



## Legislation Text

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**File #:** 19-0500, **Version:** 3

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Recommendation to authorize City Manager, or designee, to execute all necessary documents to enter into a Memorandum of Understanding, and any subsequent amendments, with Ring, LLC, for ongoing digital access and support to the Ring Neighbors Portal, at no cost to the City of Long Beach. (Citywide)

City Council approval is requested to execute all necessary documents to enter into a Memorandum of Understanding (MOU), and any subsequent amendments, with Ring, LLC for digital access and support to the Neighbors Portal.

The Neighbors Portal is a platform where users of the Neighbors by Ring app (App) can share video, comment on real time crime and receive alerts pertaining to a user-defined neighborhood. Users of the App include Neighbors by Ring subscribers, law enforcement, and the Ring team. Police personnel will be able to view subscriber-approved, uploaded videos to the portal. Neighbors by Ring subscribers will have the option to decline the sharing of requested video. Through this portal, the Long Beach Police Department (LBPD) will be able to communicate and encourage community engagement to promote public safety through partnerships.

This MOU establishes each parties' responsibilities regarding access to the Neighbors Portal. Ring LLC will provide these services, along with support and training, to LBPD without charge. LBPD will be responsible for maintaining appropriate access controls for authorized personnel using the Neighbors Portal. Either party may terminate the MOU at any time for any reason.

This matter was reviewed by Deputy City Attorney Monica J. Kilaita on April 29, 2019, and by Budget Management Officer Rhutu Amin Gharib on May 1, 2019.

City Council action is requested on May 21, 2019, to ensure the MOU is in place expeditiously.

There is no fiscal impact associated with this recommendation. This recommendation will result in minimal impact to staff hours beyond normal budgeted scope of duties and is consistent with existing City Council priorities. There is no local job impact associated with this recommendation.

Approve recommendation.

**ROBERT G. LUNA**

CHIEF OF POLICE

APPROVED:

PATRICK H. WEST  
CITY MANAGER