



## Legislation Details

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**File #:** 20-0306      **Version:** 1      **Name:** CD7 - Language Access and City Services  
**Type:** Agenda Item      **Status:** Approved  
**File created:** 4/6/2020      **In control:** City Council  
**On agenda:** 4/14/2020      **Final action:** 4/14/2020

**Title:** Recommendation to request City Manager to establish information lines in multiple languages and also website landing pages in the three most commonly spoken languages (Spanish, Khmer, Tagalog), as described in the City's Language Access Policy (LAP); Direct City Manager to provide adequate staffing, resources and translation services to ensure that our monolingual residents are apprised of the most up-to-date information regarding the COVID-19 global pandemic, public health updates and City services; and, direct City Manager to report back on the feasibility and costs associated with permanently moving our translation services in-house to provide a faster response and update to our residents.

**Sponsors:** COUNCILMEMBER ROBERTO URANGA, SEVENTH DISTRICT, COUNCILMEMBER JEANNINE PEARCE, SECOND DISTRICT, VICE MAYOR DEE ANDREWS, SIXTH DISTRICT, COUNCILMEMBER REX RICHARDSON, NINTH DISTRICT

**Indexes:**

**Code sections:**

**Attachments:** 1. 041420-R-35sr.pdf

Date	Ver.	Action By	Action	Result
4/14/2020	1	City Council	approve recommendation	Pass