



## Legislation Details (With Text)

<b>File #:</b>	22-1141	<b>Version:</b>	1	<b>Name:</b>	TI - Contract w/Infor Public Sector for maintenance and software support services
<b>Type:</b>	Contract	<b>Status:</b>	CCIS		
<b>File created:</b>	9/19/2022	<b>In control:</b>	City Council		
<b>On agenda:</b>	10/4/2022	<b>Final action:</b>	10/4/2022		

**Title:** Recommendation to authorize City Manager, or designee, to execute all documents necessary to amend Contract No. 35423 with Infor Public Sector, Inc., of Alpharetta, GA, to provide maintenance and software support services, and, allow an annual increase of 6 percent or by the Consumer Price Index (CPI), whichever is greater for the remaining two years of the contract. (Citywide)

**Sponsors:** Technology and Innovation

**Indexes:**

**Code sections:**

**Attachments:** 1. 100422-C-21sr.pdf

Date	Ver.	Action By	Action	Result
10/4/2022	1	City Council	approve recommendation	Pass

Recommendation to authorize City Manager, or designee, to execute all documents necessary to amend Contract No. 35423 with Infor Public Sector, Inc., of Alpharetta, GA, to provide maintenance and software support services, and, allow an annual increase of 6 percent or by the Consumer Price Index (CPI), whichever is greater for the remaining two years of the contract. (Citywide)

City Council approval is requested to amend Contract No. 35423 with Infor Public Sector Inc., to provide maintenance and software support services for the business license, code enforcement, and land management permitting system.

In 2005, the City Council authorized Agreement No. 29366 with Infor Public Sector, Inc. (formerly known as Hansen Information Technologies, Inc.), for the purchase and implementation of a code enforcement and land management permitting system, including related software, hardware, professional services and system support fees. In 2019, the City Council authorized Agreement No. 35423 with Infor Public Sector Inc., to continue with the maintenance of the land management permitting system, including related software, hardware, professional services and system support fees on a sole source basis. Software maintenance services provided under this agreement include technical support, software patches, and software upgrades. This amendment is being requested to seek additional authority to increase the annual authorized amount during renewal periods.

In the original staff report presented to the City Council on September 17, 2019, annual increases were limited to six percent. The agreement with Infor, however, provides that the annual increase amount would be either six percent or the then-current year-over-year increase in the CPI, whichever is greater. From the time in 2019 when this contract was

executed to now, the annual increase amount has always been six percent because the CPI increase has always remained below six percent. This year, the annual increase went over the six percent amount and was increased by the CPI of 7.6 percent. In order to renew this contract for the remaining two years, and to avoid any disruptions of services, City staff requests that this amendment be approved to allow the annual increase amount to be six percent or based on CPI, whichever is greater.

This matter was reviewed by Deputy City Attorney Erin Weesner-McKinley on September 15, 2022, Purchasing Agent Michelle Wilson on September 9, 2022, and by Budget Operations and Development Officer, Rhutu Amin Gharib, on September 14, 2022.

City Council action to amend Contract No. 35423 is requested on October 4, 2022, to ensure there is no interruption to services.

The contract will increase at a rate of six percent, or by the Consumer Price Index (CPI), whichever is greater. The annual amount of the contract will not exceed \$315,528 for one year, inclusive of a 7.6 percent increase based on current CPI. Sufficient funding has been budgeted in the General Services Fund Group in the Technology and Innovation Department to support this activity and the cost will be recovered from client departments through the annual Technology and Innovation Department Memorandum of Understanding. This recommendation has no staffing impact beyond the normal budgeted scope of duties and is consistent with existing City Council priorities. There is no local job impact associated with this recommendation

Approve recommendation.

LEA D. ERIKSEN  
DIRECTOR OF TECHNOLOGY AND INNOVATION

APPROVED:

THOMAS B. MODICA  
CITY MANAGER