable Modification Program (HAMP)

If you're *not* unemployed, but you're still struggling to make your mortgage payments you may be eligible for the **Home Affordable Modification Program (HAMP)**. HAM can lower your monthly mortgage payment to 31 percent of your verified monthly gro (pre-tax) income, which usually provides savings of hundreds of dollars per month.

Making Home Affordable is planning enhancements to the HAMP Program. Detailed information will be available for mortgage servicers in February 2012. The expanded program for homeowners is expected to be available at the earliest in June 2012. We will update this site as more details become available.

Please refer to our homeowner Q&A document or call **888-995-HOPE (4673)** to speak with a housing expert.

+ Eligibility

You may be eligible for HAMP if you meet all of the following criteria:

- You occupy the house as your primary residence.
 - You obtained your mortgage on or before January 1, 2009.
 - You have a mortgage payment that is more than 31 percent of your monthly gross (pre-tax) income.
 - You owe up to \$729,750 on your home.
 - You have a financial hardship and are either delinquent or in dange of falling behind.
 - You have sufficient, documented income to support the modified payment.
 - You must not have been convicted within the last 10 years of felony larceny, theft, fraud or forgery, money laundering or tax evasion, in connection with a mortgage or real estate transaction.

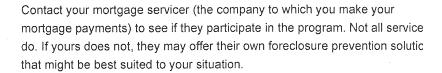
Get more information on how to apply for a modification >

View All Programs



*Eligibility criteria are for guidance only. Contact your mortgage company to see if y may be eligible for HAMP.

+ Program Availability



If your mortgage servicer does participate in the MHA program but makes the determination that you are not eligible for a HAMP modification, they may of you modification alternatives of their own.

Program ends December 31, 2013.

+ Steps to apply for a HAMP Modification

To apply for HAMP, you need to complete and provide the following to your HAMP participating mortgage servicer.

- Request for Mortgage Assistance Form
- IRS Form 4506T-EZ or 4506-T
- Verification of Income

If your mortgage is owned, insured, or guaranteed by Fannie Mae, Freddie Mac, FHA, VA or USDA, ask your mortgage servicer which solutions might the best suited to your situation.

+ More Information

If you have additional questions about getting mortgage help, contact one of our housing experts at 888-995-HOPE (4673). These HUD-approved housing counselors will help you understand your options, design a plan to suit your individual situation, and prepare your application. Research shows that homeowners who work with housing experts like these are more successful and have better long-term outcomes. There is no cost to you for this valuable around-the-clock service. Help is available in more than 160 languages.

If you qualify for HAMP and also have a second mortgage, you may also qualify for the Second Lien Modification Program (2MP).

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Request a Home Affordable Modification

Start your application for the Home Affordable Modification Program ^{su} (HAMP ^{su}) by submitting a complete "Initial Package" to your servicer (the company to which you make your monthly mortgage payments). The Initial Package includes:

- Request for Mortgage Assistance Form
- Tax Form (Form 4506T-EZ) or (Form 4506-T)
- · Verification of income

If you need help completing your paperwork, call the Homeowner's HOPE™ Hotline at 1-888-995-HOPE (4673) to work with a HUD-approved housing counselor for free.

Step 1 - Complete the Request for Mortgage Assistance Form

The Request For Mortgage Assistance Form provides information to your mortgage servicer about your home and financial situation. After you have completed the form, print two copies—one for your records and one to send to your mortgage servicer. All of the borrowers on the mortgage must sign the Request For Mortgage Assistance Form. In accordance with the Dodd-Frank Wall Street and Consumer Protection Act, homeowners who apply for the Making Home Affordable Program are required to certify that they have not been convicted of any crimes associated with a mortgage or real estate transaction within the past ten years. The RMA Form includes this certification.

Step 2 - Complete the Tax Authorization (Form 4506T-EZ or 4506-T

Borrowers who have filed their annual taxes on a Form 1040, should complete Tax Form 4506T-EZ. Form 4506T-EZ gives permission to your mortgage servicer to request a copy of the most recent tax return transcript you have filed with the Internal Revenue Service (IRS). Click here for instructions on completing the Form 4506T-EZ.

All other borrowers, including those who have not been required to file taxes because their income may be below the threshold amount required to file taxes or their only source of income may be non-taxable income, should complete Tax Form 4506-T. If you did not file a tax return, Form 4506-T gives permission to your mortgage servicer to verify that you did not file a tax return with the Internal Revenue Service (IRS). Click here for instructions on completing the Form 4506-T.

After you have completed the appropriate Tax Form for your case, print two copies—one for your records and one to send to your mortgage servicer. Only one taxpayer is required to sign the Tax Form.

Step 3 - Gather Proof of Income

Your mortgage servicer is required to verify your income to ensure that the modified mortgage payments will be affordable for you. The type of documentation you need to provide depends on the source of your income. The simple Proof of Income Checklist will tell you what documents you need to collect if you are a wage earner, self-employed, or receive retirement income. Be sure to make copies of your income documentation and keep the originals for your records.

Step 4 -- Send the Documents to Your Mortgage Servicer

After you complete, print, and sign the Request For Mortgage Assistance Form and Tax Form, send these documents, along with your proof of income, to your mortgage servicer. You will find the correct mailing address and fax number at Contact Your Mortgage Servicer.

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If you're not behind on your mortgage payments but have been unable to get traditional refinancing because the value of your home has declined, you may be eligible to refinance through MHA's Home Affordable Refinance Program (HARP). HARP is designed to help you get a new, more affordable, more stable mortgage. HARP refinance loans require a loan application and underwriting process, and refinance fees will apply.

+ Eligibility

You may be eligible for HARP if you meet all of the following criteria:

- The mortgage must be owned or guaranteed by Freddie Mac or Fannie Mae.
- The mortgage must have been sold to Fannie Mae or Freddie Mac on or before May 31, 2009.
- The mortgage cannot have been refinanced under HARP previously unless it is a Fannie Mae loan that was refinanced under HARP from March May 2009
- The current loan-to-value (LTV) ratio must be greater than 80%.
- The borrower must be current on the mortgage at the time of the refinance, with a good payment history in the past 12 months.

*Eligibility criteria are for guidance only. Contact your mortgage servicer to see if you are eligible for HARP.

+ Program Availability

Ask your mortgage servicer (the company to which you make your mortgage payments) if they participate in HARP. Not all mortgage servicers do. Contact Fannie Mae or Freddie Mac for help in determining if you may be eligible for

Program ends December 31, 2013.

+ Steps to HARP Refinance

- Determine whether your mortgage is owned or guaranteed by Fannie Mae or Freddie Mac by visiting their respective Loan Lookup Tools.
- Contact your current mortgage servicer or another that is approved by
 Fannie Mae or Freddie Mac to inquire about HARP.
- Compare rates and costs with additional mortgage companies to ensure best refinance terms.

+ For More Information

- · Visit FannieMae.com or call (800)7Fannie.
- · Visit FreddieMac.com, call (800)Freddie
- If you have additional questions about getting mortgage help, contact
 one of our housing experts at 888-995-HOPE (4673). These HUDapproved housing counselors will help you understand your options,
 design a plan to suit your individual situation and prepare your
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Second Lien Modification Program (2MP)

If your first mortgage was permanently modified under HAMPSM and you have a second mortgage on the same property, you may be eligible for a modification or principal reduction on your second mortgage as well, through MHA's Second Lien Modification Program (2MP). 2MP works in tandem with HAMP to provide comprehensive solutions for homeowners with second mortgages to increase long-term affordability and sustainability. If the servicer of your second mortgage is participating, they can evaluate you for a second lien modification.

+ Eligibility

You may be eligible for 2MP if you meet all of the following criteria:

- Your first mortgage was modified under HAMP.
- You must not have been convicted within the last 10 years of felony larceny, theft, fraud or forgery, money laundering or tax evasion, in connection with a mortgage or real estate transaction.
- You have not missed three consecutive monthly payments on your HAMP modification.

*Eligibility criteria are for guidance only. Contact your mortgage servicer to see if you are eligible for 2MP.

+ Program Availability

Servicers participating in 2MP are:

- 1. Bank of America, NA
- 2. BayviewLoan Servicing, LLC
- 3. CitiMortgage, Inc.
- 4. Community Credit Union of Florida
- 5. GMAC Mortgage, LLC
- 6. Green Tree Servicing LLC
- 7. iServeResidential Lending, LLC
- 8. iServeServicing, Inc.
- 9. J.P.MorganChase Bank, NA
- 10. NationstarMortgage LLC
- 11. OneWestBank
- 12. PennyMacLoan Services, LLC
- 13. PNC Bank, National Association
- 14. PNC Mortgage
- 15. Residential Credit Solutions
- 16. ServisOne Inc., dbaBSI Financial Services, Inc.
- 17. Wells Fargo Bank, NA

Program ends December 31, 2013

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