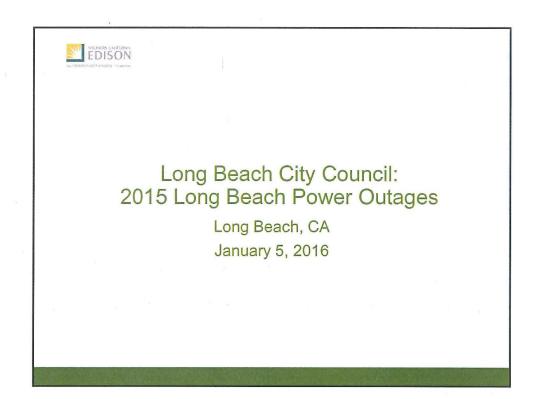
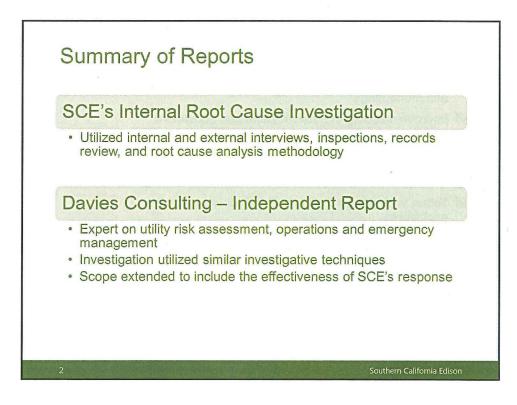
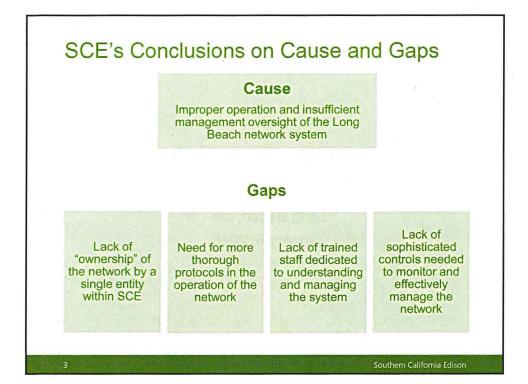
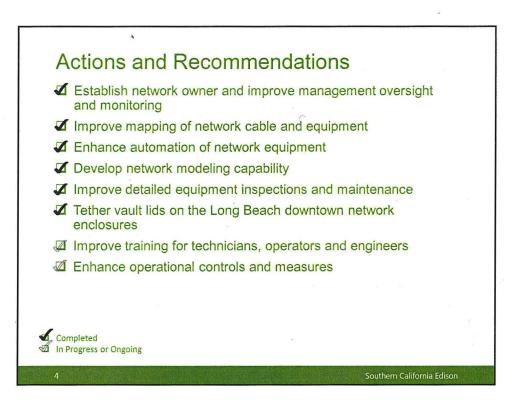
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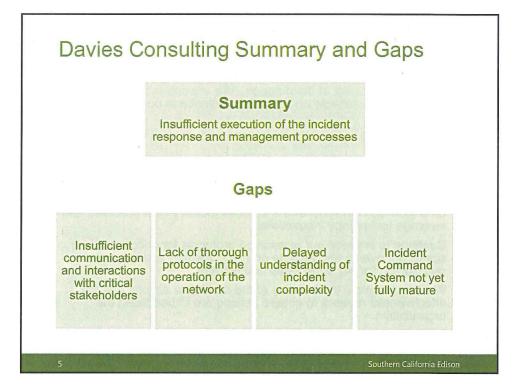


1





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Conclusions and Next Steps

- SCE is deeply disappointed and accepts full responsibility for the extent and duration of the outages. We are committed to providing safe, reliable and affordable service to our valued customers.
- SCE completed all immediate actions and many of the corrective actions.
- Studying the Davies report recommendations; will develop and implement actions to strengthen our processes and response.
- Partner with EPRI (Electric Power Research Institute) to embark on a thorough network review, discuss industry best practices and leverage technology innovations.
- Continue to improve our restoration protocols for critical and significant events and provide on-going training and response preparation for our employees and leaders.
- Work to complete the balance of the corrective actions and the effectiveness reviews to ensure actions are imbedded in the organization.