

# Memorandum

Date:

March 26, 2019

To:

Civil Service Commission

From:

Stacey Lewis, Director of Human Resources

Subject:

REQUEST TO EXTEND PROBATIONARY PERIOD FOR MICHAEL

SHEA, PERMANENT FULL TIME SPECIAL SERVICES OFFICER III-

ARMED

The Harbor Department respectfully requests that the Commission grant a second probationary period extension to Michael Shea, Special Services Officer III-Armed, in accordance with Section 41(2) of the Civil Service Rules and Regulations and Section 1.01 of the Civil Service Policies and Procedures.

Mr. Shea was initially hired on July 14, 2018, as an SSO III-Armed. As part of the training for Harbor Patrol Officers, all Special Services Officers III—Armed are required to attend a Modular Format – Level II Reserve Academy, followed by completion of a structured four-month Field Training Program with a Harbor Patrol Field Training Officer.

Presently, Mr. Shea is enrolled in the Orange County Sherriff's Department Modular Level-II Academy, which began on January 22, 2019 and will conclude August 10, 2019. Following his graduation from the academy, he will undergo a four-month Field Training Officer program (FTO) with a Harbor Patrol Field Training Officer.

The Commission has granted extension of probationary periods to allow the employee to complete the necessary training needed for the position.

Mr. Shea's probation is currently scheduled to conclude on or around April 22, 2019. It is requested that an extension be granted for an additional 90 days (522 hours). The extension will allow the department to continue to closely monitor Mr. Shea's progress while attending the academy.

Thank you for your consideration of this request. If you have any questions or require additional information, please contact me or my staff at (562) 283-7500.



# Agenda Item No. 7 Memorandum

Date:

March 21, 2019

To:

Stacey V. Lewis, Director of Human Resources

From:

Casey J. Hehr, Director of Security

Subject:

REQUEST TO EXTEND PROBATIONARY PERIOD

The Security Division respectfully requests a second probationary period extension for Michael Shea, Special Services Officer III-Armed, in accordance with Section 41(2) of the Civil Service Rules and Regulations and Section 1.01 of the Civil Service Policies and Procedures.

Mr. Shea was hired on July 14, 2018, as a Special Services Officer III-Armed. The Harbor Department requires all Special Services Officers III-Armed to attend a Modular Format Level II Academy, followed by a structured four-month Field Training Program. We are requesting a second extension to monitor the employee's performance while completing the required training needed for the SSO III-Armed position. Mr. Shea is enrolled in the Orange County Sheriff's Department Modular Format Level-II Academy, which began on January 22, 2019 and runs through August 10, 2019.

Mr. Shea's probation is currently scheduled to conclude on or around April 22, 2019. It is requested that an extension be granted for an additional 90-days (522 hours). This will allow the department to continue to closely monitor his performance as he attends the academy.

Thank you for your consideration of this request. If you have any further questions or require additional information, please contact me or my staff at (562) 283-7821.

# CIVIL SERVICE DEPARTMENT REQUEST FOR CIVIL SERVICE COMMISSION ACTION GUIDELINES

# REQUEST FOR EXTENSION OF PROBATION

Civil Service Rules and Regulations
Civil Service Commission Policy

Section 41 (2) Section 1.01

| Form completed by: <u>Betsy Grazier, Senior HR Business Partner, Harbor Dept.</u> Date: <u>3-26-19</u> Name/Title/Department  |                               |                                     |  |  |
|---|-------------------------------|-------------------------------------|--|--|
| Section 1: To be completed by requesting department.  | To be completed by department | Civil Service Dept.<br>Verification |  |  |
| A requisition is not required.  |                               |                                     |  |  |
| Is any other department impacted?<br>If yes, which department: <b>N/A</b>   | Yes No                        | KRR                                 |  |  |
| A completed Employee Performance Evaluation is required. Has the form been received in the Civil Service Department? Submitting with Extension Request  | (Yes) No                      | KRR                                 |  |  |
| Section 2: Points to be addressed in request:   | W                             |                                     |  |  |
| Formal name and current classification title of employee. Michael Shea, SSO III-Armed   | BG                            | KRR                                 |  |  |
| Summary of employee's work history, specifying all classification titles and dates, including date(s) permanent status was attained in each classification. <b>See Memo</b>   | BG                            | KRR                                 |  |  |
| The date the employee will complete probation. Date: 4/22/19 Request must be submitted 30 days prior to completion of probation.  | BG                            | KRR                                 |  |  |
| A statement of the problem and specific reasons for request. Rationale as to how/why an extension will allow employee to pass probation. <b>See Memo</b>  | BG                            | KRR                                 |  |  |
| Which policy criteria is being utilized and how the request meets the criteria required in the policy. <b>See Memo</b>  | BG                            | KRR                                 |  |  |
| Length of extension requested – <b>90 day extension (522 hours)</b> (A maximum extension of 3 months may be requested; a second 3- month extension may be requested at a later date, if necessary.)   | BG                            | KRR                                 |  |  |
| The following should be in attendance at the Civil Service Commission meeting:  • Requesting department. Stacey Lewis, Director of Human Resources,  Harbor Department or Representative will be in attendance  • The impacted employee's attendance is optional. Mr. Shea has been advised | BG                            | KRR                                 |  |  |

Notes:

Staff recommends approval of Mr. Shea's second extension of probation, please  ${\tt SUGGESTED\ ACTION}$ ; see notes on next page.

On March 26, 2019, the Civil Service Department received a Request for an Extension of Probation from the Harbor Department, in accordance with Article V, Section 41(2) of the Civil Service Rules and Regulations and Section 1.01 of the Civil Service Policies and Procedures.

Michael Edward Shea was initially hired as a Special Services Officer (SSO) III - Armed on July 14, 2018 by the Harbor Department. Mr. Shea is in the process of completing his training for Harbor Patrol Officers. He is scheduled to attend the Level-II Reserve Academy from January 22, 2019 through August 10, 2019. After completion of the Reserve Academy training, Mr. Shea will complete a four-month Field Training (FTO) program with the Harbor Department.

On December 19, 2018, the Civil Service Commission approved a 90-day extension of probation (522 scheduled hours), with the understanding that a second request to extend Mr. Shea's probation would be needed to complete his required training for Harbor Patrol Officer. As of March 27, 2018, Mr. Shea has 221 scheduled hours remaining in his current probationary period. Mr. Shea's current probation period is scheduled to end on or about April 22, 2019, before he completes his required training for Harbor Patrol Officer.

The Harbor Department is requesting a second extension of Mr. Shea's probation period by an additional 90 days (522 scheduled hours). This second extension is required to complete the process of monitoring Mr. Shea's progress in the Academy and the Harbor FTO program, after graduation from the Academy.

Stacey Lewis, Director of Human Resources for the Harbor Department, or her designee will be in attendance. Mr. Shea has been notified that this request will be in the agenda.

Staff recommends approval of Mr. Shea's second extension of probation.



# **Orange County Sheriff's** Regional

# **Training Academy**

In conjunction with Santa Ana College Presents



P.O.S.T Regular Basic Course - Modular Format LEVEL III ACADEMY

The Basic Course - Modular Format is delivered in a three level instructional sequence. Successful completion of the Level III, Level II, and Level I modules, constitutes satisfaction of the Regular Basic Course training requirement.

This course is designed to meet the new requirements for the Regular Basic Course - Modular Format, Level III. Upon completion of this academy the following appointment for Peace Officers are granted: PC 830.6(a)(1), PC 830.6(a)(2). Level III consists of 178 hours of instruction over a 12 week period and exceeds the P.O.S.T. minimum requirements of 144 hours. This is a discipline oriented academy.

- Leadership, Professionalism & Ethics
- Criminal Justice System
- Introduction to Criminal Law
- Property Crimes
- Crimes Against Persons
- Laws of Arrest

- **Vehicle Operations**
- Use of Force
- Crimes in Progress
- Traffic Enforcement
- Preliminary Investigation
- Custody

TIME

- Arrest and Control/Baton
- First Aid/CPR
- Firearms
- **Chemical Agents**
- Inspections

# **ACADEMY DATES**

January 29th 2019- April 23rd 2019

Tuesday, Thursday - 1800 - 2200 Saturday - 0800 - 1630

Orientation: January 22<sup>nd</sup> 2019 @ 1730

Graduation: April 23rd 2019

## LOCATION

Orange County Sheriff's Regional Training Academy 15991 Armstrong Avenue Tustin, CA 92782

## FEES (subject to chance without notice)

Registration (6 units @ \$46/unit) \$276.00 Health Fee

\$ 16.00

Total

\$ 292.00

# \*A DOJ weapon clearance is required for all recruits.

For further information or to enroll, please call Santa Ana College, Criminal Justice Academy @ 714-566-9200.



# **Orange County Sheriff's**

# Regional

# **Training Academy**



In conjunction with Santa Ana College Presents

# P.O.S.T Regular Basic Course - Modular **Format** LEVEL II ACADEMY

The Basic Course - Modular Format is delivered in a three level instructional sequence. Successful completion of the Module III, Module II, and Module I constitute satisfaction of the Regular Basic Course training requirement.

This course is designed to meet the new training requirements for the P.O.S.T. Regular Basic Course - Modular Format, Level II. Prerequisite is successful completion of a P.O.S.T certified Level III academy (within the last 3 years) and passage of the POST-constructed Comprehensive Module III End-of-Course Proficiency Test within the preceding 12 months.

# Verification of completion of a POST certified Level III Academy is required prior to enrollment.

This academy consists of 220 hours of instruction over a 14 week period and exceeds the P.O.S.T. minimum requirements of 189 hours. This is a stress/discipline-oriented academy.

# **ACADEMY DATES FOR 2019**

MAY 7TH - AUGUST 10TH 2019

Orientation – Tuesday April 30th @ 17:30 Graduation - August 8th 2019

# **CLASS MEETING TIMES**

Tuesday, Thursday - 1800-2200 Saturday - 0800-1630

Orange County Sheriff's Regional Training Academy 15991 Armstrong Avenue Tustin, Ca 92782

# FEES (subject to change without notice)

Registration (6.5 units)

\$299.00

Health Fee

\$ 19..00

Total

\$318.00

For further information or to enroll, please call Santa Ana College, Criminal Justice Academy @ 714-566-9200.



# LONG BEACH HARBOR PATROL PATROL TRAINING OVERVIEW



# FIELD TRAINING PROGRAM DESCRIPTION AND OVERVIEW

The Field Training Program developed by the Long Beach Harbor Patrol is intended to facilitate a recruit officer's transition from new hire, or through promotion from the SSO II - NC position, to the performance of the specialized Port field patrol duties of a Harbor Patrol Officer in the SSO III job classification. Newly assigned SSO III Officers must receive structured training in the field where they can learn from Field Training Officers who have a great deal of general and advanced patrol experience.

The Field Training Program introduces a newly assigned SSO III Officer to the personnel, field procedures, policies of the Security Division and Port, along with the specialized Port Security mission of the Long Beach Harbor Patrol. This comprehensive field training program provides the initial formal and informal training specific to the Security Division, the Long Beach Harbor Patrol and the Port Police Division, so they develop a strong understanding of their day-to-day duties and responsibilities.

It is the responsibility of the FTO to thoroughly review the field training guide materials with the officer in training and to demonstrate proper patrol procedures. These training demonstrations occur within scenario-based training incidents, actual field incidents, and during debriefing sessions in the aftermath of a significant field situation. Patrol trainees are required to perform various enforcement, security and public safety duties under the direct supervision of their assigned FTO. The Harbor Patrol and Port Police Division Training Supervisors are also closely involving in monitoring and mentoring the patrol trainees with the FTO.

The patrol trainee's performance is evaluated daily by the FTO and monitored by the Field LBHP Training Sergeant through daily reviews that are documented on a Daily Observation Report (DOR). This one-on-one style of training, coupled with the fact that the FTOs and Training Supervisors must guide the training in real enforcement and public safety situations, sets it apart from any prior academic endeavor.

Field patrol training has a significant impact on the individual trainee in terms of imprinting attitudes, discipline, style, values, and ethics in carrying out the duties of enforcement and public safety that will remain throughout a career. The Field Training Program introduces officers to the necessary technical and officer safety skills, while remaining a true reflection of the policing philosophy of the Security Division and the Port community that it serves.

# FIELD TRAINING PROGRAM DESCRIPTION AND OVERVIEW

PAGE 2

The Security Division Field Training Staff has the monumental responsibility of building the future of the Long Beach Harbor Patrol through the people they train. To assure success in this task, the Field Training Program must have a training philosophy that ensures that every trainee is given the maximum opportunity to show that he or she can do the job.

To accomplish this, the program will create a positive environment in which learning is maximized and in which trainees are able to perform to the best of their ability. The approach will be fair, firm, friendly, and above all, professional. The example set will be beyond reproach. Evaluations of a trainee's performance will be sincere and given in a straightforward manner emphasizing the positive as well as the negative aspects of performance. At no time will trainees be demeaned or ridiculed. Every effort will be made to ensure that the stress felt by the trainee is caused by the job and not from the words or actions of the field trainers.

The Security Division Manager of Security Operations has the ability to take the necessary action in the case of an underperforming trainee, to recommend an extension of the patrol training program, initiating a Performance Improvement Plan to address specific areas of mandated training, or the dismissal of an officer in training, who has demonstrated he/she cannot achieve the minimum level of performance to standards or officer safety expectations. To do otherwise would be a disservice to the Security Division, the Long Beach Harbor Patrol, the Port Police Division Officers, the Port community we serve, and to the patrol trainee.

To accomplish the delivery of a dynamic and highly structured field training program for newly assigned Harbor Patrol Officers, it requires supreme dedication and patience of the FTO, the training supervisors, the management team and the patrol trainee. The overarching goal of the field training program, is to develop and maintain a cadre of highly trained SSO III patrol officers who are strong contributors to accomplishing our continuing homeland security mission for the Port of Long Beach.

# Long Beach Harbor Patrol Field Training Schedule

# Week One: Program Overview and Critical Policy Review

- Orientation
- · Mission and Function of the LBHP
- Locations and Addresses
- Beat assignments and locations
- · Overview of the Long Beach Police Department
- · Overview of the Terminal Security and Private Security in the Port
- Overview of Port employees, labor, contractors and vendors
- Introduction to Patrol in the Long Beach Harbor District
- Uniform and Duty Belt
- Firearms
- · Basic patrol vehicle operation/shift pre-inspection
- Vehicle Refueling Safety
- Radio traffic, codes and usage
- In-Car Video/Audio Use
- · Officer Safety protocols/considerations
- Use of Force Policy and legal considerations
- Deadly Force/Shooting Policy
- Use of Less Lethal Force
- Use of Taser
- Officer Involved Shooting
- Arrest and Control Techniques
- Control Tactics
- Contact and Cover
- Detentions, Arrests and Suspect Searches
- Vehicle Violations (moving)
- Disturbance Calls
- High-Risk (Felony) contacts
- Foot Pursuits (Policy and safety issues)
- Required Reports
- Officer Behavior/Conduct
- Important Port locations

# Week Two: Handling Persons, Interviews, Booking, Evidence & Traffic Control

- Handling Female Suspects/Searches
- Mentally III Suspects
- Handicapped Suspects
- Pedestrian contacts
- Field Interviews
- Booking procedure

- · Chain of Custody Evidence
- · Evidence Booking Procedure
- Emergency Action Team
- Traffic Control Assignments
- Vehicle Checks/Inquiries
- Traffic/Parking Citations
- Voiding a Citation
- 72-hour Red Tag Procedure
- Traffic Collisions
- Damage to Port Property/Reports
- Public Intoxication
- Hazmat Incidents
- Patrol vehicle accountability
- Security Division Administrative Files
- Reference Materials
- Payroll/Personnel Issues
- Investigations of Misconduct
- Progressive Discipline
- Port Locks / Access to Port Facilities
- · Squad room, locker room, and the IAO Building
- Review of Harbor Department and Division forms
- Report writing
- Computer Systems

# Week Three: Crimes in Progress, Search/Seizure, Applicable Laws/Codes/Regulations

- Robbery
- Burglary
- Building and facility checks
- SWAT
- Search and seizure
- Criminal Law
- Laws of Arrest, and Policy
- Pertinent Penal Code Sections
- Pertinent Vehicle Code Sections
- Pertinent Long Beach Municipal Ordinances
- Pertinent Port Tariff Sections (Tariff Items)
- Port Traffic Operations and Parking

# Week Four: Utilization of Resources and Court Affairs

- Police Department Resources
- Outside Agency Resources
- . Emergency Call Out
- Port Emergency Notification Drills

- Coordination
- Court Affairs
- Testing/Retraining on learning domains from three prior weeks

# Week Five: Major Incidents

- Crime Scene and OIS
- · Fire, Fuel Spill, or Hazardous Materials
- Traffic Accident / Incidents
- On-view crimes in progress outside of the Harbor District
- Natural Disasters (floods, earthquakes, etc.)
- Windshield Surveys

# Week Six Emergencies at the JCCC/IAO

- Active Shooter in building
- · Crimes within the building
- Protests on/near building property
- Emergency Evacuation Procedures
- Responses to the IAO Building from the Harbor District

# Week Seven: Port Specific Knowledge

- Overview of various Pier venues
- · Past Port issues, problems, concerns
- Commercial Dive Team Operations/Capabilities
- JCCC/MCC
- Coast Guard Operational Overview/Tour
- Police Department Headquarters and facilities
- City resources
- Outside Agencies
- Drone incidents/enforcement
- WANCO Towing/Set-Up
- Portable Message Board Towing/Set-Up
- Maintenance Service Requests

# Week Eight: Port Specific Knowledge

- Overview of various port venues
- · Past Port issues, problems, security concerns
- Commercial Dive Team Operations/Capabilities
- JCCC/MCC
- Coast Guard Operational Overview/Tour
- Testing/Retraining on learning domains from Weeks 5, 6 and 7

# Month Three: Skills Assessment

- Testing/Retraining on significant learning domains from weeks 1-7
- Skills Assessment at calls-for-service and scenario based training incidents
- · Review of Reports and Patrol Logs
- · Assessment of Radio Traffic
- Assessment of Self-Initiated Activity

# Fourth Month: Shadow

- Introduction
- Preparation techniques
- Vehicle contact factors
- Pedestrian stops
- Crimes in Progress (Review)
- Field Interviews
- Shooting Policy Review
- Officer Involved Shooting
- Use of Force Review
- Less-Lethal Use of Force
- Use of a Taser
- Foot Pursuit Review (Policy and officer safety)
- · Tactical coordination and communication review
- · Assessment of Radio Traffic
- · Assessment of Self-Initiated Activity
- Assessment of response to calls-for-service
- · Assessment of Officer Safety Skills
- Assessment of Traffic Control Skills
- Assessment of Reports/Patrol Logs
- Assessment of Compliance with established policies

# SSO III-Armed Probationary & Academy Timeline

| 2nd Probation<br>Period End Date                              | Jecember 27, 2019   | July 14, 2019                                     |
|---|---|---|
| FTO Program<br>Completion Date                                | August 10, 2019 August 12, 2019 November 12, 2019 December 27, 2019 | August 10, 2019 August 12, 2019 November 12, 2019 |
| FTO Program<br>Start Date                                     | August 12, 2019   | August 12, 2019                                   |
| Module II Academy<br>End Date                                 | August 10, 2019   | August 10, 2019                                   |
| 1st Probation Extension Approved by Civil Service             | May 15, 2019  | December 19, 2018                                 |
| Module II Academy 1st Probation Period<br>Start Date End Date | June 30, 2019   | January 15, 2019                                  |
|   | May 7, 2019   | May 7, 2019                                       |
| Module III Academy Module III Academy End<br>Start Date Date  | April 23, 2019  | April 23, 2019                                    |
| Module III Academy  <br>Start Date                            | January 22, 2019  | January 22, 2019                                  |
| Date of Hire (DOH)*   | January 1, 2019   | July 14, 2018                                     |
| EMPLOYEE  | EXAMPLE   | Michael Shea                                      |

\*Probation Period Begins at DOH

# SSO III-Armed Probationary & Academy Timeline

| 2nd Probation<br>Period End Date                              | December 27, 2019   | July 14, 2019  |
|---|---|--|
| FTO Program<br>Completion Date                                | August 10, 2019 August 12, 2019 November 12, 2019 December 27, 2019 | November 12, 2019  |
| FTO Program<br>Start Date                                     | August 12, 2019   | August 12, 2019  |
| Module II Academy FTO Program<br>End Date Start Date          | August 10, 2019   | August 10, 2019  |
| 1st Probation<br>Extension Approved<br>by Civil Service       | May 15, 2019  | lanuary 15, 2019 December 19, 2018 August 10, 2019 August 12, 2019 November 12, 2019 |
| Module II Academy 1st Probation Period<br>Start Date End Date | June 30, 2019   | January 15, 2019   |
|   | May 7, 2019   | May 7, 2019  |
| Nodule III Academy Module III Academy End<br>Start Date       | April 23, 2019  | April 23, 2019   |
| Module III Academy<br>Start Date                              | January 22, 2019  | January 22, 2019   |
| Date of Hire (DOH)*   | January 1, 2019   | July 14, 2018  |
| EMPLOYEE  | EXAMPLE   | Michael Shea   |

\*Probation Period Begins at DOH