#### **Homeless Services Bureau Staff Presentation**

Long Beach Continuum of Care Board Meeting September 14, 2021



## Updates

## RFPs

- Temporary Lodging Services (Motel/Hotel Vouchers)
- Safe Parking (Actively engaging community for interest)
- Intensive Case Management Services (ICMS)
- Homeless Management Information System (HMIS)

## **Technology Updates**

• Working with CobbleStone and Bitfocus to develop performance management and contract management technology



## **Operations Update**

### **Project Homekey / Roomkey**

- Project RoomKey extended through December 31
  - Additional funding coming through FEMA and the State through LA County
- LA County has begun demobilization process for the former Holiday Inn PHK location, multiple month process to ensure that people have a place to go before construction begins
- The City has applied for additional State Homekey funding to convert the Best Western PHK into permanent housing

#### **HUD Racial Equity Demonstration Project**

 HUD announced a Racial Equity Demonstration project, which will provide technical assistance. The Homeless Services Bureau met with LAHSA, Pasadena and Glendale about applying as a regional collaborative. LAHSA submitted the application on behalf of the collaborative

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### **Emergency Housing Vouchers**

- Approximately 200 individuals matched for EHVs
- Over 60 applications have been submitted to the Housing Authority
- Over 40 vouchers have been issued by the Housing Authority
- Households are beginning to turn in the Request For Tenancy Agreements
- Currently the CES matcher is going through the CES list on Thursdays and matching the current top 35-40 persons on the list



# **REACH Teams**

#### **REACH (Restorative Engagement to Achieve Collective Health) Teams**

- Mobile response team focused on urgent community requests and low-level, non-violent calls for service related to people experiencing homelessness
  - Two teams consisting of one public health nurse, one mental health clinician, and two outreach workers
  - One FTE focused on field coordination
  - Alternative response model focused on linking people to services such as interim and permanent housing, mental and physical health services, case management, crisis intervention, and trauma-informed care.
- Reach Teams currently operating on weekdays from 7am-5pm, with further expansion as additional staffing and resources are secured.
  - August pilot proactive outreach in impacted areas and urgent requests received via MSC Hotline or outreach request email

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• September – live response to MSC hotline



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