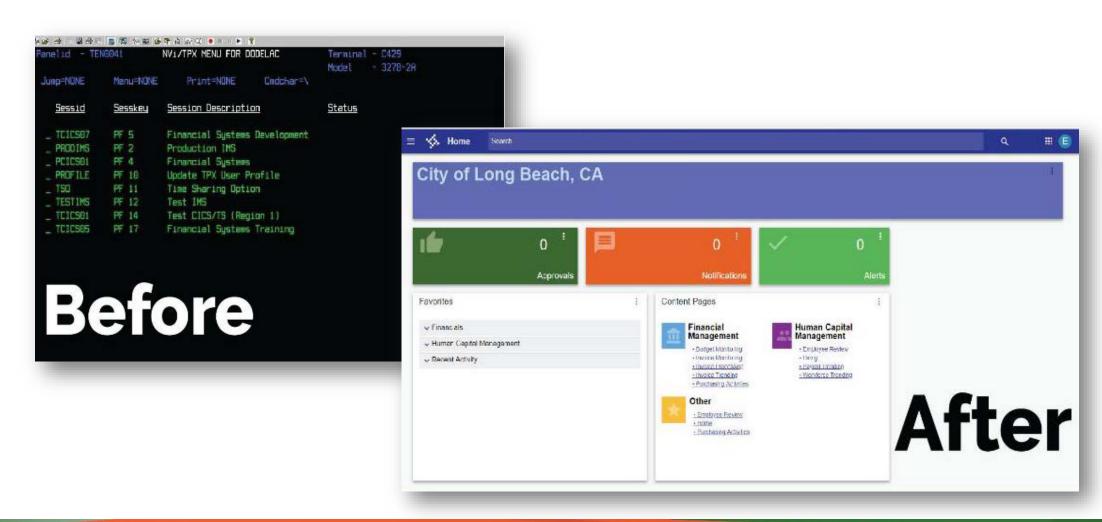


HELLO MUNIS, WELCOME TO LONG BEACH!



AFFECTS EVERYTHING AND EVERYONE



 All 23 City departments including Harbor and Water

 All operations, almost all financial, human resources and payroll functions

All 6,000 employees with about 1,200 using Munis daily

Implementation Stages (Each Phase)

Start-up

Identify needs

Evaluate and select vendors

Develop project structure

Obtain project resources

Design

Design system

Obtain & install hardware and software "environments"

Test, find and fix issues

Implement

Change Management

Procedures

Staff readiness & training

Cutover from old systems

Go-live

Operate

Stabilize operations

Implement deferred items

Regularly upgrade

Continuous improvement



A Talented Project Team and Support

Project Staffing & Support

56 Project Team

59 Departmental Liaisons

115 Super Users

23 Training Coordinators

+++ Backfill Support



Sub-Systems and Functions

Financials (Phase I)

- 1. General Ledger
- Accounts Receivable & Customer Management
- 3. Purchasing & Contracts
- Accounts Payable & Vendor Management
- 5. Projects & Grants
- 6. Capital Assets
- 7. Inventory (Warehouse)

HR/Payroll (Phase II)

- 1. Employee Maintenance
- 2. Employee Self-Service
- 3. Employee Training & Recruiting
- 4. Employee Benefit Management
- 5. Position Control
- 6. Time & Attendance Reporting
- 7. Tax Compliance & Processing
- 8. Pension reporting
- 9. Employee Exp. Reimbursement
- 10. Payroll Validation & Processing
- 11. Misc. Deduction Management
- 12. Leave Management

Budgeting (Phase III)

- 1. Budget Management
- 2. Budget Development
- 3. Budget Projections
- 4. Salary & Benefit Projections
- 5. Budget Reporting

Other

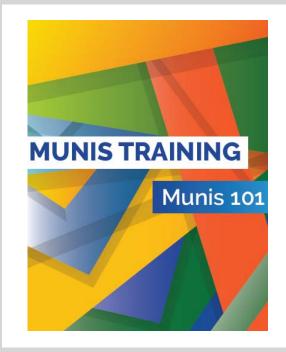
- 1. Marina Slip Billing (Phase I)
- 2. Collections (TBD)
- 3. Property-Based Billing (Phase I)











Change Management

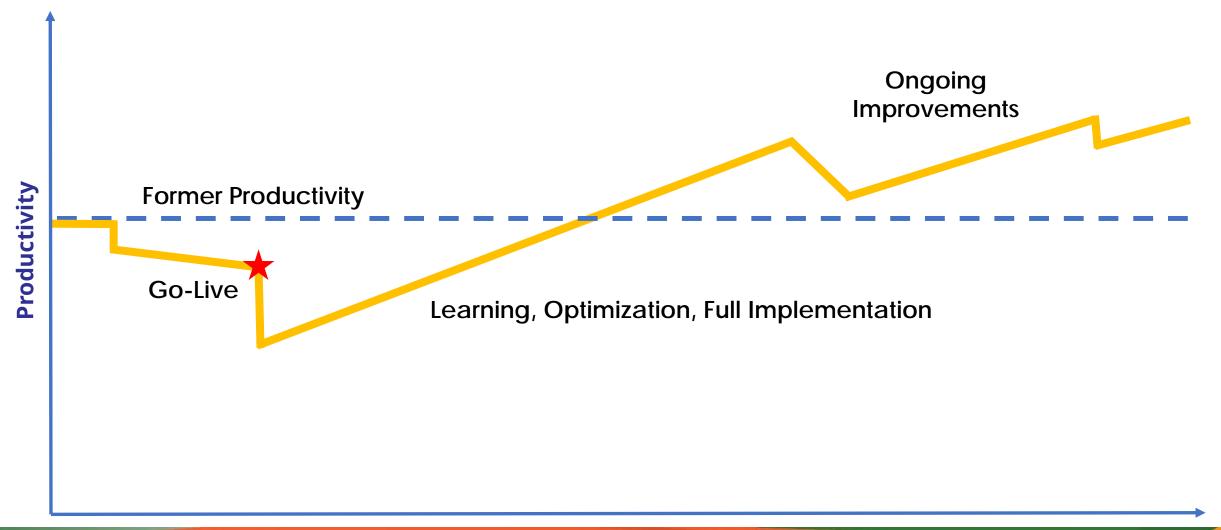
- Awareness
- Desire
- Knowledge
- Ability
- Reinforcement



FINANCIALS TRAINING GOING WELL



PRODUCTIVITY IS NOT A STRAIGHT LINE



IMPLEMENTING & SUSTAINING OUR MUNIS ERP SYSTEM

- Costs for implementation and operations are on the low side
- Munis is a living system with regular updates, upgrades, and ongoing improvements in reporting and productivity
- Will begin phasing in operating costs in the FY 20 budget with full costs in the FY 21 budget
- LB COAST implementation may require more funding due to complexity of City, but will work to avoid or minimize

A Huge Step Forward

- LB COAST and Munis position the City for the future state-of-the-art technology and automatic updates and upgrades
- Continuous improvement in reporting, increased efficiencies, and quality of controls
- Avoids potential of system failure
- Go-Live and stabilization for each of three phases will have bumps and some issues - normal for a major ERP implementation
- Financials, Phase I Now; HR/Payroll, Phase II well underway; Budgeting, Phase III - will commence soon
- LB COAST Project is anticipated to end at close of FY 20







