



Legislation Details (With Text)

File #: 11-1140 **Version:** 1 **Name:** LBGO - Refund of Gas Utility Charges D9
Type: Agenda Item **Status:** Approved
File created: 10/21/2011 **In control:** City Council
On agenda: 11/15/2011 **Final action:** 11/15/2011
Title: Recommendation to authorize the issuance of a refund check in the amount of \$37,673.48 to gas utility customer Edgington Oil Company, pursuant to Long Beach Municipal Code Section 15.40.075 Refund of Gas Utility Charges. (District 9)
Sponsors: Long Beach Gas and Oil
Indexes:
Code sections:
Attachments: 1. 111511-C-8sr.pdf

Date	Ver.	Action By	Action	Result
11/15/2011	1	City Council	approve recommendation	Pass

Recommendation to authorize the issuance of a refund check in the amount of \$37,673.48 to gas utility customer Edgington Oil Company, pursuant to Long Beach Municipal Code Section 15.40.075 Refund of Gas Utility Charges. (District 9)

Edgington Oil Company, located at 2380 East Artesia Boulevard, is a natural gas customer of Long Beach Gas and Oil. In March and April of 2011, the customer paid its gas bills late, which resulted in subsequent bills showing a previous amount due. When paying the subsequent bills, the customer mistakenly once again paid the previous amount due, effectively overpaying the adjusted amount due and resulting in a large credit to the account. Normally, this large credit would reduce future amounts billed, but the customer has drastically curtailed its usage as a result of the economic downturn, reducing its monthly billed amounts, and it would take an inordinate amount of time for the customer to recoup its overpayment. Therefore, the customer has requested that the credit be returned by way of a refund check.

This letter was reviewed by Deputy City Attorney Richard Anthony on October 19, 2011 and Director of Financial Management John Gross on October 21, 2011.

City Council action is requested on November 15, 2011, to avoid further delay in processing the refund.

The refund will be paid from the Gas Fund (EF 301). This action will have no impact on local jobs.

Approve recommendation.

CHRISTOPHER J. GARNER
DIRECTOR OF LONG BEACH GAS AND OIL

APPROVED:

PATRICK H. WEST
CITY MANAGER