

A low-angle photograph of a modern building with a glass facade and large circular windows. The building is white with blue-tinted glass. The sky is overcast and grey.

Homeless Services Bureau Staff Presentation

Homeless Services Advisory Committee Meeting

July 7, 2021

A nighttime photograph of a city skyline, likely Long Beach, with various illuminated buildings and palm trees. The lights are reflected in a body of water in the foreground. A semi-transparent white rectangular box is overlaid on the left side of the image, containing the text "Outreach Update".

Outreach Update

Outreach Update

June 2021:

- 169 unique contacts
- 144 visits to locations throughout the City
- 115 contacts accepted services such as hygiene, emergency shelter, or case management
- 23 contacts through Tidelands and Weekend Outreach
- 73 requests for outreach
- 72 households provided emergency motel vouchers

Outreach Hot Spot Locations

- LA Riverbed from PCH to Shoreline
- Veterans Park
- 710/91 Fwy
- 91 Freeway and Paramount to Downey
- 6th and Long Beach Blvd
- Brewitt Library
- Heartwell Park
- Willow and 605 Freeway
- Alamitos Lot
- Beach Bike Path at Junipero

Outreach Projects

- COVID-19 Vaccine Outreach
- DMH and Care Closet Outreach
- Union Pacific Railroad Outreach
- Tidelands Outreach on Saturdays
- Weekend Outreach on Sundays

A nighttime photograph of a city skyline, likely Long Beach, with various buildings and palm trees illuminated. The lights are reflected in a body of water in the foreground. A semi-transparent white banner with a halftone pattern is overlaid across the middle of the image.

Operations Update

Bureau Updates

- Bureau Manager interviews have started
- RFPs:
 - Temporary Lodging Services (Motel/Hotel Vouchers)
 - Homeless Management Information System (HMIS)
 - Intensive Case Management Services (ICMS)
 - Safe Parking (re-release in future)
- Technology Updates:
 - Participation in the Integrates System of Care (DHHS Internal)
 - Participation of larger implementation of Unite Us with DHHS
 - Will be working with BitFocus around Performance Management and reporting

Hiring Efforts Updates

- **New Hires**

- Community Program Specialist IV (Administrative Coordinator): Kristian Castro

- **Volunteers**

- ACSW volunteer: Charisse Mercado
- RN volunteer: Karen Thornburg

- **In Process**

- Public Health Professional II (MSC Coordinator)
- Case Manager III (10 positions available)
- Community Program Specialist II (Shelter admin)
- Community Program Specialist I (CES Matcher)
- Community Program Tech II
- Outreach Worker II
- Public Health Professional III (Outreach Mental Health Clinician)
- Community Program Specialist II (Interjurisdictional Liaison)
- Health Educator II (Outreach / 13 positions available)
- Public Health Associate II

Operations Update

Project Homekey / Roomkey

- Ongoing participations in 100-Day Challenge (Meeting weekly)
- Goal of assisting 50 PRK/PHK participants into permanent housing
- Providers will be hosting a lived experience feedback session
- PRK will terminate operations on September 30

Safe Parking

- Safe Parking will be operating at the MSC while getting out a new RFP

Long Beach Housing Authority

- LBHA received 582 Emergency Housing Vouchers (Initial guidance adopted by the CoC Board)



Thank you

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