**TWENTY-FIRST AMENDMENT TO AGREEMENT NO. 23214** 

## 23214

THIS TWENTY-FIRST AMENDMENT TO AGREEMENT NO. 23214 is made and entered, in duplicate, as of March 3, 2009 for reference purposes only, pursuant to a minute order adopted by the City Council of the City of Long Beach at its meeting on March 3, 2009, by and between TIBURON, INC. ("TIBURON"), a Virginia corporation, formerly known as COMPUDYNE-PUBLIC SAFETY & JUSTICE, INC. with a place of business at 6200 Stoneridge Mall Road, Suite 400, Pleasanton, California 94588 and the CITY OF LONG BEACH, a municipal corporation ("City").

WHEREAS, the parties entered Agreement No. 23214 whereby Tiburon agreed to provide specialized data processing services to Computer Aided Dispatch ("CAD") and Record Management Systems for City's Police and Fire Departments ("Project") and to grant a license and maintenance for the Project; and

WHEREAS, the Agreement has previously been amended to extend the
 term and add services; and

WHEREAS, the parties desire again to amend the Agreement to extend
software support and adjust maintenance fees;

18 NOW THEREFORE, in consideration of the mutual terms and conditions in
19 Agreement No. 23214 and herein, the parties agree as follows:

Notwithstanding anything to the contrary in the Agreement, previous
 amendments, attachments or exhibits, TIBURON shall provide the software maintenance
 services described on Exhibit "A" attached to this Twenty-First Amendment and
 incorporated by this reference. City shall pay the fees for the services identified on
 Exhibit "A" in an amount not to exceed \$322,687.00.

2. Except as expressly amended in this Twenty-First Amendment, all
 terms and conditions in Agreement No. 23214 are ratified and confirmed and shall remain
 in full force and effect.

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OFFICE OF THE CITY ATTORNEY ROBERT E. SHANNON, City Attorney 333 West Ocean Boulevard, 11th Floor Long Beach, CA 90802-4664

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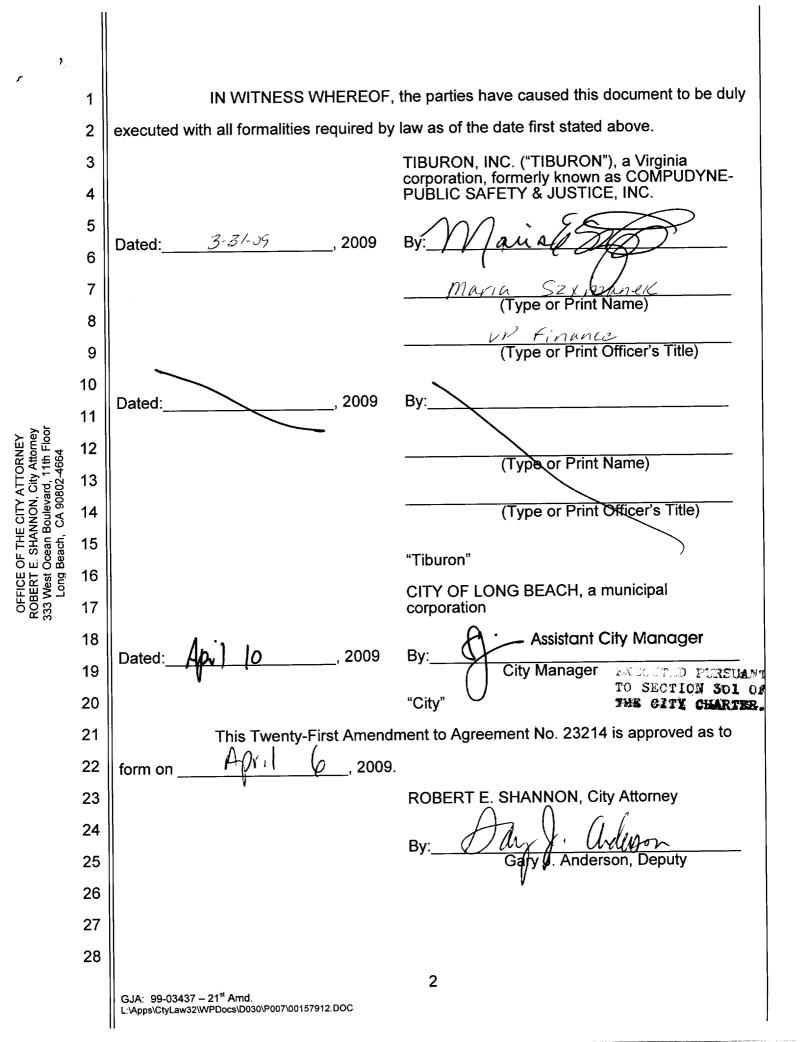
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## EXHIBIT A

## TO THE AGREEMENT FOR EXTENDED SERVICES SOFTWARE SUPPORT AND MAINTENANCE FEES

CLIENT City of Long Beach 333 West Ocean Boulevard 12<sup>th</sup> Floor Long Beach, CA 90802

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CONTACT -- Jack Ciulla CLIENT # M201-09

Support and Maintenance provided to the CLIENT listed above shall be pursuant to the terms and conditions of the Agreement for Extended Service dated February 24, 1998, Agreement No. 23214 (the "Agreement").

The term of the Agreement shall commence on the effective date and shall continue until termination in accordance with the terms thereof. This exhibit sets forth the current annual maintenance fee for the software applications and software modules listed below. Upon payment of the amount set forth below, this Exhibit A shall be attached to and become part of the Agreement. Except as provided below, annual maintenance fees are payable in advance of each anniversary of the effective date of the Agreement. Tiburon, Inc. reserves the right to increase the annual maintenance fee on an annual basis upon ninety (90) days prior written notice to the CLIENT, which adjustments shall be adjusted as necessary to reflect changes in the software applications and software modules listed below or changes in the level of support provided under the Agreement. Such adjustments will be charged or credited as incurred on a pro rata basis and will be reflected in a new Exhibit A, which, upon delivery to the CLIENT, shall be attached to, and become part of, the Agreement.

Payments for all technical services outside the scope of Basic Services and Options included in the CLIENT's annual maintenance fee shall be invoiced to the CLIENT as incurred. All such invoices shall be due and payable within thirty (30) days of CLIENT's receipt thereof.

Tiburon reserves the right to charge an administrative fee of 10% of the annual maintenance fees for semiannual or quarterly invoices.

Software Model	<u>Months</u>	CPU Make	<u>Start</u>	<u>End</u>	Total Fees
Police RMS	12		3/1/09	2/28/10	\$ 51,259.00
Additional Agency	12		3/1/09	2/28/10	\$ 19,278.00
CMS	12		3/1/09	2/28/10	\$ 19,159.00
WebQuery	12		3/1/09	2/28/10	\$ 19,795.00
Interfaces	12		3/1/09	2/28/10	\$ 4,283.00
ARS	12		3/1/09	2/28/10	\$ 9,493.00
TCP/IP	12		3/1/09	2/28/10	\$ 1,736.00
GDO	12		3/1/09	2/28/10	\$ 810.00
CAD	12		3/1/09	2/28/10	\$ 150,844.00
Mapping	12		3/1/09	2/28/10	\$ 33,075.00
24 Seven	12		3/1/09	2/28/10	\$ 9,482.00
CAD Adapter Intf	12		3/1/09	2/28/10	\$ 3,473.00
	<u></u>			Total	\$ 322,687.00

Failure to pay when due the annual maintenance fee, any adjustment thereto, any invoice or any other amounts owing under the Agreement shall constitute a default under the Agreement and could result in the termination of support services under the Agreement, additional administrative charges for reinstating lapsed support services, as well as collection fees (including reasonable attorneys' fees and expenses).