

Homeless Services Division Staff Presentation

Homeless Services Advisory Committee Meeting
June 2, 2021





Outreach Update

May 2021:

- 49 unique contacts
- 27 visits to locations throughout the City
- 28 contacts accepted services such as hygiene, emergency shelter, or case management
- 7 contacts through Tidelands Weekend Outreach
- 38 requests for outreach
- 107 households provided emergency motel vouchers



Outreach Update

Outcomes:

- 246 unique clients enrolled in Street Outreach
- 91 (of 246) entered into Emergency Shelter or Temporary Housing
- 20 (of 91) had a housing move-in date



Outreach Hot Spot Locations

- LA Riverbed from PCH to Shoreline
- Veterans Park
- 91 Freeway and Paramount to Downey
- 6th and Long Beach Blvd
- Oregon and 14th
- Brewitt Library
- Heartwell Park
- Willow and 605 Freeway
- Baker St. Park
- Recreation Park
- San Gabriel River Wardlow Carson South to Willow



Outreach Projects

- COVID-19 Vaccine Outreach
- LA Riverbed Cleanup Outreach (daily)
- San Gabriel River Posting Outreach
- Tidelands Outreach on Saturdays
- Weekend Outreach on Sundays



Outreach Network Workgroup

Participants:

- City of Long Beach Homeless Services Bureau
- Nurse Project Roomkey
- HOME Team (Department of Mental Health)
- MHA E6 Team
- Lutheran Social Services
- Harbor Interfaith
- Urban Community Outreach
- VA Long Beach





Bureau Updates

- A memo detailing the shift from a division to a bureau was presented to City Council
- Structure for the Bureau is still being finalized as we continue to assess what will be needed within the structure
- The Bureau Manager position will be posted soon
- HSB is working with the Rapid Results Institute and our community partners in a 100-day Challenge focused on PHK/PRK



Hiring Efforts Updates

In Process:

- Community Program Specialist IV (Administrative Coordinator)
- Public Health Professional III (Outreach Mental Health Clinician)
- Public Health Professional II (MSC Coordinator)
- Case Manager III (10 positions available)
- Community Program Specialist II (Shelter Admin)
- Community Program Specialist I (CES Matcher)
- Community Program Tech II
- Outreach Worker II
- Public Health Professional III (Outreach Mental Health Clinician)
- Community Program Specialist II (Interjurisdictional Liaison)
- Health Educator II (Outreach / 13 positions available)



Operations Update

Project Homekey / Roomkey

- Occupancy remains at nearly full capacity
- Holiday Inn site will start to demobilize in August and will close around December for conversion to PSH

Winter Shelter (Old North Library)

- Operations will end on June 30th
- Currently assessing possibilities for extending and possible locations

Atlantic Bridge Community (ABC)

Continue to work to increase occupancy, couple's beds have high vacancy currently

Long Beach Housing Authority

 LBHA allocated 570 Emergency Housing Vouchers to be allocated and partnered through the Long Beach Coordinated Entry System



Requests for Proposals

Currently in Review:

- Safe Parking
- Employment program
- Active Contract Management Technology Platform
- Map Based Service Search for Long Beach

Open:

Homeless Management Information System (HMIS)

In Development:

- Mobile showers and restrooms
- Modular shelters
- TAY Supported Employment / Affordable Healthy Foods Market



