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City of Long Beach

Transaction Document No. 12 to Master Purchase Agreement No. 33862

Oracle America, Inc. ("Oracle") and the City of Long Beach ("Buyer") enter this Transaction Document pursuant to the terms and conditions of Master Purchase Agreement No. 33862 (Oracle reference: County of Los Angeles Agreement MA-IS-1540029-1), wherein Buyer will purchase from Oracle and Oracle will sell to Buyer the products specified in Exhibit A, B and C in an amount not to exceed \$258,418.22 plus applicable taxes, if any.

IN WITNESS WHEREOF, the parties have caused this document to be duly executed with all formalities required by law as of the date last stated below.

15-May, 2020

ORACLE AMERICA, INC.

By Aldo Hernandez

Officer's Title Fr. Manager, Deal Management

15-May, 2020

By Jake Carrasco

Officer's Title Manager, Deal Management

"Oracle"

June 2, 2020

CITY OF LONG BEACH

By Rebecca L. Garner

City Manager

"Buyer"

EXECUTED PURSUANT  
TO SECTION 301 OF  
THE CITY CHARTER

This Transaction Document No.12 is hereby approved as to form on

May 21, 2020.

CHARLES PARKIN, City Attorney

By [Signature]  
Deputy City Attorney

## EXHIBIT A



### GENERAL INFORMATION

<b>OFFER EXPIRATION</b>		<b>ORACLE:</b> Oracle America, Inc.	
<b>Support Service Number:</b>	5219427	<b>Oracle Contact Information:</b> Christie Inclan	
<b>Offer Expires:</b>	25-Aug-20	<b>Telephone:</b>	916 315 5967
		<b>Fax:</b>	916 315 3020
		<b>Email:</b>	christie.inclan@oracle.com
<b>CUSTOMER:</b> City of Long Beach			
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>	
<b>Account Contact:</b>	Justina Francisco	<b>Account Contact:</b>	Justina Francisco
<b>Account Name:</b>	City of Long Beach	<b>Account Name:</b>	City of Long Beach
<b>Address:</b>	Technology Services Department  City of Long Beach, 12th floor 333 W. Ocean Blvd. LONG BEACH CA 90802 United States	<b>Address:</b>	ADMINISTRATION SERVICES TECHNOLOGY AND INNOVATION DEPT 411 W OCEAN BLVD 7TH FLR LONG BEACH CA 90802 United States
<b>Telephone:</b>	562 570 7730	<b>Telephone:</b>	562-570 7730
<b>Fax:</b>		<b>Fax:</b>	
<b>E-mail:</b>	Justina.Francisco@longbeach.gov	<b>E-mail:</b>	Justina.Francisco@longbeach.gov

"You" and "Your" as referenced in this ordering document refers to the Customer identified in the table above.

Oracle may provide certain notices about technical support services via e-mail. Accordingly, please verify and update the Customer Quote To and Customer Bill To information in the above table to help ensure that You receive such communications from Oracle. If changes are required to the Customer Quote To and Customer Bill To information, please e-mail or fax the updated information, with Your support service number 5219427, to Your Oracle Support Sales Representative identified in the table above.

## SERVICE DETAILS

Program Technical Support Services							
Service Level: Software Update License & Support							
Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Micro Focus Net Express for CC&B (Mfr is Micro Focus International, Third Party Program) - Named Developer Perpetual	18186804	1		FULL USE	26-Aug-20	25-Aug-21	709.14
Oracle Utilities Customer Care and Billing Archiving for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-20	25-Aug-21	5,897.79
Oracle Utilities Customer Care and Billing Archiving for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-20	25-Aug-21	4,521.64
Oracle Utilities Customer Care and Billing Base for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-20	25-Aug-21	47,182.29
Oracle Utilities Customer Care and Billing Base for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-20	25-Aug-21	36,173.06
Oracle Utilities Customer Care and Billing Credit and Collections for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-20	25-Aug-21	23,591.14
Oracle Utilities Customer Care and Billing Credit and Collections for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-20	25-Aug-21	18,086.54
Oracle Utilities Customer Care and Billing Rating and Billing for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-20	25-Aug-21	23,591.14
Oracle Utilities Customer Care and Billing Rating and Billing for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-20	25-Aug-21	18,086.54
Oracle Utilities Customer Care and Billing Task Optimization Tools for Commercial & Industrial Customers - 100 in Customer Count Perpetual	18186804	142		FULL USE	26-Aug-20	25-Aug-21	11,795.57

**Program Technical Support Services****Service Level: Software Update License & Support**

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle Utilities Customer Care and Billing Task Optimization Tools for Residential Customers - 100 in Customer Count Perpetual	18186804	1633		FULL USE	26-Aug-20	25-Aug-21	9,043.28
Oracle Utilities Mobile Workforce Management Base - Field Resource Perpetual	18186804	78		FULL USE	26-Aug-20	25-Aug-21	24,788.15
Oracle Utilities Mobile Workforce Management Mobile - Field Resource Perpetual	18186804	78		FULL USE	26-Aug-20	25-Aug-21	4,506.94

**Program Technical Support Fees: USD 227,973.22****Total Price: USD 227,973.22**

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- Please review Oracle's technical support policies, including the Lifetime Support Policy, before entering into this ordering document. Under Oracle's Lifetime Support Policy, the support level for an Oracle product, if applicable, may change during the term of the services purchased under this ordering document. If extended support is offered, an additional fee will be charged for such support if ordered. If You would like to purchase extended support please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.
- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.

## EXHIBIT B



### GENERAL INFORMATION

<b>OFFER EXPIRATION</b>		<b>ORACLE:</b> Oracle America, Inc.	
<b>Support Service Number:</b>	6443914	<b>Oracle Contact Information:</b> Christie Inlan	
<b>Offer Expires:</b>	25-Aug-20	<b>Telephone:</b>	916 315 5967
		<b>Fax:</b>	916 315 3020
		<b>Email:</b>	christie.inlan@oracle.com
<b>CUSTOMER:</b> City of Long Beach			
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>	
<b>Account Contact:</b>	Justina Francisco	<b>Account Contact:</b>	Accounts Payable
<b>Account Name:</b>	City of Long Beach	<b>Account Name:</b>	City of Long Beach
<b>Address:</b>	333 W OCEAN BLVD	<b>Address:</b>	ADMINISTRATION SERVICES TECHNOLOGY AND INNOVATION DEPT 411 W OCEAN BLVD 7TH FLR
	LONG BEACH CA 90802 United States		LONG BEACH CA 90802 United States
<b>Telephone:</b>	562 570 7730	<b>Telephone:</b>	562-5706982
<b>Fax:</b>		<b>Fax:</b>	
<b>E-mail:</b>	Justina.Francisco@longbeach.gov	<b>E-mail:</b>	TS-ACCTSPAY@LONGBEA CH.GOV

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## SERVICE DETAILS

<b>Program Technical Support Services</b>							
<b>Service Level: Software Update License &amp; Support</b>							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle User Productivity Kit Professional - Application User Perpetual	19757424	50		FULL USE	26-Aug-20	25-Aug-21	798.77
Oracle User Productivity Kit Professional - UPK Developer Perpetual	19757424	2		FULL USE	26-Aug-20	25-Aug-21	5,591.39
Oracle Utilities UPK for Customer Care and Billing, Administrative Setup (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-20	25-Aug-21	5,591.39
Oracle Utilities UPK for Customer Care and Billing, Credit and Collections (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-20	25-Aug-21	2,795.70
Oracle Utilities UPK for Customer Care and Billing, Rating and Billing (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-20	25-Aug-21	2,795.70
Oracle Utilities UPK for Customer Care and Billing, Rating and Billing for Interval Data (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-20	25-Aug-21	2,795.70
Oracle Utilities UPK for Customer Care and Billing, User Tasks (up to 4K employees and up to \$1 billion in revenue) - UPK Module Perpetual	19757424	1		FULL USE	26-Aug-20	25-Aug-21	2,795.70

**Program Technical Support Fees: USD 23,164.35**

**Total Price: USD 23,164.35**

Plus applicable tax

Please note the following:

- If You have questions regarding the Service Details section of this ordering document, or believe that corrections are required, please contact Your Oracle Support Sales Representative identified on the first page of this ordering document.

## EXHIBIT C



### GENERAL INFORMATION

<b>OFFER EXPIRATION</b>		<b>ORACLE:</b> Oracle America, Inc.	
<b>Support Service Number:</b>	5218605	<b>Oracle Contact Information:</b> Christie Inlan	
<b>Offer Expires:</b>	25-Aug-20	<b>Telephone:</b>	916 315 5967
		<b>Fax:</b>	916 315 3020
		<b>Email:</b>	christie.inlan@oracle.com
<b>CUSTOMER:</b> City of Long Beach			
<b>CUSTOMER QUOTE TO</b>		<b>CUSTOMER BILL TO</b>	
<b>Account Contact:</b>	Justina Francisco	<b>Account Contact:</b>	CENTRAL ACCOUNTS PAYABLE
<b>Account Name:</b>	City of Long Beach	<b>Account Name:</b>	City of Long Beach
<b>Address:</b>	333 W Ocean Blvd  LONG BEACH CA 90802 United States	<b>Address:</b>	ADMINISTRATION SERVICES TECHNOLOGY AND INNOVATION DEPT 411 W OCEAN BLVD 7TH FLR LONG BEACH CA 90802 United States
<b>Telephone:</b>	562 570 7730	<b>Telephone:</b>	562-6048
<b>Fax:</b>		<b>Fax:</b>	
<b>E-mail:</b>	Justina.Francisco@longbeach.gov	<b>E-mail:</b>	@

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## SERVICE DETAILS

<b>Program Technical Support Services</b>							
<b>Service Level: Software Update License &amp; Support</b>							

Product Description	CSI #	Qty	License Metric	License Level / Type	Start Date	End Date	Price
Oracle WebLogic Server Standard Edition - Processor Perpetual	18188213	4		FULL USE	26-Aug-20	25-Aug-21	5,393.07
Provisioning and Patch Automation Pack - Processor Perpetual	18188213	4		FULL USE	26-Aug-20	25-Aug-21	1,887.58

**Program Technical Support Fees: USD 7,280.65**

**Total Price: USD 7,280.65**

Plus applicable tax

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- If Oracle accepts Your order, the start date set forth in the Service Details table above shall serve as the commencement date of the technical support services and the technical support services ordered under this ordering document will be provided through the end date specified in the table for the applicable programs and/ or hardware ("Support Period").
- If any of the fields listed in the Service Details table above are blank, then such fields do not apply for the applicable programs and/or hardware for which You are purchasing technical support services.