# LONG BEACH TRANSIT BOARD OF DIRECTORS MEETING MINUTES

THURSDAY, JUNE 23, 2022 VIA VIDEOCONFERENCE, 12:00 PM

Michael Clemson, Chair David H. Sutton, Vice Chair Abigail Mejia, Secretary/Treasurer Raul Anorve, Director Colleen Bentley, Director Jeffrey Price, Director



Lea Eriksen, City Representative Joshua Hickman, City Representative

Kenneth A. McDonald, President and Chief Executive Officer

# BOARD MEETING VIA VIDEOCONFERENCE PURSUANT TO ASSEMBLY BILL 361

**ZOOM MEETING ID: 837 8217 0688 (PASSWORD: 1963)** 

#### **REGULAR MEETING - NOON**

1. Call to Order. (Michael Clemson)

Chair Clemson called the meeting to order at 12:06 p.m.

2. Roll Call. (Jen Flores)

Commissioners Raúl Añorve, Colleen Bentley, Abigail Mejia, David Sutton and

Present: Michael Clemson

**Commissioners** Jeffrey Price

**Excused:** 

3. Employee Recognition. (Jen Flores)

Employees of the Month for June 2022:

Andra Montgomery, Transit Service Delivery and Planning Myron Trible, Maintenance and Infrastructure Jeff Fortune, Administrative Staff

Jen Flores, Board Secretary, presented the Employees of the Month for June 2022.

## 4. Public Comment.

Any member of the public may raise their hand, upon recognition by the Chair, state his or her name and proceed to address the Board on any item within the subject matter jurisdiction of the Long Beach Transit Board of Directors, provided that no action may be taken on off-agenda items unless authorized by law. Comments shall be limited to three minutes, unless different time limits are set by the Chair, subject to the approval of the Board.

Chair Clemson read a public comment from Ronald Legaspi, a member of the public.

"Hello LBT Board,

Thank you very much for reading my email for public comment. I read an article on the Long Beach Business Journal website regarding the postponement of removing dozens of bus stops. In the article it mentions that more research needed to be done regarding which stops to keep / remove. May I please suggest removing bus stop #3032 on Livingston and Termino. It is directly in front of my door. I, along with the other residents in our condo building are hoping we can have the bus stop removed. Here are is a list for you of my main concerns:

- 1. Noise-There are two stops (131/121) at this location, creating a noise disturbance from the buses themselves. We all have double pane windows, but the noise cuts through. The recorded announcements the bus plays announcing its route, as well as the "Smoking is prohibited by law within 20 feet of all Long Beach bus stops" recording that I have memorized from hearing it every 20 minutes, which no one obeys, are also rather noisey.
- 2. Smoke- People waiting for the bus very frequently disobey the no smoking ordinance and smoke at the bus stop. Since the stop is directly in front of our property, smoke wafts in through the windows, making it difficult to open them for ventilation. I am especially annoyed by the smoke as I have young kids.
- 3. People-- People often sit on our steps directly in front of our door, waiting for the bus. It is a nuisance to have to step over them. (They have even been seen using our garden hose!) 2 buses stopping at this stop generate double the people congregating in front of our home, waiting for the bus. This increased incidences of loud arguments (bad language, etc) in front of our home, as well as more noise in general. We have also had homeless people camp out at the stop.
- 4. Trash-- Despite the trash can located near the stop, there is a lot of litter that ends up on our property, generated by the people waiting at the bus. We are homeowners, who take pride in where we live, and it is a nuisance to have continuous amounts of litter strewn about.

There are stops at Livingston and Ximeno and another one at Ocean and Grand. I feel that these 2 stops are sufficient for our section of Belmont Shore. Also, these stops are further away from residential structures. Stop #3032 at Livingston and Termino is less than 60 feet from our front door. The other 2 aforementioned stops have enough space to put an overhead shelter on days when it's raining or too hot. If the stop cannot be removed, can it go back to its original location of Ocean and Termino in front of the ARCO? Thank you again for your time with this matter and hopefully bus stop #3032 on Livingston and Termino can be removed."

Chair Clemson read a public comment from Wayne Wright, a member of the public.

"Questions I have to Ken McDonald & Staff....

- 1. When will passengers see the return of late night service, having busses end service at 12:30 am?
- 2. When will the passport service return?
- 3. When will LBT riders see improvements from its proposed star service?

Riders like me would like to see LBT make improvements on the system in the next 2 years.

Thank you"

Chair Clemson stated that the Board would be interested in the responses to the questions raised by Mr. Wright.

Mr. McDonald responded that LBT needs to look at what is done in the conversations about removing bus stops and the customers that ride the system.

5. President and CEO Report. (Kenneth McDonald)

#### INFORMATION ITEM

Kenneth McDonald, President and CEO, presented his monthly report.

Mr. McDonald reported that in the month of June LBT had seen an increase in COVID cases with 16 employees reporting positive COVID tests.

Mr. McDonald provided an update of events that LBT's Customer Relations and Communications and Talent Acquisition teams had attended in the month of June,

highlighting the Getty 25 Celebrates and the Long Beach Community Job Fair.

Mr. McDonald informed the Board of the hiring challenges that LBT has experienced in the last few months.

Director Bentley inquired about what could be done about people not adhering to masking requirements.

Mr. McDonald responded that LBT is trying to encourage people to wear masks especially with the increase of positive cases.

Discussion ensued regarding the current state of the economy and the job marketplace and their impact on LBT.

#### NOTICE TO THE PUBLIC

All matters included on the Consent Calendar are considered routine by the Long Beach Transit (LBT) Board of Directors and will all be enacted by one motion. There will be no separate discussion of these items unless a member of the Board of Directors or the public so requests, in which event the matter shall be removed from the Consent Calendar and considered as a separate item.

## **CONSENT CALENDAR (6-7)**

A motion was made by Director Anorve, seconded by Director Bentley, to approve the Consent Calendar Items 6 and 7. The motion carried by the following vote:

**Yes:** 5 - Raúl Añorve, Colleen Bentley, Abigail Mejia, David Sutton and Michael Clemson

Excused: 1 - Jeffrey Price

**6.** <u>22-040TR</u> Recommendation to approve the minutes of the regular session meeting held on May 26, 2022.

**7.** 22-041TR

Recommendation to adopt the resolution to authorize continued teleconferencing meetings pursuant to Assembly Bill 361.

# **REGULAR CALENDAR**

8. 22-042TR Monthly Financial Report. (Lisa Patton)

**INFORMATION ITEM** 

Lisa Patton, Executive Director/VP, Finance and Budget, presented the monthly financial report.

Director Bentley asked for clarification on the diesel fuel prices.

Ms. Patton responded that LBT is not running diesel buses and meant the say unleaded fuel.

Director Bentley inquired about the which buses are being utilized in LBT's active fleet.

Ms. Patton responded that LBT's active fleet consist of unleaded hybrids, compressed natural gas and battery electric buses.

## This TR-Agenda Item was received and filed.

**9.** 22-043TR

Recommendation to authorize the President and CEO to extend the current contract with Catalina Express for one year for the provision of water taxi management and operations service at a total authorization amount not to exceed \$872,011. (Lee Burner)

Lee Burner, Executive Director/VP, Transit Service Delivery and Planning, presented the staff report.

Vice Chair Sutton inquired about the updated California Resource Board's (CARB) regulations and deadline and the implications for LBT.

Discussion ensued about the CARB regulations and deadline.

A motion was made by Vice Chair Sutton, seconded by Director Bentley, to approve recommendation. The motion carried by the following vote:

**Yes:** 5 - Raúl Añorve, Colleen Bentley, Abigail Mejia, David Sutton and Michael Clemson

Excused: 1 - Jeffrey Price

**10.** 22-044TR

Recommendation to authorize the President and CEO to extend the current contract with Commune Communications to include the reimbursement of social media expenses in the amount of \$144,000 for FY23, this authorization plus the amount previously expended in FY22 total an authorization amount not to exceed \$292,000. (Mike Gold)

Mike Gold, Executive Director/VP, Customer Relations and Communications, presented the staff report.

Vice Chair Sutton inquired about the reasons for the increased cost of social media advertising.

Mr. Gold responded that this request is not due to an increase in the vendor's pricing, it is a reallocation of funds from the department's approved budget from traditional advertising mediums to social media advertising.

Discussion ensued about social media advertising and student customer engagement.

A motion was made by Vice Chair Sutton, seconded by Secretary/Treasurer Mejia, to approve recommendation. The motion carried by the following vote:

**Yes:** 5 - Raúl Añorve, Colleen Bentley, Abigail Mejia, David Sutton and Michael Clemson

Excused: 1 - Jeffrey Price

**11.** 22-045TR

Transportation Development ACT FY 2019 - FY 2021 Triennial Performance Review. (Lisa Patton)

INFORMATION ITEM

Ms. Patton presented the staff report.

# This TR-Agenda Item was received and filed.

## **12.** 22-046TR

GoPass Program Implementation Update. (Arantxa Chavarria and Terry Coon)

#### INFORMATION ITEM

Arantxa Chavarria, Manager, Marketing and Communications and Terry Coon, Manager, Accounting, presented the staff report.

Director Anorve inquired about what languages LBT utilizes in public communications.

Ms. Chavarria responded that LBT currently advertises in English and Spanish, however most of LBT's collateral includes instruction in Khmer and Tagalog for customer to call LBT Customer Service for translation.

Director Anorve asked if LBT staff answers questions on social media posts.

Ms. Chavarria responded that staff answers questions everyday.

Director Bentley inquired about the status of finding additional funding for the GoPass program.

Discussion ensued regarding the funding and viability of the GoPass program.

## This TR-Agenda Item was received and filed.

# 13. LBTCO Board Chamber Concepts Presentation. (Mike Gold)

#### INFORMATION ITEM

Mr. Gold presented the staff report.

Director Anorve inquired about the procedure for closed session in the new Board Chamber.

Mr. McDonald responded that there is a Board room that will be connected to the Board Chamber for the Board to meet in closed sessions.

Director Anorve inquired about staff's plan to continue the history wall past 2023.

Mr. McDonald responded that the timeline would be sized to allow room for expansion.

Director Anorve and Secretary/Treasurer Mejia inquired about staff's plan for translation services and ADA compliance.

Mr. McDonald responded that staff is researching all legal requirements needed to conduct public meetings in LBT's Board Chamber.

Discussion ensued about the display of LBT's history and the alternative uses being considered for the Board Chamber when not in use by LBT.

Vice Chair Sutton and Director Bentley requested staff look into the possibility of using local artists for mural projects in the building.

Public Comment.

Lois Cascio, a member of the public, made a public comment.

Ms. Cascio made a statement regarding the capacity on buses and that students are not being asked to vacate the front seating area when there is a customer in need of that seating.

Ms. Cascio reached her three minute limit and was muted.

Chair Clemson requested staff reach out to Ms. Cascio and follow-up on her concerns.

Mr. McDonald responded that Ms. Cascio has be in contact with staff and follow-up would be done to request further information regarding her concerns.

## 14. Board Requests.

Director Bentley requested a report on the status of bus stops that were moved due to the installation of restaurant parklets during the pandemic due to the pending removal of a number of those parklets within the coming months.

**15.** 22-047TR

Adjourn. The next regular meeting will be held on July 22, 2022. (Michael Clemson)

The meeting adjourned at 1:59 p.m.

A motion was made by Director Bentley, seconded by Director Anorve, to approve recommendation. The motion carried by the following vote:

**Yes:** 5 - Raúl Añorve, Colleen Bentley, Abigail Mejia, David Sutton and Michael Clemson

Excused: 1 - Jeffrey Price

Note:

Long Beach Transit intends to provide reasonable accommodations in accordance with the Americans with Disabilities Act of 1990. If special accommodation is desired, please call the Board Secretary's Office five business days prior to the meeting at 562.599.8554.

Long Beach Transit is an entity which is separate and distinct from the City of Long Beach.