



LONG BEACH ANIMAL CARE SERVICES (LBACS)

Study Session on *Compassion Saves* Approach
April 16, 2019

Who is LBACS?

LBACS Mission – Current

- Serve, protect, and shelter lost, abandoned, and homeless companion animals
- Place animals into humane environments
- Promote responsible pet ownership and reduce animal overpopulation
- Celebrate the human/animal bond



Patty Cakes 

2018 Adopted by LBACS

What LBACS Does

ADOPTED



Curly



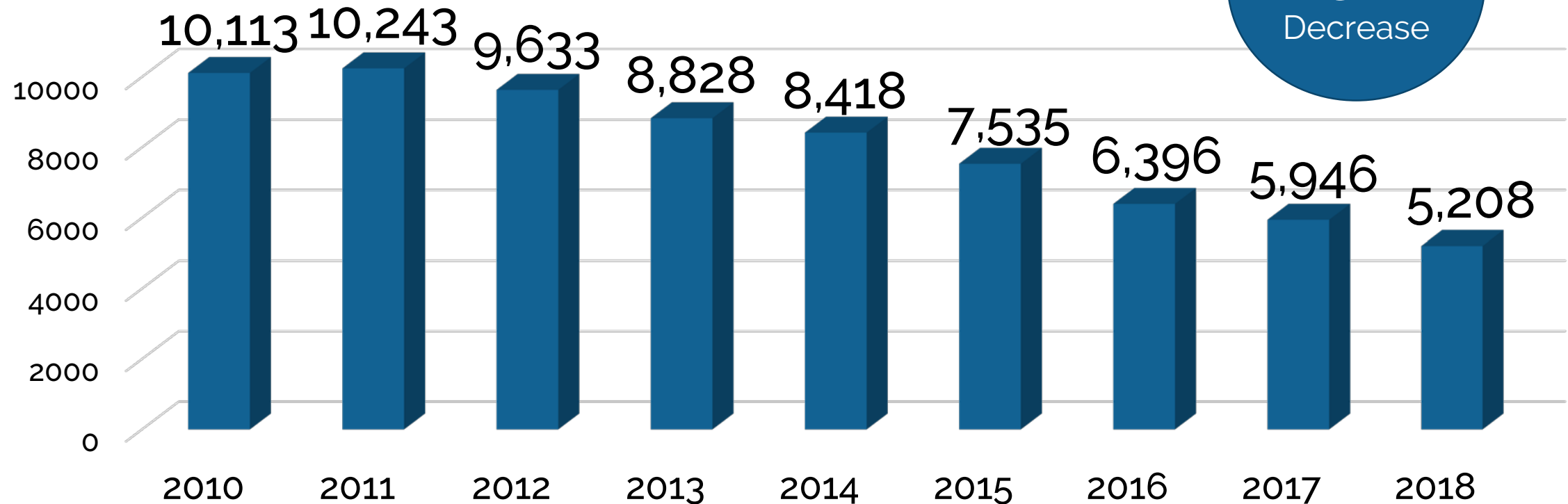
2018 Adopted by LBACS

24X7 Field and Shelter Operations

- Municipal, open admission shelter
- Long Beach and 4 contract cities
- Full service model: field services, sheltering and adoption, pet redemption, licensing, veterinary services, and volunteer programs

Shelter Performance

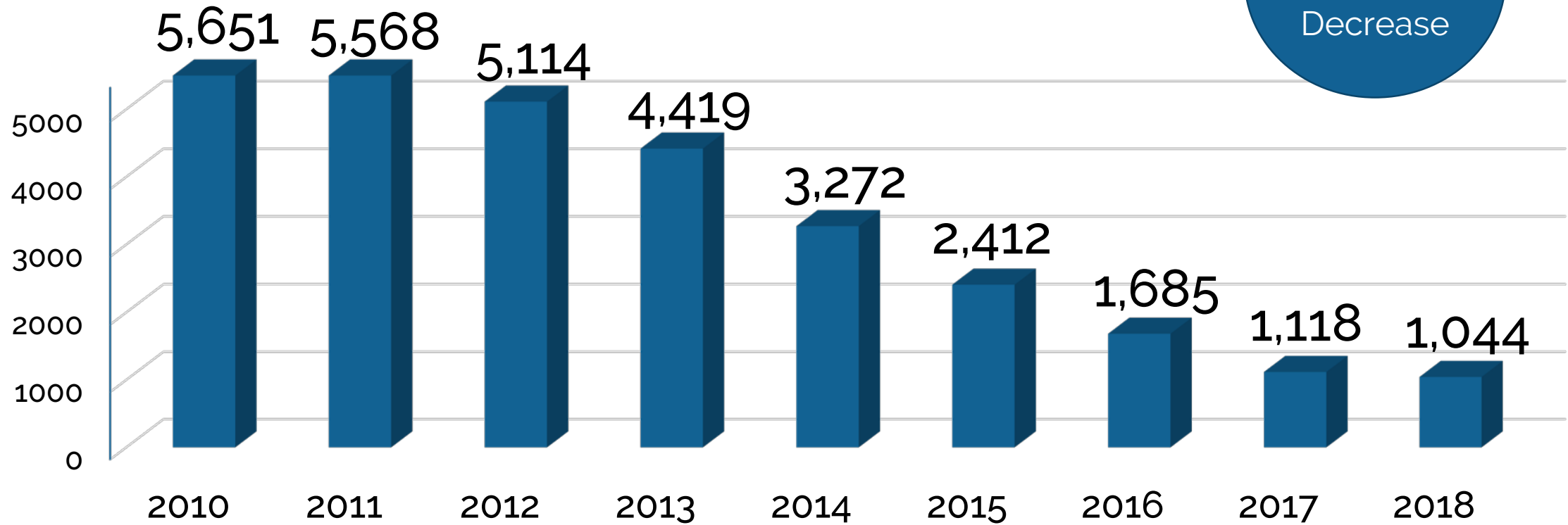
Admissions (cats and dogs)



Shelter Performance

Euthanasia (cats and dogs)

82%
Decrease



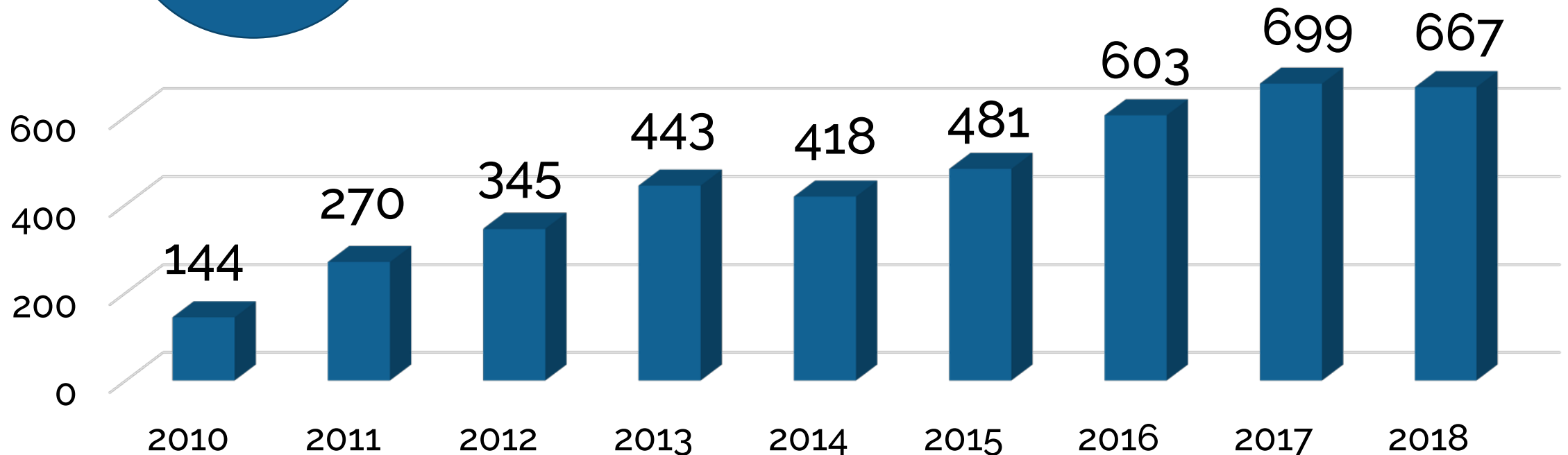
Shelter Performance

78%

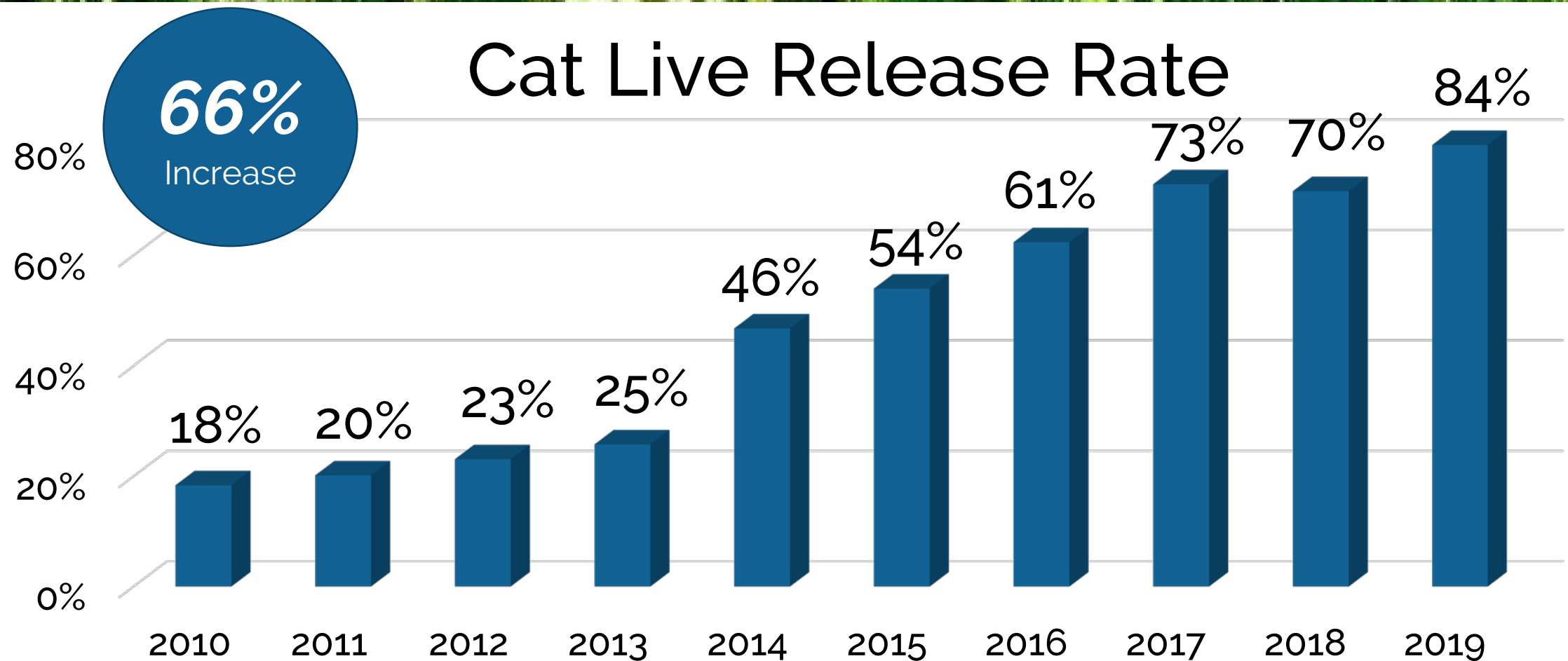
Increase

Adoptions

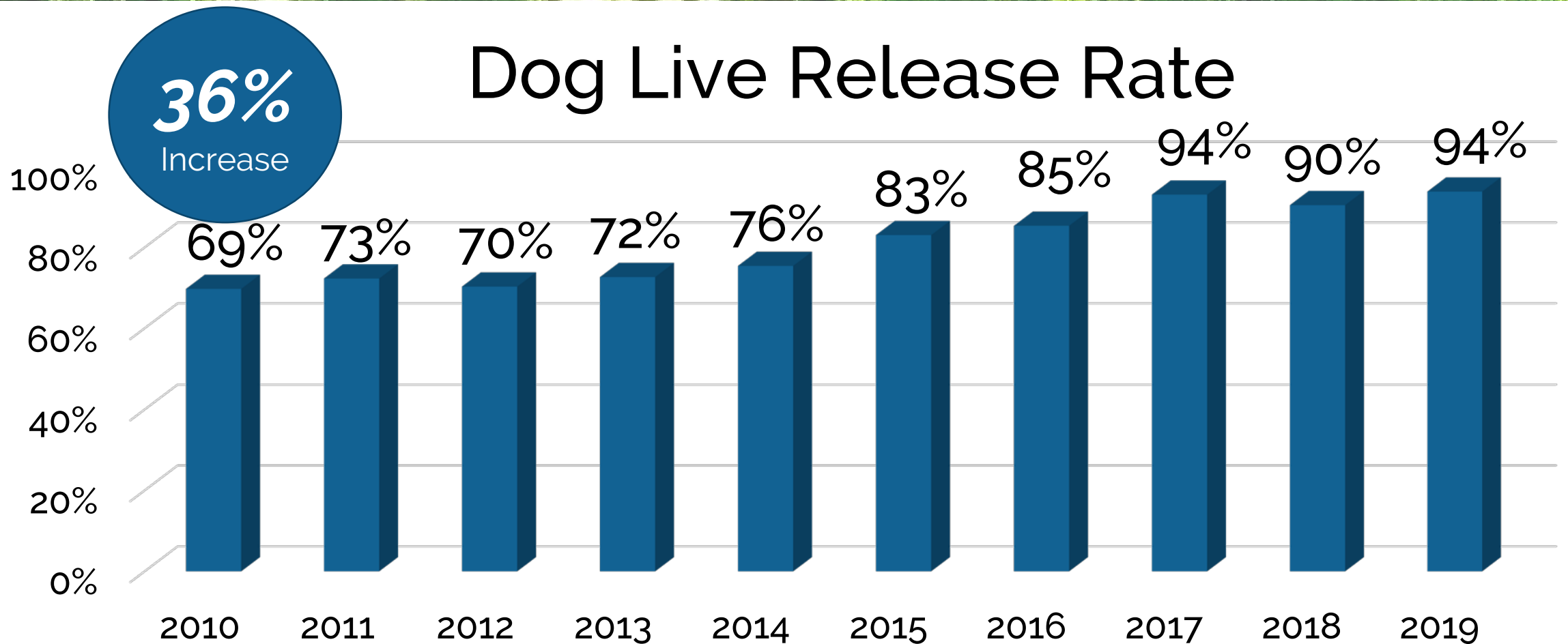
(all animals)



Shelter Performance



Shelter Performance



Shelter Performance



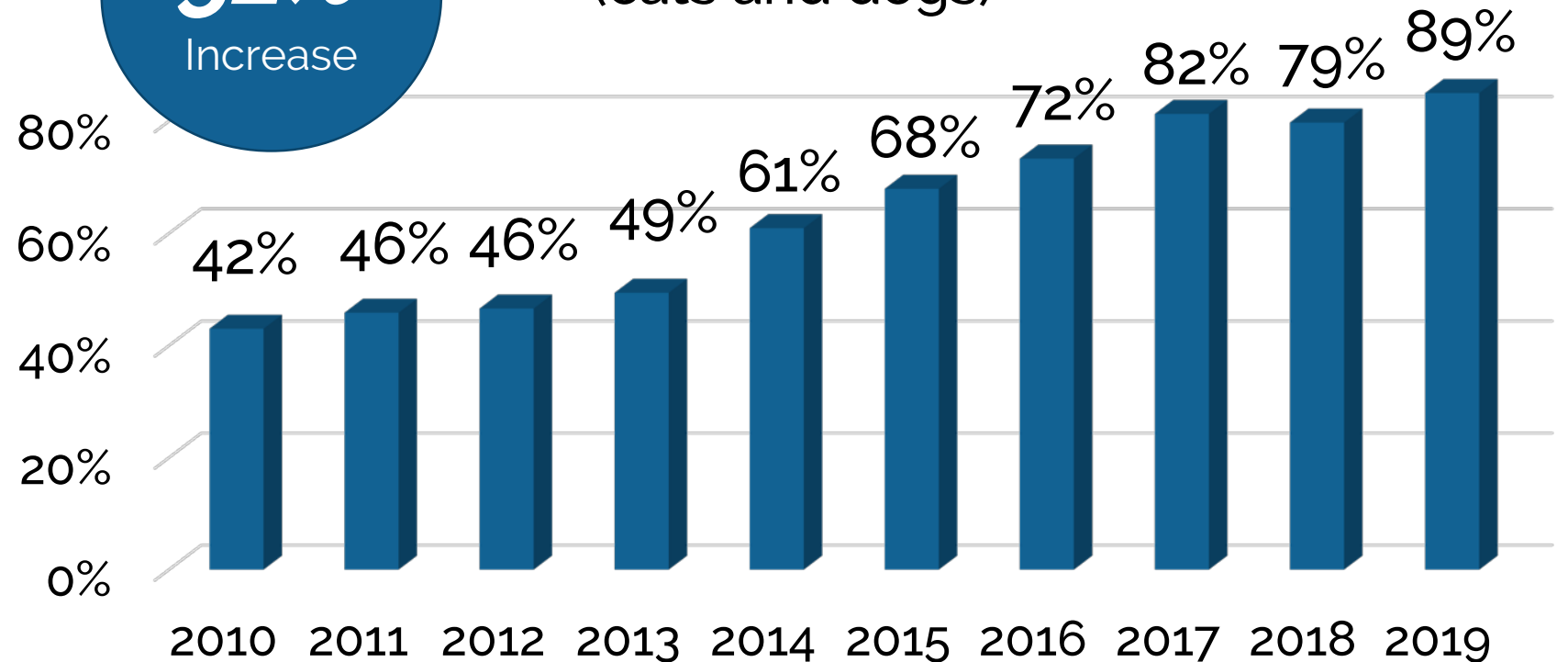
Soy-Milk 

2018 Adopted by LBACS

52%
Increase

Lives Saved

(cats and dogs)



2018: 4106 dogs and cats saved. 2003 dogs (90%); 2103 cats (70%)

LBACS Focuses on Saving Lives

Life-Saving Programs – 147 Active Volunteers in 2018

- Pet Literacy
- Explorer Academy
- High school service learners
- Dog walkers
- Cat socializers
- Rabbit helpers
- Veterinary students



LBACS Focuses on Saving Lives



2018 Adopted by LBACS

More Life-Saving Programs

- Rescue network – over 100 groups
- Kitten nursery – \$50k investment in foster care to save 500 kittens
- Pet adoption – 667 adoptions
- Veterinary care services
- Community outreach – national and local adoption events, campaigns, and social media

LBACS Performance

By the Numbers

- 5,208 cats and dogs entered our care
- 600 animals given up by owners
- 80% lives saved (90% dogs, 70% cats – kittens need help)
- Over 100 animal welfare organizations placed over 2,700 animals
- 667 direct LBACS adoptions; 1,275 relocated to spcaLA



Bryan Kevin

2018 Adopted by LBACS

LBACS Performance



Liam



2018 Adopted by LBACS

By the Numbers (continued)

- 147 active volunteers
- Over 39,000 calls for service completed
- Over 6,000 citations issued to enforce spay/neuter, licensing, leash, and other municipal codes
- 4,579 current cat licenses
- 25,067 current dog licenses
- 7,672 medical visits for shelter animals

Making It New: Accomplishments, Progress, Momentum

Audit Update

Phase 1: Operations (policy infrastructure)

- Immediate welfare issues addressed

Current focus: sustainable operation

- Compassionate SOPs
- Staff training and professional development
- Effective communication devices
- Improve data transparency

Phase 2: Staffing and Revenue – Strategic Plan



2018 Adopted by LBACS

Making It New: Accomplishments, Progress, Momentum

Compassionate Partnerships

- Primary adoption partner
- Landlord/tenant
 - ✓ Lease agreement since 1998, expires 2053
 - ✓ spcaLA leased land - P.D. Pitchford Companion Animal Village & Education Center
 - ✓ Leased back facility to the City of Long Beach
 - ✓ City pays utilities
 - ✓ spcaLA pays 50% of operating costs
 - ✓ Neither agency is obligated to the operation of the other
- Both agencies are committed to working together



Compassionate Partnerships (continued)

- Volunteers
- Adopters
- Friends of Long Beach Animals (FOLBA)
- Stray Cat Alliance
- Long Beach Little Paws (Little Lion Foundation and Cat PAWS)
- Found Animals Foundation
- Pet Food Express
- Best Friends
- Other shelters, rescue groups, and animal welfare organizations

Making It New: Accomplishments, Progress, Momentum



Recent Investments

- \$120K one-time
 - ✓ Full-time Adoption/Volunteer Coordinator
 - ✓ Full-time Veterinarian
- Other staffing enhancements
 - ✓ Full-time Community Information Specialist

Making It New: Accomplishments, Progress, Momentum

Recent Investments (continued)

- \$300K Measure A funds
 - ✓ Adoption facilities, signage
 - ✓ Additional funding opportunities
 - ✓ Cat Cottage – no cages!
 - ✓ Humane housing (cats and bunnies)
- Private/Outside Investment
 - ✓ Adoption Waggin'
 - ✓ Medical Suite – donated by FOLBA
 - ✓ Reed's Corner

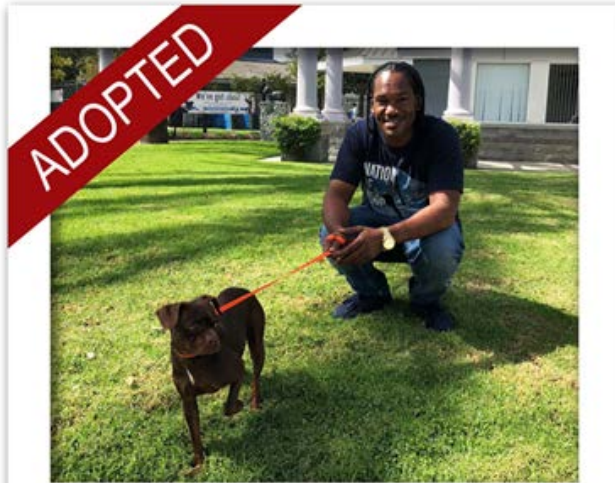


2018 Adopted by LBACS

Making It New: Accomplishments, Progress, Momentum

Compassion Saves

- Standard Operating Procedures
 - ✓ Kittens
 - ✓ Euthanasia
 - ✓ Rescue networking
- Staff training and professional development
 - ✓ Animal behavior
 - ✓ Shelter operations
 - ✓ Compassion fatigue
- Data analysis and systems functionality
- Strengthening existing programs



Pugsley



2018 Adopted by LBACS

Shelter Benchmarks - Regional

Shelter Score Card

AGENCY	ADMISSIONS*	LIVE RELEASE RATE (LRR)
Orange County	17,164	81%
<i>City of Long Beach</i>	<i>5,208</i>	<i>80%</i>
Los Angeles County	60,639	63%
SEAACA <i>(South East Area Animal Control Authority)</i>	15,359	47%

* Cat and dog populations only

Shelter Benchmarks - Other

Shelter Score Card

AGENCY	ADMISSIONS*	OPEN	LIMITED	LIVE RELEASE RATE (LRR)
City of Austin	15,860		✖	92%
City of San Jose	16,291	✖		91%
City of Sacramento	10,215	✖		86%
<i>City of Long Beach</i>	<i>5,208</i>	✖		<i>80%</i>

* Cat and dog populations only

Live Release Aspirations: *Compassion Saves*

Compassion Saves is:

- Commitment to strong leadership
- Commitment to saving lives through innovative programming
- Commitment of continued support of life-saving shelter programs

Compassion Saves ensures:

- NO healthy animal is euthanized
- NO treatable animal is euthanized without an aggressive search for a positive outcome



Petunia



2018 Adopted by LBACS

Mayor's Animal Care Visioning Task Force Update



2018 Adopted by LBACS

“What kind of shelter will LBACS become?”

Provided Updates and Clarification

- Bureau manager work plan
- spcaLA relationship

Deliverables/Outcomes

- Workshop for policy development lens – kittens

Future of the Task Force

Strategic Planning Update

Strategic Planning Sessions

- JVR Shelter Strategies and The Adisa Group
 - ✓ Firms working with shelter
 - ✓ Firms have already met with various stakeholders
 - ✓ Held community listening session on March 3
- Upcoming Strategic Plan Sessions
 - ✓ May 14 – Visioning Session with Task Force
 - ✓ May 15 & 16 – Strategic Planning Session with Staff
 - ✓ August City Council – deliver plan



Next Steps

Embracing and commitment to *Compassion Saves*:

- Foster care
- Behavior and training programs
- High volume low cost spay/neuter
- Pet retention and education programs
- Establish a non-profit organization to raise private funds and support LBACS
- More!





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