



Legislation Text

File #: 05-2908, **Version:** 1

Recommendation to authorize City Manager to execute Thirteenth Amendment to Agreement No. 23214 with Tiburon, Inc., to upgrade the Police Department's Records Management System in an amount not to exceed \$386,000. (Citywide)

On October 5, 1993, the City Council authorized Agreement No. 23214 with Tiburon, Inc. for the purchase of Computer Aided Dispatch (CAD) and Records Management System (RMS) software and maintenance for the Police and Fire Departments. That Agreement has been amended several times to provide for customization of software, annual maintenance, and to add maintenance for the system used by the City of Signal Hill.

The Tiburon software is at the core of the Police Department's computer systems, and is used to manage all police reports, detective investigations, jail management, and the daily record keeping of crimes and case dispositions. The software also provides an interface with the CAD system at the Emergency Communication and Operations Center for data analysis by Police Department employees. The Department has worked with Tiburon over the past several years to improve the software, resulting in numerous enhancements to improve workflow. While the ongoing technological progress has been satisfactory, it has now reached the point where a major upgrade is necessary to bring the technology up to the current best practices of the profession as well as to meet legislative mandates relative to the encryption of data. The California Department of Justice requires the Police Department to encrypt all confidential data transmissions between the City and the State to safeguard privacy.

This matter was reviewed by Senior Deputy City Attorney Donna F. Gwin on June 27, 2005 and by Budget Management Officer David Wodynski on June 30, 2005.

City Council action is requested on July 12, 2005, to ensure replacement of the system with updated technology as soon as possible because support for two of the major system components has expired.

Tiburon has provided a software solution that complies with the State mandate, and has agreed to defer the initial payment of \$68,840 until November 2006. The total cost of the Tiburon contract for the upgrades and software will be \$386,000. The Police Department will also be purchasing a server at a cost of \$43,900 through the Technology Services Department to run the upgraded software. These purchases will be primarily funded with grant funds.

The General Grant Fund (SR 120) will provide \$374,000 in funding as follows: \$98,948 from the Federal COPS Technology 2004 Grant; \$148,649 from the Federal Local Law Enforcement Block Grant (LLEBG) 2005; and \$126,403 from the State Supplemental Law Enforcement Services Fund Grant (SLESF) 2005. The remaining \$12,000 will be funded through existing

General Fund (GP) budget in the Police Department (PD).

Approve recommendation.

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[Respectfully Submitted,]