## 35697



# Memorandum of Understanding (MOU)

#### Between

## The Long Beach Police Department (LBPD)

and

# (SAHARA) South Asian Helpline & Referral Agency

This Memorandum of Understanding (MOU) sets the terms and understanding between the **Long Beach Police Department** and the **South Asian Helpline & Referral Agency (SAHARA)** to address the needs of Elder Abuse Victims under the CAL OES (XE) Grant Program.

#### I. Purpose

The purpose of this agreement is to work towards mutual goals: increase access to the justice system, reduce stigma, establish partnerships and collaboration, increase wellness through healthcare, promote mental & emotional health, and promote safety of all victims of abuse.

## II. Goal

SAHARA's multidisciplinary team will regularly coordinate during the twelve-month grant period to develop protocols for how the community will identify and coordinate services for elder and dependent adult victims of physical, sexual, emotional, financial abuse as well as abandonment, neglect and/or institutional abuse.

## III. Services Provided:

#### **SAHARA** will for free:

- Provide direct services and public benefits case management to elder abuse victims.
- Provide linguistic and culturally appropriate assistance and support to South Asian clients referred to SAHARA by the Long Beach Police Department.
- Work with our existing network to provide safe space to elderly victims of abuse in emergency situations.
- Provide counselling and mental health therapy to clients referred by the Long Beach Police Department.
- Support the Long Beach Police Department in facilitating assistance to South Asian community members that may have a language and/or cultural barrier.



## Long Beach Police Department will:

- At their discretion, provide assistance to victims of criminal abuse, referred by SAHARA.
- Refer elders to SAHARA who are suffering from any kind of abuse, need mental health support, short term financial assistance, healthcare access and/or emergency housing assistance.

## IV. Confidentiality

Long Beach Police Department and SAHARA shall, during the term of this agreement and for period of (1) year. Thereafter, maintain the confidentiality of information disclosed by SAHARA and to use such confidential information solely for the purpose expressly set forth concerning SAHARA herein. Confidential information shall mean all information disclosed to the Long Beach Police Department in reference to the services performed pursuant to this MOU.

## V. <u>Limitation of Liability</u>

To the maximum extent provided by law, in no event shall either party be responsible for any special, indirect, consequential, exemplary damages of any kind, including loss profits and/or indirect economic damages whatsoever, and regardless of whether such damage arise from claims based upon contract, negligence, tort or otherwise.

#### VI. Duration

This MOU is at-will and may be modified by mutual consent between **Long Beach Police Department** and the **South Asian Helpline & Referral Agency**. This MOU is on-going. This MOU will be renewable annually with approval by both **Long Beach Police Department** and **SAHARA**.

## **VII.** Contact Information

Marilyn Neece Executive Director South Asian Helpline & Referral Agency (SAHARA) 17100 Pioneer Blvd, #260, Artesia, CA 90701



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EXECUTED PURSUANT TO SECTION 301 OF

APPROVED AS TO FORM

OCT. 8, 20 20 CHARLES PARKIN, City Attorney

ARTURO D. SANCHEZ DEPUTY CITY ATTORNEY