



## Legislation Details

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**File #:** 19-1092      **Version:** 1      **Name:** TI - Master Services Agrmnt w/Telesoft system  
**Type:** Resolution      **Status:** Adopted  
**File created:** 10/17/2019      **In control:** City Council  
**On agenda:** 11/5/2019      **Final action:** 11/5/2019

**Title:** Recommendation to adopt resolution authorizing City Manager, or designee, to execute a Master Services Agreement, including any necessary amendments, with Telesoft, LLC, dba MDSL, of Phoenix, AZ, to provide maintenance, upgrade and support of the City's desk phone inventory, mobile device inventory, and billing management system, in an amount of \$56,231, plus a contingency of \$3,000 for additional services, for a total annual amount not to exceed \$59,231, for a period of two years, with the option to renew for three additional one-year periods, with annual increases up to 5 percent, at the discretion of the City Manager; authorize a one-time upgrade to current software version hosted on Telesoft's server, in an amount not to exceed \$15,000, for the first year; and

Increase appropriations in the General Services Fund Group in the Technology and Innovation Department (TID) by \$39,000, offset by funds available. (Citywide)

**Sponsors:** Technology and Innovation

**Indexes:**

**Code sections:**

**Attachments:** 1. 110519-C-12sr&att.pdf, 2. RES-19-0168.pdf

Date	Ver.	Action By	Action	Result
11/5/2019	1	City Council	approve recommendation and adopt	Pass