# MEMORANDUM OF UNDERSTANDING BETWEEN CITY OF LONG BEACH AND CITY OF SIGNAL HILL REGARDING VEHICLE REPAIR AND SERVICE

## 

THIS MEMORANDUM OF UNDERSTANDING ("Agreement") is made and entered into this day of da

## **RECITALS**

- A. From time to time, Customer requests vehicle repair and maintenance services ("Services") from Facility for fleet vehicles owned by Customer ("Service Requests"), and Facility provides such Services.
- B. The Parties agree that the nature and cost of such Services is best determined at the time that each Service Request is made. However, the Parties now wish to clarify some of the duties and responsibilities of the Parties that will apply to all Service Requests and the provision of all Services.

### THE PARTIES THEREFORE AGREE AS FOLLOWS:

- 1. AUTHORIZATION. Customer expressly represents and warrants that Customer has the lawful right to authorize repairs or maintenance to be performed on each vehicle for which Customer makes Service Requests ("Vehicle"), whether by right of ownership, leasehold interest, or direct authorization from the owner of the Vehicle. Customer authorizes Facility to repair or service Vehicle and further authorizes Facility to move, test drive, or otherwise operate the Vehicle for purposes of repairing and/or servicing the Vehicle and determining its functionality.
- 2. PAYMENT. Customer agrees to pay for repairs, parts, fees, taxes, services, and charges necessary to complete the Service Request, which may include charges for towing, parking, and/or storage ("Costs"). Facility shall

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

present Customer with a final invoice at the close of repairs or service that identifies all repairs, parts, fees, taxes, services, and charges for the service and/or repair. Facility will identify any proceeds or payments received for the Costs and any outstanding balance which must be paid by Customer prior to release of the Vehicle from Facility.

#### SERVICE/REPAIR PROCESS. 3.

## a. Analysis.

Customer agrees to pay for repairs to the Vehicle specified by Facility's analysis of damage, expected repair cost, and repair plan or Customer's maintenance schedule ("Analysis"), a copy of which shall be provided to Customer and discussed with and approved in writing by Customer prior to the performance of repairs or service.

## b. Additional Damage/Service.

Additional damage may be discovered and the need for additional repairs not included on the Analysis may become necessary during the course of servicing/repair. In that event, the Facility will promptly notify the Customer of the additional repairs to be made to the vehicle and the expected cost. Facility shall either provide a supplemental Analysis or incorporate the additional repairs into a revised version of the original Analysis. Such supplemental Analysis shall be provided to Customer and discussed with and approved by Customer prior to the performance of additional repairs.

# EFFECTS OF REPAIRS WITH PARTS OTHER THAN NEW OEM PARTS.

## a. Lease or Finance Agreement Violation.

Customer understands that allowing major repairs of the Vehicle to be made with parts made by an entity that is not the manufacturer of the Vehicle (which may be called imitation crash parts,

non-original equipment manufacturer parts, "quality replacement parts"

(QRP), or "aftermarket parts") or salvage parts (which may be called "like, kind, and quality" (LKQ), or by some other designation) may place

Customer in violation of the terms of a lease agreement or finance agreement concerning the Vehicle.

b. Decrease In Value.

Customer acknowledges that allowing major repairs of the Vehicle to be made with other than new original equipment manufacturer ("OEM") parts may adversely affect the value of the Vehicle.

## c. Parts Warranty.

Customer acknowledges that allowing major repairs of the Vehicle to be made with other than new OEM parts may adversely impact Customer's ability to have warranty repairs provided and paid for by the manufacturer or distributor in the event of a defect or problem. In addition, salvage parts do not carry any warranty.

#### d. Parts Election.

If Facility intends to make major repairs to Vehicle using anything other than new OEM parts, Facility shall give written notice to Customer of the parts that Facility proposes to use, including any information about warranties guaranteeing the quality of such parts and the reason why new OEM parts cannot be used. Facility shall not make major repairs to Vehicle with anything other than new OEM parts without the prior written authorization of Customer.

#### e. Wear and Common Parts.

For purposes of this Section 4, "major repairs" means all repairs other than replacement of wear items, such as filters and hoses, and common hardware, such as screws, clamps, springs, etc.

///

2

3

4

5

6

7

8

9

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

#### RIGHT TO REFUSE REPAIR TECHNIQUES OR PARTS. 5.

Even if the Customer authorizes the Vehicle to be repaired with parts other than new OEM parts (e.g., "remanufactured wheels"), or by utilizing certain repair techniques (e.g. "clipping"), Facility, in the exercise of its professional judgment has the right to refuse to install any part or perform any procedure Facility (and any member of its staff) believes to be unsafe or unethical. If Facility has any reason to believe that a repair authorized by Customer would be unsafe or unethical, Facility shall inform Customer of such reasons and shall not proceed with such repair without the written authorization of Customer.

#### WORKMANSHIP WARRANTY. 6.

Facility warrants to Customer that the workmanship of the service and repairs performed on the Vehicle will be under a limited one-year warranty from the date the Vehicle is released to the Customer, and Facility will correct any defects in workmanship at no charge to customer within that time frame. Customer must notify Facility of the defect and provide Facility with an opportunity to remedy the problem. This warranty is provided for Facility's workmanship only and does not extend to any parts, whether new OEM, new imitation crash parts, or salvage parts, used in the repair or servicing of the vehicle. The warranty provided in this Section shall survive the termination of this Agreement.

#### POSSESSION AND REPLEVIN. 7.

Customer agrees that Facility shall have a lien against the Vehicle for any and all amounts identified in Section 2 until paid and shall have the right to retain the Vehicle until Facility in paid in full, as permissible by state law. Customer agrees to pay any and all costs and expenses, including reasonable attorney fees, Facility incurs, relating to any action in replevin.

#### 8. BINDING EFFECT.

This Agreement shall be binding upon the Parties, their transferees, successors and assigns, including any person or entity to whom title of the Vehicle

2

3

4

5

6

7

8

9

10

11

23

24

25

26

27

28

is transferred until termination of the Agreement, except as stated in Sections 6 and 9 of this Agreement.

#### 9. INDEMNIFICATION.

In contemplation of the provisions of Section 895.2 of the Government Code of the State of California imposing certain tort liability jointly upon public entities solely by reason of such entities being parties to an Agreement as defined by Section 895 of said Code, the parties hereto, as among themselves, pursuant to the authorization contained in Section 895.4 and 895.6 of said Code, will each assume the full liability imposed upon it, or any of its officers. agents, or employees by law for injury caused by a negligent or wrongful act or omission occurring in the performance of this Agreement to the same extent that such liability would be imposed in the absence of Section 895.2 of said Code. To achieve the above-stated purpose, each party indemnifies and holds harmless the other party for any loss, cost, or expense that may be imposed upon such other party solely by virtue of said Section 895.2. Parties to this Agreement agree to indemnify, defend, and hold harmless each other against any and all liability, expense, and claims arising from their respective acts and omissions. The provisions of Section 2778 of the California Civil Code are made a part hereof as if fully set forth. The provisions of the Section shall survive the termination of this Agreement.

#### 10. ENTIRE AGREEMENT.

This document sets forth the entire agreement of the Parties regarding its content. This Agreement may not be altered orally and may only be altered by an agreement in writing signed by both Parties.

#### 11. SEVERABILITY.

In the event that any one or more of the phrases, sentences, clauses, paragraphs, or sections contained in this Agreement shall be declared invalid or unenforceable by a valid judgment or decree of a court of competent

27

28

///

///

 $/\!/\!/$ 

1

2

3

4

jurisdiction, such invalidity or unenforceability shall not affect any of the remaining phrases, sentences, clauses, paragraphs, or sections of this Agreement which are hereby declared as severable and shall be interpreted to carry out the intent of the parties hereunder unless the invalid provision is so material that its invalidity deprives either party of the basic benefit of their bargain or renders this Agreement meaningless.

## 12. GOVERNING LAW AND VENUE.

This Agreement shall be governed by, construed, and enforced in accordance with the laws of the state of California. Any action for the breach or enforcement of this action shall be brought exclusively in a court in Los Angeles County, California.

## 13. TERMINATION.

This Agreement may be terminated at any time by either Party upon 30 days' written notice to the other Party at the address stated in the signature block below.

	1	IN WITNESS WHEREOF, the Parties hereto have executed this Agreement on the	
OFFICE OF THE CITY ATTORNEY CHARLES PARKIN, City Attorney 333 West Ocean Boulevard, 11th Floor Long Beach, CA 90802-4664	2	date and year first-above written.	
	3		
	4	C	ITY OF SIGNAL HILL, a municipal
	5	C	prporation
	6		
	7		Charlie Høneycutt, City Manager City of Signal Hill
	8		2175 Cherry Avenue Signal Hill, CA 90755-3799
	9		<u>-</u>
	10	"C	Customer"
	11		ITY OF LONG BEACH a manufational
	12		ITY OF LONG BEACH, a municipal proporation
	13	My 30, 2018 B	
	14	]	City Manager
	15		facility"
	16	This Agreement is hereby approv	ed as to form on <u>July 25</u> , 2018.
	17		CHARLES PARKIN, City Attorney
	18		
	19	В	sy W/
	20		/ Députy  Tom Modica
	21		Assistant City Manager
	22		EXECUTED PURSUANT TO SECTION 301 OF
	23		THE CITY CHARTER
	24		
	25		
	26		
	27		
	28	* · · · · · · · · · · · · · · · · · · ·	