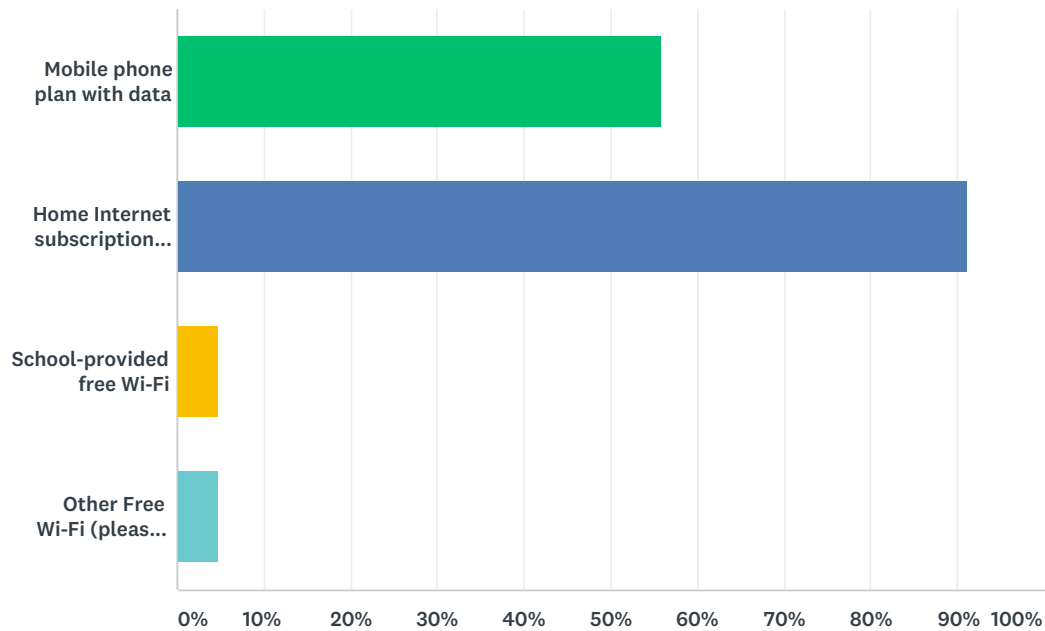


Q1 How do people in your household get Internet access for their device at home? (check all that apply):

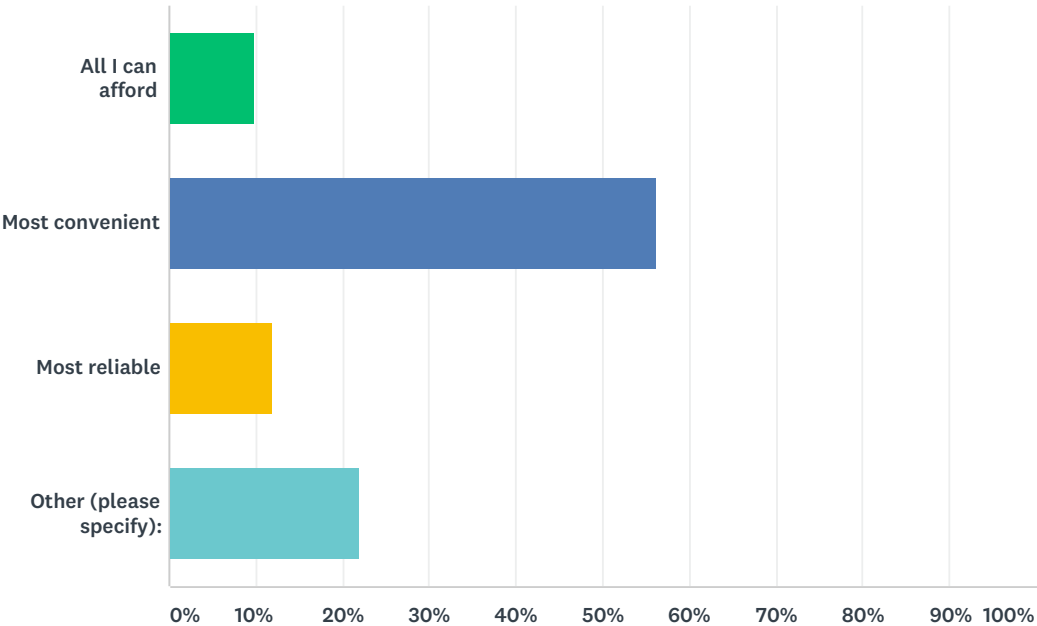
Answered: 856 Skipped: 3



ANSWER CHOICES	RESPONSES	
Mobile phone plan with data	55.96%	479
Home Internet subscription (e.g. Charter Spectrum, Frontier)	91.24%	781
School-provided free Wi-Fi	4.91%	42
Other Free Wi-Fi (please specify):	4.91%	42
Total Respondents: 856		

Q2 Since you answered “Mobile phone plan with data” to the previous question, please answer the following question: *Why do you use the Internet primarily on your mobile device?

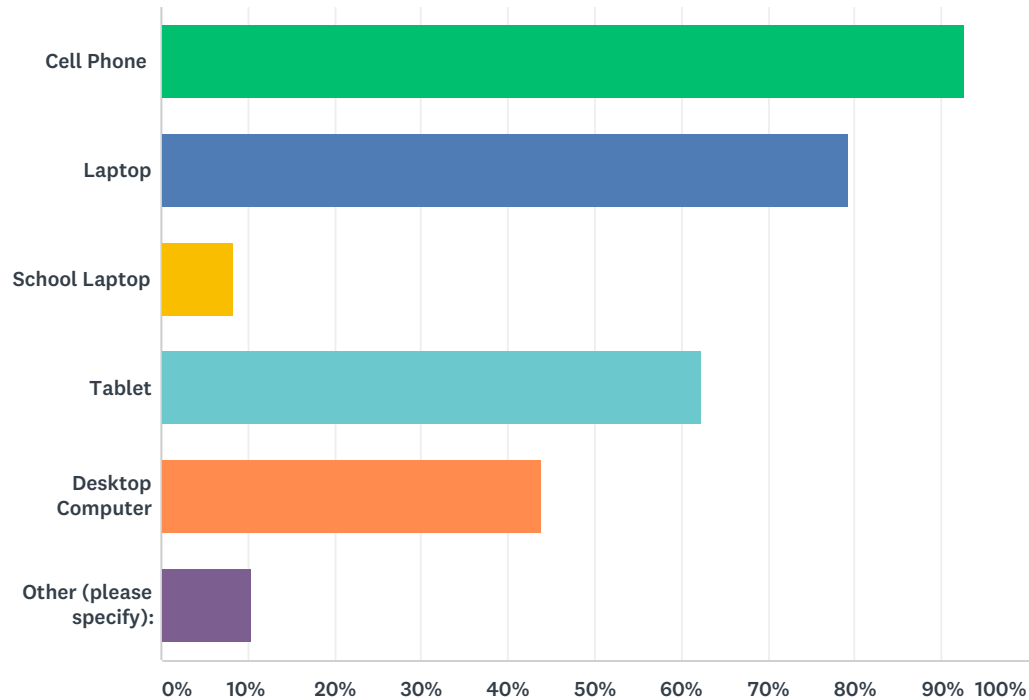
Answered: 450 Skipped: 409



ANSWER CHOICES	RESPONSES	
All I can afford	9.78%	44
Most convenient	56.22%	253
Most reliable	12.00%	54
Other (please specify):	22.00%	99
TOTAL		450

Q3 What devices do members of your household use to access the Internet at home? (check all that apply):

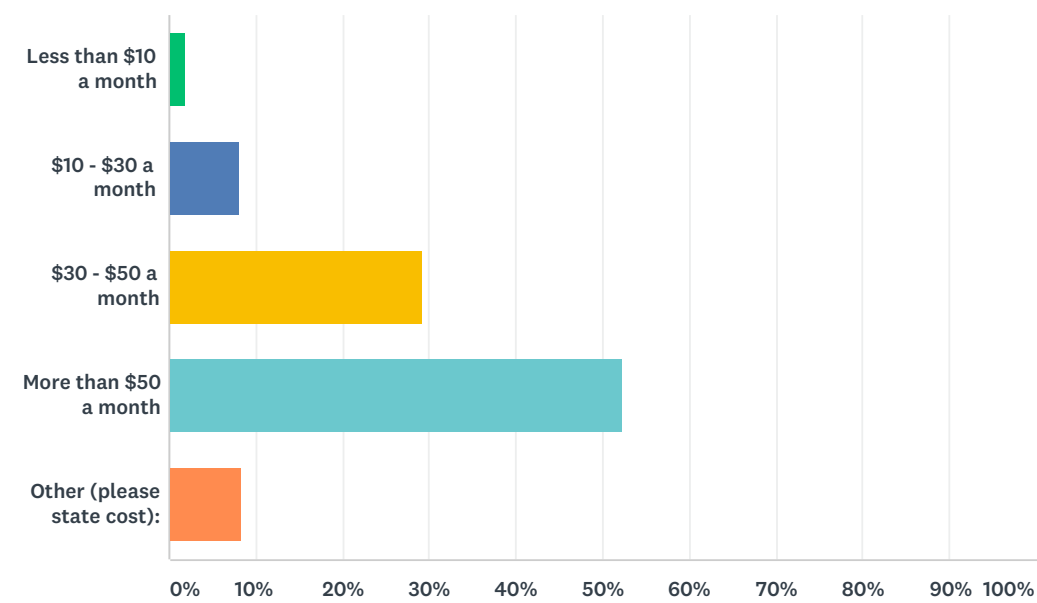
Answered: 839 Skipped: 20



ANSWER CHOICES	RESPONSES	
Cell Phone	92.61%	777
Laptop	79.38%	666
School Laptop	8.46%	71
Tablet	62.34%	523
Desktop Computer	43.98%	369
Other (please specify):	10.37%	87
Total Respondents: 839		

Q4 What is your current bill for Internet services (excluding a cellular phone data plan)?

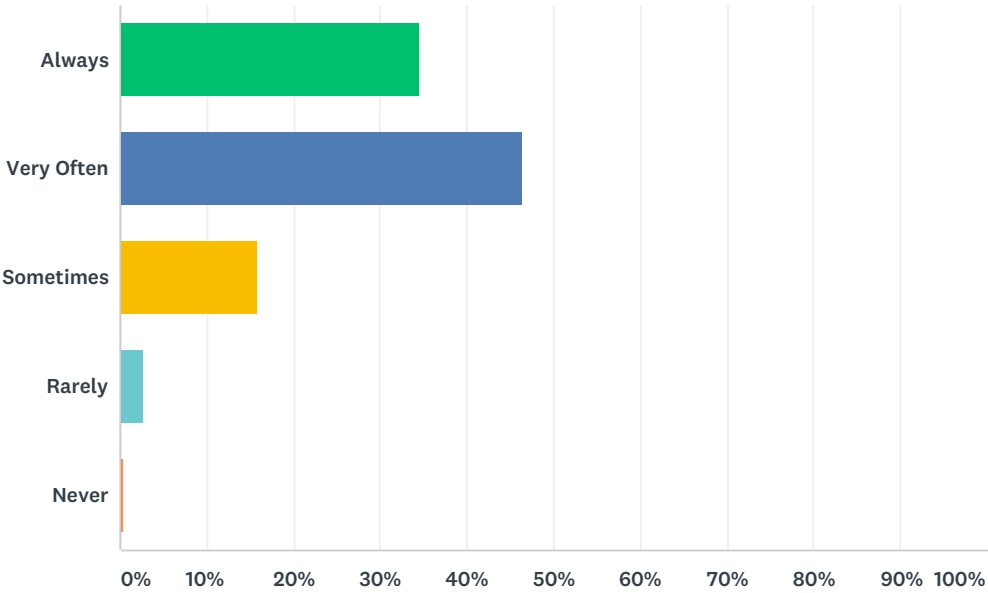
Answered: 829 Skipped: 30



ANSWER CHOICES	RESPONSES	
Less than \$10 a month	1.93%	16
\$10 - \$30 a month	8.20%	68
\$30 - \$50 a month	29.19%	242
More than \$50 a month	52.23%	433
Other (please state cost):	8.44%	70
TOTAL		829

Q5 Is your home Internet reliable?

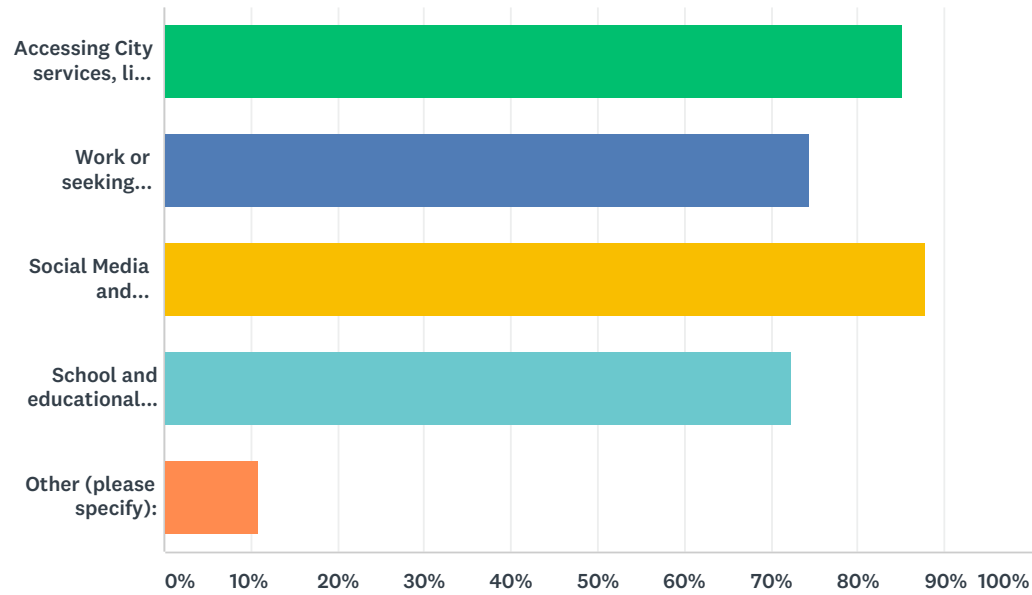
Answered: 826 Skipped: 33



ANSWER CHOICES		RESPONSES	
Always		34.50%	285
Very Often		46.49%	384
Sometimes		15.86%	131
Rarely		2.66%	22
Never		0.48%	4
TOTAL			826

Q6 Is it adequate for (check all that apply):

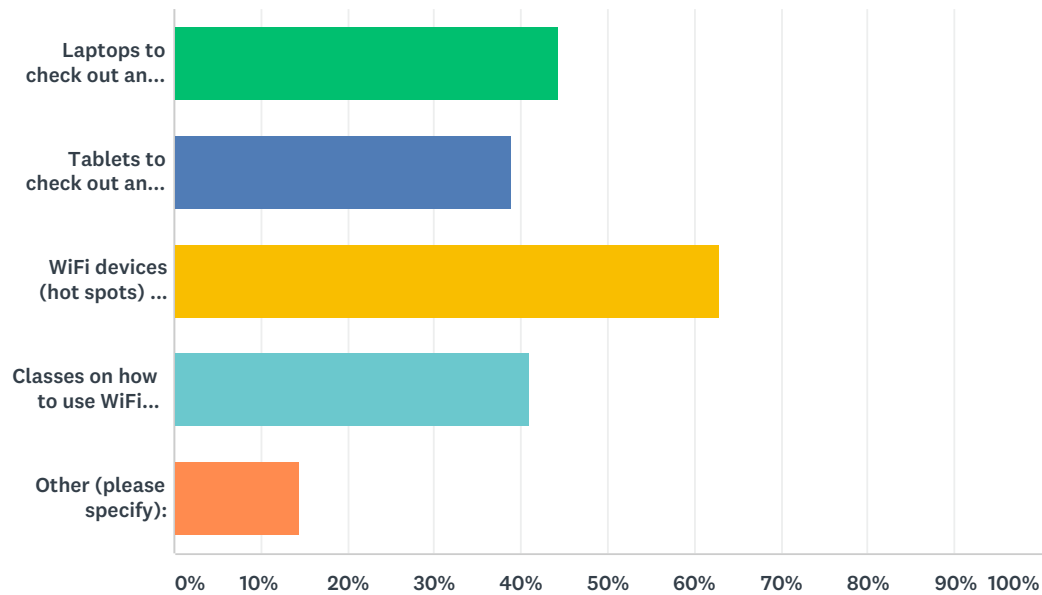
Answered: 812 Skipped: 47



ANSWER CHOICES	RESPONSES	
Accessing City services, like paying bills online	85.22%	692
Work or seeking employment	74.51%	605
Social Media and entertainment purposes	87.93%	714
School and educational purposes	72.41%	588
Other (please specify):	10.96%	89
Total Respondents: 812		

Q7 If the Long Beach Public Library offered these free services, which would you use? (check all that apply).

Answered: 598 Skipped: 261



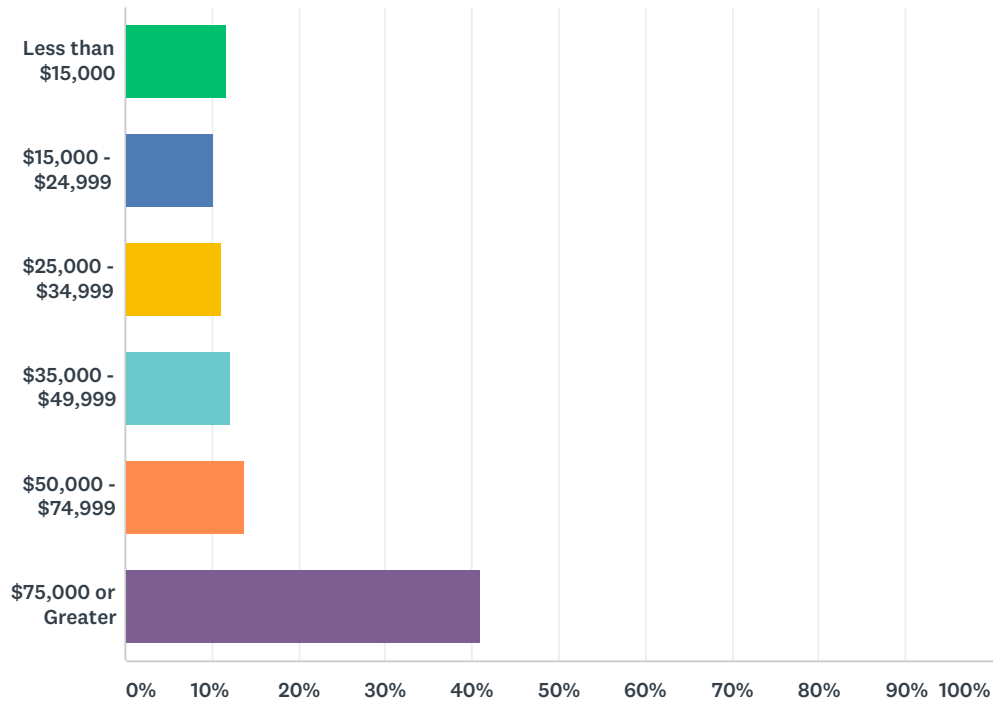
ANSWER CHOICES	RESPONSES	
Laptops to check out and take home	44.31%	265
Tablets to check out and take home	38.96%	233
WiFi devices (hot spots) to check out and take home to connect to the Internet	62.88%	376
Classes on how to use WiFi devices/tablets/laptops	40.97%	245
Other (please specify):	14.38%	86
Total Respondents: 598		

Q8 What is your five-digit home zip code?

Answered: 806 Skipped: 53

Q9 What is the total combined annual income in your home?

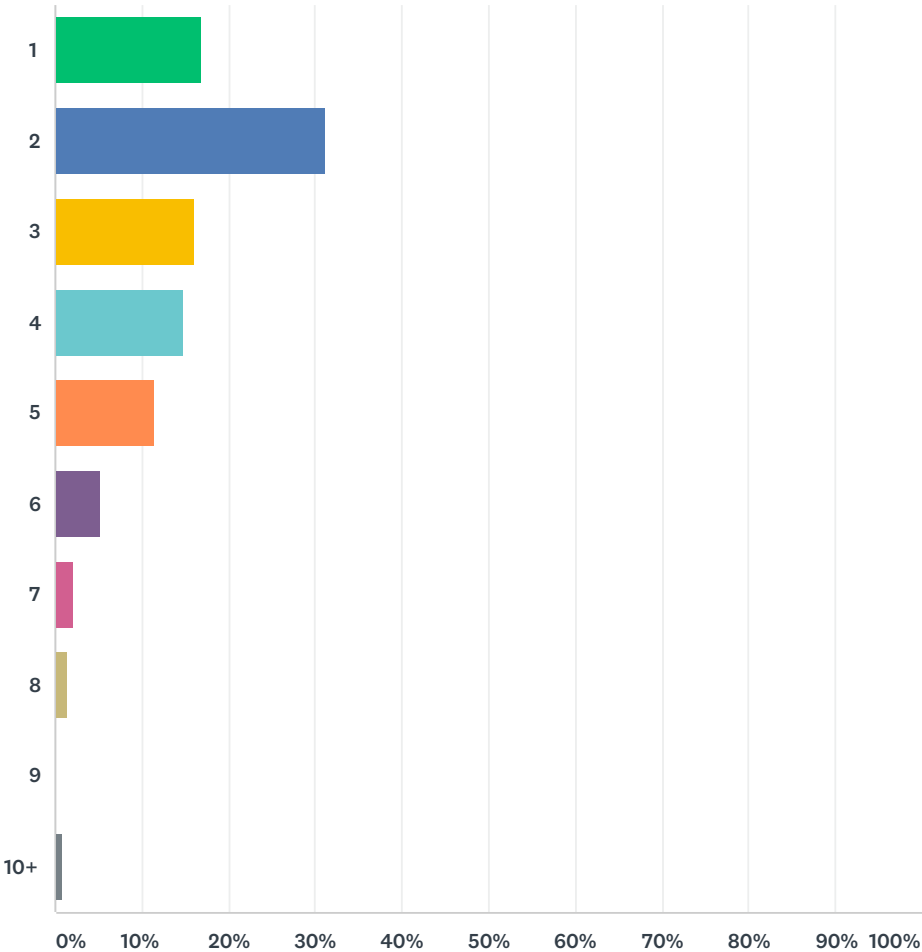
Answered: 783 Skipped: 76



ANSWER CHOICES	RESPONSES	
Less than \$15,000	11.75%	92
\$15,000 - \$24,999	10.34%	81
\$25,000 - \$34,999	10.98%	86
\$35,000 - \$49,999	12.13%	95
\$50,000 - \$74,999	13.79%	108
\$75,000 or Greater	41.00%	321
TOTAL		783

Q10 How many total people currently live in your house, including yourself? Please select a number.

Answered: 804 Skipped: 55

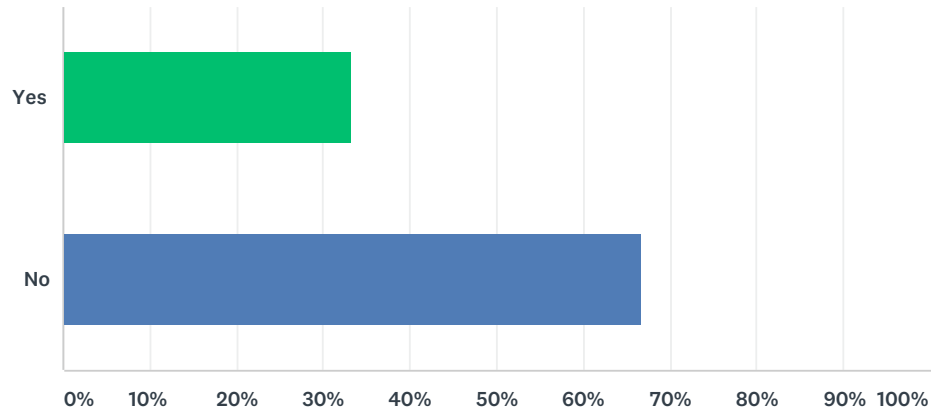


ANSWER CHOICES	RESPONSES	
1	16.92%	136
2	31.09%	250
3	16.04%	129
4	14.80%	119
5	11.57%	93
6	5.22%	42
7	1.99%	16
8	1.37%	11
9	0.25%	2
10+	0.75%	6

TOTAL	804
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Q11 Does your household have any children in school (Kindergarten – 12th Grade)?

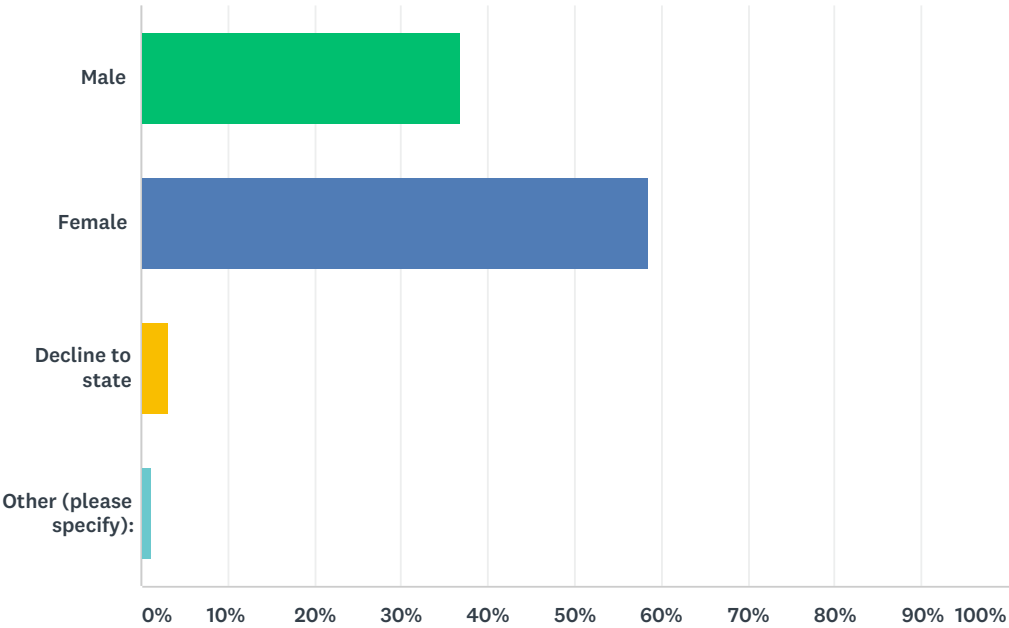
Answered: 810 Skipped: 49



ANSWER CHOICES	RESPONSES	
Yes	33.21%	269
No	66.79%	541
TOTAL		810

Q12 What gender do you identify as?

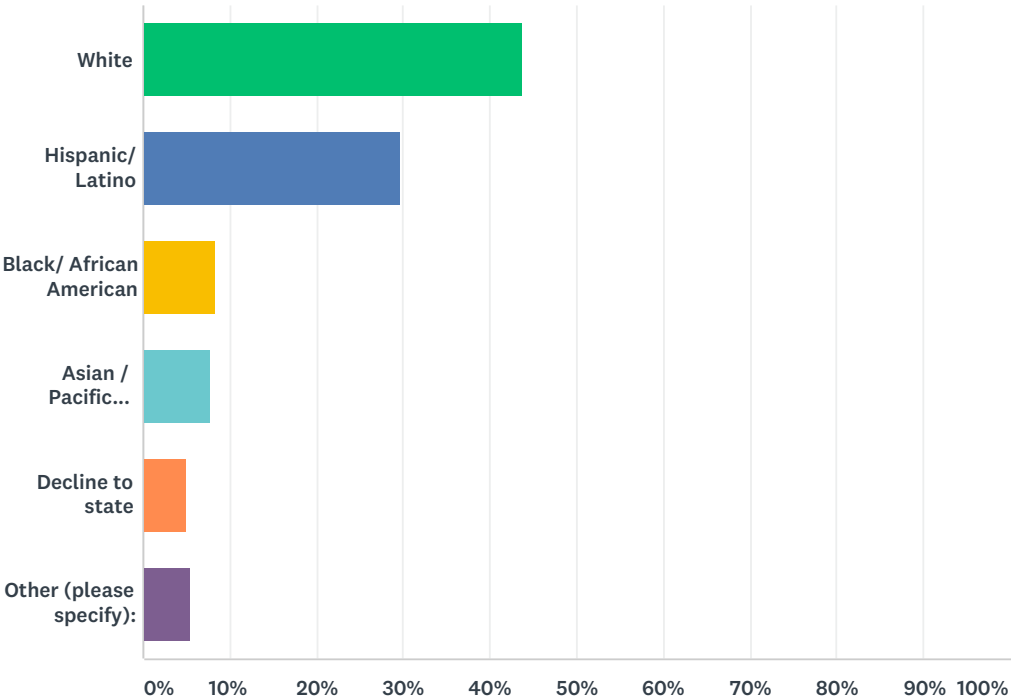
Answered: 809 Skipped: 50



ANSWER CHOICES		RESPONSES	
Male		36.84%	298
Female		58.59%	474
Decline to state		3.21%	26
Other (please specify):		1.36%	11
TOTAL			809

Q13 Do you identify as?

Answered: 806 Skipped: 53



ANSWER CHOICES	RESPONSES	
White	43.67%	352
Hispanic/ Latino	29.65%	239
Black/ African American	8.44%	68
Asian / Pacific Islander	7.82%	63
Decline to state	5.09%	41
Other (please specify):	5.33%	43
TOTAL		806

Q14 In what year were you born? (Please enter a four-digit number like 1980)Year of Birth:

Answered: 792 Skipped: 67

Q15 Is there anything else you would like to share regarding your internet access or usage?

Answered: 305 Skipped: 554