



## Legislation Details

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**File #:** 20-1176      **Version:** 1      **Name:** TI - Amend contract w/Deloitte Consulting for implementation of a Customer Relationship Management system

**Type:** Contract      **Status:** CCIS

**File created:** 10/28/2020      **In control:** City Council

**On agenda:** 12/8/2020      **Final action:** 12/8/2020

**Title:** Recommendation to authorize City Manager, or designee, to execute all documents necessary to amend Contract No. 35451 with Deloitte Consulting LLP, of San Diego, CA, for stabilization and enhancements post go-live of the Customer Relationship Management (CRM) software system, to increase the annual contract amount by \$240,000, with a 25 percent contingency in the amount of \$60,000, for a revised annual contract amount not to exceed \$300,000, with the option to renew for an additional one-year period to December 31, 2022, at the discretion of the City Manager. (Citywide)

**Sponsors:** Technology and Innovation

**Indexes:**

**Code sections:**

**Attachments:** 1. 120820-C-27sr.pdf

Date	Ver.	Action By	Action	Result
12/8/2020	1	City Council	approve recommendation	Pass